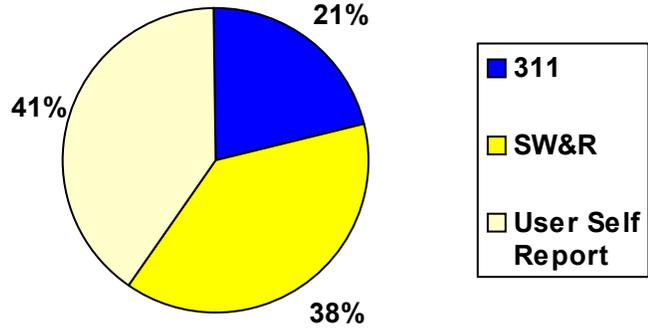




Solid Waste & Recycling Graffiti Summary
1/2/2013 through 12/31/2013

During this time period Solid Waste & Recycling processed 8180 graffiti cases.

Graffiti Initial Case Entry

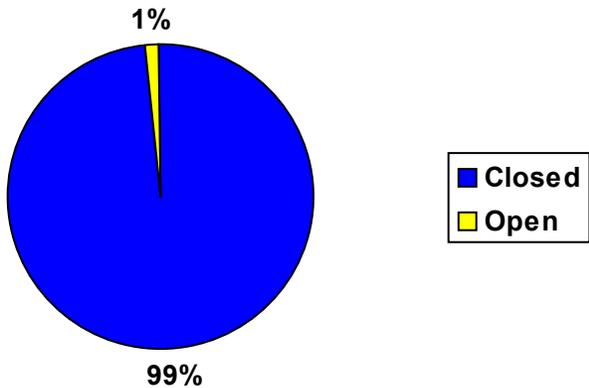


Name	Number of Cases
311	1744
SW&R	3123
User Self Report	3313

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



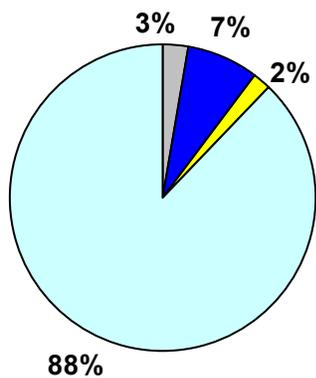
Status	Count
Closed	8077
Open	103

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

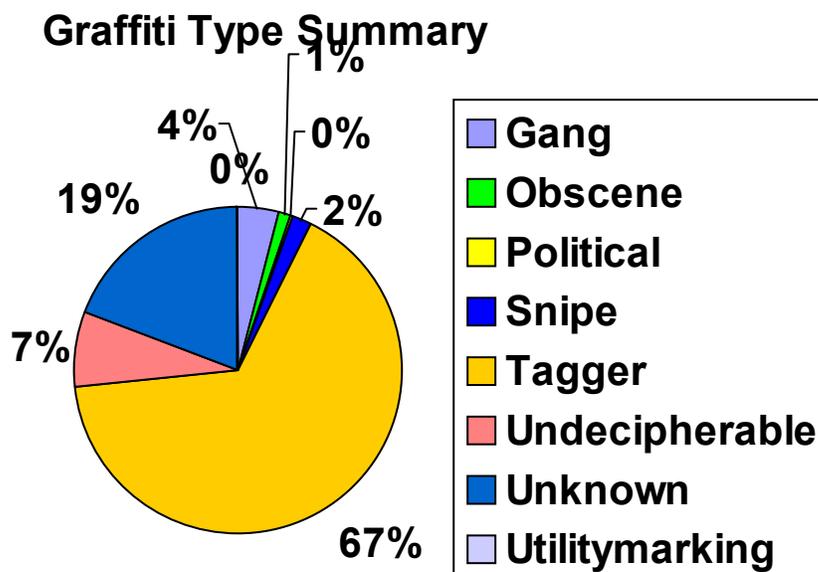
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	4055	87.66%
PW - Bridge	345	7.46%
Other	127	2.75%
PW - Traffic	99	2.14%

