



**Minneapolis**  
*City of Lakes*

**Community Planning &  
Economic Development**

**Licenses and Consumer  
Services Division**

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## **Alcohol Server Training Policy**

Every on-sale establishment shall annually train staff that serve alcohol in the responsible service of alcohol. The licensee will report on application materials and at renewal of their application the method in which they meet this requirement.

At a minimum the following topics must be covered:

- Local and State Law related to alcohol licensing
- Prevention of Over Service
- Prevention of Service to Underage Persons
- Best Practices for managing intoxicated persons
- Best Practices for managing security

Training formats allowed:

- On line
- Group sessions
- Classroom sessions

Formats of training may be required to be modified after a violation. The Licensing Official will provide to all licensees a list of approved trainers and training programs.