What is a TNC?

TNC stands for Transportation Network Company. TNCs typically use apps to connect drivers with riders. The largest TNCs are Uber and Lyft.

Does this policy apply to taxis?

No, this only applies to TNCs.

How does this impact me as a rider?

This policy won't change your day-to-day experience as a rider. Currently, when you take a ride, you don't know how much the driver is being paid. If this policy is implemented, you will receive a receipt after each ride that explains how much of your payment goes to the driver and how goes to the TNC.

This policy will not impact your ability to rate, tip, review, or report a driver or a ride.

Will the cost of a ride go up?

This policy sets a minimum pay rate for drivers. It also requires that drivers and riders receive receipts that indicate how much the rider paid for the ride, how much the driver received, and how much went to the TNC.

This policy does not mandate the total cost of a ride, mandate how TNCs calculate the cost of a ride, or mandate that TNCs disclose how they calculate costs.

How will this impact driver earnings?

This policy will require a minimum wage equivalent compensation of drivers after incurred costs of operation. Drivers will be paid $1.40 per mile and $0.51 per minute while they have a rider in the car.

When and where will the minimum rates be in effect?

If passed, the policy will be in effect starting January 1, 2024. The rates only apply while the vehicle is within Minneapolis city borders.

What is deactivation?

Deactivation is when drivers are no longer allowed to drive for a TNC and cannot use their account to accept rides.

How does this change deactivation?

This policy requires that TNCs provide clear reasons for what warrants a deactivation. Currently, TNCs do not have to explain why a driver is deactivated.

Under this policy, a TNC must give a driver 5 days' notice before a deactivation and explain in writing why the driver is being deactivated. The driver has 15 days to appeal that deactivation. If a driver requests an appeal, the TNC must give the driver a meeting within 7 days. The driver has the right to representation in that meeting.

If the deactivation relates to a major infraction, such as driving while intoxicated or an act of harassment or violence, the TNC can deactivate the driver without 5 days' notice. However, the driver still has the right to appeal the deactivation and have a meeting and bring representation.

How do these changes increase safety?

Drivers have clear paths of accountability in the case of misconduct by a rider. Riders cannot use gift cards as payment, which helps with accountability in the case of a failure to pay, act of misconduct, or a criminal investigation.

Drivers will not be allowed if they have a conviction or stay for a crime like carjacking, driving while intoxicated, sexual misconduct, or other violent crimes. Riders can report any misconduct by drivers via whatever process the TNC offers in the app, or to the police.

This policy will not impact a rider's ability to rate, tip, review, or report a driver or a ride. This policy does not impact a driver's ability to rate or report a rider.

Will this increase or decrease the number of drivers?

This policy does not say anything about the number of drivers. It gives drivers who have been deactivated since January of 2021 the right to reapply to drive.

What is the driver's resource center?

A driver's resource center is a nonprofit organization that provides services like workers' rights education, advocacy, and representation to drivers. It is not influenced by TNCs. It can be funded through grants, contracts, member dues, or any other legal funding source.

How do I give my input on this policy?

You can send written comments to https://www.minneapolismn.gov/government/meetings/public-comment/online-comment/ and refer to File Number 2023-00044.

Council Member Robin Wonsley
City of Minneapolis – Ward 2
350 S. Fifth St. – Room 307
Minneapolis, MN 55415

Office: 612-673-2202