City of Minneapolis Commission on Civil Rights



Rules of Procedure for Contested Case Hearings

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MINNEAPOLIS COMMISSION ON CIVIL RIGHTS

Rules of Procedure for Commission Hearings Conducted Pursuant to Chapter 141.50 (n) (*Probable Cause*), Chapter 141.50 (j) (*No Probable Cause*) and Chapter 139.50 (*Contract Compliance*).

MINNEAPOLIS COMMISSION ON CIVIL RIGHTS RULES OF PROCEDURE FOR CONTESTED CASE HEARINGS

Table of Contents

RULES APPLICABLE TO ALL HEARINGS	4
RULE 1. Definitions	
RULE 2. Documents Filed	6
RULE 3. Access to Department Investigative Files and Personnel	6
RULE 4. Right to Counsel	
RULE 5. Time	7
RULE 6. Commissioner/Hearing Officer Disqualification	7
•	
RULES APPLICABLE TO PROBABLE CAUSE HEARINGS	8
RULE 7. Hearing Committee	8
RULE 8. Notice Of and Order for Hearing	8
RULE 9. Burden of Proof	9
RULE 10. Intervention by the City Attorney	9
RULE 11. Consolidation of Cases	10
RULE 12. Prehearing Conference	10
RULE 13. Mediation by the Commission.	
RULE 14. Motions	12
RULE 15. Discovery	13
RULE 16. Requests for Admission of Facts or Opinions	14
RULE 17. Depositions to Preserve Testimony	14
RULE 18. Subpoenas.	
RULE 19. Sanctions	15
RULE 20. Rights and Responsibilities of Parties	16
RULE 21. Witnesses	16
RULE 22. Rules of Evidence	17
RULE 23. Hearing Record	17
RULE 24. Continuances	18
RULE 25. Hearing Committee Conduct	19
RULE 26. Conduct of Contested Case Hearing	19
RULE 27. Disruption of Hearing	
RULE 28. Hearing Committee Decision	
RIJLE 29 Reserved	22

23
23
23
25
25
26
26
27
27
27
28
28
28
28
28
29
29

RULES APPLICABLE TO ALL HEARINGS

RULE 1. Definitions

- **Subpart 1. "Chair"** means the Chair of the Minneapolis Commission on Civil Rights or that member of the commission who is then discharging the duties of the Chair.
- Subpart 2. "Chapter 139 and Chapter 141" mean the Minneapolis Code of Ordinances, Title 7, Chapters 139 and 141.
- Subpart 3. "Civil Rights Ordinance" means the Minneapolis Code of Ordinances, Title 7, Chapters 139 and 141. Subpart 4. "Commission" means the Minneapolis Commission on Civil Rights.
- Subpart 4. "Commission" means the Minneapolis Commission on Civil Rights.
- **Subpart 5. "Contract Compliance Panel"** means the panel of three members of the Commission as described in Chapter 139.50(c)(2), two of whom shall be lawyers, appointed by the Chair to hear a case following the referral of a complaint), or any hearing examiner duly appointed to hear such a case in lieu of a Commission panel.
- Subpart 6. "Department" means the Minneapolis Department of Civil Rights.
- **Subpart 7. "Director"** means the Director of the Minneapolis Department of Civil Rights.
- Subpart 8. "File(d)" or "filing" means submitting documents to the designated address, whether physical or electronic, provided to the parties upon appointment of the hearing committee or examiner per Rule 7, Subpart 2. The filing party shall send copies of the documents to all other parties to the matter. If filing by electronic delivery, the filing party shall carbon copy all other parties on the filing email. If filing by physical copy, the filing party shall coordinate with the Chair, presiding commissioner (or hearing examiner), or Department to determine the correct addresses of the other parties to ensure receipt of the filings.
- Subpart 9. "Hearing Committee" means three-member panel, all of whom shall be lawyers, appointed by the Chair to hear a case following the Director's or review committee's determination of probable cause pursuant to Chapter 141.50(k), or any hearing examiner duly appointed to hear such a case in lieu of a commission committee.
- **Subpart 10. "Party"** means any person having a legally cognizable interest in a proceeding covered by the civil rights ordinance, or such person's attorney of record or other representative.

Subpart 11. "Presiding Commissioner" means the attorney member duly appointed as the presiding commissioner of a contract compliance panel, hearing committee, or review committee, or any hearing examiner duly appointed to hear such a case in lieu of a Commission panel or committee. The Chair is responsible for appointing the presiding commissioner pursuant to Chapter 141.50(n)(1)(b).

Subpart 12. "Review Committee" means the panel of three members of the Commission, at least one of whom shall be a lawyer, appointed by the Chair to hear an appeal of the Director's determination that no probable cause exists pursuant to Chapter 141.50(j) or any hearing examiner duly appointed to hear such a case in lieu of a Commission committee.

Subpart 13. "Service" or "serve(d)"

- A. *Upon an individual.* Service upon an individual means personal service or service by mail to the person's last known address by first class United States Mail, registered or certified United States Mail, or commercial courier which provides substantially equivalent service. Personal service upon an individual is accomplished by delivery to the individual personally or by leaving a copy at the individual's house or usual place of residence with some person of suitable age and discretion who presently lives at that location. Service is complete upon mailing or, if personally served, delivery of physical copy per the rule.
- B. *Upon an entity*. Service upon an entity, such as a business, partnership, or corporation, shall be completed either personal service or by mail to the to the entity's registered address by first class United States Mail, registered or certified United States Mail, or commercial courier which provides substantially equivalent service. Service is complete upon mailing or, if personally served, delivery of physical copy per the rule.
- C. Of a subpoena. A subpoena must be served personally or by mailing a copy of the subpoena, by first class mail, to the person to be served. A subpoena served by mail must include two (2) copies of a notice and acknowledgment of service and a return envelope, addressed to the hearing examiner, the presiding commissioner of the hearing committee, or a designated person. If acknowledgment of service is not received by the hearing examiner, the presiding commissioner of the hearing committee, or the designated person, as applicable, within twenty (20) days, service is not effective.

RULE 2. Documents Filed

Any and all forms, documents, written motions, written materials, or other evidence to be filed and/or used during a hearing shall be submitted via email to the designated e-filing email address disclosed in the hearing committee appointment notice per Rule 7, Subpart 2, as well as to any other parties involved in the case. Any such submission will not be considered properly filed unless it is sent to all other parties to the matter. In the event a party cannot electronically file, any forms, documents, or written materials prepared specifically for and used or filed in any hearings before the Commission must be on standard size 8 ½ inch by 11 inch paper, must be served on the opposing party, and the original and two copies of the form, document or written material must be filed with the Commission along with an affidavit of service on the opposing party.

