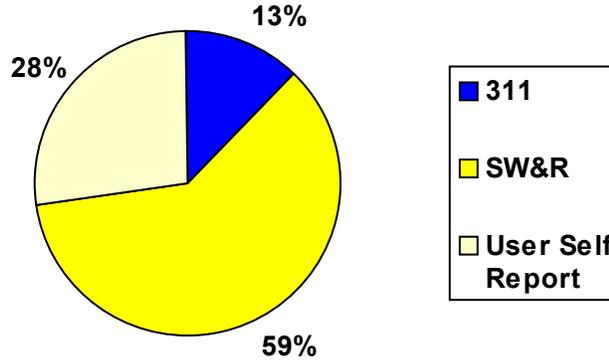




Solid Waste & Recycling Graffiti Summary
12/1/2014 through 12/31/2014

During this time period Solid Waste & Recycling processed 570 graffiti cases.

Graffiti Initial Case Entry

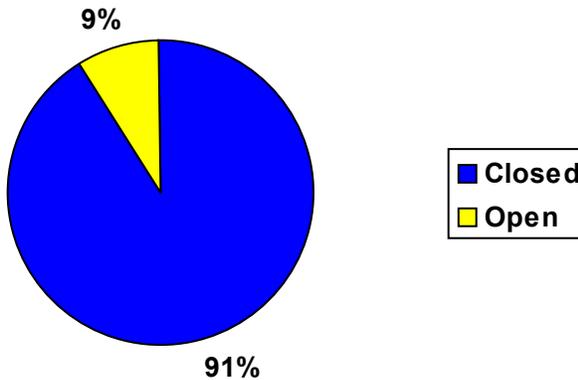


Name	Number of Cases
311	72
SW&R	341
User Self Report	157

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



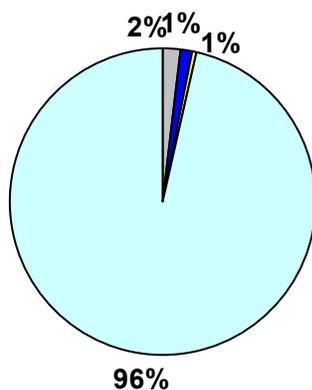
Status	Count
Closed	519
Open	51

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

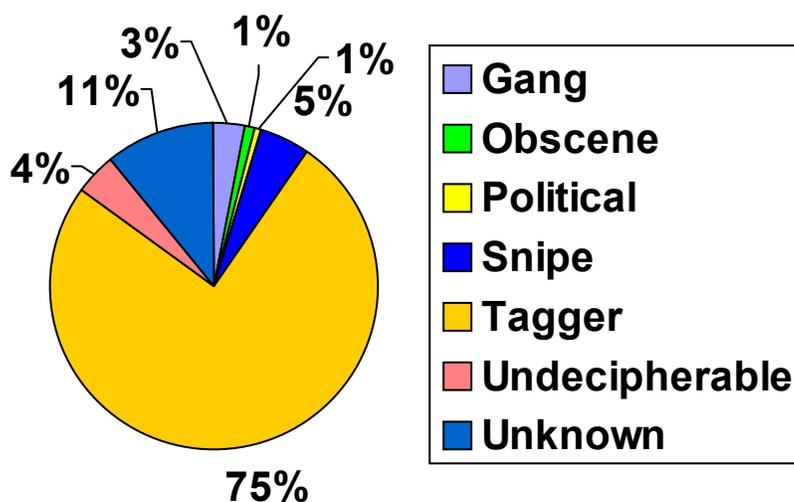
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	386	96.26%
Other	8	2.00%
PW - Bridge	4	1.00%
PW - Traffic	3	0.75%

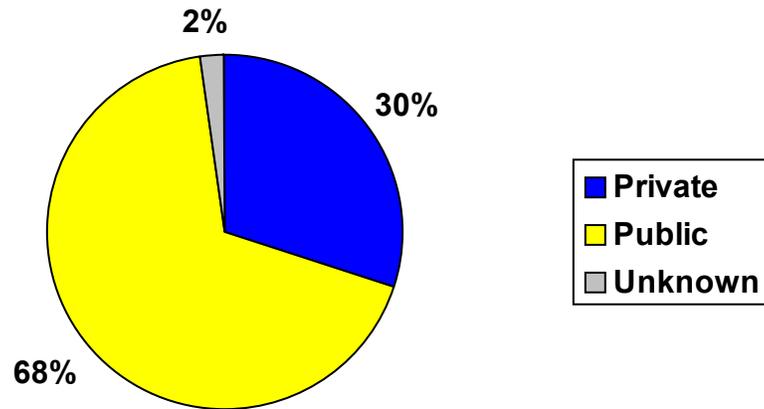
Graffiti Type Summary



Type	Case Count
Gang	17
Obscene	6
Political	4
Snipe	28
Tagger	429
Indecipherable	24
Unknown	62
Total	570

Property Type for All Cases:

