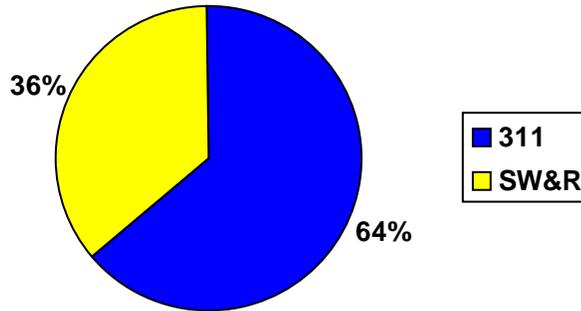




Solid Waste & Recycling Graffiti Summary
10/1/2007 through 10/31/2007

During this time period Solid Waste & Recycling processed 1181 graffiti cases.

Graffiti Initial Case Entry

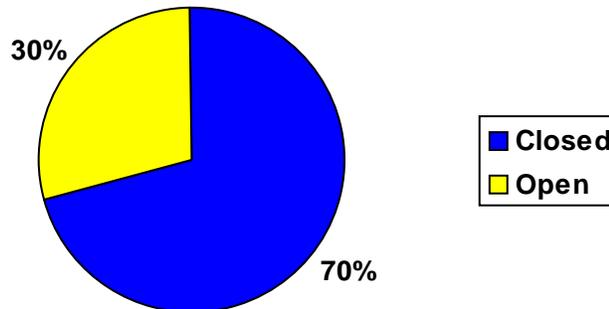


Name	Number of Cases
311	751
SW&R	430

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



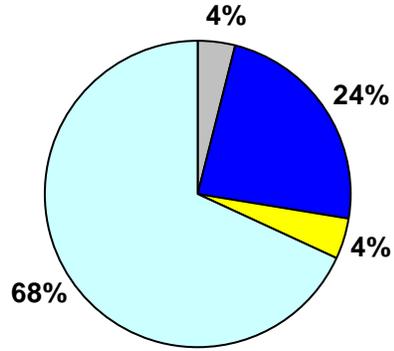
Status	Count
Closed	832
Open	349

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

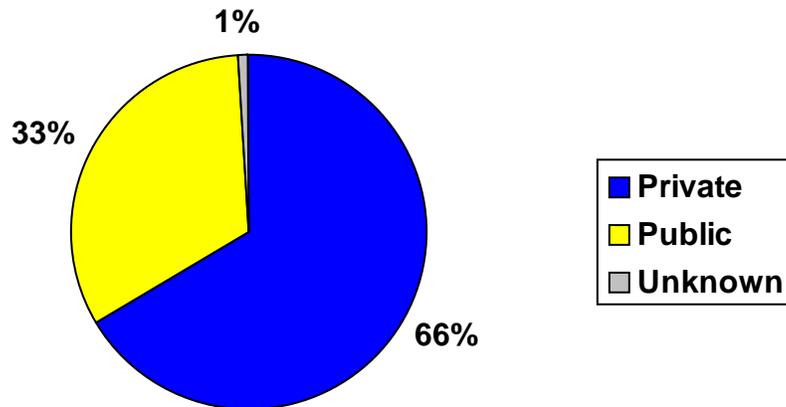
Abatements



Agency Name	Count	% of Total
SWR - Clean City	217	68.03%
PW - Bridge	77	24.14%
PW - Traffic	13	4.08%
Other	12	3.76%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	784
Public	387
Unknown	10