RULE 3. Access to Department Investigative Files and Personnel

Subpart 1. Access by parties following finding of no probable cause or probable cause. Following the Department's finding of no probable cause or probable cause, data contained in the Department's investigative file is accessible to the parties, except the following data is protected non-public data:

- A. Opinions of the City Attorney relating to the case;
- B. Memoranda between or among City Departments unless such memoranda constitute substantive evidence in the case:
- C. Internal memoranda of or between the Department and the Commission relating to the case;
- D. Documents relating to mediation or conciliation efforts by the Department or Commission; and
- E. Medical or private information of the parties or third parties, unless the party receives written consent by the third party, or such information constitutes substantive evidence in the case; or
- F. Information identified by a party as trade secrets, confidential research development, commercial information, or other security interests of the parties, unless such information constitutes substantive evidence in the case.

The Department shall describe the nature of any redacted or withheld data in a manner that, without revealing information itself privileged or protected, enables the parties to determine the applicability of this Rule.

Upon request of a party, the party shall be informed by a case investigator of the content and meaning of that data contained in the Department's investigative file. After a party has been informed of its meaning, the data need not be explained to that party for six months thereafter unless a dispute or action pursuant to Minn. Stat. § 13.04 is pending or additional data on the party has been collected or created.

Subpart 2. Access to Department investigative file by Commissioners following finding of no probable cause. The Commissioners assigned to a no probable cause review committee pursuant to Rule 31 may examine the Department's investigative data, except for the data noted in Subpart 1 (a) - (f).

Subpart 3. Access by Presiding Commissioner on probable cause proceedings. The Presiding Commissioner may examine the Department's investigative data on a charge assigned to the Presiding Commissioner for purposes of deciding a motion to compel under subpart 4.

Subpart 4. Discoverability of data during probable cause review by Commission. If a party seeks access to removed or redacted data contained in the Department's investigative file during a probable cause review by the Commission, the party seeking access must file a motion to compel with both the Presiding Commissioner pursuant to Rule 14and the Department Director. Within ten (10) working days after the motion is filed, the Director may intervene with written notice to the Presiding Commissioner and the parties. Prior to ruling on the motion to compel, the Presiding Commissioner may conduct an *in-camera* review of the file, and may make the Department's investigative data subject to a protective order, as provided under *Minn. R. Civ. P. 26.03*.

Subpart 5. Copies for parties. Copies of the Department's investigative file, with the exception of the protected non-public data referenced in Subpart 1 (a)-(f), shall be provided to the parties in an electronic format at no cost within a reasonable time following referral of a matter to a hearing panel. The Department may charge a reasonable fee to a party that requests that data in a physical format.

RULE 4. Right to Counsel

Parties may be represented by an attorney, by themselves, or by a person of their choice if not otherwise prohibited as the unauthorized practice of law.

RULE 5. Time

Subpart 1. Computation of time.

In computing any period of time prescribed by these rules, the day of the last act, event, or default from which the designated period of time begins to run shall not be included. The last day of the period so computed shall be included, unless it is a Saturday, Sunday, or legal holiday

Subpart 2. Extra Time; Service by Mail.

Whenever a party has the right or is required to do some act or take some action within a prescribed period after the service of a notice or other paper upon the party, or whenever service is required to be made within a prescribed period before a specified event, and the notice or paper is served by United States Mail, three (3) days shall be added to the prescribed period.

RULE 6. Commissioner/Hearing Officer Disqualification

Subpart 1. Withdrawal. A commissioner serving on a contract compliance panel, hearing committee, or review committee or a duly appointed hearing examiner shall withdraw at any they deem themselves disqualified for any reason.

Subpart 2. Motion for Disqualification. A party may file a motion to disqualify a commissioner serving on a contract compliance panel, hearing committee, or review committee, or a duly appointed hearing examiner, for good cause. The motion must be supported with sufficient detail establishing the facts and grounds for

disqualification. The motion shall be filed with the Department's contested case hearing e-filing email address not more than ten (10) days after the moving party has received notice of the assigned panel, committee, or examiner. The motion will be decided by the Director of the Department.

RULES APPLICABLE TO PROBABLE CAUSE HEARINGS

RULE 7. Hearing Committee

Subpart 1. Appointment. Within thirty (30) days from the referral of a complaint pursuant to Chapter 141.50(k), the Chair shall appoint a hearing committee made up of three attorneys, shall designate one attorney appointed to the hearing committee to be the presiding commissioner, and shall notify the Department of the appointments. When appointing a hearing committee, the Chair shall also appoint an alternate, who shall also be an attorney, to replace one of the committee members should it be deemed necessary. Pursuant to Chapter 141.50(p)(3), the Chair may appoint a hearing examiner to conduct the hearing in lieu of a hearing committee. Within thirty (30) days following the referral of a complaint, the Chair shall set a time and place, in the City of Minneapolis, for the first hearing between the parties before the committee or examiner.

Subpart 2. Notification. Upon notification of the appointment, the Department shall promptly notify the members of the hearing committee and the alternate or the hearing examiner of the appointment. The Department shall include with this notice a copy of the complaint and answer, if any. In addition, the presiding commissioner shall also be sent a copy of the Department's proposed settlement terms (with a rationale for them) and a summary of the Department's investigation. At this time, the Department shall notify the parties of the names of the hearing committee members (and identify who will act as presiding commissioner), or the name of the hearing examiner. The Department shall also notify the parties of the designated email addresses through which to file documents or materials with the Chair, hearing committee or examiner, and Department.

Subpart 3. Substitutions. The Chair may, if necessary, make substitutions as to the membership of the hearing committee or the appointment of the hearing examiner. Upon notification of such changes, the Department shall promptly provide notice to the hearing committee or hearing examiner and to the parties of such changes.

RULE 8. Notice Of and Order for Hearing

Subpart 1. Commencement of Case. The case is commenced, subsequent to the appointment of the hearing committee or hearing examiner, by the provision of a notice and order for hearing by the Department as described in Subpart 2 of this Rule.

