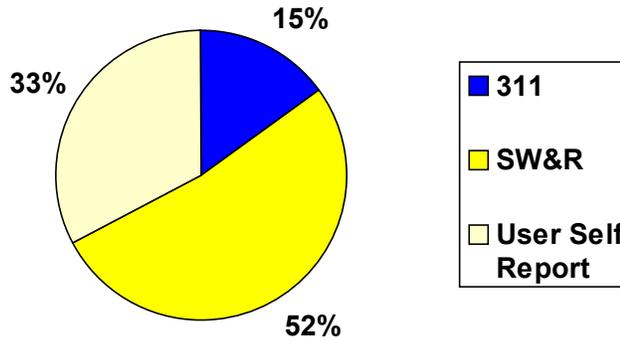




Solid Waste & Recycling Graffiti Summary
8/1/2015 through 8/31/2015

During this time period Solid Waste & Recycling processed 864 graffiti cases.

Graffiti Initial Case Entry

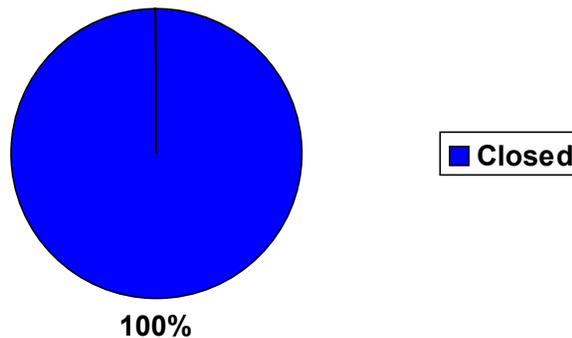


Name	Number of Cases
311	130
SW&R	451
User Self Report	283

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



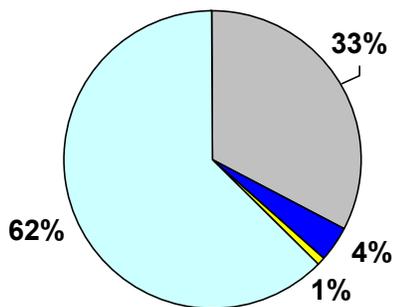
Status	Count
Closed	864

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

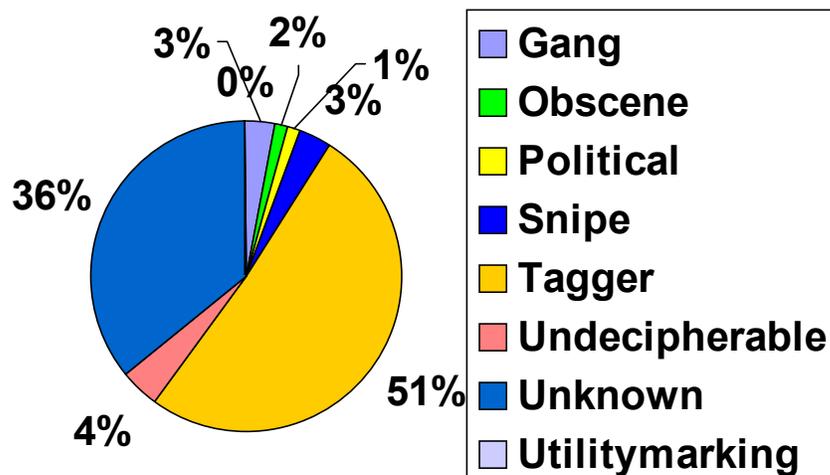
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	376	62.46%
Other	198	32.89%
PW - Bridge	23	3.82%
PW - Traffic	5	0.83%

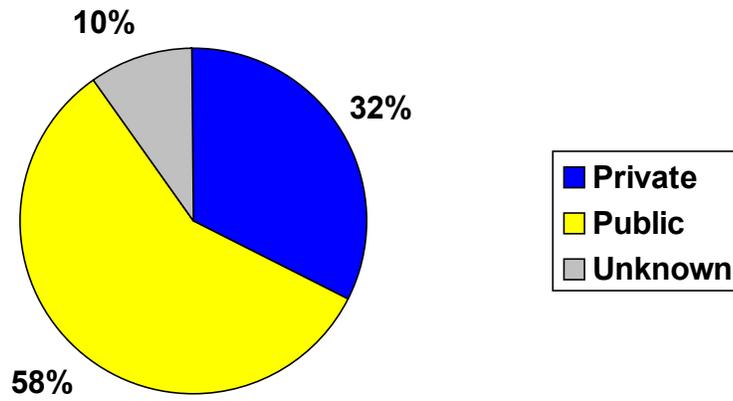
Graffiti Type Summary



Type	Case Count
Gang	26
Obscene	13
Political	12
Snipe	29
Tagger	437
Indecipherable	36
Unknown	310
Utilitymarking	1
Total	864

Property Type for All Cases:

