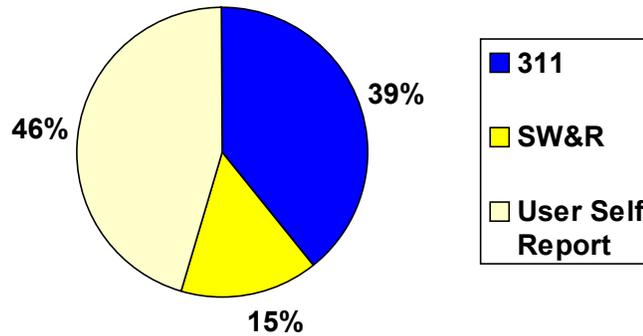




Solid Waste & Recycling Graffiti Summary
10/1/2016 through 10/31/2016

During this time period Solid Waste & Recycling processed 647 graffiti cases.

Graffiti Initial Case Entry

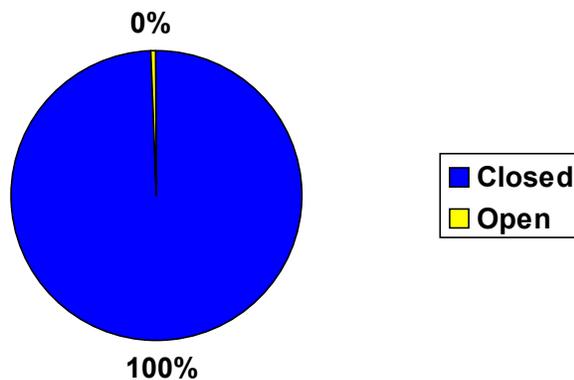


Name	Number of Cases
311	253
SW&R	100
User Self Report	294

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



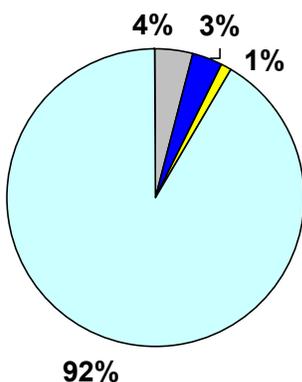
Status	Count
Closed	644
Open	3

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

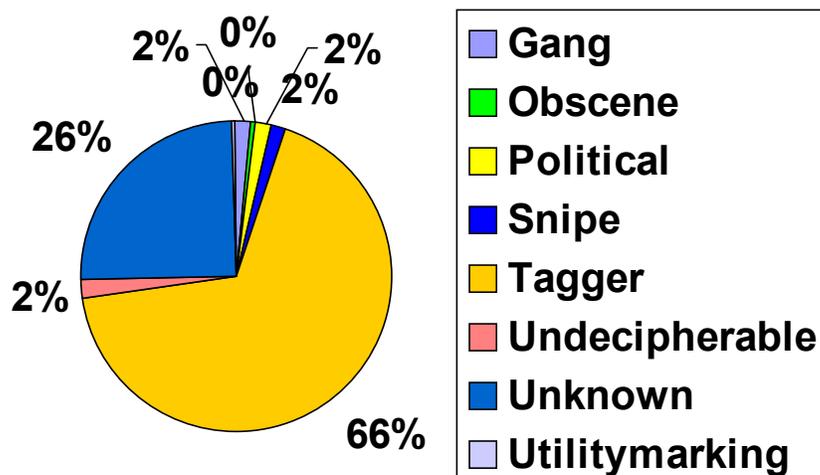
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	306	91.34%
Other	14	4.18%
PW - Bridge	11	3.28%
PW - Traffic	4	1.19%

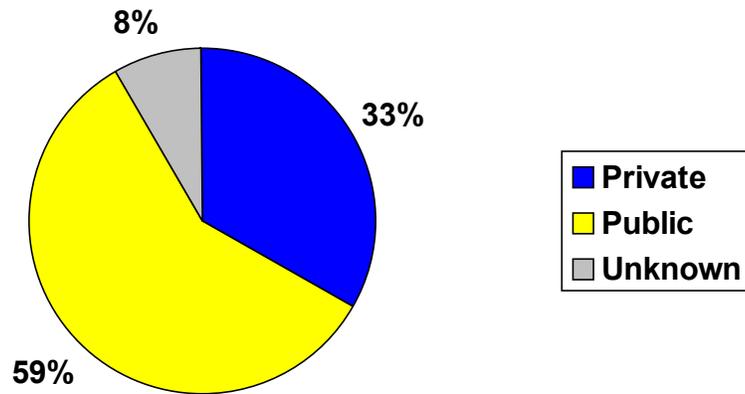
Graffiti Type Summary



Type	Case Count
Gang	11
Obscene	3
Political	11
Snipe	10
Tagger	434
Indecipherable	12
Unknown	165
Utilitymarking	1
Total	647

Property Type for All Cases:

