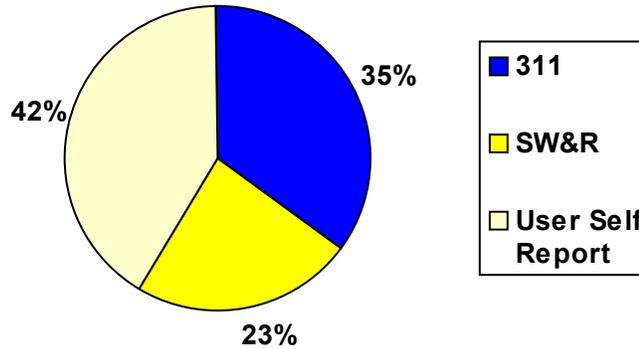




**Solid Waste & Recycling Graffiti Summary**  
**8/1/2013 through 8/31/2013**

During this time period Solid Waste & Recycling processed 790 graffiti cases.

**Graffiti Initial Case Entry**

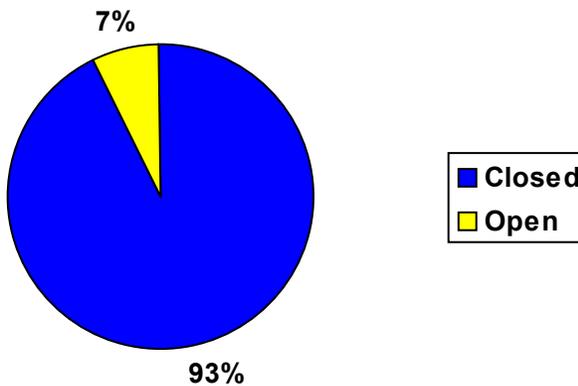


Name	Number of Cases
311	276
SW&R	184
User Self Report	330

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



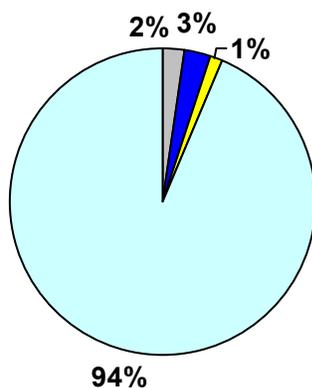
Status	Count
Closed	733
Open	57

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

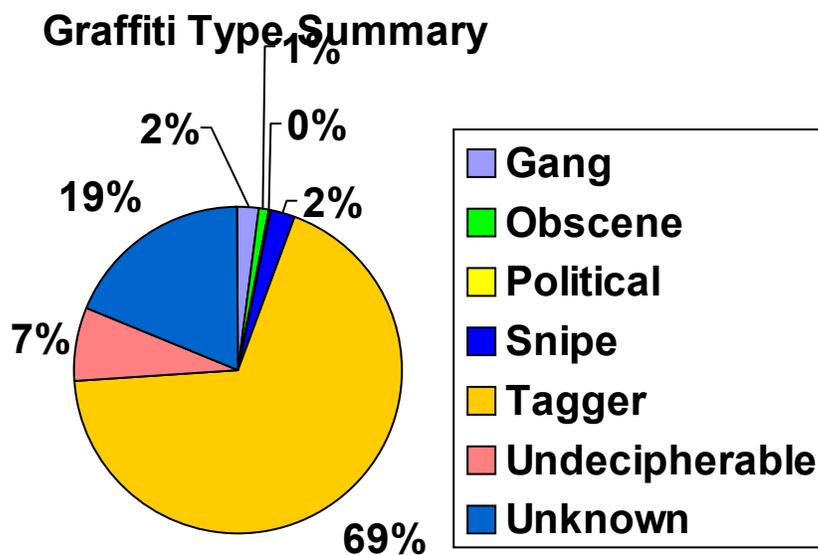
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	433	93.72%
PW - Bridge	13	2.81%
Other	10	2.16%
PW - Traffic	6	1.30%

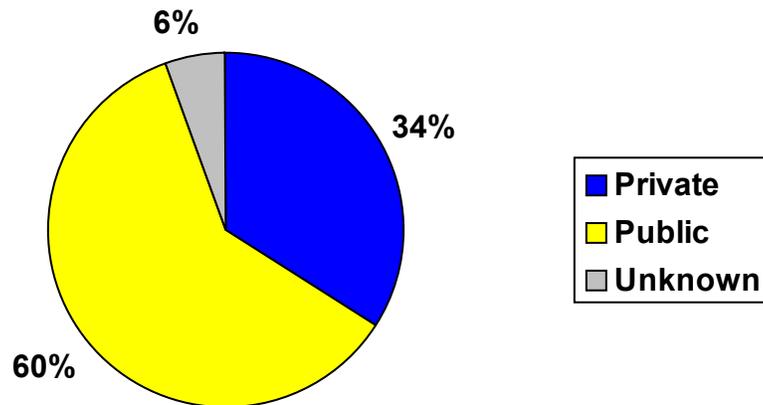
**Graffiti Type Summary:**



Type	Case Count
Gang	18
Obscene	7
Political	2
Snipe	19
Tagger	537
Indecipherable	58
Unknown	149
<b>Total</b>	<b>790</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	269
Public	477
Unknown	44

