

Taxi service company license authorization form

Chapter 341.960 of the Minneapolis Code of Ordinances states Taxi Service Companies are responsible for the behavior of taxi drivers and operation of taxi vehicles. Your signed authorization verifies employment/operation with your company. Please complete the following information and return it to the driver/vehicle owner as part of their application form.

Name of service company: _____
Name of service company representative: _____

☐ Driver, new license	☐ Taxi vehicle, new license
☐ Driver, duplicate/replacement license	☐ Taxi vehicle, person to person transfer
Name of driver/vehicle owner: _____	
☐ I verify that the statements made in his/her application are true and that the provisions of Section 341.960 of the Minneapolis Code of Ordinances have been completely complied with to the best of my knowledge and belief.	
Service company representative signature: _____ Date: _____	

☐ Driver, company transfer license	☐ Vehicle, company transfer
Old service company	
Name of service company: _____	
Name of service company representative: _____	
Service Company Representative Signature: _____ Date: _____	
New service company	
☐ I verify that the statements made in his/her application are true and that the provisions of Section 341.960 of the Minneapolis Code of Ordinances have been completely complied with to the best of my knowledge and belief.	
New service company representative signature: _____ Date: _____	

☐ Wheelchair accessible vehicle
☐ I verify that the statements made in this application are true and that the provisions of Section 341.960 of the Minneapolis Code of Ordinances have been completely complied with to the best of my knowledge and belief. I further verify that I have personally reviewed the attached State of Minnesota vehicle inspection form and acknowledge that it complies with the requirements of MN Statute 299A.14.
Service company representative signature: _____ Date: _____

Minneapolis Code of Ordinances Chapter 341.960 - Conditions

Every licensed service company shall:

- (a) Take affirmative measures to insure that all of its taxicab owners and drivers comply with the terms of this chapter;
- (b) Be responsible for the operation of an unlicensed taxicab and the operation of a taxicab by an unlicensed driver;
- (c) Insure that no taxicab vehicle is operated in unsafe mechanical condition, or with major body damage, or in any event after being ordered out of service by a license inspector; insure that all taxicabs are washed at least once a week pursuant to section 341.150;
- (d) Be responsible to provide overall taxicab service to the public as required by section 341.290. Each service company shall keep accurate records indicating which of its licensed taxicabs and drivers are operating on each day, portion of a day, or shift. These records shall be filed and maintained for a minimum of one (1) year and shall be available for inspection in the same manner as trip sheets;
- (e) Institute policies and procedures requiring all drivers to respond to radio dispatch calls;
- (f) If a request for service has not been answered within fifteen (15) minutes, the service company dispatcher shall order a taxicab to respond to the request immediately;
- (g) Promptly respond to all complaints by passengers, and other members of the public. Also, every service company shall refer all significant complaints against individual taxicab owners and drivers to the licensing official;
- (h) Promptly respond to all requests for information from the licensing official;
- (i) Train and test all taxicab drivers regarding the traffic laws, ability to read and write the English language, the geography and street system of the areas serviced by its taxicabs, and the rules of conduct for taxicab drivers in this chapter;
- (j) In addition to the above conditions, every licensed wheelchair accessible taxicab service company shall maintain a computerized dispatch system to adequately respond to and maintain records of both on-demand and scheduled requests for service;
- (k) A licensee licensed to transport passengers in wheelchairs must provide training to each of its operators on the special needs of persons with disabilities. The operator shall also receive training on operating and maintaining vehicle accessible features. The training program is subject to approval by the city council. Every licensed service company shall provide drivers trained to transport handicapped individuals and to ensure that the licensee is providing the service required under this chapter;
- (l) Every licensed service company shall provide the licensing official with written documentation detailing the specific safety equipment in section 341.587 that is required on all taxicabs in its fleet by December 1, 2004. This documentation shall include sufficient information on the specifications, type, and brand of safety equipment chosen to insure compliance with the taxicab safety book of standards.