Public or Private Property



Property	Count
Private	280
Public	499
Unknown	85

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	162	2
Photo Taken	338	11
Updated/Notice Sent	336	6
Letter Sent	51	4
Compliance Check	105	12
Normal Abatement	259	6
Blitz Abatement	343	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	110
Abated	0	602
Already Removed	0	139
graffitiduplicate	0	2
graffitiunenforceable	0	7
Not Found	0	4
Total	0	864
Grand Total	0	864

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.
No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	4	4
Inspections	0	3	3
LRT	0	1	1
Metro Transit	0	5	5
Minneapolis Park Board	0	9	9
Minneapolis Property Services	0	4	4
MJV Services	0	22	22
MNDOT	0	4	4
PW - Bridge	0	32	32
PW - Solid Waste and Recycling	0	482	482
PW - Traffic	0	18	18
U.S. Bench Company	0	1	1
Unknown	0	278	278
Waste Management	0	1	1
Total	0	864	864

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Standish	0	8
Steven's Square - Loring	0	12
Tangletown	0	12
University of Minnesota	0	5
Ventura Village	0	22
Webber - Camden	0	10
Wenonah	0	2
Whittier	0	66
Willard - Hay	0	8
Windom Park	0	2

Neighborhood	Closed	Open
Lyndale	199	0
Whittier	66	0
Central	51	0
Marcy Holmes	31	0
Loring Park	30	0
Lowry Hill East	27	0
Minnehaha	26	0
Ventura Village	22	0
Elliot Park	18	0
Bryant	15	0

Top 10 Number of Total Cases

Neighborhood	Cases
Lyndale	199
Whittier	66
Central	51
Marcy Holmes	31
Loring Park	30
Lowry Hill East	27
Minnehaha	26
Ventura Village	22
Elliot Park	18
Bryant	15

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	2	0	0	0	1	3
Bancroft	2	0	0	1	0	3
Beltrami	1	0	0	0	0	1
Bottineau	2	0	0	0	0	2
Bryant	7	2	1	1	4	15
Camden Industrial	1	0	0	0	0	1
CARAG	5	0	0	4	0	9
Cedar - Isles - Dean	3	0	0	1	0	4
Cedar Riverside	10	0	0	0	3	13
Central	26	7	2	2	14	51
Cleveland	0	0	2	0	2	4
Columbia Park	6	0	0	1	0	7
Como	7	0	0	0	2	9
Cooper	5	0	0	3	1	9
Corcoran	1	1	0	0	0	2
Diamond Lake	1	1	1	4	0	7
Downtown East	0	0	1	1	1	3
Downtown West	3	0	0	0	0	3
East Harriet	4	0	0	0	1	5
East Isles	2	0	0	0	1	3
East Phillips	12	0	0	2	0	14
Elliot Park	11	0	1	5	1	18
Ericsson	5	0	0	2	0	7
Field	1	0	0	1	1	3
Folwell	1	0	0	0	0	1
Harrison	1	0	0	0	0	1
Hawthorne	0	0	0	0	1	1
Hiawatha	9	1	0	0	1	11
Holland	12	0	0	2	1	15
Howe	7	0	0	1	1	9
Keewaydin	7	0	0	1	1	9
Kenwood	1	0	0	0	0	1
King Field	1	0	0	2	2	5

Lind - Bohanon	1	0	0	1	0	2
Linden Hills	1	0	0	0	0	1
Logan Park	0	0	0	2	0	2
Longfellow	7	0	1	3	2	13
Loring Park	23	0	0	5	2	30
Lowry Hill	2	0	0	0	2	4
Lowry Hill East	19	0	0	4	4	27
Lyndale	15	0	0	164	20	199
Lynnhurst	5	0	0	1	0	6
Marcy Holmes	25	0	0	4	2	31
Marshall Terrace	5	0	0	0	0	5
McKinley	4	4	0	2	4	14
Mid - City Industrial	0	0	0	0	1	1
Midtown Phillips	4	0	0	9	1	14
Minnehaha	21	0	0	3	2	26
Morris Park	5	0	0	0	0	5
Near - North	1	0	0	1	0	2
Neighborhood Data Missing	1	0	0	3	0	4
Nicollet Island - East Bank	2	0	0	0	0	2
North Loop	7	0	0	1	0	8
Northrop	1	2	0	1	0	4
Page	1	0	0	1	0	2
Phillips West	1	1	0	3	0	5
Powderhorn Park	10	0	0	0	2	12
Prospect Park - East River	6	1	1	3	2	13
Regina	7	1	0	3	1	12
Seward	6	0	0	0	2	8
Sheridan	8	1	1	3	1	14
Shingle Creek	0	0	0	0	1	1
St. Anthony East	0	0	0	1	0	1
Standish	7	0	0	0	1	8
Steven's Square - Loring H	8	0	0	3	1	12
Tangletown	6	0	1	2	3	12
University of Minnesota	5	0	0	0	0	5
Ventura Village	19	0	0	3	0	22

Webber - Camden	9	0	0	0	1	10
Wenonah	1	0	0	1	0	2
Whittier	36	2	0	12	16	66
Willard - Hay	1	2	1	4	0	8
Windom Park	1	0	0	0	1	2