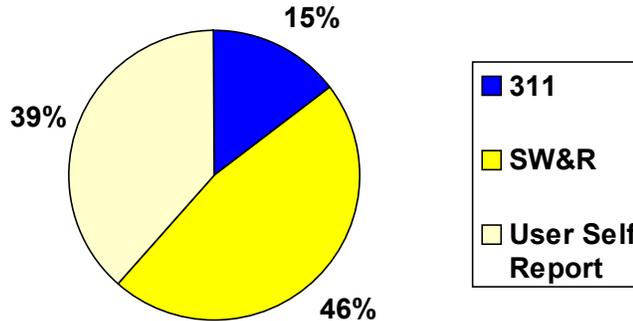




**Solid Waste & Recycling Graffiti Summary**  
**1/1/2016 through 1/31/2016**

During this time period Solid Waste & Recycling processed 535 graffiti cases.

**Graffiti Initial Case Entry**

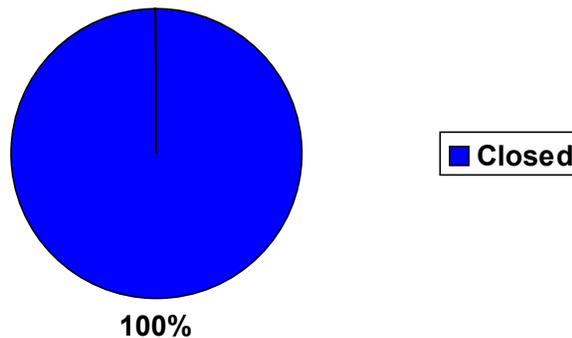


Name	Number of Cases
311	79
SW&R	249
User Self Report	207

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



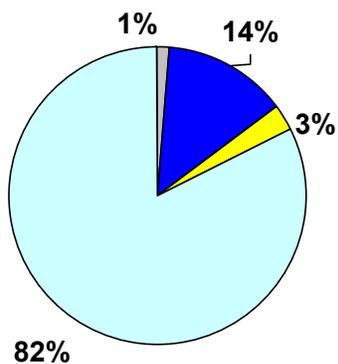
Status	Count
Closed	535

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

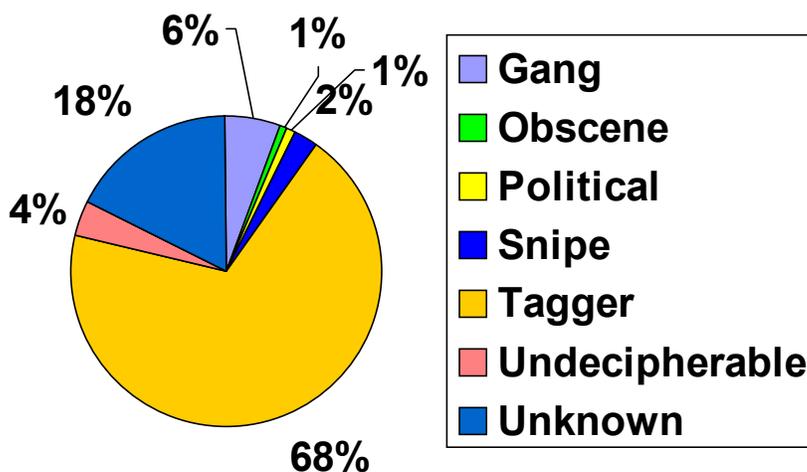
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	170	82.13%
PW - Bridge	28	13.53%
PW - Traffic	6	2.90%
Other	3	1.45%

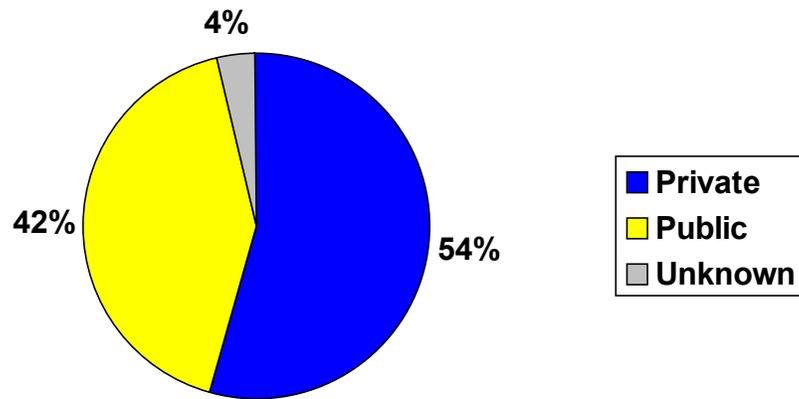
## Graffiti Type Summary



Type	Case Count
Gang	31
Obscene	4
Political	5
Snipe	13
Tagger	368
Indecipherable	19
Unknown	95
<b>Total</b>	<b>535</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	290
Public	225
Unknown	20