Subpart 2. **Contents of Notice and Order**. A notice and order for hearing, which shall be a single document, shall be provided to all parties by the Department and shall contain, among other things, the following:

- A. The time, date and place of the prehearing conference;
- B. A statement of the determination of the Director or the review committee pursuant to Chapter 141.50(i) or (j), respectively, together with a citation to the relevant provisions of the civil rights ordinance;
- C. Notification of the right of the parties to be represented by an attorney, by themselves, or by a person of their choice if not otherwise prohibited as the unauthorized practice of law;
- D. A copy of these rules and a link to their location on the Commission website;
- E. A brief description of the procedures to be followed at the prehearing conference and the hearing, including an expectation that the parties be prepared to discuss substantive issues at the prehearing conference, the substantive issues including anything that involves the rights, duties, or obligations of the parties;
- F. A statement advising the parties to bring a proposed witness list and proposed exhibit list to the prehearing conference;
- G. A statement that subpoenas may be available to compel the attendance of witnesses or the production of documents;
- H. A statement advising the parties that failure to appear at the hearing may result in default and a statement which explains the possible results of default;
- I. A statement advising the parties that if not public data is admitted into evidence it may become public data unless a party objects and asks for relief from the presiding commissioner;
- J. A statement advising the parties that if an interpreter or accommodation is needed, the Department must be promptly notified.
- K. Contact information for each party, including if applicable both an email address and physical mailing address, for parties to share copies of their filings with one another.

Subpart 3. Timing. The notice of and order for the prehearing conference shall be provided at least 14 days prior to the scheduled prehearing conference.

RULE 9. Burden of Proof

The complainant must prove any facts at issue by a preponderance of the evidence, unless the substantive law provides a different burden or standard. If the respondent asserts an affirmative defense, the respondent shall have the burden of proving the existence of the defense by a preponderance of the evidence.

RULE 10. Intervention by the City Attorney

Subpart 1. Request for Intervention. Within ten (10) days after the referral of a complaint by the Director to the Commission under Chapter 141.50(k), the Director may request the Minneapolis City Attorney to intervene in the case for the purpose of representing the general welfare and civil rights of the people of Minneapolis.

Subpart 2. Notice of, objection to, and effect of intervention. If the City Attorney intervenes, these Rules shall apply to the City Attorney in the same manner as they

apply to the other parties in the case. Intervention by the City Attorney shall be made by notice to all parties; any objection to the intervention shall be made by written motion in accordance with these rules.

RULE 11. Consolidation of Cases

- **Subpart 1. Standard for Consolidation.** Whenever two or more separate cases present substantially the same issues of fact and law, that a holding in one case would affect the rights of parties in another case, that consolidating the cases for hearing would save time and costs, and that consolidation would not prejudice any party, such cases may be consolidated for hearing.
- **Subpart 2. Service of Petition.** A party requesting consolidation shall serve a petition for consolidation on all parties to the cases to be consolidated and shall file the original with the presiding commissioner assigned to the cases, together with a proof of service showing service as required herein. Any party objecting to the petition shall serve and file their objections within ten (10) calendar days following service of the petition for consolidation.
- **Subpart 3. Determination of Petition.** When more than one hearing committee is assigned to the cases which are the subject of the petition for consolidation, the petition will be determined by the presiding commissioner assigned to the first case referred to the Commission pursuant to Chapter 141.50(k).
- **Subpart 4. Order.** Upon determining whether cases should be consolidated, the presiding commissioner shall serve a written order on all parties which shall contain, among other things, a description of the cases for consolidation, the reasons for the decision, and notification of a consolidated prehearing conference if one is being scheduled.
- Subpart 5. Stipulations. Nothing contained in this rule shall be deemed to prohibit parties from stipulating and agreeing to a consolidation which shall be granted upon submission of a written stipulation, signed by all parties, to the presiding commissioner. A presiding commissioner may consolidate two or more cases presently pending before the same hearing committee on the presiding commissioner's own motion, applying the standard in Subpart 1 of this rule.
- **Subpart 6. Petition for Severance.** Following receipt of a notice or order for consolidation, any party may petition for severance by serving it on all other parties and filing it with the presiding commissioner at least seven (7) business days prior to the first scheduled hearing date. If the presiding commissioner finds that the consolidation will prejudice the petitioner, the presiding commissioner shall order the severance or other relief which will prevent the prejudice from occurring.

RULE 12. Prehearing Conference

Subpart 1. Scheduling. The presiding commissioner shall set the date of the initial prehearing conference and shall notify the Department. The time, place and date of

the initial prehearing conference shall be included in the notice and order for hearing. Upon the request of any party or in the presiding commissioner's discretion additional prehearing conferences may be held prior to the contested case hearing.

Subpart 2. Purpose. The purpose of the prehearing conference is to simplify the issues to be determined, to obtain stipulation in regard to foundation for testimony or exhibits, to determine whether the parties are interested in mediation by the Commission, to obtain stipulations or agreement on undisputed facts or the application of particular laws, to consider the proposed witnesses for each party, to determine deadlines for the completion of any discovery, to establish hearing dates, to consider such other matters that may be necessary or advisable and, if possible, to reach a settlement without the necessity of further hearing.

Subpart 3. Prehearing Statements. The parties must file and provide to all parties a completed prehearing statement at least seven (7) business days before the scheduled prehearing conference. The prehearing statement shall include, at a minimum, the following information: whether or not a party is interested in mediation by the Commission; statement of legal issues; brief factual statement; proposed exhibits; list of proposed witnesses; and a statement regarding the length of time for presentation of the party's case in chief.

Subpart 4. Procedure. All parties shall attend or be represented at the prehearing conference. The prehearing conference shall be conducted expeditiously by the presiding commissioner. Agreements on the simplification of issues, stipulations, or other matters shall be entered on the record and made the subject of a prehearing order by the presiding commissioner.

Subpart 5. Settlement. The parties shall endeavor, with support from the presiding commissioner or hearing examiner, to reach a settlement before proceeding to the contested case hearing stage. Any final settlement shall be set forth in a Stipulation for Dismissal and Order for Dismissal. Both the Stipulation and Order shall set forth the terms of the settlement, and may contain a provision providing for enforcement of their terms by application to the District Court by means of an Order to Show Cause, as authorized by Chapter 141.60 (c). Upon receipt of the stipulation signed by all parties, the presiding commissioner or hearing examiner will sign the Order of Dismissal and file it and the Stipulation for Dismissal with the Department.

Subpart 6. Length of Hearing. If the case is not settled at the prehearing conference, the presiding commissioner shall determine how many hours are likely to be needed for the hearing. If the presiding commissioner determines that the hearing will take more than 16 hours, they shall so notify the Chair. Thereafter, the Chair may, in their discretion, appoint a hearing examiner in lieu of a hearing committee.