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	417	2
Photo Taken	439	5
Updated/Notice Sent	444	7
Letter Sent	189	5
Compliance Check	249	15
Normal Abatement	186	9
Blitz Abatement	133	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	344	134
Abated	4	351
Already Removed	0	307
graffitiduplicate	0	4
Not Found	1	36
Total	349	832
Grand Total	1181	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	2	2
Allied Waste	2	2	4
Aspen	0	3	3
BFI	2	1	3
Burlington Northern/Santa Fe	1	0	1
CBS Outdoor, Inc.	3	2	5
City Painter	49	100	149
Inspections	3	0	3
LRT	2	0	2
Metro Transit	10	9	19
Minneapolis Park Board	11	10	21
Minneapolis Public Schools	1	0	1
MNDOT	16	5	21
Public Works - Streets	2	0	2
PW - Bridge	10	83	93
PW - Solid Waste and Recycling	158	374	532
PW - Traffic	10	18	28
QWest	0	1	1
Randy's Sanitation	1	1	2
Sani-Masters	3	12	15
U.S. Bench Company	1	0	1
Univeral Outdoor Advertising	1	1	2
Unknown	48	203	251
US Postal Service	8	2	10
Vasko's Dumpster	0	1	1
Waste Management	6	2	8
Weller Disposal	1	0	1
Total	349	832	1181

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Whittier	32	77
Lowry Hill East	21	53
Powderhorn Park	19	49
East Isles	16	1
Downtown West	13	8
Midtown Phillips	13	36
ECCO	11	17
Marcy Holmes	10	28
Prospect Park - East River	10	25
Seward	9	51

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	77	32
Lowry Hill East	53	21
Seward	51	9
Powderhorn Park	49	19
Midtown Phillips	36	13
Central	33	7
CARAG	30	8
Marcy Holmes	28	10
Cedar Riverside	28	7
Prospect Park - East River	25	10

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	109
Lowry Hill East	74
Powderhorn Park	68
Seward	60
Midtown Phillips	49
Central	40
Marcy Holmes	38
CARAG	38
Prospect Park - East River	35
Cedar Riverside	35

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Audubon Park	1	4	5
Bancroft	8	16	24
Beltrami	0	1	1
Bottineau	0	1	1
Bryant	6	15	21
Bryn - Mawr	5	3	8
Camden Industrial	2	1	3
CARAG	8	30	38
Cedar - Isles - Dean	1	3	4
Cedar Riverside	7	28	35
Central	7	33	40
Cleveland	1	1	2
Columbia Park	0	1	1
Como	7	18	25
Cooper	4	10	14
Corcoran	6	16	22
Diamond Lake	0	3	3
Downtown East	6	6	12
Downtown West	13	8	21
East Harriet	4	2	6
East Isles	16	1	17
East Phillips	4	15	19
ECCO	11	17	28
Elliot Park	1	5	6
Ericsson	2	2	4
Field	1	1	2
Folwell	0	2	2
Harrison	6	8	14
Hawthorne	5	5	10
Hiawatha	5	11	16
Holland	0	1	1
Howe	6	15	21
Humboldt Industrial Area	1	0	1

Jordan	1	6	7
Keewaydin	2	1	3
Kenny	3	3	6
Kenwood	0	2	2
King Field	1	13	14
Lind - Bohanon	1	4	5
Linden Hills	2	3	5
Logan Park	1	9	10
Longfellow	7	7	14
Loring Park	8	13	21
Lowry Hill	6	19	25
Lowry Hill East	21	53	74
Lyndale	6	24	30
Lynnhurst	2	0	2
Marcy Holmes	10	28	38
McKinley	2	2	4
Midtown Phillips	13	36	49
Minnehaha	4	3	7
Morris Park	0	3	3
Near - North	2	2	4
Nicollet Island - East Bank	2	3	5
North Loop	4	6	10
Northeast Park	0	2	2
Northrop	0	5	5
Page	0	1	1
Phillips West	3	9	12
Powderhorn Park	19	49	68
Prospect Park - East River	10	25	35
Regina	1	3	4
Seward	9	51	60
Sheridan	1	1	2
Shingle Creek	1	7	8
St. Anthony East	1	2	3
St. Anthony West	1	5	6
Standish	2	8	10

Stevens Square - Loring He	3	11	14
Tangletown	7	9	16
University of Minnesota	3	9	12
Ventura Village	6	17	23
Victory	2	2	4
Waite Park	0	1	1
Webber - Camden	5	4	9
Wenonah	1	6	7
West Calhoun	0	1	1
Whittier	32	77	109
Willard - Hay	0	2	2
Windom	0	1	1
Windom Park	0	1	1