

# ADA Transition Plan Survey

The City of Minneapolis Public Works Department is updating our Public Works ADA Transition Plan. This update will evaluate and develop a plan to address a variety of issues that impact the accessibility of sidewalks, intersections, and streets in the city right of way.

**PURPOSE:** This survey is intended to inform the ADA Transition Plan update by generating priorities for improving city-owned infrastructure throughout the city.

**INSTRUCTIONS:**

Questions #1 and #2 are general. Questions #3-6 ask more specific questions about design of infrastructure. Question #7 is optional and intended for us to know who it is we have heard from through this survey.

In this survey, and for purposes of the ADA Transition Plan, “walking” refers to rolling, pushing, walking, jogging, using mobility devices or any movement in the public right of way not designated for vehicular traffic specifically.

If you have additional questions about the Public Works ADA Transition Plan or require additional assistance, contact Kelsey Fogt ([Kelsey.fogt@minneapolismn.gov](mailto:Kelsey.fogt@minneapolismn.gov)) or go to the study website: <http://www.minneapolismn.gov/publicworks/ADATransition>

**Please mail any completed paper surveys by July 31<sup>st</sup> to:**

Kelsey Fogt  
City of Minneapolis - Public Works  
301 4<sup>th</sup> Ave S, Suite 785N  
Minneapolis, MN 55415

## Question 1: Where should the City prioritize improvements?

Help us prioritize where improvements should be made first based on location or proximity to certain destinations. **Please choose up to two options.**

- In commercial areas and activity centers
- Highly populated residential neighborhoods
- Within ¼ mile of parks
- Areas of concentrated poverty
- Areas with a non-white majority
- Areas that need the most physical improvements
- Other (please specify): \_\_\_\_\_

## Question 2: What is your biggest obstacle when walking in the City?

Have you noticed any specific type of infrastructure as being more challenging to navigate in the city? **Please select all that apply.**

- Curb ramps
- Narrow sidewalks
- Obstructions (e.g. utility pole) in sidewalk
- Sidewalk condition (e.g. broken or heaved sidewalk panels)
- Missing or ineffective audible notifications at traffic signals
- Other (please specify): \_\_\_\_\_

### Question 3.1: How difficult is it for you to walk in the city when these **pedestrian curb ramp** barriers are present?

Help us identify what parts of pedestrian ramp design present the largest barriers, regardless of how often you experience them. **Please select up to one option for each row.**

	Not a barrier	A minor barrier	A significant barrier	A major barrier
Obstructions on ramps or waiting areas, like a pole or fire hydrant				
Curb ramp missing				
Curb ramp is too narrow				
Curb ramp is too steep				
Curb ramp challenges my ability to balance				
Landing area before the curb ramp is placed too far from the curb				
Curb ramp placed such that I can't see vehicles or vehicles can't see me				
Curb ramp does not orient me into the sidewalk				
Curb ramp has a significant lip				

Other (please specify):

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### Question 3.2: How often do these design elements on **pedestrian curb ramps** make it challenging to walk in the city?

Help us identify what parts of pedestrian ramp design are most important to focus on as we plan improvements. Please select up to one option for each row.

	Never	Sometimes (a few times per year)	Occasionally (a few times per month)	Often (weekly)	Nearly every day
Obstructions on ramps or waiting areas, like a pole or fire hydrant					
Curb ramp missing					
Curb ramp is too narrow					
Curb ramp is too steep					
Curb ramp challenges my ability to balance					
Landing area before the curb ramp is placed too far from the curb					
Curb ramp placed such that I can't see vehicles or vehicles can't see me					
Curb ramp does not orient me into the sidewalk					
Curb ramp has a significant lip					

Other (please specify):

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### Question 4.1: How difficult is it for you to walk in the city when these sidewalk barriers are present?

Help us identify what parts of sidewalk design to focus on as we plan improvements. Please select up to one option for each row.

	Not a barrier	A minor barrier	A significant barrier	A major barrier
Sidewalk is too narrow				
Bus stop creates a “pinch point” in the sidewalk – too narrow at one point				
Sidewalk is too steep				
I find it hard to balance on the sidewalk				
Sidewalk has an obstruction like a pole or tree trunk				
Sidewalk has a temporary obstruction like overgrown bushes, leaves, or other maintenance items				
Driveway curb cuts on sidewalks				
Sidewalk panel is raised (trip hazard)				
Sidewalk panel is cracked or broken (trip hazard)				
Sidewalk has manhole or other utility infrastructure (trip hazard)				
Sidewalk is missing				

Other (please specify):

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## Question 4.2: How often do these design elements on **sidewalks** make it challenging to walk in the city?