Subpart 7. Scheduling Hearing.. Following the prehearing conference, the presiding commissioner, in consultation with the other members of the hearing committee, or the hearing examiner shall determine the date of the hearing and shall so notify the Department. The Department shall then notify the parties thereof.

RULE 13. Mediation by the Commission.

- **Subpart. 1. Selection of a mediator.** If the parties agree to mediation by the Commission, or other qualified mediators, the presiding commissioner shall notify the Chair of the Commission, the Chair of the Commission shall provide the parties with a list of Commissioners who are qualified neutrals and who are not members or alternates of the hearing committee. From such list or otherwise, the parties may mutually agree on selection of a mediator. Absent such agreement, the Chair of the Commission shall provide the parties with a list of three (3) Commissioners who are so qualified, each party may strike the name of one mediator from such list and the mediator not so stricken shall serve as the designated mediator.
- **Subpart. 2. Mediation agreement.** After selection of a mediator, the parties and the mediator shall execute a mutually acceptable Mediation Agreement, covering such matters as the confidentiality of the proceedings, the scheduling of the proceedings and other matters as the parties and the mediator may agree.
- **Subpart. 3. Scheduling of mediation.** When the parties have agreed to pursue mediation by the Commission, the presiding commissioner shall not schedule a public hearing or take any other action with respect to such matter until the earlier of (i) the date the matter is settled through mediation; (ii) the date the parties or the mediator have advised the presiding commissioner that the parties have reached an impasse; or (iii) 90 days after a mediator has been selected. If the mediation is not successful or if matter is not settled within 90 days after appointment of the mediator, the presiding commissioner shall schedule a public hearing consistent with these rules.
- **Subpart. 4. Conduct of mediation.** The mediator shall conduct mediation at such time and in such manner as the parties and the mediator may agree. Any party or the mediator may determine that settlement is not likely and declare that an impasse has occurred. If any party or the mediator declares than an impasse has occurred, the presiding commissioner shall be notified and a public hearing shall be scheduled in accordance with these rules.
- **Subpart. 5. Successful mediation.** In the event the mediation successfully settles the dispute, the mediator and the parties shall prepare such agreements as they deem appropriate, including a stipulation of dismissal to be submitted to the presiding commissioner and the Chair.
- **Subpart 6. Private mediation.** Nothing in this Rule shall prevent the parties from agreeing to participate in private mediation at the parties' expense. If such mediation successfully settles the dispute, the parties must promptly notify the Department and the presiding commissioner and submit a Stipulation for Dismissal to the presiding commissioner and the Chair.

RULE 14. Motions

Any application to the presiding commissioner for an order shall be made by motion which, unless made during a hearing, shall be made in writing, shall state with particularity the grounds there for, and shall set forth the relief or order sought. Pursuant to Rule 2, written

motions filed electronically shall be submitted to all parties and the presiding commissioner via the designated email address in Rule 7, Subpart 2 The written motion shall advise the other parties that should they wish to contest the motion they must file a written response with the presiding commissioner and all parties within ten (10) days after it is received. If any party desires a hearing on the motion, the party shall make a request for a hearing at the time of the submission of the motion or response. A response shall set forth the nonmoving party's objections. A hearing on a motion will be ordered by the presiding commissioner only if it is determined by the presiding commissioner that a hearing is necessary to the development of a full and complete record on which a proper decision can be made. All orders on such motions, other than those made during the course of the hearing, shall be in writing and shall be provided to all parties of record. In ruling on motions where these rules are silent, the presiding commissioner shall apply the Rules of Civil Procedure for the District Court for Minnesota to the extent it is determined appropriate in order to promote a fair and expeditious proceeding. If a party does not use electronic filing, they must follow the service procedure outlined in Rule 1, Subpart 13.

RULE 15. Discovery

Subpart 1. Witnesses; Statement by Parties or Witnesses. Each party shall, within ten (10) days of a demand by another party, disclose the following:

- A. The names and addresses of all witnesses that a party intends to call at the hearing. All witnesses unknown at the time of said disclosure shall be disclosed as soon as they become known;
- B. Any relevant written or recorded statements made by the party or by witnesses on behalf of a party. The demanding party shall be permitted and reproduce any such statements. Any party unreasonably failing upon demand to make the disclosure required by this subpart may, in the discretion of the presiding commissioner, be foreclosed from presenting any evidence at the hearing through witnesses not disclosed or through witnesses whose statements are not disclosed.

Subpart 2. Discovery of other information. Any means of discovery available pursuant to the Rules of Civil Procedures for the District Court of Minnesota is allowed. If the party from whom discovery is sought objects to the discovery or fails to respond to the discovery request, the party seeking discovery may bring a motion before the presiding commissioner to obtain an order compelling discovery. In the motion proceeding, the party seeking discovery shall have the burden of showing that the discovery is needed for the proper presentation of the party's case, is not for the purpose of delay, and that the issues or amounts in controversy are significant enough to warrant the discovery. In ruling on a discovery motion, the presiding commissioner shall recognize all privileges recognized by law.

Subpart 3. Noncompliance. Upon the failure of a party to reasonably comply with an order of the presiding commissioner made pursuant to subpart 2, the presiding commissioner may make a further order including, but not limited to, one or more of:

A. An order that the subject matter of the order for discovery or any other

- relevant facts shall be taken as established for the purposes of the case in accordance with the claim of the party requesting the order; or
- B. An order prohibiting the party failing to comply from supporting or opposing designated claims or defenses, or prohibiting that party from introducing designated matters in evidence.

Subpart 4. Protective Order. The presiding commissioner may issue a protective order as justice requires to protect a party or person from annoyance, embarrassment, oppression, or undue burden or expense due to a discovery request. When a party is asked to reveal material considered to be proprietary information or trade secrets, or not public data, that party may bring the matter to the attention of the presiding commissioner, who shall make such protective orders as are reasonable and necessary or as otherwise provided by law.

Subpart 5. Filing. Copies of a party's requests for discovery as well as the responses to those requests and copies of discovery depositions shall not be filed with the Commission unless otherwise ordered by the presiding commissioner or unless they are filed in support of any motion or unless they are introduced as evidence in the hearing.

RULE 16. Requests for Admission of Facts or Opinions

A party may submit to any other party a written request for the admission of relevant facts or opinions, or of the application of law to relevant facts or opinions, including the genuineness of any document. The request must be delivered, if using electronic mail, or served, if using United States Mail, at least fifteen (15) days prior to the hearing, and it shall be answered in writing by the party to whom the request is directed within ten (10) days of receipt of the request. The written answer shall either admit or deny the truth of the matters contained in the request or shall make a specific objection thereto. Failure to provide a written response within ten (10) days will result in the subject matter of the request being admitted unless it can be shown that there was a justifiable excuse for failing to respond.

