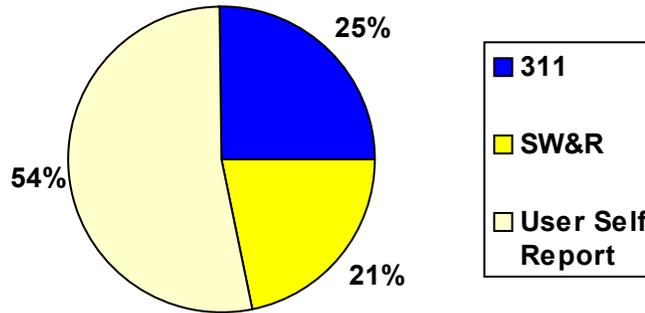




Solid Waste & Recycling Graffiti Summary
5/1/2013 through 5/31/2013

During this time period Solid Waste & Recycling processed 702 graffiti cases.

Graffiti Initial Case Entry

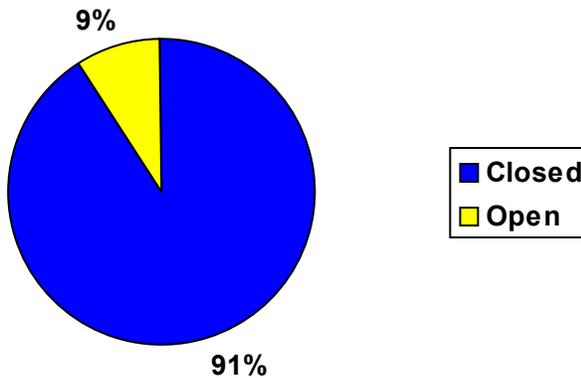


Name	Number of Cases
311	178
SW&R	150
User Self Report	374

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



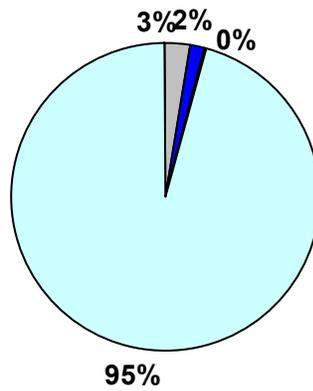
Status	Count
Closed	637
Open	65

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

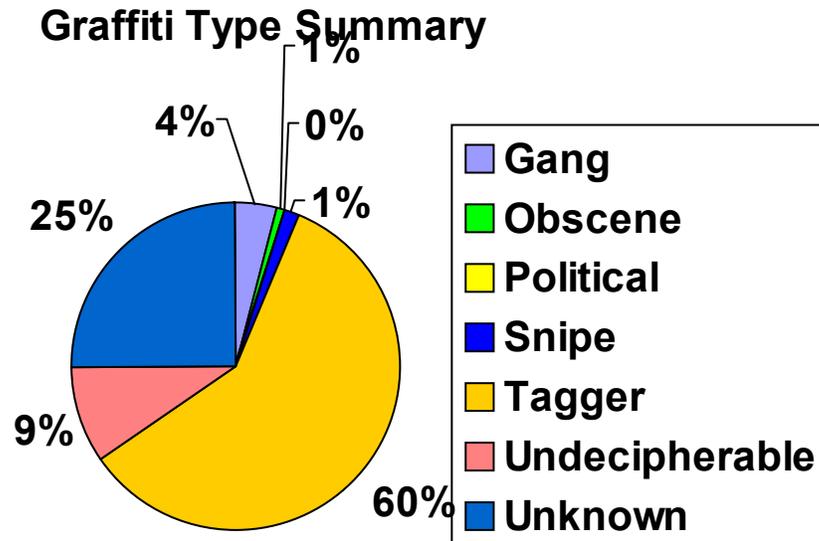
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	253	95.47%
Other	7	2.64%
PW - Bridge	4	1.51%
PW - Traffic	1	0.38%

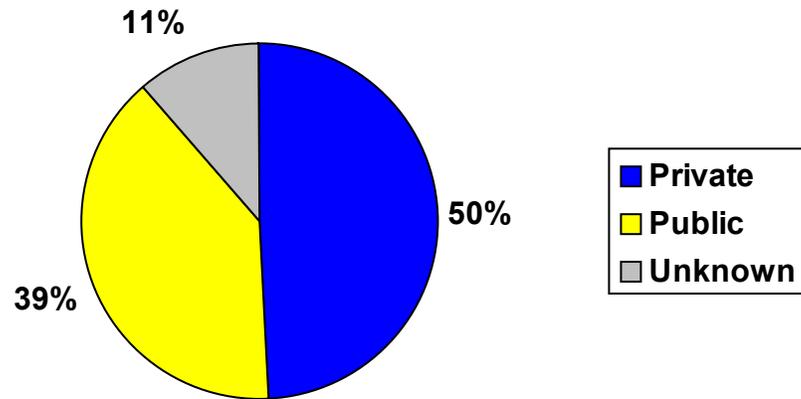
Graffiti Type Summary:



Type	Case Count
Gang	30
Obscene	5
Political	1
Snipe	9
Tagger	414
Indecipherable	65
Unknown	178
Total	702

