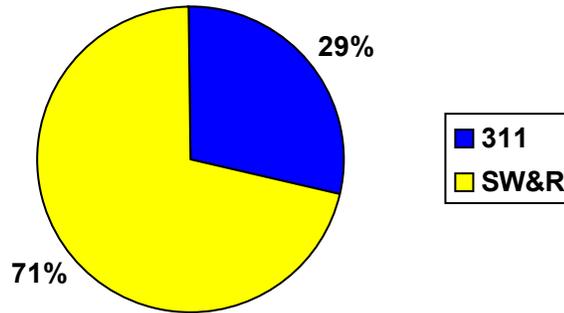




Solid Waste & Recycling Graffiti Summary
12/1/2012 through 12/31/2012

During this time period Solid Waste & Recycling processed 632 graffiti cases.

Graffiti Initial Case Entry

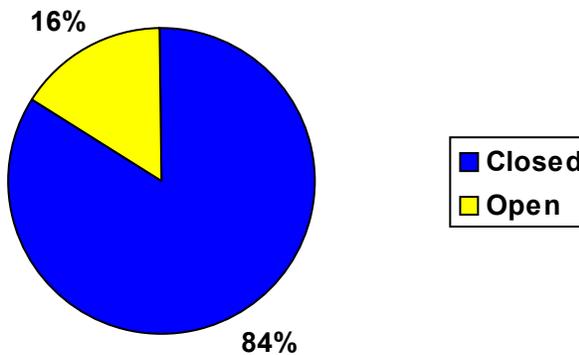


Name	Number of Cases
311	182
SW&R	450

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



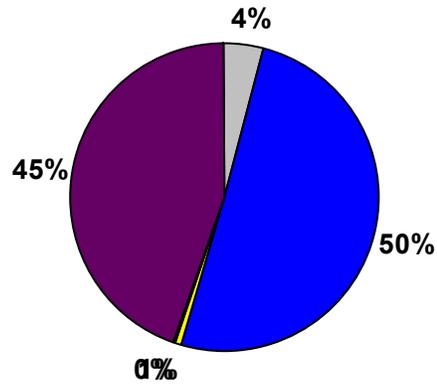
Status	Count
Closed	530
Open	102

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

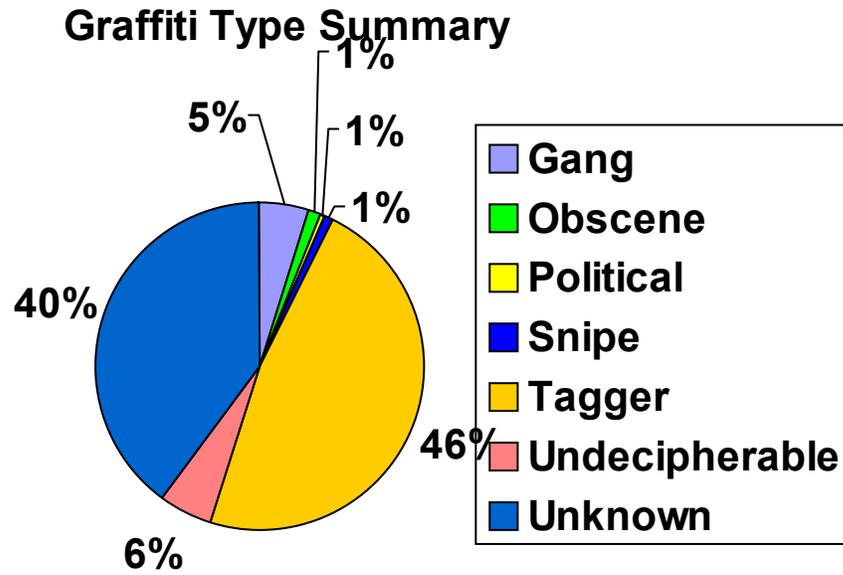
Abatement Summary:

Abatements



Agency Name	Count	% of Total
PW - Bridge	179	50.14%
SWR - Clean City	160	44.82%
Other	15	4.20%
PW - Traffic	2	0.56%
Sani-Masters	1	0.28%

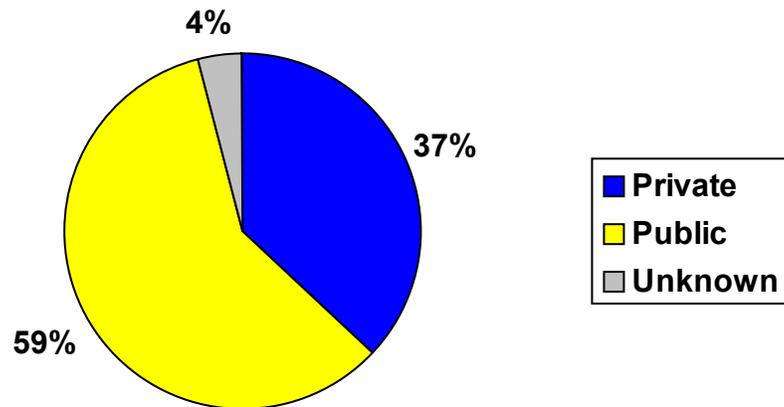
Graffiti Type Summary:



Type	Case Count
Gang	32
Obscene	6
Political	4
Snipe	6
Tagger	297
Indecipherable	35
Unknown	252
Total	632

Property Type for All Cases:

Public or Private Property



Property	Count
Private	233
Public	374
Unknown	25

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	55	2
Photo Taken	164	3
Updated/Notice Sent	170	4
Letter Sent	52	5
Compliance Check	120	12
Normal Abatement	79	4
Blitz Abatement	278	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	101	95
Abated	0	357
Already Removed	1	64
graffitiduplicate	0	2
graffitiunenforceable	0	7
Not Found	0	5
Total	102	530

Grand Total 632

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	1	1
CP Rail	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	1	1
LRT	0	3	3
Metro Transit	0	1	1
Minneapolis Park Board	0	5	5
MNDOT	0	4	4
PW - Bridge	0	197	197
PW - Solid Waste and Recycling	102	222	324
PW - Traffic	0	16	16
Randy's Sanitation	0	1	1
Sani-Masters	0	1	1
U.S. Bench Company	0	3	3
Unknown	0	62	62
Waste Management	0	5	5
Water - East Yard	0	3	3
Total	102	530	632

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	14	27
Longfellow	8	19
Phillips West	7	22
Powderhorn Park	5	6
East Phillips	4	9
Howe	4	12
Loring Park	4	7
Marcy Holmes	4	49
Standish	4	2
Ventura Village	4	8

Neighborhood	Closed	Open
Marcy Holmes	49	4
Como	30	4
Cedar Riverside	29	4
Prospect Park - East River	28	1
Whittier	27	14
Phillips West	22	7
Longfellow	19	8
Logan Park	17	2
Holland	15	0
Downtown West	14	0

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	53
Whittier	41
Como	34
Cedar Riverside	33
Prospect Park - East River	29
Phillips West	29
Longfellow	27
Logan Park	19
Howe	16
Central	15

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	3	0	0	1	0	4
Beltrami	2	0	0	3	0	5
Bryant	0	1	0	1	0	2
Bryn - Mawr	0	0	0	3	0	3
Camden Industrial	0	0	0	8	0	8
CARAG	1	1	0	1	1	4
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	15	0	0	15	3	33
Central	7	3	0	4	1	15
Cleveland	0	0	0	1	0	1
Columbia Park	0	0	0	4	0	4
Como	20	0	1	12	1	34
Cooper	4	0	0	6	0	10
Corcoran	1	8	0	4	0	13
Diamond Lake	3	0	0	1	1	5
Downtown East	3	0	0	9	0	12
Downtown West	3	0	1	10	0	14
East Harriet	2	0	0	0	1	3
East Phillips	6	1	0	5	1	13
Elliot Park	1	0	0	1	0	2
Ericsson	1	0	0	1	0	2
Field	1	0	0	1	1	3
Fulton	2	0	0	0	0	2
Hale	0	0	0	0	2	2
Harrison	0	0	0	2	0	2
Hawthorne	2	0	0	1	0	3
Hiawatha	1	0	0	1	0	2
Holland	5	0	0	9	1	15
Howe	14	0	0	1	1	16
Jordan	1	0	0	0	0	1
Keewaydin	0	0	0	1	0	1
Kenwood	0	0	0	2	0	2
King Field	4	0	0	0	0	4

Lind - Bohanon	0	0	0	2	0	2
Linden Hills	0	0	0	2	0	2
Logan Park	10	1	0	8	0	19
Longfellow	17	0	1	6	3	27
Loring Park	4	0	0	6	1	11
Lowry Hill	0	0	0	3	0	3
Lowry Hill East	6	0	0	2	4	12
Lyndale	6	1	0	2	0	9
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	16	0	0	33	4	53
Marshall Terrace	1	0	0	0	0	1
McKinley	1	0	0	0	0	1
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	5	2	1	0	0	8
Minnehaha	0	0	0	1	0	1
Near - North	2	0	0	0	0	2
Neighborhood Data Missing	3	0	0	1	0	4
Nicollet Island - East Bank	6	0	0	0	3	9
North Loop	1	0	0	5	0	6
Northeast Park	2	0	0	2	1	5
Northrop	1	0	0	1	0	2
Phillips West	17	3	0	9	0	29
Powderhorn Park	4	4	0	3	0	11
Prospect Park - East River	10	0	0	16	3	29
Regina	1	0	0	0	0	1
Seward	4	0	0	7	0	11
Sheridan	9	0	0	1	5	15
Shingle Creek	0	0	0	1	0	1
St. Anthony East	1	0	0	0	1	2
St. Anthony West	11	0	0	0	1	12
Standish	1	3	1	0	1	6
Steven's Square - Loring H	5	0	0	0	3	8
Tangletown	0	0	1	11	2	14
University of Minnesota	4	0	0	1	0	5
Ventura Village	5	0	0	6	1	12

Victory	2	0	0	0	0	2
Wenonah	0	0	0	0	1	1
West Calhoun	0	0	0	1	0	1
Whittier	30	3	0	0	8	41
Willard - Hay	2	1	0	1	0	4
Windom	2	0	0	2	0	4
Windom Park	2	0	0	0	0	2