RULE 17. Depositions to Preserve Testimony

Upon the request of any party, the presiding commissioner may order that the testimony of any witness be taken by deposition to preserve that witness's testimony in the manner prescribed by law for depositions in civil actions. The request shall indicate the relevancy of the testimony and shall make a showing that the witness will be unable or cannot be compelled to attend the hearing or show other good cause.

RULE 18. Subpoenas.

Subpart 1. Request. Pursuant to Chapter 141.50 (q), any party may request in writing that the presiding commissioner or hearing examiner issue subpoenas requiring the presence of witnesses or the production for examination of books or papers not privileged and relevant to any matter in question at the hearing. The request for subpoena(s) must be filed at least thirty (30) days prior to a hearing, and state the

name(s) and last known home or business address of the person(s) to be subpoenaed, and shall describe with sufficient particularity the books, papers or documents desired. The person to whom the request is made may require the proponent of the request to state reasons why such witnesses or other materials are needed. The Department shall provide administrative support in the issuance of subpoenas.

Subpart 2. Enforcement; Service; Challenge. The city attorney may apply to the district court to punish a person who disobeys a subpoena. The party requesting the subpoena(s) is responsible for serving it in a proper and timely manner. Any party, within five (5) days of notice of the subpoena, may request the presiding commissioner or hearing examiner cancel or modify the subpoena for the following reasons:

- A. It fails to allow reasonable time for compliance;
- B. It requires disclosure of privileged or other protected matter and no exception or waiver applies;
- C. It subjects a person or entity to undue burden; or
- D. As justice may require.

RULE 19. Sanctions

If either party believes that the other is intentionally and frivolously delaying the proceedings in bad faith, they may bring a motion before the presiding commissioner by following the procedures in RULE 14. The presiding commissioner may, at their discretion, order a party to show cause for delaying the proceedings, and issue sanctions when appropriate. If the presiding commissioner determines that a party has deliberately delayed the proceedings for immaterial, meritless, trivial or unjustifiable reasons, after also giving consideration to the number of issues and amount of damages in controversy, any pattern of similar acts by the party, and the effects of delay, the presiding commissioner shall issue an order containing any or all of the following:

- A. That the party shall cease and desist from the acts;
- B. Compelling cooperation during further pendency of the case;
- C. Dismissing any or all charges or defenses to charges, which ever may be appropriate;
- D. Foreclosing the testimony of specified witnesses or the presentation of evidence on specified issues;
- E. That the delay will be taken into consideration in awarding damages or attorney fees; or
- F. Any sanctions available in civil cases in the District Court of Minnesota.

RULE 20. Rights and Responsibilities of Parties

- **Subpart 1. Generally.** All parties shall have the right to present evidence, rebuttal testimony, and argument with respect to the issues, and to cross-examine witnesses.
- **Subpart 2. Necessary Preparation.** A party shall have all evidence to be presented, both oral and written, available on the date for hearing. Requests for subpoenas, depositions, or continuances shall be made within a reasonable time after their need becomes evident to the requesting party. In cases where the hearing time is expected to exceed one day, the parties shall be prepared to present their evidence at the date and time ordered by the presiding commissioner or as agreed upon at a prehearing conference.
- **Subpart 3. Responding to Orders.** If the presiding commissioner or hearing examiner orders that parties do an act or not do an act, the parties shall comply with the order. If a party objects to an order, the objection shall be stated in advance of the order as part of the record. If the party has no advance knowledge that the order was to be issued, any objection shall be made as part of the record as soon as the party becomes aware of the order. The presiding commissioner or hearing examiner may, at their discretion, order a party to show cause for noncompliance with an order.
- **Subpart 4. Copies.** The presiding commissioner or hearing examiner, with administrative support from the Department, shall send copies of all orders or decisions to all parties simultaneously. Any party sending a letter, exhibit, brief, memorandum, or other document to the presiding commissioner or the hearing committee shall simultaneously send a copy to all other parties; provided, however, that this requirement shall not apply to requests for subpoenas.
- **Subpart 5. Representation by Attorney.** A party need not be represented by an attorney. If a party has notified other parties of that party's representation by an attorney, all communications shall be directed to that attorney.

RULE 21. Witnesses

- **Subpart 1.** Any party may be a witness and may present witnesses on the party's behalf at the hearing. All oral testimony at the hearing shall be under oath or affirmation. At the request of a party or upon the presiding commissioner's own motion, the presiding commissioner shall exclude witnesses from the hearing room so that they cannot hear the testimony of other witnesses.
- Subpart 2. Examination of Adverse Party. A party may call an adverse party or managing agent, or employees or an officer, director, managing agent, or employee of the state or any political subdivision thereof or of a public or private corporation or of a partnership or association or body politic which is an adverse party, and interrogate that party by leading questions and contradict and impeach that party on material matters in all respects as if that party had been called by the adverse party. The adverse party may be examined by that party's counsel upon the subject matter

of that party's examination in chief under the rules applicable to direct examination, and may be cross-examined, contradicted, and impeached by any other party adversely affected by the testimony.

RULE 22. Rules of Evidence

Subpart 1. Admissible Evidence. The presiding commissioner may admit all evidence which possesses probative value, including hearsay, if it is the type of evidence on which reasonable, prudent persons are accustomed to rely in the conduct of their serious affairs. The presiding commissioner shall give effect to the rules of privilege, recognized by law. Evidence which is incompetent, irrelevant, immaterial, or unduly repetitious shall be excluded.

Subpart 2. Evidence Part of Record. All evidence to be considered in the case, including all records and documents in the possession of the Department not otherwise excluded under these Rules, or a true and accurate photocopy thereof, must be offered by a party and made a part of the record of the case. No other factual documentary or testimonial information or evidence not so offered shall be considered in the determination of the case.

Subpart 3. Documents. Documentary evidence in the form of copies or excerpts may be received or incorporated by reference in the discretion of the presiding commissioner or upon agreement of the parties. Copies of a document shall be received to the same extent as the original document unless a genuine question is raised as to the accuracy or authenticity of the copy or, under the circumstances, it would be unfair to admit the copy in lieu of the original.

Subpart 4. Official Notice of Facts. The hearing committee may take notice of judicially cognizable facts but shall do so on the record and with the opportunity for any party to contest the facts so noticed.