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	161	2
Photo Taken	478	7
Updated/Notice Sent	471	9
Letter Sent	73	4
Compliance Check	98	13
Normal Abatement	352	9
Blitz Abatement	110	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	54	130
Abated	3	459
Already Removed	0	122
graffitiduplicate	0	2
graffitiunenforceable	0	6
Not Found	0	14
<b>Total</b>	<b>57</b>	<b>733</b>
<b>Grand Total</b>	<b>790</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	2	1	3
Allied Waste	0	1	1
CBS Outdoor, Inc.	0	3	3
Dick's Sanitation	0	1	1
Inspections	0	1	1
LRT	0	2	2
Minneapolis Park Board	0	11	11
Minneapolis Public Schools	0	2	2
Minnesota Commercial Railway Company	1	0	1
MJV Services	10	10	20
MNDOT	0	5	5
PW - Bridge	0	24	24
PW - Solid Waste and Recycling	35	545	580
PW - Traffic	2	23	25
U.S. Bench Company	0	2	2
Unknown	7	96	103
Veolia Environmental Services	0	1	1
Waste Management	0	5	5
<b>Total</b>	<b>57</b>	<b>733</b>	<b>790</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Lowry Hill East	6	90
East Phillips	5	14
Whittier	5	25
Longfellow	4	14
CARAG	3	15
Lyndale	3	16
Powderhorn Park	3	26
Neighborhood Data Missin	2	0
Prospect Park - East River	2	9
Ventura Village	2	69

Neighborhood	Closed	Open
Lowry Hill East	90	6
Ventura Village	69	2
King Field	33	2
Powderhorn Park	26	3
Como	26	2
Whittier	25	5
Cedar Riverside	25	0
Midtown Phillips	21	1
Marcy Holmes	20	1
Central	20	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Lowry Hill East	96
Ventura Village	71
King Field	35
Whittier	30
Powderhorn Park	29
Como	28
Cedar Riverside	25
Midtown Phillips	22
Marcy Holmes	21
Central	20

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	2	0	0	0	0	2
Beltrami	1	0	0	1	0	2
Bottineau	1	0	0	0	0	1
Bryant	1	2	0	1	0	4
Bryn - Mawr	1	0	0	1	0	2
Camden Industrial	0	0	0	1	0	1
CARAG	11	0	0	6	1	18
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	17	0	0	5	3	25
Central	17	1	0	2	0	20
Cleveland	1	0	0	1	0	2
Columbia Park	0	0	0	1	0	1
Como	20	0	0	3	5	28
Cooper	3	0	0	0	1	4
Corcoran	3	0	0	2	3	8
Diamond Lake	2	0	0	1	1	4
Downtown East	1	0	1	1	0	3
Downtown West	9	0	0	3	0	12
East Harriet	7	0	0	6	0	13
East Isles	1	0	0	1	3	5
East Phillips	13	1	0	3	2	19
ECCO	3	0	0	2	1	6
Elliot Park	8	0	0	0	0	8
Ericsson	2	0	0	0	1	3
Field	1	0	0	2	1	4
Folwell	1	1	0	0	0	2
Fulton	1	0	0	0	1	2
Harrison	1	0	1	1	2	5
Hawthorne	2	0	0	0	0	2
Hiawatha	5	0	0	1	1	7
Holland	8	0	0	0	2	10
Howe	10	0	0	7	2	19

Jordan	1	1	0	0	0	2
Keewaydin	3	0	0	0	0	3
Kenny	0	0	0	1	1	2
King Field	27	1	0	4	3	35
Lind - Bohanon	0	0	0	1	0	1
Linden Hills	10	0	0	1	0	11
Logan Park	7	0	0	1	2	10
Longfellow	7	0	0	10	1	18
Loring Park	16	0	0	0	1	17
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	77	0	2	8	9	96
Lyndale	11	0	0	6	2	19
Lynnhurst	4	0	0	2	0	6
Marcy Holmes	15	0	0	3	3	21
McKinley	1	1	1	1	0	4
Midtown Phillips	9	1	0	9	3	22
Minnehaha	3	0	0	0	0	3
Near - North	1	0	0	0	0	1
Neighborhood Data Missing	1	0	0	1	0	2
Nicollet Island - East Bank	3	0	0	3	0	6
North Loop	8	0	0	1	2	11
Northeast Park	5	0	1	0	1	7
Northrop	1	0	0	0	1	2
Page	7	0	0	0	0	7
Phillips West	14	1	0	3	0	18
Powderhorn Park	19	3	0	5	2	29
Prospect Park - East River	9	0	0	1	1	11
Seward	8	0	0	3	2	13
Sheridan	7	0	0	0	0	7
St. Anthony East	5	0	0	1	1	7
St. Anthony West	1	0	0	0	0	1
Standish	2	1	0	1	1	5
Steven's Square - Loring H	7	0	0	1	0	8
Tangletown	5	0	0	4	0	9
University of Minnesota	6	0	0	0	3	9

Ventura Village	51	1	0	9	10	71
Victory	3	2	1	2	1	9
Waite Park	0	0	0	0	1	1
Webber - Camden	0	1	0	0	0	1
Wenonah	0	0	0	0	1	1
Whittier	20	0	0	7	3	30
Willard - Hay	3	0	0	0	1	4
Windom	1	0	0	1	0	2
Windom Park	1	0	0	0	0	1