Public or Private Property



Property	Count
Private	216
Public	377
Unknown	54

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	197	3
Photo Taken	431	14
Updated/Notice Sent	391	16
Letter Sent	51	15
Compliance Check	60	24
Normal Abatement	256	14
Blitz Abatement	79	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	3	138
Abated	0	336
Already Removed	0	154
graffitiduplicate	0	3
graffitiunenforceable	0	4
Not Found	0	9
Total	3	644
Grand Total	647	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	1	1
Aspen	0	1	1
Burlington Northern/Santa Fe	0	2	2
CP Rail	0	1	1
Inspections	0	3	3
LRT	0	2	2
Metro Transit	0	7	7
Minneapolis Park Board	0	14	14
Minneapolis Property Services	0	1	1
MNDOT	0	6	6
MPLS Library	0	1	1
Public Works - Streets	0	2	2
PW - Bridge	0	28	28
PW - Solid Waste and Recycling	3	410	413
PW - Traffic	0	4	4
U.S. Bench Company	0	4	4
Universal Outdoor Advertising	0	1	1
Unknown	0	153	153
Waste Management	0	2	2
Total	3	644	647

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Corcoran	1	8
Lowry Hill East	1	19
Whittier	1	40
Victory	0	6
Waite Park	0	2
Webber - Camden	0	16
Wenonah	0	1
Willard - Hay	0	3
Windom	0	2
Windom Park	0	2

Neighborhood	Closed	Open
Marcy Holmes	76	0
Whittier	40	1
Steven's Square - Loring	34	0
Cedar Riverside	22	0
Nicollet Island - East Bank	21	0
Lowry Hill East	19	1
Loring Park	18	0
Holland	18	0
North Loop	17	0
Powderhorn Park	16	0

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	76
Whittier	41
Steven's Square - Loring	34
Cedar Riverside	22
Nicollet Island - East Bank	21
Lowry Hill East	20
Loring Park	18
Holland	18
North Loop	17
Powderhorn Park	16

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Audubon Park	4	1	0	0	0	5
Bancroft	7	0	0	0	1	8
Beltrami	2	0	0	2	0	4
Bottineau	6	0	0	2	1	9
Bryant	5	1	0	2	0	8
Camden Industrial	5	0	0	0	0	5
CARAG	4	0	0	1	1	6
Cedar Riverside	13	0	0	7	2	22
Central	5	2	0	4	0	11
Cleveland	1	0	0	0	0	1
Columbia Park	1	0	0	0	0	1
Como	11	0	0	1	0	12
Cooper	2	0	0	0	0	2
Corcoran	7	0	0	0	2	9
Diamond Lake	2	0	0	0	0	2
Downtown East	5	0	0	2	0	7
Downtown West	6	0	0	0	0	6
East Isles	2	0	0	3	1	6
East Phillips	6	1	0	2	1	10
ECCO	1	0	0	0	0	1
Elliot Park	5	0	0	2	4	11
Ericsson	5	0	0	0	0	5
Field	4	0	0	4	0	8
Folwell	0	0	0	2	0	2
Hawthorne	3	0	0	0	0	3
Hiawatha	3	0	0	1	1	5
Holland	14	0	0	3	1	18
Howe	1	0	0	1	1	3
Jordan	1	0	0	3	0	4
Keewaydin	1	0	0	2	0	3
Kenwood	1	0	0	0	0	1
King Field	5	0	0	2	1	8

Lind - Bohanon	0	0	0	0	1	1
Linden Hills	3	0	0	3	1	7
Logan Park	7	0	0	2	1	10
Longfellow	6	0	0	2	2	10
Loring Park	17	0	0	0	1	18
Lowry Hill	4	0	0	0	0	4
Lowry Hill East	16	0	0	3	1	20
Lyndale	0	0	0	1	0	1
Marcy Holmes	61	0	0	10	5	76
Marshall Terrace	3	0	0	0	2	5
McKinley	1	0	1	0	0	2
Mid - City Industrial	1	0	0	1	0	2
Midtown Phillips	5	2	0	4	0	11
Minnehaha	4	0	0	0	0	4
Near - North	4	0	0	1	0	5
Neighborhood Data Missing	6	0	0	2	0	8
Nicollet Island - East Bank	14	0	0	5	2	21
North Loop	13	0	1	2	1	17
Northeast Park	2	0	0	0	0	2
Northrop	5	0	0	6	1	12
Page	1	0	0	0	0	1
Phillips West	3	0	0	1	0	4
Powderhorn Park	10	2	1	3	0	16
Prospect Park - East River	10	0	0	6	0	16
Regina	2	0	0	0	0	2
Seward	11	0	0	2	0	13
Sheridan	5	0	0	0	0	5
St. Anthony East	2	0	0	0	0	2
St. Anthony West	5	0	0	1	1	7
Standish	0	0	0	3	0	3
Steven's Square - Loring H	23	0	0	8	3	34
Tangletown	6	0	0	10	0	16
University of Minnesota	7	0	0	3	0	10
Ventura Village	1	0	0	1	0	2
Victory	0	0	0	5	1	6

Waite Park	0	0	0	2	0	2
Webber - Camden	10	0	0	5	1	16
Wenonah	1	0	0	0	0	1
Whittier	26	1	0	14	0	41
Willard - Hay	0	0	0	3	0	3
Windom	0	1	0	0	1	2
Windom Park	1	0	0	1	0	2