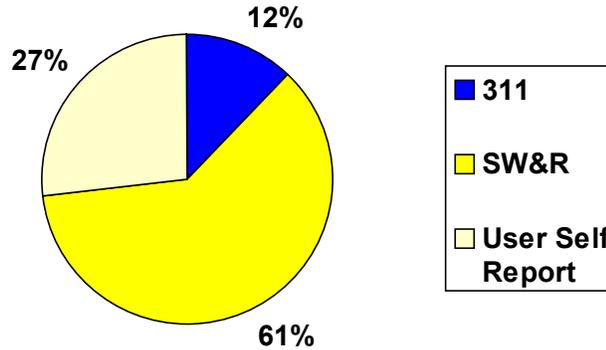




Solid Waste & Recycling Graffiti Summary
12/1/2015 through 12/31/2015

During this time period Solid Waste & Recycling processed 710 graffiti cases.

Graffiti Initial Case Entry

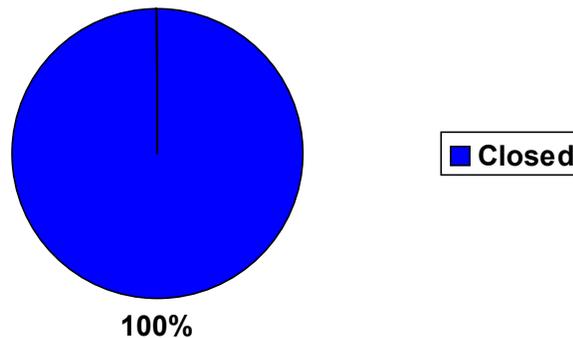


Name	Number of Cases
311	87
SW&R	432
User Self Report	191

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



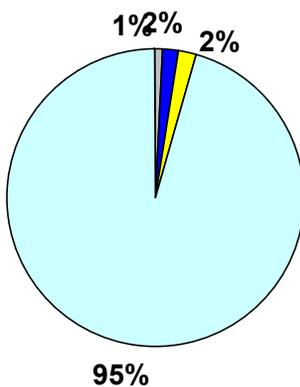
Status	Count
Closed	710

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

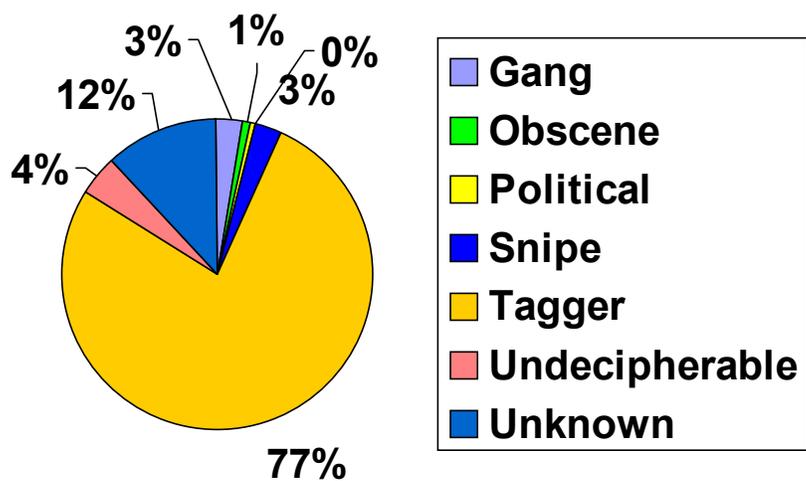
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	376	95.67%
PW - Traffic	7	1.78%
PW - Bridge	7	1.78%
Other	3	0.76%

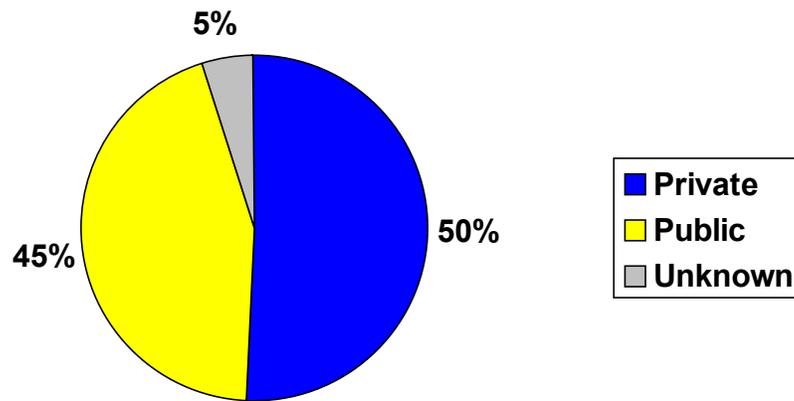
Graffiti Type Summary



Type	Case Count
Gang	19
Obscene	7
Political	3
Snipe	20
Tagger	546
Indecipherable	31
Unknown	84
Total	710

Property Type for All Cases:

