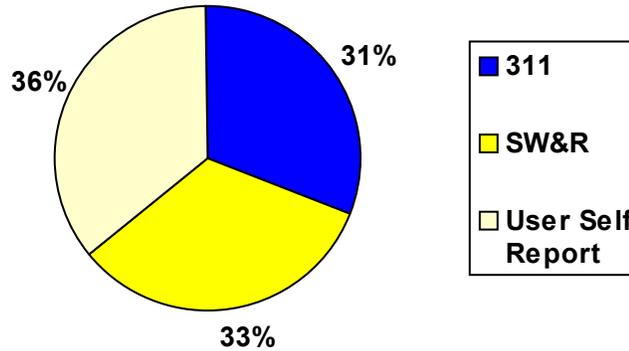




Solid Waste & Recycling Graffiti Summary
9/1/2014 through 9/30/2014

During this time period Solid Waste & Recycling processed 850 graffiti cases.

Graffiti Initial Case Entry

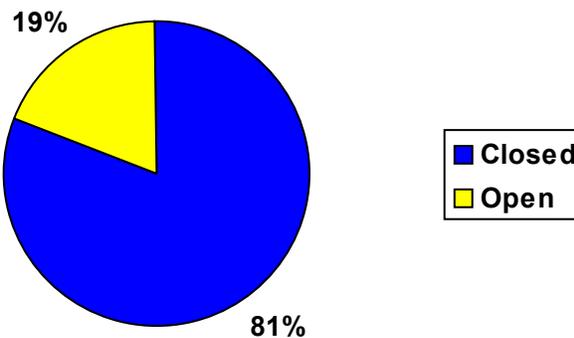


Name	Number of Cases
311	264
SW&R	278
User Self Report	308

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



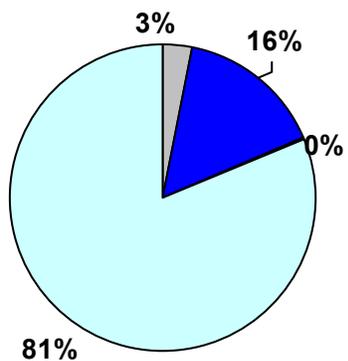
Status	Count
Closed	686
Open	164

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

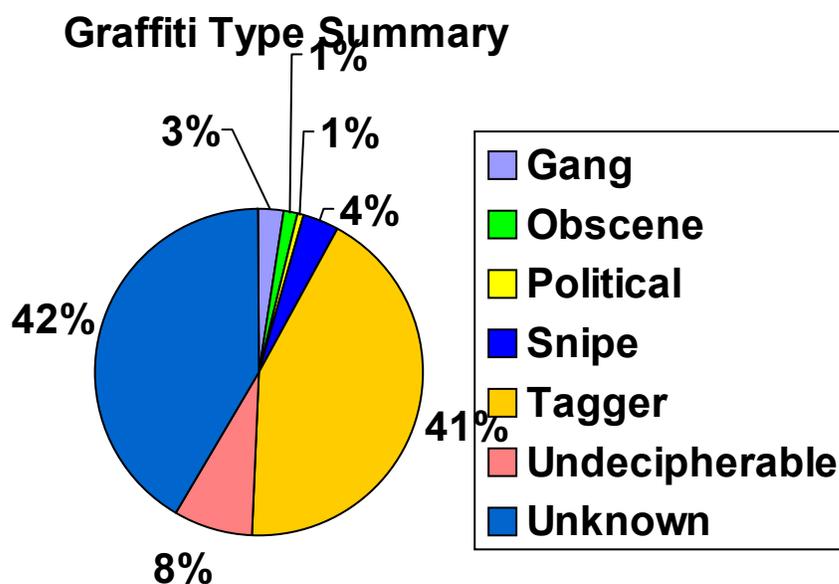
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	324	81.20%
PW - Bridge	62	15.54%
Other	12	3.01%
PW - Traffic	1	0.25%

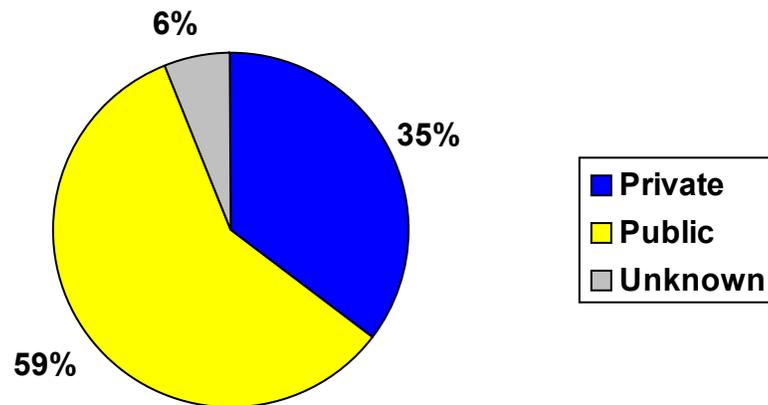
Graffiti Type Summary:



Type	Case Count
Gang	22
Obscene	10
Political	5
Snipe	31
Tagger	361
Indecipherable	67
Unknown	354
Total	850

Property Type for All Cases:

Public or Private Property



Property	Count
Private	301
Public	497
Unknown	52

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	163	2
Photo Taken	332	9
Updated/Notice Sent	306	13
Letter Sent	69	4
Compliance Check	94	13
Normal Abatement	166	12
Blitz Abatement	233	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	163	123
Abated	0	399
Already Removed	1	132
graffitiduplicate	0	7
graffitiunenforceable	0	6
Not Found	0	19
Total	164	686