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	84	2
Photo Taken	218	5
Updated/Notice Sent	218	7
Letter Sent	87	6
Compliance Check	195	15
Normal Abatement	129	12
Blitz Abatement	78	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	133
Abated	0	207
Already Removed	0	183
graffitiduplicate	0	5
graffitiunenforceable	0	4
Not Found	0	3
<b>Total</b>	<b>0</b>	<b>535</b>
<b>Grand Total</b>	<b>535</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Allied Waste	0	1	1
Aspen	0	1	1
Hennepin County Maintenance Division	0	2	2
Inspections	0	1	1
LRT	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	0	5	5
Minneapolis Public Schools	0	1	1
MJV Services	0	191	191
PW - Bridge	0	34	34
PW - Solid Waste and Recycling	0	194	194
PW - Traffic	0	7	7
U.S. Bench Company	0	8	8
Universal Outdoor Advertising	0	2	2
Unknown	0	84	84
<b>Total</b>	<b>0</b>	<b>535</b>	<b>535</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
St. Anthony East	0	3
St. Anthony West	0	9
Standish	0	21
Steven's Square - Loring	0	20
Tangletown	0	3
University of Minnesota	0	1
Ventura Village	0	5
Webber - Camden	0	2
West Calhoun	0	1
Whittier	0	26

Neighborhood	Closed	Open
Lowry Hill East	29	0
Whittier	26	0
Longfellow	26	0
Marcy Holmes	25	0
Standish	21	0
Steven's Square - Loring	20	0
Powderhorn Park	19	0
Loring Park	19	0
Central	18	0
Howe	16	0

Top 10 Number of Total Cases

Neighborhood	Cases
Lowry Hill East	29
Whittier	26
Longfellow	26
Marcy Holmes	25
Standish	21
Steven's Square - Loring	20
Powderhorn Park	19
Loring Park	19
Central	18
Howe	16

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Beltrami	3	0	0	3	0	6
Bottineau	5	0	0	0	1	6
CARAG	7	0	0	0	2	9
Cedar Riverside	7	0	0	1	3	11
Central	6	7	0	5	0	18
Columbia Park	0	0	1	1	0	2
Como	8	0	0	2	1	11
Cooper	6	0	0	2	0	8
Corcoran	3	1	0	1	0	5
Diamond Lake	0	0	0	0	1	1
Downtown East	2	0	0	3	1	6
Downtown West	10	0	0	1	0	11
East Harriet	7	0	0	4	2	13
East Isles	10	0	0	0	0	10
East Phillips	7	1	0	1	0	9
Elliot Park	13	0	0	0	2	15
Ericsson	3	0	0	1	1	5
Field	0	0	0	1	0	1
Folwell	0	2	0	0	0	2
Harrison	0	1	0	0	1	2
Hawthorne	3	0	0	0	1	4
Hiawatha	4	0	0	0	0	4
Holland	6	0	0	3	0	9
Howe	13	0	0	1	2	16
Keewaydin	7	0	0	0	2	9
King Field	5	0	0	0	0	5
Linden Hills	0	0	0	4	2	6
Logan Park	3	2	0	0	1	6
Longfellow	23	0	0	3	0	26
Loring Park	17	0	0	2	0	19
Lowry Hill	3	0	0	1	0	4
Lowry Hill East	28	0	0	1	0	29
Lyndale	1	0	0	3	0	4

Marcy Holmes	19	0	0	4	2	25
Mid - City Industrial	2	0	0	1	0	3
Midtown Phillips	7	6	1	0	0	14
Minnehaha	5	1	0	4	0	10
Morris Park	0	1	0	0	0	1
Near - North	11	0	0	1	0	12
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	8	1	0	3	4	16
North Loop	7	0	0	2	1	10
Northeast Park	4	0	0	2	0	6
Northrop	1	0	0	1	0	2
Phillips West	5	0	0	4	1	10
Powderhorn Park	7	6	0	6	0	19
Prospect Park - East River	8	0	0	2	1	11
Seward	7	0	1	0	1	9
Sheridan	2	0	0	1	0	3
St. Anthony East	3	0	0	0	0	3
St. Anthony West	8	0	0	0	1	9
Standish	9	0	1	10	1	21
Steven's Square - Loring H	15	0	0	4	1	20
Tangletown	3	0	0	0	0	3
University of Minnesota	1	0	0	0	0	1
Ventura Village	3	0	0	1	1	5
Webber - Camden	0	2	0	0	0	2
West Calhoun	0	0	0	1	0	1
Whittier	22	0	0	3	1	26