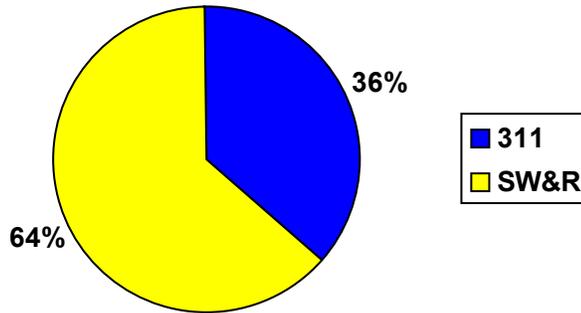




Solid Waste & Recycling Graffiti Summary
4/1/2012 through 4/30/2012

During this time period Solid Waste & Recycling processed 670 graffiti cases.

Graffiti Initial Case Entry

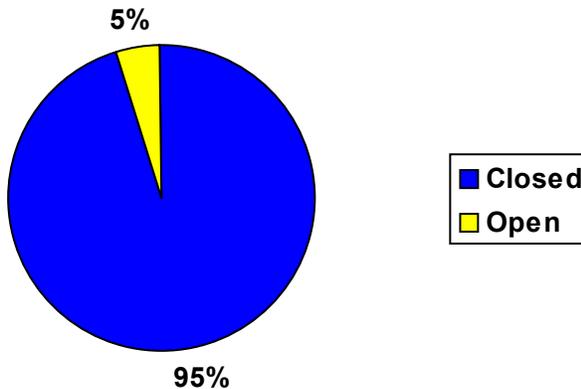


Name	Number of Cases
311	244
SW&R	426

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

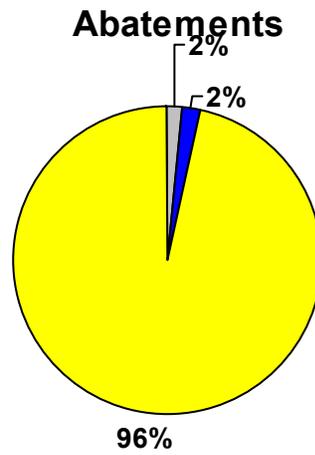


Status	Count
Closed	639
Open	31

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

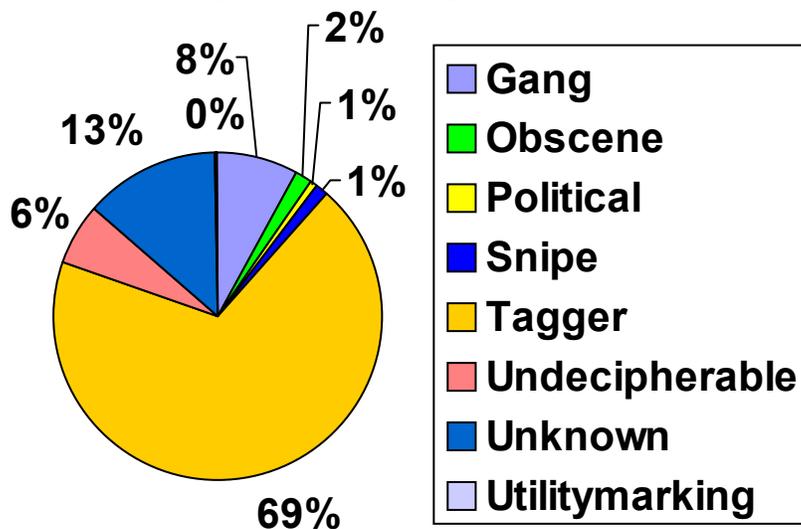
Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	358	96.50%
PW - Bridge	7	1.89%
Other	6	1.62%

Graffiti Type Summary:

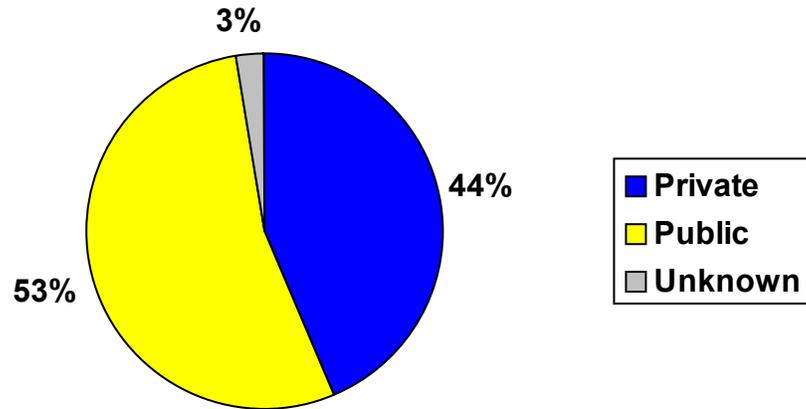
Graffiti Type Summary



Type	Case Count
Gang	54
Obscene	12
Political	5
Snipe	8
Tagger	459
Indecipherable	41
Unknown	90
Utilitymarking	1
Total	670

Property Type for All Cases:

