

## *Community Safety Ambassadors*

### *Survey Impact Summary Report – January 2026*

#### **1. Purpose**

- This report summarizes the findings from the Community Safety Ambassadors from the month of January as part of ongoing efforts to track community needs, service utilization, and violence prevention trends over time.

#### **2. Survey Overview**

- Time Period: 01/01/2026 – 01/31/2026
- Total Number of Responses: 992
  - Encounter Types
    - Dispatch<sup>1</sup>: 2
    - Field Encounter: 990
- Total Number of Interactions: 2,252

#### **3. Key Findings**

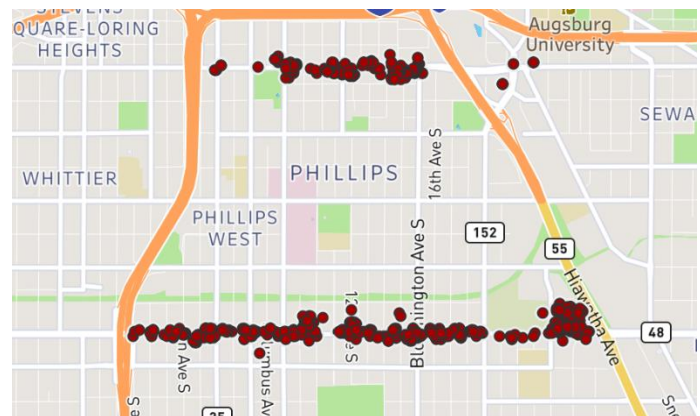
- Locations served:
  - *East Lake St. Cultural District*
    - 637 Incidents
  - *Franklin Ave Cultural District*
    - 355 Incidents
- Incident Types / Outcomes:
  - Neighborhood support was the most common incident type (983 out of 992 responses)
    - Within neighborhood support, the most frequent action taken is business checks (963 out of 983)
  - The next most common action taken was service referrals (13 out of 992)
  - The most common outcomes were associated with neighborhood support incidents.
    - Checking in with the neighborhood and engaging with merchants accounted for (963 out of 992 outcomes)
  - Other trends:
    - Referrals to shelter: 8
    - Information sharing: 40
    - Wellness checks: 6
    - Facilitating 911 reports: 4
    - Facilitating 311 reports: 7

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<sup>1</sup> Dispatch services became active Jan 12<sup>th</sup>; data reflects initial implementation.

#### 4. Insights [Written Key Findings]

- January saw a shift in overall activity, with ambassadors recording 992 total responses, including two dispatch calls and 990 field encounters. This marked the first month that the newly implemented dispatch service was active. The frequency of activity was more concentrated in East Lake St. District, which accounted for 637 incidents, compared to 355 in Franklin Ave District. Overall response frequency was lower than in previous months, while certain types of engagement such as information sharing, became more frequent. Neighborhood support remained the most common incident type making up 983 of 992 responses. Within these, business checks continued to be the primary action taken (963 out of 983). The outcomes showed similar patterns as the previous months with 963 responses involving check-in with businesses and engagement with merchants. Additional trends included eight shelter referrals, 40 instances of information sharing, six wellness checks, four facilitated 911 reports and seven 311 reports. The incident notes written by ambassadors provided additional context for these patterns. Ambassadors mentioned conducting wellness checks on individuals with visible injuries, sharing resources such as food shelf information, and assisting in situations involving overdoses. The increase in information sharing, alongside the overall decrease incident volume, is likely reflective of shifts in on-the-ground conditions during Operation Metro Surge, particularly in areas where the ambassadors were most active.



Map of reported incidents by location, based on survey data

Actions Taken	
Count of Action(s) Taken	21
Count of Action(s) Taken - Crisis response & intervention	0
Count of Action(s) Taken - Neighborhood support	970
Count of Action(s) Taken - Safety and Wellness	1
<b>Grand Total</b>	<b>992</b>

Cultural District	Count of Incidences
East Lake St.	637
Franklin Ave.	355
<b>Grand Total</b>	<b>992</b>

	# of Interactions Recorded
January	2,252
<b>Grand Total</b>	<b>2,252</b>