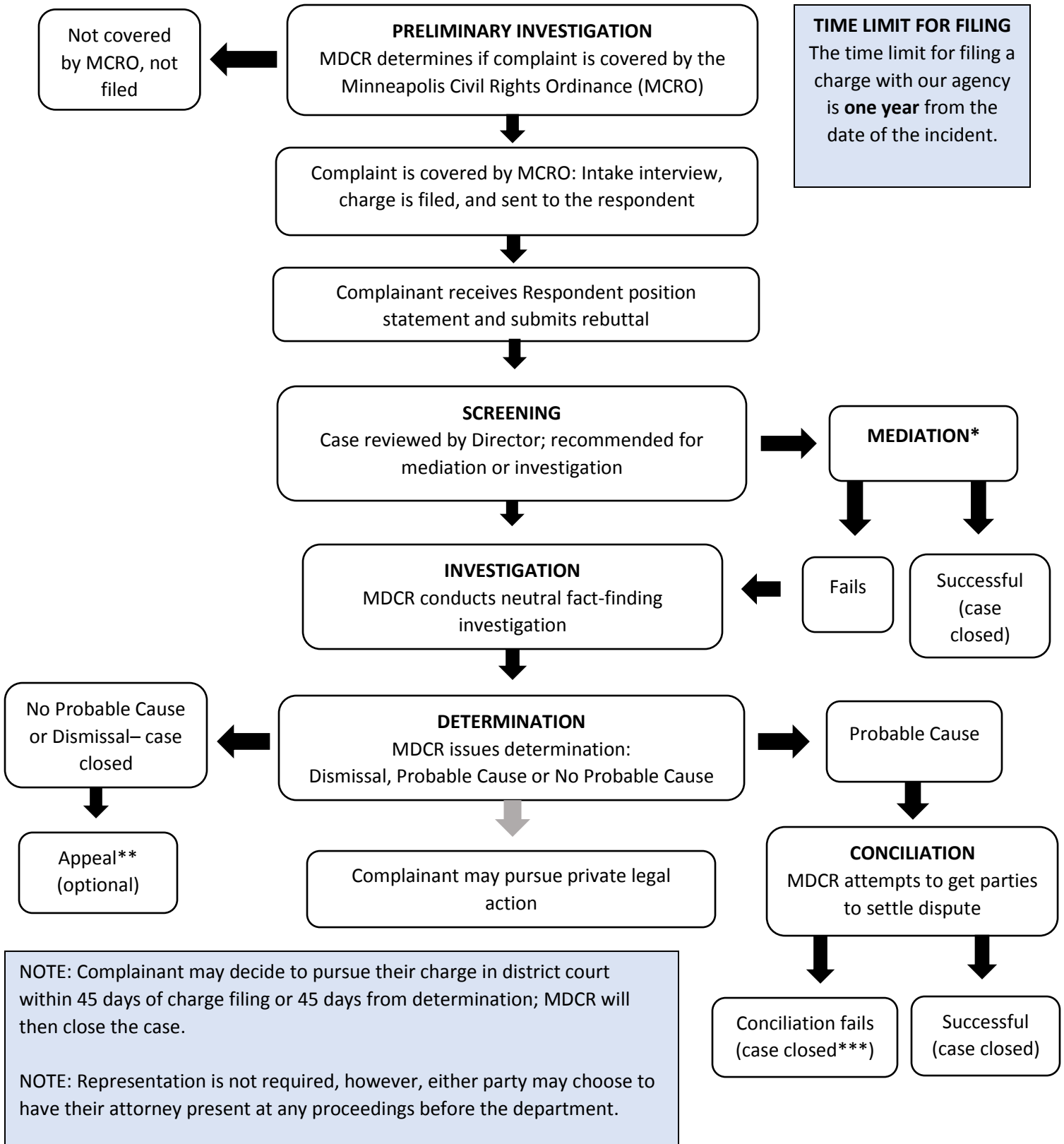


Minneapolis Department of Civil Rights (MDCR) Complaint Investigation Process



*Mediation: all cases participate in mediation unless exempted by Director.

**Appeals: Complainant may submit appeal to Department within 15 days of receiving determination. The case is reviewed by the Commission of Civil Rights, if appeal is successful the case returns to investigation. Otherwise the case determination is unchanged.

***Case closed and transferred to Minneapolis Commission on Civil Rights for public hearing.