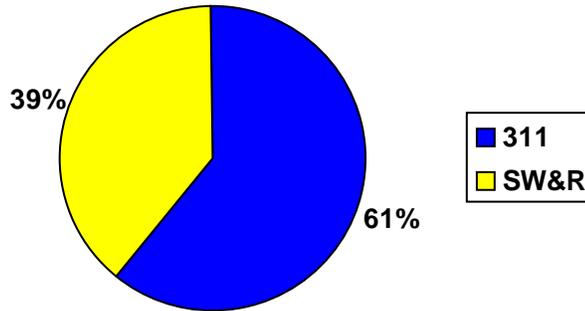




**Solid Waste & Recycling Graffiti Summary**  
**11/1/2007 through 11/30/2007**

During this time period Solid Waste & Recycling processed 1079 graffiti cases.

**Graffiti Initial Case Entry**

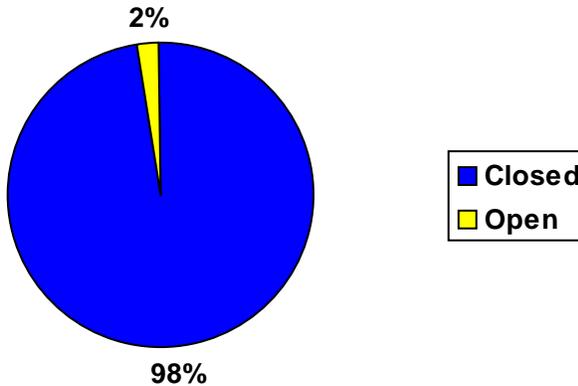


Name	Number of Cases
311	654
SW&R	425

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



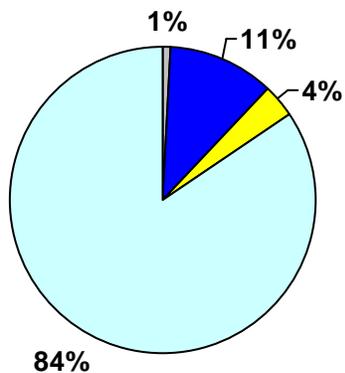
Status	Count
Closed	1056
Open	23

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

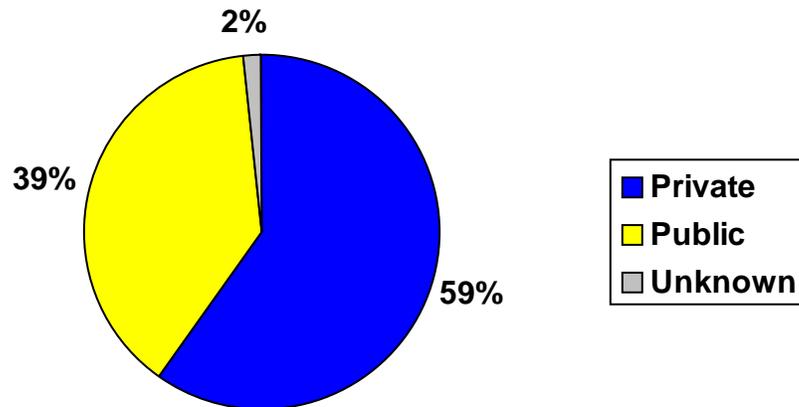
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	357	84.40%
PW - Bridge	48	11.35%
PW - Traffic	15	3.55%
Other	3	0.71%