Help us identify what parts of sidewalk design to focus on as we plan improvements. Please select up to one option for each row.

	Never	Sometimes (a few times per year)	Occasionally (a few times per month)	Often (weekly)	Nearly every day
Sidewalk is too narrow					
Bus stop creates a “pinch point” in the sidewalk – too narrow at one point					
Sidewalk is too steep					
I find it hard to balance on the sidewalk					
Sidewalk has an obstruction like a pole or tree trunk					
Sidewalk has a temporary obstruction like overgrown bushes, leaves, or other maintenance items					
Driveway curb cuts on sidewalks					
Sidewalk panel is raised (trip hazard)					
Sidewalk panel is cracked or broken (trip hazard)					
Sidewalk has manhole or other utility infrastructure (trip hazard)					
Sidewalk is missing					

Other (please specify):

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## Question 5.1: How difficult is it for you to walk in the city when these traffic signal barriers are present?

Help us identify what parts of the traffic signal design to focus on as we plan improvements. Please select up to one option for each row.

	Not a barrier	A minor barrier	A significant barrier	A major barrier
I can't see the pedestrian signal head that lets me know when it's safe to cross				
There's not enough time to cross				
There is no audible sound that lets me know when it's safe to cross				
I can't reach the push button because it's too high or low				
I can't reach the push button because it's too far from a flat landing area				
I can't reach the push button because there is something temporarily in the way (e.g. snow or construction equipment)				
I can't activate the push buttons				
I can't find the push buttons				
Once I push the button, it's not clear to me in which direction it is safe to cross				
There is no push button				

Other (please specify):

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## Question 5.2: How often do these design elements at **traffic signals** make it challenging to walk in the city?

Help us identify what parts of traffic signal design to focus on as we plan improvements. Please select up to one option for each row.

	Never	Sometimes (a few times per year)	Occasionally (a few times per month)	Often (weekly)	Nearly every day
I can't see the pedestrian signal head that lets me know when it's safe to cross					
There's not enough time to cross					
There is no audible sound that lets me know when it's safe to cross					
I can't reach the push button because it's too high or low					
I can't reach the push button because it's too far from a flat landing area					
I can't reach the push button because there is something temporarily in the way (e.g. snow or construction equipment)					
I can't activate the push buttons					
I can't find the push buttons					
Once I push the button, it's not clear to me in which direction it is safe to cross					
There is no push button					

Other (please specify):

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## Question 6.1: Are there **other conditions** that make it challenging to walk in the city?

Help us identify other challenges to focus on as we plan improvements. Please select up to one option for each row.

	Not a barrier	A minor barrier	A significant barrier	A major barrier
Construction or temporary conditions				
Intersection design is unfamiliar or unclear				
Street or sidewalk design is unfamiliar or unclear				
Complex intersections				
Snow or other winter maintenance issues				
Overgrown weeds or trees				
Large puddles on sidewalks				

Other (please specify):

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## Question 6.2: How often do these other conditions make it challenging to walk in the city?

Help us identify other challenges to focus on as we plan improvements. Please select up to one option for each row.

	Never	Sometimes (a few times per year)	Occasionally (a few times per month)	Often (weekly)	Nearly every day
Construction or temporary conditions					
Intersection design is unfamiliar or unclear					
Street or sidewalk design is unfamiliar or unclear					
Complex intersections					
Snow or other winter maintenance issues					
Overgrown weeds or trees					
Large puddles on sidewalks					

Other (please specify):

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## Question 7: Demographics (OPTIONAL QUESTIONS)

To better understand the survey results and to ensure that we are reaching a range of people, please answer the following optional demographic questions.

Question 7.1. What is the zip code you live in? (enter 5-digit ZIP code; for example, 00544 or 94305) \_\_\_\_\_

Question 7.3. What is your age?

- Under 18
- 18 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 64 to 74
- 75 to 84
- 85 or Older

Question 7.2. What is your gender?

- Female
- Male
- Other
- Prefer not to answer

Question 7.4. How would you describe yourself?

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- Prefer not to answer
- Other (please specify): \_\_\_\_\_

Question 7.5. Are you of Hispanic, Latino, or of Spanish origin?

- Yes
- No
- Prefer not to answer

Question 7.6. Do you identify as someone with a disability?

- Yes
- No

Question 7.7. Do you identify as having any of these types of disabilities? *Select all that apply.*

- Cognitive
- Hearing
- Physical
- Sensory
- Vision
- Other (please describe): \_\_\_\_\_

Question 8: Is there anything else you would like us to know regarding accessibility in the city?

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Question 9: Thank you for your time and feedback! To hear about ADA Transition Plan updates directly, please provide an email address to receive email updates.

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