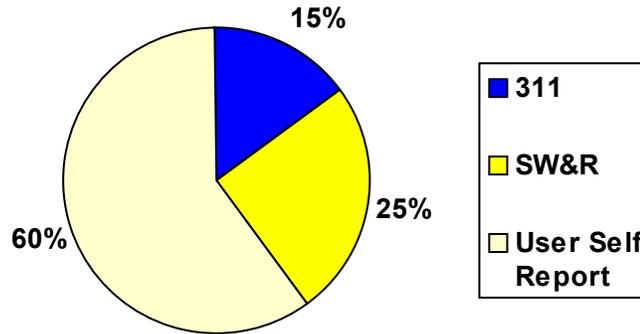




Solid Waste & Recycling Graffiti Summary
4/1/2013 through 4/30/2013

During this time period Solid Waste & Recycling processed 802 graffiti cases.

Graffiti Initial Case Entry

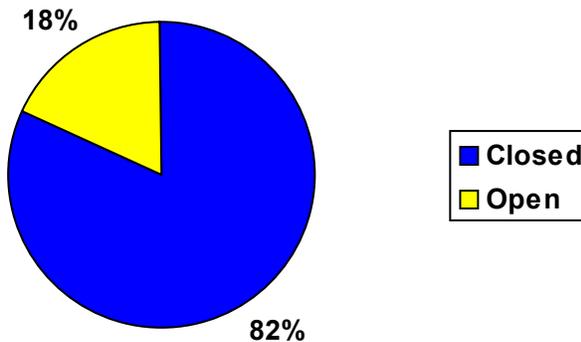


Name	Number of Cases
311	122
SW&R	198
User Self Report	482

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



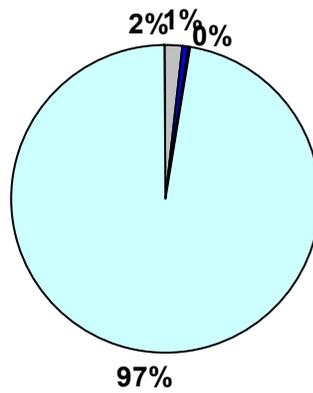
Status	Count
Closed	655
Open	147

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

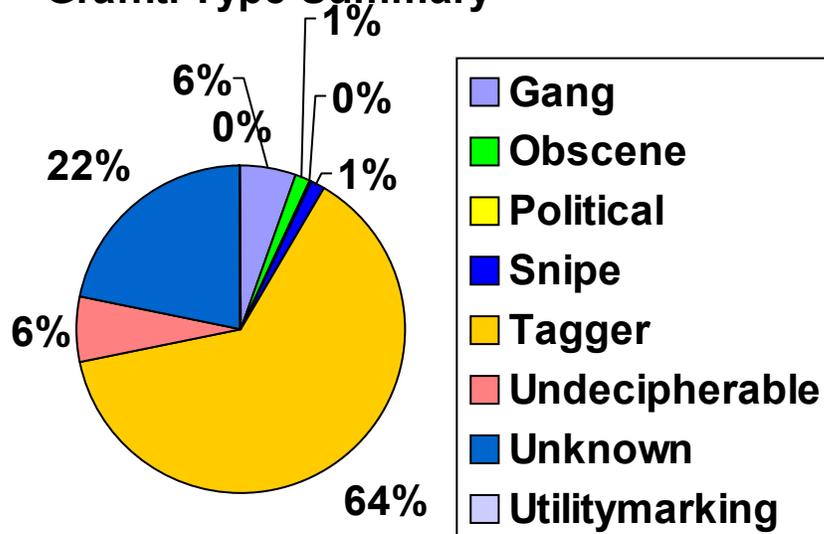
Abatements



Agency Name	Count	% of Total
SWR - Clean City	318	97.25%
Other	6	1.83%
PW - Bridge	2	0.61%
PW - Traffic	1	0.31%

Graffiti Type Summary:

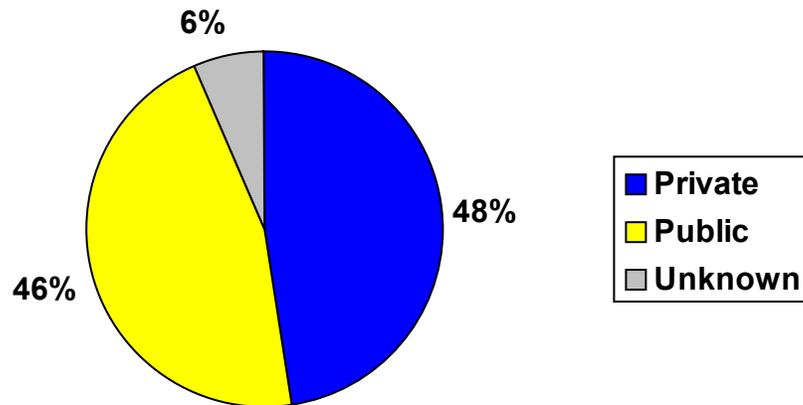
Graffiti Type Summary



Type	Case Count
Gang	45
Obscene	10
Political	2
Snipe	11
Tagger	507
Indecipherable	52
Unknown	174
Utilitymarking	1
Total	802