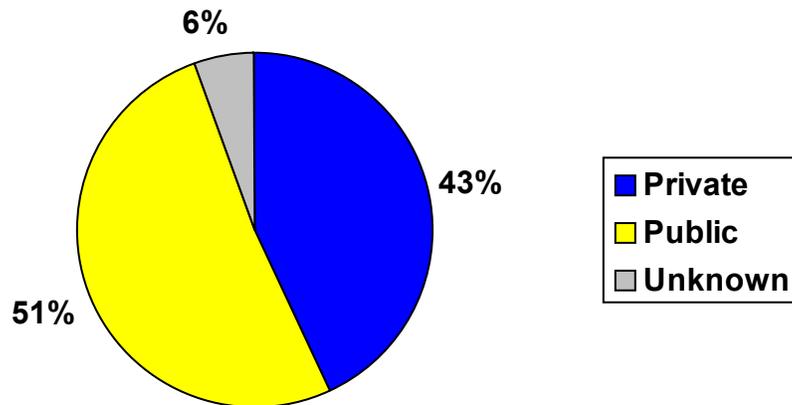
Graffiti Type Summary:



Type	Case Count
Gang	333
Obscene	90
Political	37
Snipe	151
Tagger	5388
Indecipherable	606
Unknown	1574
Utilitymarking	1
Total	8180

Property Type for All Cases:

Public or Private Property



Property	Count
Private	3512
Public	4205
Unknown	463

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	2025	2
Photo Taken	3940	9
Updated/Notice Sent	4039	8
Letter Sent	743	5
Compliance Check	1493	14
Normal Abatement	2831	11
Blitz Abatement	1795	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	103	1730
Abated	0	4626
Already Removed	0	1513
graffitiduplicate	0	45
graffitiunenforceable	0	53
Not Found	0	110
Total	103	8077

Grand Total 8180

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	3	3
Allied Waste	0	14	14
Aspen	0	7	7
Burlington Northern/Santa Fe	0	6	6
CBS Outdoor, Inc.	0	32	32
CP Rail	0	1	1
CPED	0	3	3
Dick's Sanitation	0	13	13
Hennepin County Maintenance Division	0	4	4
Hennepin County Regional Railroad Author	0	1	1
Inspections	1	34	35
LRT	0	15	15
Metro Transit	0	13	13
Minneapolis Park Board	0	141	141
Minneapolis Property Services	0	11	11
Minneapolis Public Schools	0	14	14
Minnesota Commercial Railway Company	0	1	1
MJV Services	80	233	313
MNDOT	0	51	51
MPLS Library	0	1	1
Public Works - Streets	0	3	3
PW - Bridge	0	442	442
PW - Solid Waste and Recycling	22	5638	5660
PW - Traffic	0	245	245
Randy's Sanitation	0	3	3
Swift Dumpster	0	1	1
U.S. Bench Company	0	19	19
Universal Outdoor Advertising	0	7	7
Unknown	0	1075	1075
US Postal Service	0	2	2
Veolia Environmental Services	0	8	8

Waste Management	0	34	34
Water - East Yard	0	1	1
Xcel Energy	0	1	1

Total 103 8077 **8180**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	14	399
Steven's Square - Loring	10	259
Central	6	369
Holland	6	140
Powderhorn Park	6	398
Whittier	6	536
Marcy Holmes	5	309
Lyndale	4	186
Loring Park	3	131
Seward	3	175

Neighborhood	Closed	Open
Whittier	536	6
Lowry Hill East	399	14
Powderhorn Park	398	6
Central	369	6
Marcy Holmes	309	5
Como	296	1
Steven's Square - Loring	259	10
Cedar Riverside	232	1
King Field	200	2
Ventura Village	195	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	542
Lowry Hill East	413
Powderhorn Park	404
Central	375
Marcy Holmes	314
Como	297
Steven's Square - Loring	269
Cedar Riverside	233
King Field	202
Ventura Village	197