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	644
Public	417
Unknown	18

**Task Summary:**

<b>Task</b>	<b>Count</b>	<b>Avg # of Days to Complete</b>
Request Approved	322	3
Photo Taken	432	5
Updated/Notice Sent	430	7
Letter Sent	205	7
Compliance Check	302	24
Normal Abatement	185	11
Blitz Abatement	238	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	22	184
Abated	1	497
Already Removed	0	328
graffitiduplicate	0	8
graffitiunenforceable	0	2
Not Found	0	37
<b>Total</b>	<b>23</b>	<b>1056</b>
<b>Grand Total</b>	<b>1079</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Aspen	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	2	2
City Painter	0	122	122
Hennepin County Maintenance Division	0	1	1
Inspections	0	8	8
Metro Transit	0	9	9
Minneapolis Park Board	0	13	13
MNDOT	0	13	13
Public Works - Streets	0	3	3
PW - Bridge	0	60	60
PW - Solid Waste and Recycling	21	539	560
PW - Traffic	0	18	18
Quality Contracting	0	2	2
Sani-Masters	1	53	54
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	0	2	2
Unknown	1	194	195
US Postal Service	0	7	7
Waste Management	0	4	4
Water - East Yard	0	1	1
<b>Total</b>	<b>23</b>	<b>1056</b>	<b>1079</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Corcoran	2	9
Whittier	2	48
Marcy Holmes	1	34
Nicollet Island - East Bank	1	3
North Loop	1	12
Powderhorn Park	1	42
Prospect Park - East River	1	34
Seward	1	37
Standish	1	50
University of Minnesota	1	10

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Downtown West	54	0
Central	53	1
Standish	50	1
Whittier	48	2
Lowry Hill East	43	1
Powderhorn Park	42	1
Bryant	39	1
Seward	37	1
Prospect Park - East River	34	1
Marcy Holmes	34	1

Top 10 Number of Total Cases

Neighborhood	Cases
Downtown West	54
Central	54
Standish	51
Whittier	50
Lowry Hill East	44
Powderhorn Park	43
Bryant	40
Seward	38
Prospect Park - East River	35
Marcy Holmes	35

**Graffiti Cases by Neighborhood:**

<b>Neighborhood</b>	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Armatage	0	1	1
Audubon Park	0	5	5
Bancroft	0	12	12
Beltrami	0	2	2
Bottineau	0	1	1
Bryant	1	39	40
Bryn - Mawr	0	6	6
Camden Industrial	0	1	1
CARAG	0	17	17
Cedar - Isles - Dean	0	4	4
Cedar Riverside	0	8	8
Central	1	53	54
Cleveland	0	3	3
Columbia Park	0	4	4
Como	0	19	19
Cooper	0	21	21
Corcoran	2	9	11
Diamond Lake	0	4	4
Downtown East	0	11	11
Downtown West	0	54	54
East Harriet	0	4	4
East Isles	0	20	20
East Phillips	0	33	33
ECCO	0	33	33
Elliot Park	1	17	18
Ericsson	0	13	13
Field	0	2	2
Folwell	1	7	8
Fulton	0	1	1
Hale	0	1	1
Harrison	0	20	20
Hawthorne	1	3	4
Hiawatha	1	25	26

Holland	0	9	9
Howe	0	20	20
Jordan	0	4	4
Keewaydin	0	5	5
Kenny	0	2	2
Kenwood	0	1	1
King Field	1	19	20
Lind - Bohanon	0	5	5
Linden Hills	0	3	3
Logan Park	0	5	5
Longfellow	1	30	31
Loring Park	1	31	32
Lowry Hill	1	5	6
Lowry Hill East	1	43	44
Lyndale	0	17	17
Lynnhurst	0	6	6
Marcy Holmes	1	34	35
Marshall Terrace	0	4	4
Midtown Phillips	0	16	16
Minnehaha	0	8	8
Morris Park	0	3	3
Near - North	0	2	2
Nicollet Island - East Bank	1	3	4
North Loop	1	12	13
Northeast Park	0	3	3
Northrop	0	8	8
Page	0	1	1
Phillips West	0	13	13
Powderhorn Park	1	42	43
Prospect Park - East River	1	34	35
Regina	0	3	3
Seward	1	37	38
Sheridan	0	5	5
St. Anthony East	0	2	2
St. Anthony West	0	2	2

Standish	1	50	51
Stevens Square - Loring He	0	7	7
Tangletown	0	14	14
University of Minnesota	1	10	11
Ventura Village	0	6	6
Victory	0	5	5
Waite Park	0	7	7
Webber - Camden	0	2	2
Wenonah	0	9	9
West Calhoun	0	1	1
Whittier	2	48	50
Willard - Hay	0	6	6
Windom Park	0	1	1