

## Community Safety Ambassadors

### Survey Impact Summary Report – December 2025

#### 1. Purpose

- This report summarizes the findings from the Community Safety Ambassadors from the month of December as part of ongoing efforts to track community needs, service utilization, and violence prevention trends over time.

#### 2. Survey Overview

- Time Period: 12/01/2025 – 12/31/2025
- Total Number of Responses: 2,096
  - Encounter Types
    - Dispatch<sup>1</sup>: 6
    - Field Encounter: 2090
- Total Number of Interactions: 3,679

#### 3. Key Findings

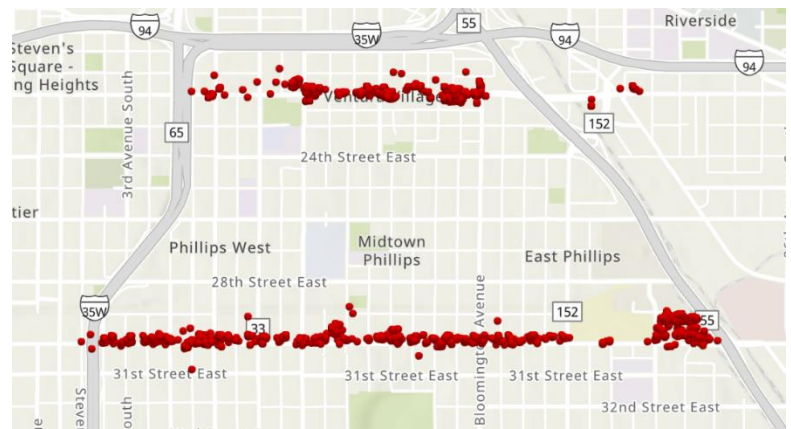
- Locations served:
  - *East Lake St. Cultural District*
    - 995 Incidents
  - *Franklin Ave Cultural District*
    - 1,101 Incidents
- Incident Types / Outcomes:
  - Neighborhood support was the most common incident type (2,073 out of 2,096 responses)
    - Within neighborhood support, the most frequent action taken is business checks (1,991 out of 2,073)
  - The next most common action taken was service referrals (18 out of 2,096)
  - The most common outcomes were associated with neighborhood support incidents.
    - Checking in with the neighborhood and engaging with merchants accounted for (2,002 out of 2,096 outcomes)
  - Other trends:
    - Referrals to shelter: 18
    - Number of safety escorts: 6
    - Wellness checks: 13
    - Facilitating 911 reports: 3

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<sup>1</sup> Dispatch services not fully active

#### 4. Insights [Written Key Findings]

- December activity reflects a continued emphasis on proactive, community-based support with ambassadors recording 2,096 total responses, resulting in 3,679 overall interactions with community members. There was six dispatch calls logged although dispatch services are not yet fully operational, and the new safety dispatcher is still in training. Engagement remained steady across the service areas, including 995 incidents reported in East Lake St. and 1,101 incidents reported in Franklin Ave. Neighborhood support again represented the vast majority of activity, accounting for 2,073 responses and was most often carried out through routine business checks (1,991), with a smaller number of service referrals (18). The outcomes mirrored this pattern as approximately 2,002 responses involved direct community and business engagement.
- Other responses included 18 shelter referrals, six safety escorts, 13 wellness checks and 3 facilitated 911 reports. Notes recorded by the ambassadors also provided context to these numbers. Ambassadors helped de-escalate conflicts outside of businesses, shared outreach materials, conducted wellness checks on older adults, provided basic first aid, and documented safety concerns like abandoned vehicles in the middle of the roads. They also responded to broken window reports and supported community members navigating immediate needs like offering them guidance to nearby shelters and foodbanks. These additional insights offered a look into the range of situations ambassadors responded to and the ways they engaged with others as a flexible and responsive presence in the community.



Map of reported incidents by location, based on survey data

Actions Taken	
Count of Action(s) Taken	87
Count of Action(s) Taken - Crisis response & intervention	0
Count of Action(s) Taken - Neighborhood support	2,008
Count of Action(s) Taken - Safety and Wellness	1
<b>Grand Total</b>	<b>2,096</b>

Cultural District	Count of Incidences
East Lake St.	995
Franklin Ave.	1,101
<b>Grand Total</b>	<b>2,096</b>

	# of Interactions Recorded
December	3,679
<b>Grand Total</b>	<b>3,679</b>