Public or Private Property



Property	Count
Private	292
Public	361
Unknown	17

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	86	1
Photo Taken	325	4
Updated/Notice Sent	306	5
Letter Sent	60	4
Compliance Check	123	11
Normal Abatement	201	9
Blitz Abatement	170	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	26	127
Abated	4	367
Already Removed	0	135
graffitiduplicate	0	3
graffitiunenforceable	1	2
Not Found	0	5
Total	31	639
Grand Total		670

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	1	1
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	1	2	3
Inspections	0	1	1
LRT	0	1	1
Metro Transit	0	2	2
Minneapolis Park Board	1	11	12
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MNDOT	0	4	4
PW - Bridge	0	17	17
PW - Solid Waste and Recycling	22	482	504
PW - Traffic	1	41	42
Unknown	5	67	72
US Postal Service	0	2	2
Waste Management	0	2	2
Xcel Energy	1	0	1
Total	31	639	670

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Logan Park	3	8
Whittier	3	38
Audubon Park	2	1
East Phillips	2	21
Lowry Hill East	2	19
Nicollet Island - East Bank	2	10
Powderhorn Park	2	30
Tangletown	2	23
Shingle Creek	1	8
St. Anthony East	1	4

Neighborhood	Closed	Open
Central	52	1
Whittier	38	3
Powderhorn Park	30	2
Field	27	0
Tangletown	23	2
East Phillips	21	2
Seward	20	0
Como	20	0
Lyndale	19	0
Lowry Hill East	19	2

Top 10 Number of Total Cases

Neighborhood	Cases
Central	53
Whittier	41
Powderhorn Park	32
Field	27
Tangletown	25
East Phillips	23
Lowry Hill East	21
Seward	20
Como	20
Lyndale	19

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	0	1	1
Audubon Park	0	1	0	1	1	3
Bancroft	1	0	0	0	0	1
Bottineau	2	0	0	0	1	3
Bryant	2	0	0	0	0	2
Camden Industrial	2	0	0	0	0	2
CARAG	12	0	0	2	4	18
Cedar Riverside	3	0	0	3	1	7
Central	26	19	0	2	6	53
Cleveland	1	0	0	1	0	2
Columbia Park	4	0	0	1	0	5
Como	15	0	0	2	3	20
Cooper	2	0	0	3	0	5
Corcoran	6	2	0	1	1	10
Diamond Lake	0	0	0	1	0	1
Downtown East	6	0	0	0	0	6
Downtown West	3	0	0	1	1	5
East Harriet	5	2	0	0	0	7
East Isles	10	0	0	0	2	12
East Phillips	18	2	0	2	1	23
ECCO	5	0	0	3	0	8
Elliot Park	9	0	0	0	1	10
Field	23	0	1	3	0	27
Folwell	0	2	0	0	0	2
Fulton	2	1	0	0	1	4
Harrison	2	0	0	1	0	3
Hawthorne	2	0	0	0	0	2
Hiawatha	5	1	0	2	0	8
Holland	3	0	0	0	0	3
Howe	9	0	0	2	1	12
Jordan	4	0	0	0	0	4
Kenwood	1	0	0	0	0	1
King Field	4	1	0	0	1	6

Lind - Bohanon	1	1	0	2	0	4
Linden Hills	5	1	0	2	1	9
Logan Park	8	0	1	2	0	11
Longfellow	5	0	0	4	1	10
Loring Park	14	0	0	1	0	15
Lowry Hill	7	0	0	0	1	8
Lowry Hill East	15	0	1	0	5	21
Lyndale	16	2	0	1	0	19
Lynnhurst	0	0	0	2	0	2
Marcy Holmes	13	0	0	1	0	14
Mid - City Industrial	7	0	0	0	0	7
Midtown Phillips	13	0	0	0	1	14
Minnehaha	1	0	0	0	1	2
Morris Park	0	2	6	2	1	11
Near - North	2	0	0	1	1	4
Nicollet Island - East Bank	10	0	1	1	0	12
North Loop	2	1	0	0	0	3
Northrop	1	0	0	0	1	2
Page	3	0	0	0	1	4
Phillips West	10	1	0	2	2	15
Powderhorn Park	21	5	0	3	3	32
Prospect Park - East River	10	0	0	4	1	15
Regina	2	0	0	1	0	3
Seward	15	1	0	0	4	20
Sheridan	4	0	0	1	0	5
Shingle Creek	3	2	0	1	3	9
St. Anthony East	3	1	0	1	0	5
Standish	4	2	0	0	1	7
Steven's Square - Loring H	7	0	0	1	0	8
Tangletown	17	0	1	3	4	25
University of Minnesota	4	0	0	2	3	9
Ventura Village	6	0	0	0	0	6
Victory	1	0	0	0	0	1
Webber - Camden	4	0	1	2	1	8
Wenonah	1	0	0	0	0	1

Whittier	29	4	0	6	2	41
Willard - Hay	0	0	0	2	1	3
Windom	7	0	0	1	0	8
Windom Park	1	0	0	0	0	1