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	2	0	0	2	0	4
Audubon Park	23	0	1	6	2	32
Bancroft	30	6	1	3	7	47
Beltrami	22	1	1	11	3	38
Bottineau	55	4	1	4	6	70
Bryant	29	11	2	13	5	60
Bryn - Mawr	8	0	0	13	0	21
Camden Industrial	1	1	0	9	1	12
CARAG	66	0	0	12	12	90
Cedar - Isles - Dean	14	0	0	2	6	22
Cedar Riverside	153	0	1	57	22	233
Central	265	35	3	41	31	375
Cleveland	8	0	0	5	0	13
Columbia Park	7	0	3	5	0	15
Como	201	1	0	60	35	297
Cooper	71	0	1	28	14	114
Corcoran	73	8	3	19	16	119
Diamond Lake	11	0	0	6	2	19
Downtown East	45	0	1	19	3	68
Downtown West	110	1	0	54	27	192
East Harriet	28	0	1	47	5	81
East Isles	31	0	0	12	12	55
East Phillips	88	17	5	15	18	143
ECCO	18	0	0	3	3	24
Elliot Park	73	0	0	11	3	87
Ericsson	40	1	1	10	6	58
Field	19	3	1	18	7	48
Folwell	7	3	1	5	4	20
Fulton	29	0	3	25	7	64
Hale	2	0	0	3	0	5
Harrison	26	1	2	7	9	45
Hawthorne	21	19	2	9	22	73
Hiawatha	56	0	0	8	9	73

Holland	99	5	1	29	12	146
Howe	121	1	4	40	19	185
Humboldt Industrial Area	0	0	0	4	0	4
Jordan	19	12	7	7	17	62
Keewaydin	25	2	2	5	4	38
Kenny	4	0	0	3	3	10
Kenwood	8	1	1	4	3	17
King Field	125	12	3	26	36	202
Lind - Bohanon	3	3	1	7	1	15
Linden Hills	65	0	0	16	19	100
Logan Park	105	1	0	21	16	143
Longfellow	115	2	2	30	18	167
Loring Park	104	0	0	20	10	134
Lowry Hill	32	0	0	6	9	47
Lowry Hill East	325	1	4	45	38	413
Lyndale	110	24	5	37	14	190
Lynnhurst	23	1	2	18	2	46
Marcy Holmes	218	0	2	62	32	314
Marshall Terrace	7	5	1	2	3	18
McKinley	7	2	1	2	6	18
Mid - City Industrial	26	1	0	4	3	34
Midtown Phillips	75	5	0	24	14	118
Minnehaha	28	0	0	14	5	47
Morris Park	13	2	0	2	2	19
Near - North	24	9	0	11	8	52
Neighborhood Data Missing	23	2	0	8	2	35
Nicollet Island - East Bank	69	0	0	16	10	95
North Loop	96	0	3	19	11	129
Northeast Park	30	1	2	3	4	40
Northrop	8	16	0	12	3	39
Page	14	0	0	1	4	19
Phillips West	114	6	0	21	16	157
Powderhorn Park	250	64	2	62	26	404
Prospect Park - East River	101	0	1	55	17	174
Regina	11	7	0	3	1	22

Seward	134	0	2	23	19	178
Sheridan	71	1	0	2	7	81
Shingle Creek	2	2	0	5	1	10
St. Anthony East	49	0	1	11	7	68
St. Anthony West	72	0	0	10	14	96
Standish	48	8	1	13	14	84
Steven's Square - Loring H	202	0	2	47	18	269
Sumner - Glenwood	2	0	0	1	1	4
Tangletown	50	3	0	36	10	99
University of Minnesota	59	0	0	26	10	95
Ventura Village	143	1	0	30	23	197
Victory	6	4	1	3	6	20
Waite Park	4	0	1	0	1	6
Webber - Camden	13	5	1	3	6	28
Wenonah	6	0	0	4	2	12
West Calhoun	1	0	0	0	1	2
Whittier	430	4	3	56	49	542
Willard - Hay	26	6	0	8	22	62
Windom	7	1	0	4	0	12
Windom Park	34	1	0	4	6	45