RULE 23. Hearing Record

Subpart 1. Content. The hearing record shall contain the complaint, the answer; the Director's or review committee's determination; prehearing statement; motions; orders; evidence offered or considered; offers of proof; objections and rulings thereon; all memoranda and briefs; a transcript of the proceedings, if one was prepared; and the Findings of Fact, Conclusion of Law, Orders and Memoranda after a decision in the case.

Subpart 2. Verbatim Record. A verbatim record of the hearing shall be taken. Unless the hearing committee or examiner determines that the use of a court reporter is more appropriate, a recording device capable of clearly capturing the proceedings shall be used to keep a record at any hearing which takes place under these rules. If the hearing committee or examiner determines that the use of a recording device is more

appropriate in a hearing, any party to that hearing may provide a court reporter at the party's expense.

Subpart 3. Transcript; Prior to Appeal. The verbatim record shall be transcribed if requested by a party. If a transcription is made, a copy of the transcript shall be provided by the requesting party to the hearing committee. The cost of the transcript shall be paid by the requesting party and other persons who request copies.

Subpart 4. Transcript; Appeal. In the event a decision is appealed pursuant to Chapter 141.60 (b), the petitioner shall order and pay for the necessary transcript according to the pertinent provisions of the "Minnesota Rules of Appellate Procedure." In the event the decision is enforced pursuant to Chapter 141.60 (c), the respondent shall bear the cost of any full or partial transcript which the District Court deems necessary to decide the matter. In either event, a party who is responsible for the cost of a transcript and who claims indigency may file the necessary affidavits with the presiding commissioner, who shall decide whether to certify the party's indigent status in the same manner and with the same authority as a trial court. If indigent status is certified by the presiding commissioner, the Department shall pay for the transcript.

RULE 24. Continuances

Requests for a continuance of a hearing shall be granted upon a showing of good cause. Unless time does not permit, a request for continuance of the hearing shall be made in writing and filed with the presiding commissioner. Copies shall be provided to all parties of record. In determining whether good cause exists, due regard shall be given to the ability of the party requesting a continuance to effectively proceed without a continuance. A request for continuance filed within five business days of the hearing shall be denied unless the reason for the request could not have been earlier ascertained.

"Good cause" shall include: Death or incapacitating illness of a party, representative, or attorney of a party; a court order requiring a continuance; lack of proper notice of the hearing for a party that has provided up-to-date contact information; a substitution of the representative or attorney of a party if the substitution is shown to be required; a change in the parties or pleadings requiring postponement; and agreement for a continuance by all parties provided that it is shown that more time is clearly necessary to complete authorized discovery or other mandatory preparation for the case and the parties and the presiding commissioner have agreed to a new hearing date, or the parties have agreed to a settlement of the case.

"Good cause" shall not include: Intentional delay; unavailability of counsel or other representative due to engagement in another judicial or administrative proceeding unless all other members of the attorney's or representative's firm familiar with the case are similarly engaged, or if the notice of the other proceeding was received subsequent to the notice of the hearing for which the hearing is sought; unavailability of a witness if the witness' testimony can be taken by deposition; and failure of the attorney or representative to prepare for the

hearing in a timely manner. During a hearing, if it appears in the interests of justice that further testimony should be received and sufficient time does not remain to conclude the testimony, the hearing committee shall continue the hearing to a future date and oral notice on the record shall be sufficient.

RULE 25. Hearing Committee Conduct

Subpart 1. Ex Parte Communication. The members of the hearing committee or a hearing examiner shall not communicate, directly or indirectly, in connection with any issue of fact or law with any person, other than another member of the hearing committee, concerning any pending case except upon notice and opportunity for all parties to participate. When these rules authorize communications contrary to this rule, the communications shall be limited to only those matters permitted by these rules. Members of the hearing committee or the hearing examiner may respond to questions relating solely to procedures for the hearing without violating this rule. Members of the hearing committee or the hearing examiner may also communicate with the City Attorney's office, as authorized by Chapter 141.70, without violating this part.

Subpart 2. Investigation; Questioning. The hearing committee shall take no part in any independent investigation into the facts or issues involved in the case. However, the hearing committee may ask questions of witnesses called by the parties. Additionally, prior to the conclusion of the hearing and after the parties have rested, the hearing committee may call any witness, by subpoena or otherwise, to testify to any material issue and may receive any exhibit. Nothing in this rule shall interfere with the parties' rights to call rebuttal witnesses or question the witnesses called by the hearing committee.

Subpart 3. Role of Alternate. The commissioner appointed as an alternate member of the hearing committee shall be available and on-call by telephone during the first half-hour of the first scheduled hearing session to serve in the event that any member of the hearing committee is unable to be present. If an alternate hears any evidence in the case, the alternate shall replace the original member of the hearing committee in all subsequent proceedings in the case.

Subpart 4. Role of Presiding Commissioner. The presiding commissioner shall decide all questions of law raised during the proceedings. Whenever the presiding commissioner deems it appropriate, they may consult with the other members of the hearing committee before ruling on a question of law. However, to avoid the appearance of impropriety, the Presiding Commissioner is the only member of the hearing panel who may attend any prehearing conference or proceeding prior to the public hearing, where issues of fact are likely to be discussed or raised by the parties.

RULE 26. Conduct of Contested Case Hearing

Subpart 1. Procedures. The hearing shall be conducted in substantially the following manner:

- A. The presiding commissioner shall open the hearing by reading the title of the case, briefly stating the issues, including, where applicable, the amount of any monetary claim made by any party.
- B. After opening the hearing, the presiding commissioner shall, unless all parties are represented by counselor are otherwise familiar with the procedures, state the procedural rules for the hearing including the following:
 - (1) All parties may present evidence and argument with respect to the issues and cross-examine witnesses. At the request of the party or the attorney for the party whose witness is being cross-examined, the presiding commissioner may make such rulings as are necessary to prevent repetitive or irrelevant questioning and to expedite the cross-examination, to the extent consistent with disclosure of all relevant testimony and information.
 - (2) All parties have a right to be represented by an attorney at the hearing.
 - (3) All parties shall follow rules of evidence in RULE 22.
- C. Any stipulations, settlement agreements, or consent orders entered into by any of the parties prior to the hearing shall be entered into the record
- D. The complainant may make an opening statement. All other parties may make statements in a sequence determined by the presiding commissioner.
- E. After any opening statements, the complainant shall begin with the presentation of evidence unless the parties have agreed otherwise or the presiding commissioner determines that requiring another party to proceed first would be more expeditious and would not jeopardize the rights of any other party. It shall be followed by the other parties in a sequence determined by the presiding commissioner.
- F. Cross-examination of witnesses shall be conducted in a sequence and in a manner determined by the presiding commissioner to expedite the hearing while ensuring a fair hearing. At the request of a party whose witness is being cross-examined, the presiding commissioner shall make rulings as are necessary to prevent argumentative, repetitive, or irrelevant questioning and to expedite the cross-examination to the extent consistent with the disclosure of all relevant testimony and information.
- G. Any party may be a witness or may present other persons as witnesses at the hearing. All evidentiary testimony presented to prove or disprove a fact at issue shall be under oath or affirmation. The presiding commissioner or hearing examiner shall be responsible for swearing in all witnesses.
- H. When all parties and witnesses have been heard, opportunity shall be offered to present oral final argument, in a sequence determined by the presiding commissioner. Final argument may, in the discretion of the presiding commissioner, be in the form of written memoranda or oral argument, or both. Final argument need not be recorded, in the discretion of the presiding commissioner. Written memoranda may, in the discretion of the presiding commissioner, be submitted simultaneously or sequentially and within time periods as the presiding commissioner may prescribe.
- I. After final argument, the hearing shall be closed unless a continuance has been ordered. If continued, it shall be either: Continued to a certain time and