Property Type for All Cases:

Public or Private Property



Property	Count
Private	345
Public	277
Unknown	80

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	243	3
Photo Taken	403	7
Updated/Notice Sent	408	11
Letter Sent	80	7
Compliance Check	124	14
Normal Abatement	221	11
Blitz Abatement	44	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	63	196
Abated	1	264
Already Removed	1	142
graffitiduplicate	0	8
graffitiunenforceable	0	11
Not Found	0	16
Total	65	637
Grand Total	702	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	3	3
Aspen	0	2	2
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	3	3
Dick's Sanitation	0	1	1
Inspections	0	1	1
LRT	0	3	3
Metro Transit	0	1	1
Minneapolis Park Board	0	28	28
Minneapolis Public Schools	0	2	2
MNDOT	0	3	3
Public Works - Streets	0	1	1
PW - Bridge	0	21	21
PW - Solid Waste and Recycling	59	392	451
PW - Traffic	0	20	20
U.S. Bench Company	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	6	149	155
Veolia Environmental Services	0	2	2
Waste Management	0	1	1
Total	65	637	702

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
King Field	9	36
Whittier	9	50
Jordan	4	7
Lowry Hill East	4	32
Cedar Riverside	3	10
Central	3	37
Phillips West	3	15
Powderhorn Park	3	55
McKinley	2	1
Midtown Phillips	2	3

Neighborhood	Closed	Open
Powderhorn Park	55	3
Whittier	50	9
Central	37	3
King Field	36	9
Lowry Hill East	32	4
Steven's Square - Loring	23	0
Seward	20	1
Prospect Park - East River	20	1
East Isles	17	0
Cooper	17	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	59
Powderhorn Park	58
King Field	45
Central	40
Lowry Hill East	36
Steven's Square - Loring	23
Seward	21
Prospect Park - East River	21
Phillips West	18
Cooper	17

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	1	0	0	2
Bancroft	2	3	0	0	1	6
Beltrami	2	0	0	1	0	3
Bottineau	1	0	0	0	0	1
Bryant	8	0	0	1	1	10
Bryn - Mawr	1	0	0	0	0	1
CARAG	2	0	0	2	0	4
Cedar - Isles - Dean	5	0	0	0	1	6
Cedar Riverside	10	0	0	3	0	13
Central	26	3	0	8	3	40
Columbia Park	1	0	0	0	0	1
Como	10	0	0	2	1	13
Cooper	8	0	0	7	2	17
Corcoran	2	1	1	4	1	9
Downtown East	8	0	0	5	0	13
Downtown West	8	0	0	6	2	16
East Harriet	4	0	0	0	0	4
East Isles	7	0	0	4	6	17
East Phillips	4	2	1	0	3	10
Elliot Park	8	0	0	3	0	11
Ericsson	1	0	0	1	0	2
Field	3	0	0	2	2	7
Fulton	0	0	0	1	0	1
Harrison	1	0	0	0	0	1
Hiawatha	4	0	0	2	0	6
Holland	2	0	0	0	1	3
Howe	6	0	0	0	2	8
Jordan	1	0	0	1	9	11
Kenny	0	0	0	2	1	3
Kenwood	0	0	1	2	2	5
King Field	23	3	0	10	9	45
Lind - Bohanon	0	0	0	1	0	1
Linden Hills	8	0	0	0	7	15

Longfellow	6	0	0	2	0	8
Loring Park	5	0	0	3	1	9
Lowry Hill	4	0	0	4	2	10
Lowry Hill East	26	0	0	7	3	36
Lyndale	5	0	0	3	2	10
Lynnhurst	1	0	1	1	0	3
Marcy Holmes	11	0	0	2	1	14
Marshall Terrace	1	0	0	1	0	2
McKinley	1	1	0	0	1	3
Midtown Phillips	2	1	0	0	2	5
Minnehaha	3	0	0	1	0	4
Morris Park	1	0	0	0	0	1
Neighborhood Data Missing	2	1	0	4	0	7
Nicollet Island - East Bank	7	0	0	2	1	10
North Loop	4	0	0	1	1	6
Northeast Park	1	0	0	0	0	1
Northrop	1	2	0	2	0	5
Page	1	0	0	0	1	2
Phillips West	15	0	0	0	3	18
Powderhorn Park	31	8	0	15	4	58
Prospect Park - East River	10	0	0	8	3	21
Regina	1	2	0	0	0	3
Seward	17	0	0	4	0	21
Sheridan	1	0	0	0	0	1
Shingle Creek	2	1	0	0	1	4
St. Anthony East	4	0	0	1	0	5
St. Anthony West	4	0	0	2	0	6
Standish	9	1	0	3	2	15
Steven's Square - Loring H	14	0	0	7	2	23
Tangletown	4	0	0	2	1	7
University of Minnesota	2	0	0	5	0	7
Ventura Village	1	0	0	0	0	1
Webber - Camden	1	0	0	0	0	1
West Calhoun	0	0	0	0	1	1
Whittier	45	0	0	9	5	59

Willard - Hay	2	1	0	0	4	7
Windom	2	0	0	1	0	3