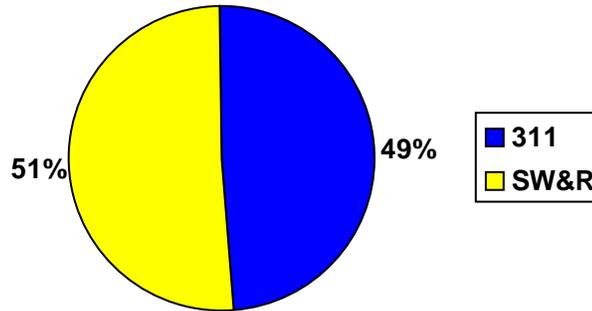




Solid Waste & Recycling Graffiti Summary
12/3/2007 through 12/31/2007

During this time period Solid Waste & Recycling processed 767 graffiti cases.

Graffiti Initial Case Entry

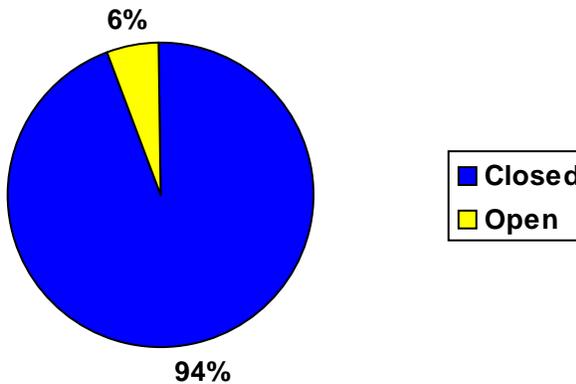


Name	Number of Cases
311	372
SW&R	395

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



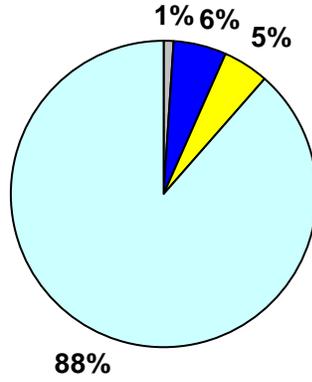
Status	Count
Closed	724
Open	43

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

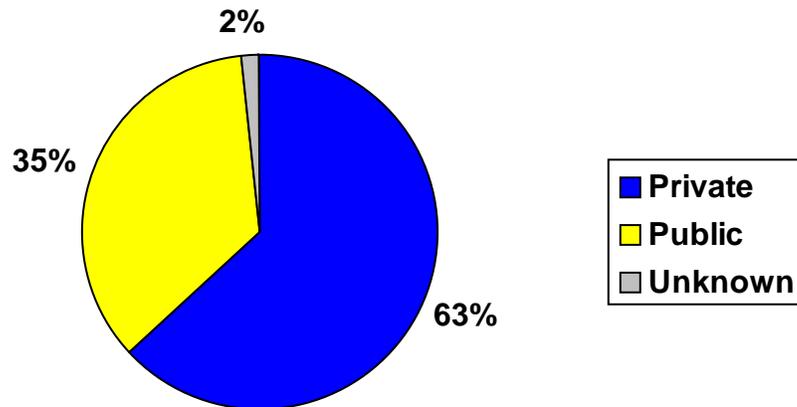
Abatements



Agency Name	Count	% of Total
SWR - Clean City	305	88.66%
PW - Bridge	19	5.52%
PW - Traffic	16	4.65%
Other	4	1.16%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	484
Public	271
Unknown	12

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	146	3
Photo Taken	247	6
Updated/Notice Sent	246	8
Letter Sent	124	9
Compliance Check	236	20
Normal Abatement	133	12
Blitz Abatement	211	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	40	116
Abated	3	380
Already Removed	0	199
graffitiduplicate	0	6
graffitiunenforceable	0	1
Not Found	0	22
Total	43	724
Grand Total	767	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	3	3
City Painter	4	111	115
Inspections	0	6	6
Metro Transit	0	7	7
Minneapolis Park Board	0	2	2
Minneapolis Property Services	0	1	1
MNDOT	8	3	11
Public Works - Streets	0	1	1
PW - Bridge	0	22	22
PW - Solid Waste and Recycling	30	393	423
PW - Traffic	0	18	18
Quality Contracting	0	1	1
Sani-Masters	1	39	40
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	0	1	1
Unknown	0	106	106
US Postal Service	0	4	4
Total	43	724	767

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	6	77
East Phillips	3	11
ECCO	3	13
Whittier	3	29
King Field	2	14
Marcy Holmes	2	43
North Loop	2	4
Prospect Park - East River	2	12
Seward	2	25
University of Minnesota	2	4

Neighborhood	Closed	Open
Central	77	6
Lowry Hill East	51	0
Lyndale	46	0
Marcy Holmes	43	2
Whittier	29	3
Powderhorn Park	28	1
Seward	25	2
Downtown West	25	1
Corcoran	20	1
CARAG	19	0

Top 10 Number of Total Cases

Neighborhood	Cases
Central	83
Lowry Hill East	51
Lyndale	46
Marcy Holmes	45
Whittier	32
Powderhorn Park	29
Seward	27
Downtown West	26
Corcoran	21
CARAG	19

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	0	1	1
Audubon Park	0	2	2
Bancroft	0	4	4
Beltrami	0	2	2
Bottineau	0	2	2
Bryant	1	15	16
Bryn - Mawr	1	1	2
Camden Industrial	0	1	1
CARAG	0	19	19
Cedar - Isles - Dean	0	4	4
Cedar Riverside	0	4	4
Central	6	77	83
Cleveland	0	1	1
Columbia Park	0	1	1
Como	1	11	12
Cooper	0	18	18
Corcoran	1	20	21
Diamond Lake	0	1	1
Downtown East	1	3	4
Downtown West	1	25	26
East Harriet	1	8	9
East Isles	0	14	14
East Phillips	3	11	14
ECCO	3	13	16
Elliot Park	0	1	1
Ericsson	0	2	2
Field	1	2	3
Folwell	1	0	1
Fulton	0	2	2
Harrison	0	10	10
Hawthorne	0	1	1
Hiawatha	0	10	10
Holland	0	11	11

Howe	0	16	16
Jordan	0	2	2
Keewaydin	0	1	1
Kenny	0	2	2
Kenwood	0	1	1
King Field	2	14	16
Lind - Bohanon	0	1	1
Logan Park	0	1	1
Longfellow	1	16	17
Loring Park	0	12	12
Lowry Hill	0	9	9
Lowry Hill East	0	51	51
Lyndale	0	46	46
Lynnhurst	0	12	12
Marcy Holmes	2	43	45
Marshall Terrace	0	4	4
McKinley	0	1	1
Midtown Phillips	0	9	9
Minnehaha	0	5	5
Morris Park	0	3	3
Near - North	0	10	10
Nicollet Island - East Bank	0	2	2
North Loop	2	4	6
Northrop	0	1	1
Page	0	1	1
Phillips West	1	12	13
Powderhorn Park	1	28	29
Prospect Park - East River	2	12	14
Regina	0	4	4
Seward	2	25	27
Sheridan	0	1	1
Shingle Creek	0	1	1
St. Anthony West	0	2	2
Standish	0	10	10
Stevens Square - Loring He	1	4	5

Tangletown	0	9	9
University of Minnesota	2	4	6
Ventura Village	1	7	8
Victory	0	3	3
Webber - Camden	1	1	2
Wenonah	0	3	3
Whittier	3	29	32
Willard - Hay	0	4	4
Windom	1	0	1
Windom Park	0	1	1