- day, announced at the time of the hearing and made a part of the record; or continued to a date to be determined later, which must be upon no less than five (5) days' written notice to the parties.
- J. The record of the proceeding shall be closed upon receipt of the final written memorandum, transcript, if any, or late filed exhibits which the parties and the presiding commissioner have agreed should be received into the record, whichever occurs latest.
- **Subpart 2. Minnesota Clean Indoor Act.** The Minnesota Clean Indoor Air Act shall be in effect and strictly enforced at all hearings.
- **Subpart 3.** Accessibility. All hearings will be held in facilities which are architecturally accessible and barrier-free to people with impaired mobility.

RULE 27. Disruption of Hearing

- **Subpart 1. Cameras.** Television, newsreel, motion picture, still or other cameras may be operated in the hearing room while the hearing is in progress only with permission of the presiding commissioner or hearing examiner. Audio recording devices may be operated in the hearing room during the course of the hearing only with the permission of the presiding commissioner or hearing examiner.
- **Subpart 2. Other Conduct.** Pursuant to and in accordance with Minnesota Statutes, Section 624.72, no person shall interfere with the free, proper and lawful access to or egress from the hearing room. No person shall interfere with the conduct of, disrupt, or threaten interference with or disruption of the hearing. In the event of interference, disruption, or threat, the presiding commissioner shall read this subpart to those persons causing such interference or disruption and thereafter proceed as deemed appropriate, which may include ordering the disruptive person to leave or be removed from the hearing.

RULE 28. Hearing Committee Decision

- **Subpart 1. Based on Record.** No factual information or evidence which is not a part of the record shall be considered by the hearing committee in the determination of a case.
- **Subpart 2.** Administrative Notice. The hearing committee or examiner may take administrative notice of general, technical, or scientific facts within their specialized knowledge in conformance with Minnesota Statutes, Section 14.60.
- **Subpart 3. Completion.** After conclusion of the hearing, the hearing committee shall make written findings of fact, conclusion of law and an order, which may be supplemented by a written memorandum. Such order shall constitute the final decision of the Commission and shall be appealable in accordance with Chapter 141.60 (b).

Subpart 4. Notice. The findings of fact, conclusion of law and the order shall be provided to all parties of record. The Department shall provide administrative support in the provision of notice when necessary.

Subpart 5. Failure to Make Decision. If a hearing committee fails to render a decision and order within ninety (90) days after the close of the record, any party may petition the Court of Appeals for an order requiring the hearing committee to render a decision and order on the case within such time as the court determines to be appropriate. The order shall be issued unless the hearing committee shows that further delay is reasonable.

RULE 29. Reserved

RULES APPLICABLE TO NO PROBABLE CAUSE HEARINGS

RULE 30. Request for Oral Hearing

Subpart 1. Appeal. If the director makes a determination of No Probable Cause or dismisses a complaint, the director shall notify the complainant and respondent of such a determination and of the complainant's right to appeal the determination to a review committee. The complainant may, within fifteen (15) days after reciving such notice, file an appeal in writing with the Director, who shall promptly transmit said appeal to the Chair. The complainant shall include any recently discovered material evidence which was not considered by the Department during its investigation and which with reasonable diligence could not have been found and presented to the Department during its investigation. The Department shall send a copy of the filed appeal to the other parties to the matter.

Subpart 2. Request for Oral Hearing. If the complainant or respondent wishes to have an oral hearing on an appeal from the Director's dismissal or determination of No Probable Cause, a request for such hearing must be included in the complainant's notice of appeal filed pursuant to Chapter 141.50(j). Upon request the complainant and respondent shall be able to make a presentation to the review committee.

RULE 31. Review Committee

Subpart 1. Appointment. Within thirty (30) days following the transmittal of an appeal by the complainant of the Director's determination of No Probable Cause, pursuant to Chapter 141.50 (j), the Chair shall assign a case to the next panel of the rotating roster and shall notify the Department of the appointment. The panel shall be comprised of three commissioners, at least one of whom shall be a lawyer, to review the director's determination. The Chair shall designate the lawyer to be the presiding commissioner of the panel. If a review committee is to conduct an oral hearing, the Chair shall also appoint a fourth Commissioner to serve as an alternate committee member.

Subpart 2. Notification. Upon notification of the appointment, the Department shall promptly notify the members of the review committee and the alternate or the hearing examiner of the appointment. The Department shall also at this time notify the parties of the names of the review committee members or the hearing examiner.

Subpart 3. Substitutions. The Chair may, if necessary, make substitutions as to the membership of the review committee or the appointment of a hearing examiner. Upon notification of such changes, the Department shall promptly provide notice to the review committee and to the parties of such changes. Should a panelist be unable to participate in the panel to which she or he has been assigned, the panelist requiring replacement shall notify the Chair one month in advance of the panelist' assigned hearing and the Chair shall be responsible for appointing the alternate.

Subpart 4. Review Committee Conduct. The review committee shall not undertake

any independent investigation into the facts or issues involved in the case. The review committee will not communicate with any person, including a party or Department staff, with respect to any substantive aspect of the case, except upon prior notice and opportunity for all parties to participate. No member of the review committee shall serve as a member of any hearing committee which may later be named to decide the merits of the case.

RULE 32. Procedure for Oral Hearing

Subpart 1. Scheduling of Hearing. The date, time and place of the hearing shall be determined by the presiding commissioner. The notice and order for the hearing shall be provided to all parties at least twenty (20) days prior to the scheduled date.