Grand Total 850

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Aspen	0	1	1
Dick's Sanitation	0	1	1
Inspections	1	2	3
Metro Transit	0	1	1
Minneapolis Park Board	0	9	9
MJV Services	13	19	32
MNDOT	0	5	5
Public Works - Streets	0	1	1
PW - Bridge	0	65	65
PW - Solid Waste and Recycling	142	430	572
PW - Traffic	0	14	14
Randy's Sanitation	0	1	1
Swift Dumpster	0	1	1
U.S. Bench Company	0	2	2
Universal Outdoor Advertising	0	1	1
Unknown	8	128	136
Veolia Environmental Services	0	1	1
Waste Management	0	3	3
Total	164	686	850

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lyndale	29	54
Steven's Square - Loring	14	8
Whittier	11	18
Loring Park	9	13
Tangletown	9	14
University of Minnesota	7	38
Bryant	6	8
Cedar Riverside	6	24
King Field	6	12
Prospect Park - East River	5	27

Neighborhood	Closed	Open
Marcy Holmes	78	4
Lyndale	54	29
University of Minnesota	38	7
Prospect Park - East River	27	5
Cedar Riverside	24	6
Central	23	4
Lowry Hill East	22	4
Whittier	18	11
Holland	18	2
North Loop	17	1

Top 10 Number of Total Cases

Neighborhood	Cases
Lyndale	83
Marcy Holmes	82
University of Minnesota	45
Prospect Park - East River	32
Cedar Riverside	30
Whittier	29
Central	27
Lowry Hill East	26
Tangletown	23
Loring Park	22

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	1	0	1
Audubon Park	2	0	0	0	0	2
Bancroft	1	0	0	1	1	3
Beltrami	1	0	0	0	1	2
Bottineau	4	0	0	1	1	6
Bryant	0	3	0	7	4	14
Bryn - Mawr	1	0	0	8	1	10
Camden Industrial	0	0	0	4	0	4
CARAG	2	0	0	2	0	4
Cedar - Isles - Dean	0	0	0	1	0	1
Cedar Riverside	17	1	0	9	3	30
Central	13	3	0	8	3	27
Cleveland	2	1	0	1	2	6
Columbia Park	0	0	0	4	0	4
Como	6	0	0	3	4	13
Cooper	0	0	0	0	2	2
Corcoran	3	1	0	3	2	9
Diamond Lake	0	0	0	0	1	1
Downtown East	8	0	0	3	0	11
Downtown West	7	0	0	1	0	8
East Harriet	2	0	0	7	0	9
East Isles	1	0	0	2	0	3
East Phillips	1	1	0	0	2	4
ECCO	2	0	1	2	0	5
Elliot Park	2	0	0	2	0	4
Ericsson	2	0	0	4	0	6
Field	0	0	0	6	0	6
Folwell	4	0	0	0	1	5
Fulton	1	0	0	2	1	4
Hale	0	0	0	0	1	1
Harrison	0	0	0	1	0	1
Hawthorne	2	2	1	1	1	7
Hiawatha	1	0	0	1	1	3

Holland	13	0	0	6	1	20
Howe	4	0	0	3	0	7
Jordan	5	1	0	5	1	12
Keewaydin	8	0	0	2	2	12
King Field	4	0	1	10	3	18
Lind - Bohanon	1	0	0	2	0	3
Linden Hills	2	0	0	0	0	2
Logan Park	9	0	0	2	2	13
Longfellow	9	0	0	4	0	13
Loring Park	9	0	0	10	3	22
Lowry Hill	1	0	0	4	1	6
Lowry Hill East	8	1	2	12	3	26
Lyndale	21	0	0	53	9	83
Lynnhurst	1	0	0	5	0	6
Marcy Holmes	44	0	1	20	17	82
Marshall Terrace	1	0	0	0	0	1
McKinley	3	0	0	1	1	5
Mid - City Industrial	1	0	0	2	0	3
Midtown Phillips	3	1	0	3	0	7
Minnehaha	1	0	0	1	0	2
Near - North	6	1	0	1	3	11
Neighborhood Data Missing	3	0	0	1	0	4
Nicollet Island - East Bank	3	0	0	4	0	7
North Loop	9	0	1	6	2	18
Northeast Park	2	0	0	2	0	4
Northrop	2	0	0	0	1	3
Page	0	0	0	1	0	1
Phillips West	1	0	0	4	1	6
Powderhorn Park	3	5	0	4	2	14
Prospect Park - East River	17	0	0	8	7	32
Regina	3	0	0	1	0	4
Seward	10	0	0	4	1	15
Sheridan	3	0	0	3	3	9
Shingle Creek	1	0	0	0	1	2
St. Anthony East	2	0	0	2	0	4

St. Anthony West	5	0	1	1	1	8
Steven's Square - Loring H	7	0	0	14	1	22
Sumner - Glenwood	0	0	0	1	0	1
Tangletown	9	0	0	13	1	23
University of Minnesota	10	0	0	24	11	45
Ventura Village	2	0	0	0	0	2
Victory	1	0	0	0	0	1
Webber - Camden	8	0	0	2	0	10
Wenonah	1	0	0	0	0	1
Whittier	14	0	2	10	3	29
Willard - Hay	1	1	0	2	1	5
Windom	2	0	0	2	0	4
Windom Park	3	0	0	3	0	6