Property Type for All Cases:

Public or Private Property



Property	Count
Private	382
Public	369
Unknown	51

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	377	2
Photo Taken	424	6
Updated/Notice Sent	475	9
Letter Sent	84	5
Compliance Check	158	14
Normal Abatement	286	8
Blitz Abatement	41	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	144	172
Abated	0	327
Already Removed	3	134
graffitiduplicate	0	5
graffitiunenforceable	0	3
Not Found	0	14
Total	147	655

Grand Total 802

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	3	3
Aspen	0	1	1
CBS Outdoor, Inc.	0	2	2
Dick's Sanitation	0	2	2
Inspections	0	4	4
LRT	1	0	1
Minneapolis Park Board	0	20	20
Minneapolis Property Services	0	2	2
Minneapolis Public Schools	0	2	2
MNDOT	0	7	7
PW - Bridge	1	19	20
PW - Solid Waste and Recycling	141	444	585
PW - Traffic	1	19	20
Randy's Sanitation	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	2	120	122
Veolia Environmental Services	0	2	2
Waste Management	1	5	6
Xcel Energy	0	1	1
Total	147	655	802

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Steven's Square - Loring	20	57
Whittier	17	60
Lowry Hill East	14	20
Central	8	44
Downtown West	7	12
East Phillips	7	13
Lyndale	7	32
Powderhorn Park	6	35
Longfellow	5	8
North Loop	5	7

Neighborhood	Closed	Open
Whittier	60	17
Steven's Square - Loring	57	20
Central	44	8
Powderhorn Park	35	6
Lyndale	32	7
Holland	28	4
Marcy Holmes	26	0
Seward	22	4
Lowry Hill East	20	14
CARAG	19	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	77
Steven's Square - Loring	77
Central	52
Powderhorn Park	41
Lyndale	39
Lowry Hill East	34
Holland	32
Seward	26
Marcy Holmes	26
East Phillips	20

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	4	0	0	3	1	8
Bancroft	3	0	0	1	0	4
Bottineau	1	0	1	0	0	2
Bryant	7	2	1	2	1	13
Bryn - Mawr	2	0	0	4	0	6
CARAG	12	0	0	0	7	19
Cedar Riverside	8	0	0	2	5	15
Central	33	6	0	6	7	52
Columbia Park	0	0	1	0	0	1
Como	2	0	0	3	2	7
Cooper	6	0	0	3	0	9
Corcoran	13	0	0	2	0	15
Diamond Lake	2	0	0	0	0	2
Downtown East	0	0	0	2	0	2
Downtown West	12	0	0	5	2	19
East Harriet	1	0	0	4	0	5
East Isles	2	0	0	0	0	2
East Phillips	6	7	0	4	3	20
Elliot Park	1	0	0	1	0	2
Ericsson	3	0	0	5	0	8
Field	2	2	0	3	0	7
Folwell	1	1	0	0	0	2
Fulton	2	0	0	0	0	2
Harrison	0	0	0	1	0	1
Hawthorne	0	0	1	0	0	1
Hiawatha	1	0	0	0	0	1
Holland	20	2	0	9	1	32
Howe	6	0	1	5	0	12
Kenny	1	0	0	1	0	2
King Field	4	0	0	1	1	6
Linden Hills	6	0	0	1	1	8
Logan Park	16	0	0	0	2	18
Longfellow	5	0	0	6	2	13

Loring Park	6	0	0	3	0	9
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	24	0	0	8	2	34
Lyndale	23	4	2	6	4	39
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	19	0	0	5	2	26
McKinley	1	0	0	0	0	1
Midtown Phillips	4	1	0	2	0	7
Minnehaha	3	0	0	1	1	5
Morris Park	1	0	0	0	1	2
Neighborhood Data Missing	2	1	0	1	0	4
Nicollet Island - East Bank	11	0	0	4	0	15
North Loop	7	0	1	1	3	12
Northeast Park	1	0	0	1	0	2
Northrop	0	2	0	3	0	5
Phillips West	10	0	0	1	0	11
Powderhorn Park	25	8	0	5	3	41
Prospect Park - East River	6	0	0	4	1	11
Regina	2	3	0	3	0	8
Seward	20	0	0	2	4	26
Sheridan	16	0	0	2	1	19
Shingle Creek	0	0	0	2	0	2
St. Anthony East	9	0	0	2	0	11
St. Anthony West	9	0	0	2	2	13
Standish	2	1	0	1	1	5
Steven's Square - Loring H	51	0	1	20	5	77
Tangletown	1	0	0	5	1	7
University of Minnesota	1	0	0	0	0	1
Ventura Village	1	0	0	0	0	1
Victory	0	1	0	0	2	3
Waite Park	1	0	0	0	0	1
Webber - Camden	0	2	0	0	2	4
Whittier	64	1	1	7	4	77
Willard - Hay	1	0	0	0	0	1
Windom	1	1	0	0	0	2

Windom Park	1	0	0	1	0	2
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