Subpart 2. Notice of Rebuttal Evidence. The opposing party or parties must notify the complainant and the review committee of any evidence (including witnesses) which they intend to use to rebut the complainant's new evidence at least ten (10) days prior to the hearing.

Subpart 3. Conduct of Hearing.

- A. The complainant may make an opening oral statement. All other parties may then make an oral statement in a sequence determined by the presiding commissioner.
- B. The complainant may present evidence to the review committee; only that evidence which was designated in the complainant's request for hearing shall be heard or considered at the hearing. The opposing parties may then present any rebuttal evidence; only that rebuttal evidence which was disclosed pursuant to Subpart 2 shall be heard or considered at the hearing.
- C. The review committee may call for testimony by the Director or any other Department staff which the review committee deems appropriate to hear, for the purpose of clarifying the investigation process and/or for the finding of no probable cause.
- D. After all evidence has been heard, the parties may make final presentations. The complainant shall give the first presentation, and the respondent(s) shall be heard last. The final presentations may be made in writing, orally, or both, at the discretion of the review committee.

Subpart 4. Continuance. At the discretion of the review committee, the hearing may be continued to a date certain.

Subpart 5. Rules of Evidence. The rules of evidence for administrative hearings as set forth in Minnesota Statutes 14.60 shall govern the hearing proceeding. The presiding commissioner shall determine all evidentiary and other legal issues.

Subpart 6: Verbatim Record. A verbatim record of the hearing shall be made, and shall be available to a complainant appealing the review committee's decision. The presumptive method of recording the hearing shall be a recording device capable of clearly capturing the proceedings.

Subpart 7. Counsel. All parties may be represented by counsel at the hearing.

Subpart 8. Other Rules. The provisions of Rule 25, Subpart 4 and Rule 26, Subparts 2 and 3 shall apply to hearings held under this rule.

RULE 33. Record

The record in proceedings pursuant to Chapter 141.50(j), whether by written presentation or after hearing, shall consist of the following:

- (1) Complainant's appeal and accompanying documents, Respondent's answer to complainant's appeal, Respondent's notice of rebuttal evidence (if any), all other records and documents in the Department file, not otherwise excluded under these Rules, and all legal motions and rulings on them;
- (2) Any testimony and other evidence received at a review hearing;
- (3) Matters officially noticed;
- (4) Questions and offers of proof, objections, and rulings on them which arise at a review hearing;
- (5) The written presentations submitted by the parties, including legal briefs and memoranda (if any);
- (6) Any transcript prepared.

RULE 34. Decision of Review Committee

A decision of the review committee shall be made within twenty (20) days of the hearing, unless otherwise ordered by the review committee. A decision sustaining the Director's determination may be made summarily, but the review committee may make findings of fact and conclusions of law at its discretion. If made, all parties shall be notified of said findings of fact and conclusions of law.

RULE 35. Standard of Review

The review committee shall view the entire record in the light most favorable to the Director's determination of no probable cause. The Director's determination shall be sustained unless the review committee, applying this standard, finds that the Director's determination of no probable cause was clearly erroneous. Whether the review committee either reverses the Director's determination outright or remands the case to the Department for further investigation, the review committee's decision must contain express findings of fact and conclusions of law. If the decision is to remand the case for further investigation, the decision must indicate specific areas in which the investigation is to be supplemented.

RULE 36. Action Following Remand

If the review committee orders the case remanded to the Department for further investigation, and if after conducting that investigation the Director determines that probable cause is still lacking, the Director shall report that opinion, and the results of the further investigation, in writing, to the original review committee appointed to hear the case. The review committee shall then make a final decision on the entire record, without further written or oral presentations by the parties.

RULE 37. Appeal

A complainant who is aggrieved by a decision of the review committee sustaining the Director's determination of no probable cause may seek judicial review pursuant to Chapter 141.60(a)(2).

RULES APPLICABLE TO CONTRACT COMPLIANCE HEARINGS

RULE 38. Panel Appointment

No later than three business days after a complaint alleging contract non-compliance is certified to the Commission by the Department pursuant to Chapter 139.50(b), the Chair shall appoint either a panel of three members of the Commission or a hearing examiner to hear the case. If a Commission panel is appointed, the presiding commissioner shall be an attorney. Once the Chair has informed the Department of the appointment(s), neither the Director nor the complaining official may withdraw the complaint except upon motion to the contract compliance panel.

RULE 39. Prehearing Conference

Immediately upon receiving notice of appointment to a contract compliance panel, the presiding commissioner shall schedule a prehearing conference for a date no later than seven (7) days after receipt of notice of the appointment, and shall notify the Department of the date. The Department shall immediately procure suitable facilities in which to hold the prehearing conference, shall notify the parties of the date and location by telephone and letter, and shall transmit to each party a prehearing statement form which must be completed by each party.

An affidavit of notice by telephone and mail shall be filed by the Department staff member who contacts the party or the party's attorney of record. The presiding commissioner shall serve as the prehearing officer. The provisions of Rule 12 shall govern the prehearing conference. If the case is not settled at the prehearing conference, the date of the final hearing shall be scheduled so as to comply with the ninety (90) day limit established by Chapter 139.50(b). The presiding commissioner and the Department shall act with all the dispatch necessary to issue and serve the prehearing order so as to give all parties as much notice as possible regarding the terms of the prehearing order. The order shall set strict deadlines for the submission of requests for subpoenas so as to ensure compliance with the ninety (90) day limit.

RULE 40. Hearing

The provisions of Rules 14, 18 and 26 shall govern the conduct of the hearing. The provisions of Minnesota Statutes §14.60 and Rule 22 shall govern the receipt of evidence at the hearing.

RULE 41. Panel Decision

After the conclusion of the hearing, the contract compliance panel shall determine whether the respondent contractor is or is not in compliance with the requirements of Chapter 139.50 and shall make specific findings of fact to support its conclusions. If the contract compliance panel concludes that the respondent contractor is not in compliance with the requirements of Chapter 139.50, the panel shall order the imposition of whatever sanctions authorized by Chapter 139.50 (a)(7) the panel deems just and proper.

CONSTRUCTION OF RULES

RULE 42. Construction

Rules 1 - 42 are to be liberally construed so as to provide for the just and efficient resolution of disputes arising out of the civil rights ordinances. Unless a provision of the rules conflicts with an express prohibition contained in a controlling statute, ordinance or court ruling, these rules shall be given the full force and effect of law at all hearings governed by them.