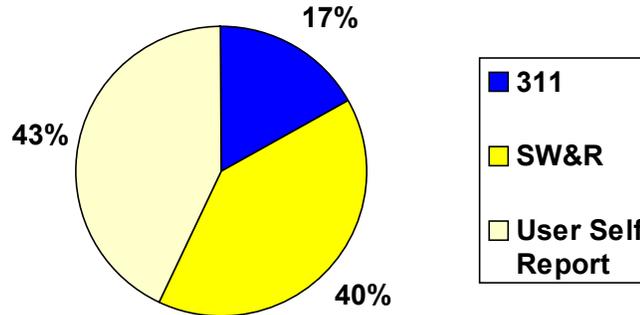




Solid Waste & Recycling Graffiti Summary
1/1/2015 through 12/31/2015

During this time period Solid Waste & Recycling processed 9050 graffiti cases.

Graffiti Initial Case Entry

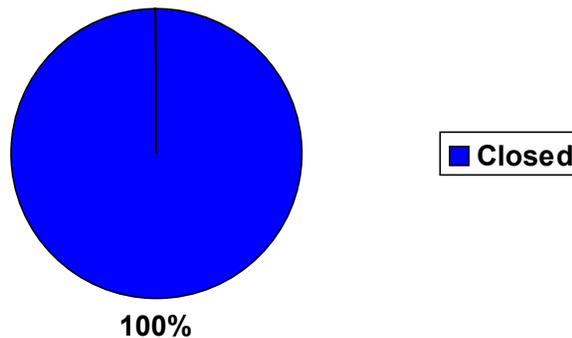


Name	Number of Cases
311	1532
SW&R	3621
User Self Report	3897

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



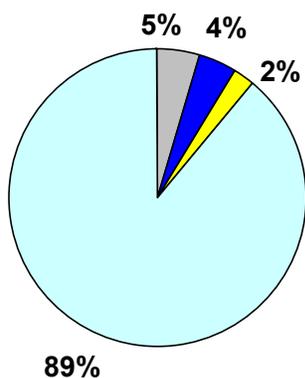
Status	Count
Closed	9050

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

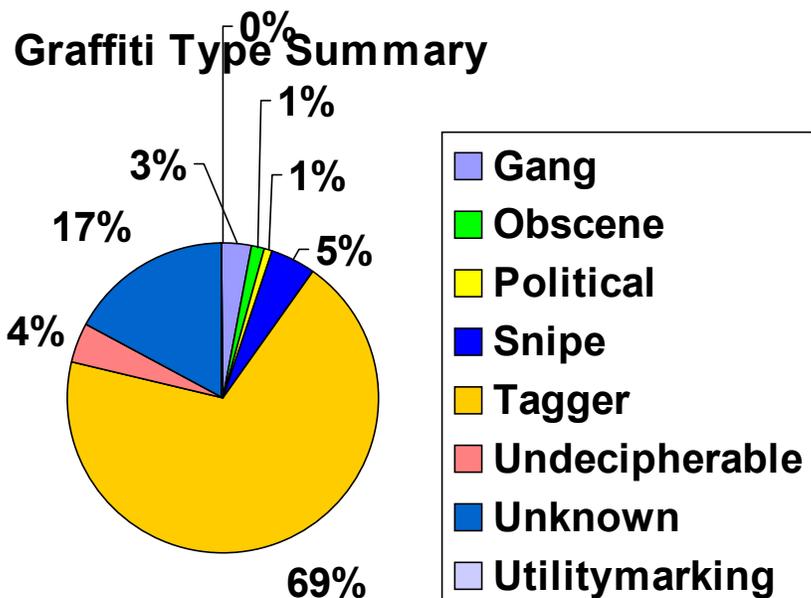
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	5159	88.78%
Other	269	4.63%
PW - Bridge	244	4.20%
PW - Traffic	139	2.39%

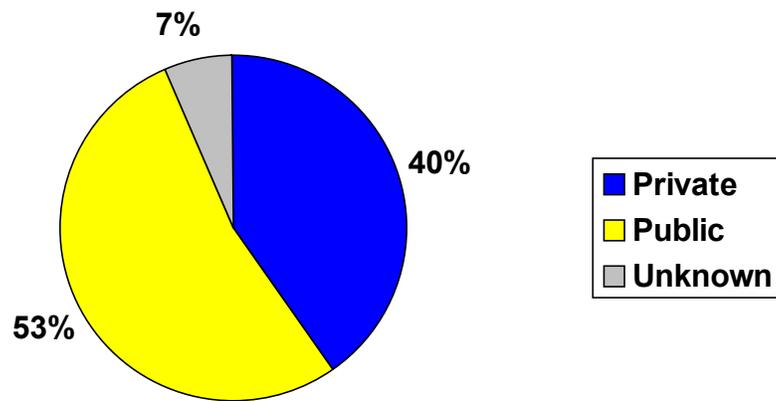
Graffiti Type Summary:



Type	Case Count
Gang	275
Obscene	126
Political	85
Snipe	431
Tagger	6203
Indecipherable	375
Unknown	1553
Utilitymarking	2
Total	9050

Property Type for All Cases:

