Refund Policy

In certain cases and within certain limits, a permit fee may be refunded if the permitted work will not be completed.

- If the work has not started, a fifty dollar ($50) processing fee will be retained by the city. State Surcharge and Plan Review fees are deducted separately.

- If the authorized work has been started, the department may retain an appropriate portion of the permit fee in addition to the processing fee.

- A full refund will be made if the department is in error.

- Submit written explanation of refund request within 180 calendar days of payment of the permit fee. Request refunds by fax (612-370-1416) or mail to, Attention Refund, Development Review Customer Service Center, 250 - 4th Street South, Room 300, Minneapolis, MN 55415.

- Refunds are paid by check only. It takes 4 to 6 weeks for a refund check to be issued.

For further details, you may read the complete text of the ordinance, Title 5 (Building Code), Chapter 91.15