

# Your City of Minneapolis utility bill

Find your 2026 utility rates at  
**[minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing)**  
or call **612-673-1114**

Minneapolis utilities are reliable and efficient, and you get a great value:

- Safe, high quality drinking water delivered to your tap.
- More than 8,000 water hydrants for fire protection.
- More than 1,300 miles of surface water and sewer systems that help control flooding and manage more than 60 million gallons of wastewater every day.
- Garbage and recycling pickup loaded with extras such as organics collection and electronics, appliance and mattress pickups.
- Find ways to save money on your utility bill by using water wisely at **[minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing)**.

Water service and shutoff policies are governed by City ordinance. You can review ordinances at **[minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing)**.



City of Minneapolis  
311 or 612-673-3000  
**[minneapolismn.gov](http://minneapolismn.gov)**

# Sign up to get your utility bill online

Once you **sign up** you won't get your paper bill in the mail anymore. You'll get an email showing you how to see your bill online.  
[minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing)

## Get 24-hour service at **minneapolismn.gov/utility-billing**

- See your utility bill.
- Review your payment and use history.
- Request service.

## Payment options

- **Automatic payment:** Save time and postage and avoid late payments by paying automatically with your checking account, savings account or credit card.
- **Online:** Use your bank's online bill paying service or visit [minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing) to pay by credit card or check.
- **By phone:** Call **612-673-1114** anytime to pay by credit card or check.
- **By mail:** Mail payments to Minneapolis Finance Department, PO Box 77028, Minneapolis MN 55480-7728.
- **In person:**

### **Public Service Building**

505 Fourth Ave. S., second floor  
8 a.m.-4 p.m. Monday through Thursday  
9 a.m.-4 p.m. Friday  
Closed national holidays.

Pay in cash at select retail locations. Visit [minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing) to find out how.

Find more information at 612-673-1114 or  
[minneapolismn.gov/utility-billing](http://minneapolismn.gov/utility-billing).