Public or Private Property



Property	Count
Private	3636
Public	4824
Unknown	590

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	2408	2
Photo Taken	4615	7
Updated/Notice Sent	4529	7
Letter Sent	776	5
Compliance Check	1530	13
Normal Abatement	3413	7
Blitz Abatement	2398	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	1423
Abated	0	5813
Already Removed	0	1634
graffitiduplicate	0	31
graffitiunenforceable	0	55
graffitiunenforceable,graffitiduplicate	0	1
Not Found	0	93
Total	0	9050
Grand Total	9050	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	35	35
Allied Waste	0	5	5
Aspen	0	5	5
Burlington Northern/Santa Fe	0	5	5
CPED	0	5	5
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	3	3
Inspections	0	22	22
LRT	0	16	16
Metro Transit	0	24	24
Minneapolis Park Board	0	150	150
Minneapolis Property Services	0	14	14
Minneapolis Public Schools	0	15	15
MJV Services	0	788	788
MNDOT	0	44	44
Public Works - Streets	0	4	4
PW - Bridge	0	368	368
PW - Solid Waste and Recycling	0	6116	6116
PW - Traffic	0	233	233
Randy's Sanitation	0	5	5
U.S. Bench Company	0	36	36
Universal Outdoor Advertising	0	5	5
Unknown	0	1132	1132
Waste Management	0	16	16
Water - East Yard	0	2	2
Xcel Energy	0	1	1
Total	0	9050	9050

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Ventura Village	0	119
Victory	0	6
Waite Park	0	7
Webber - Camden	0	109
Wenonah	0	25
West Calhoun	0	6
Whittier	0	770
Willard - Hay	0	31
Windom	0	15
Windom Park	0	83

Neighborhood	Closed	Open
Whittier	770	0
Marcy Holmes	487	0
Central	452	0
Loring Park	355	0
Como	341	0
Lyndale	315	0
Sheridan	282	0
Logan Park	275	0
Lowry Hill East	252	0
Powderhorn Park	244	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	770
Marcy Holmes	487
Central	452
Loring Park	355
Como	341
Lyndale	315
Sheridan	282
Logan Park	275
Lowry Hill East	252
Powderhorn Park	244

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	7	0	1	10	4	22
Audubon Park	18	1	0	5	4	28
Bancroft	15	7	1	3	2	28
Beltrami	41	0	0	17	4	62
Bottineau	54	1	3	11	9	78
Bryant	37	4	2	4	10	57
Bryn - Mawr	9	0	0	13	2	24
Camden Industrial	11	0	0	4	2	17
CARAG	70	2	1	15	11	99
Cedar - Isles - Dean	7	0	0	3	2	12
Cedar Riverside	135	0	2	22	27	186
Central	311	44	6	36	55	452
Cleveland	3	2	3	2	2	12
Columbia Park	17	0	0	6	0	23
Como	282	1	1	28	29	341
Cooper	50	0	3	20	10	83
Corcoran	69	11	1	12	11	104
Diamond Lake	25	2	1	6	3	37
Downtown East	56	0	2	11	5	74
Downtown West	55	2	0	25	7	89
East Harriet	32	0	1	5	6	44
East Isles	31	0	0	9	5	45
East Phillips	90	15	1	19	13	138
ECCO	18	0	1	8	1	28
Elliot Park	49	0	1	11	8	69
Ericsson	99	0	1	22	16	138
Field	27	0	0	6	4	37
Folwell	10	4	1	4	7	26
Fulton	6	0	0	0	1	7
Hale	3	1	0	0	5	9
Harrison	12	0	3	6	4	25
Hawthorne	44	3	0	13	13	73
Hiawatha	77	1	1	19	3	101

Holland	152	7	0	30	25	214
Howe	103	0	2	15	7	127
Humboldt Industrial Area	4	2	0	1	0	7
Jordan	9	3	3	6	3	24
Keewaydin	59	1	2	30	9	101
Kenny	6	1	0	1	1	9
Kenwood	11	0	1	2	3	17
King Field	99	2	2	18	13	134
Lind - Bohanon	4	0	0	5	2	11
Linden Hills	5	0	2	2	0	9
Logan Park	201	2	1	35	36	275
Longfellow	119	2	2	33	13	169
Loring Park	285	0	5	38	27	355
Lowry Hill	32	0	1	6	8	47
Lowry Hill East	206	0	1	22	23	252
Lyndale	100	1	3	183	28	315
Lynnhurst	18	0	1	8	6	33
Marcy Holmes	360	0	6	61	60	487
Marshall Terrace	25	0	0	11	4	40
McKinley	17	9	1	10	11	48
Mid - City Industrial	32	0	0	4	5	41
Midtown Phillips	50	15	1	23	13	102
Minnehaha	88	3	2	30	10	133
Morris Park	15	0	0	2	2	19
Near - North	24	3	2	10	9	48
Neighborhood Data Missing	23	1	0	11	4	39
Nicollet Island - East Bank	105	0	0	13	9	127
North Loop	79	0	1	8	5	93
Northeast Park	22	0	0	4	7	33
Northrop	26	3	0	13	9	51
Page	9	0	1	6	3	19
Phillips West	130	12	1	22	12	177
Powderhorn Park	162	25	2	26	29	244
Prospect Park - East River	138	1	3	30	11	183
Regina	25	1	0	4	5	35

Seward	139	0	3	24	17	183
Sheridan	180	4	2	15	81	282
Shingle Creek	1	7	0	6	3	17
St. Anthony East	91	2	2	18	24	137
St. Anthony West	133	0	0	15	22	170
Standish	76	6	3	10	9	104
Steven's Square - Loring H	118	0	4	26	9	157
Sumner - Glenwood	3	2	3	0	3	11
Tangletown	64	0	9	39	12	124
University of Minnesota	50	0	1	28	29	108
Ventura Village	90	3	4	15	7	119
Victory	2	0	1	2	1	6
Waite Park	2	0	1	3	1	7
Webber - Camden	43	31	3	15	17	109
Wenonah	15	1	0	5	4	25
West Calhoun	0	1	0	4	1	6
Whittier	608	10	4	57	91	770
Willard - Hay	5	10	1	10	5	31
Windom	11	0	0	3	1	15
Windom Park	59	3	2	6	13	83