Public or Private Property



Property	Count
Private	171
Public	386
Unknown	13

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	65	1
Photo Taken	175	4
Updated/Notice Sent	183	5
Letter Sent	22	5
Compliance Check	54	13
Normal Abatement	127	4
Blitz Abatement	274	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	51	71
Abated	0	401
Already Removed	0	40
graffitiduplicate	0	1
graffitiunenforceable	0	3
Not Found	0	3
Total	51	519
Grand Total	570	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	2	2
Minneapolis Park Board	0	8	8
Minneapolis Property Services	0	1	1
MJV Services	38	32	70
MNDOT	0	7	7
PW - Bridge	0	11	11
PW - Solid Waste and Recycling	10	407	417
PW - Traffic	1	12	13
Universal Outdoor Advertising	0	1	1
Unknown	2	37	39
Waste Management	0	1	1
Total	51	519	570

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	5	20
Holland	3	17
Longfellow	3	4
Near - North	3	6
Audubon Park	2	4
Central	2	20
Downtown West	2	2
McKinley	2	3
Steven's Square - Loring	2	9
Windom	1	11

Neighborhood	Closed	Open
Marcy Holmes	43	1
King Field	34	0
Whittier	20	5
East Phillips	20	1
Central	20	2
Seward	17	1
Holland	17	3
Powderhorn Park	15	1
Loring Park	15	1
Corcoran	11	1

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	44
King Field	34
Whittier	25
Central	22
East Phillips	21
Holland	20
Seward	18
Powderhorn Park	16
Loring Park	16
Corcoran	12

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Audubon Park	1	1	0	4	0	6
Bancroft	3	1	0	0	1	5
Bottineau	4	0	0	1	0	5
Bryant	4	0	0	0	0	4
CARAG	7	0	0	1	0	8
Cedar - Isles - Dean	0	0	0	1	2	3
Cedar Riverside	4	0	0	4	1	9
Central	19	1	0	1	1	22
Cleveland	0	1	0	0	0	1
Columbia Park	2	0	2	0	0	4
Como	6	0	0	1	1	8
Cooper	6	0	0	0	0	6
Corcoran	8	0	0	2	2	12
Diamond Lake	2	0	0	0	0	2
Downtown West	3	0	0	0	1	4
East Harriet	8	0	0	0	0	8
East Isles	2	0	0	1	0	3
East Phillips	15	1	0	0	5	21
ECCO	1	0	0	0	1	2
Elliot Park	7	0	0	0	2	9
Ericsson	6	0	0	0	0	6
Field	1	0	0	1	0	2
Folwell	1	0	0	0	0	1
Fulton	1	0	0	0	0	1
Hale	1	0	0	0	0	1
Harrison	4	0	0	0	0	4
Hawthorne	2	0	0	0	1	3
Hiawatha	9	0	0	1	1	11
Holland	10	4	0	5	1	20
Howe	6	0	0	1	0	7
Jordan	1	0	0	0	3	4
Keewaydin	5	0	0	1	0	6

Kenny	0	0	0	2	0	2
King Field	28	0	0	3	3	34
Lind - Bohanon	1	0	0	0	0	1
Linden Hills	2	0	0	0	0	2
Logan Park	8	0	0	0	4	12
Longfellow	5	0	0	1	1	7
Loring Park	15	0	0	0	1	16
Lowry Hill	4	0	0	0	0	4
Lowry Hill East	7	0	0	1	2	10
Lyndale	8	0	0	0	1	9
Lynnhurst	2	0	0	0	0	2
Marcy Holmes	37	0	0	3	4	44
Marshall Terrace	3	1	0	0	0	4
McKinley	3	0	0	1	1	5
Mid - City Industrial	3	0	0	0	0	3
Midtown Phillips	8	0	0	0	0	8
Minnehaha	3	0	0	0	1	4
Near - North	6	0	0	0	3	9
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	1	0	0	0	0	1
North Loop	6	0	0	0	1	7
Northeast Park	1	0	0	0	0	1
Northrop	1	1	0	1	0	3
Page	1	0	0	0	0	1
Phillips West	8	0	1	0	1	10
Powderhorn Park	11	2	0	0	3	16
Prospect Park - East River	5	0	1	2	1	9
Regina	8	0	0	1	0	9
Seward	12	0	1	3	2	18
Sheridan	4	0	1	1	0	6
St. Anthony East	2	0	0	0	2	4
St. Anthony West	4	0	0	0	1	5
Standish	7	1	0	0	0	8
Steven's Square - Loring H	10	0	0	1	0	11
Tangletown	3	0	0	1	0	4

University of Minnesota	4	0	0	2	5	11
Ventura Village	9	0	0	2	0	11
Webber - Camden	2	0	0	0	0	2
Wenonah	2	0	0	0	0	2
Whittier	23	0	0	1	1	25
Willard - Hay	2	2	0	0	1	5
Windom	7	0	0	3	2	12
Windom Park	2	1	0	0	0	3