Public or Private Property



Property	Count
Private	359
Public	318
Unknown	33

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	99	1
Photo Taken	237	3
Updated/Notice Sent	224	4
Letter Sent	66	4
Compliance Check	203	13
Normal Abatement	147	14
Blitz Abatement	246	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	140
Abated	0	393
Already Removed	0	170
graffitiduplicate	0	3
graffitiunenforceable	0	1
Not Found	0	3
Total	0	710
Grand Total	0	710

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	1	1
CPED	0	1	1
Inspections	0	1	1
LRT	0	2	2
Metro Transit	0	1	1
Minneapolis Park Board	0	9	9
Minneapolis Public Schools	0	4	4
MJV Services	0	201	201
MNDOT	0	2	2
PW - Bridge	0	14	14
PW - Solid Waste and Recycling	0	400	400
PW - Traffic	0	12	12
Randy's Sanitation	0	1	1
U.S. Bench Company	0	2	2
Unknown	0	58	58
Total	0	710	710

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Steven's Square - Loring	0	19
Tangletown	0	2
University of Minnesota	0	9
Ventura Village	0	12
Waite Park	0	1
Webber - Camden	0	19
Wenonah	0	5
Whittier	0	49
Windom	0	2
Windom Park	0	12

Neighborhood	Closed	Open
Como	95	0
Whittier	49	0
Loring Park	38	0
Lowry Hill East	35	0
Longfellow	24	0
Central	24	0
Seward	21	0
Marcy Holmes	21	0
Prospect Park - East River	20	0
Cedar Riverside	20	0

Top 10 Number of Total Cases

Neighborhood	Cases
Como	95
Whittier	49
Loring Park	38
Lowry Hill East	35
Longfellow	24
Central	24
Seward	21
Marcy Holmes	21
Prospect Park - East River	20
Cedar Riverside	20

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	3	0	0	7	3	13
Beltrami	5	0	0	2	1	8
Bottineau	4	0	1	0	2	7
Bryant	1	0	0	0	0	1
Bryn - Mawr	0	0	0	1	0	1
Camden Industrial	2	0	0	0	0	2
CARAG	13	0	0	0	2	15
Cedar Riverside	16	0	0	4	0	20
Central	16	1	0	2	5	24
Cleveland	1	0	0	0	0	1
Como	81	1	0	1	12	95
Cooper	6	0	0	0	2	8
Corcoran	10	1	0	1	2	14
Diamond Lake	1	1	0	0	0	2
Downtown East	4	0	0	0	0	4
Downtown West	5	0	0	2	2	9
East Harriet	1	0	0	0	2	3
East Isles	2	0	0	0	0	2
East Phillips	6	1	0	1	1	9
Elliot Park	6	0	0	0	1	7
Ericsson	6	0	0	1	1	8
Field	1	0	0	1	0	2
Folwell	4	0	0	0	1	5
Hawthorne	4	2	0	4	1	11
Hiawatha	6	0	0	1	0	7
Holland	3	0	0	1	0	4
Howe	11	0	0	0	1	12
Jordan	1	0	0	0	0	1
Keewaydin	3	0	0	1	2	6
Kenwood	0	0	1	0	0	1
King Field	1	0	0	0	0	1
Linden Hills	2	0	0	2	0	4
Logan Park	3	0	0	0	0	3

Longfellow	19	0	0	1	4	24
Loring Park	37	0	0	1	0	38
Lowry Hill	2	0	0	0	0	2
Lowry Hill East	30	0	1	3	1	35
Lyndale	5	0	0	3	0	8
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	17	0	0	1	3	21
Marshall Terrace	2	0	0	0	0	2
McKinley	1	1	0	0	4	6
Midtown Phillips	0	1	0	0	1	2
Minnehaha	9	0	0	3	0	12
Morris Park	2	0	0	0	0	2
Near - North	2	0	0	0	0	2
Neighborhood Data Missing	2	0	0	1	0	3
Nicollet Island - East Bank	11	0	0	0	1	12
North Loop	5	0	0	0	1	6
Northeast Park	2	0	0	3	2	7
Northrop	0	0	0	1	0	1
Page	1	0	0	0	0	1
Phillips West	6	0	0	1	0	7
Powderhorn Park	10	0	0	0	1	11
Prospect Park - East River	20	0	0	0	0	20
Regina	3	0	0	0	1	4
Seward	19	0	0	1	1	21
Sheridan	2	0	0	0	0	2
St. Anthony East	2	0	0	1	0	3
St. Anthony West	6	0	0	0	0	6
Standish	5	0	2	3	1	11
Steven's Square - Loring H	16	0	0	2	1	19
Tangletown	1	0	0	0	1	2
University of Minnesota	5	0	0	4	0	9
Ventura Village	12	0	0	0	0	12
Waite Park	1	0	0	0	0	1
Webber - Camden	3	8	1	1	6	19
Wenonah	3	0	0	1	1	5

Whittier	43	2	1	1	2	49
Windom	2	0	0	0	0	2
Windom Park	11	0	0	0	1	12