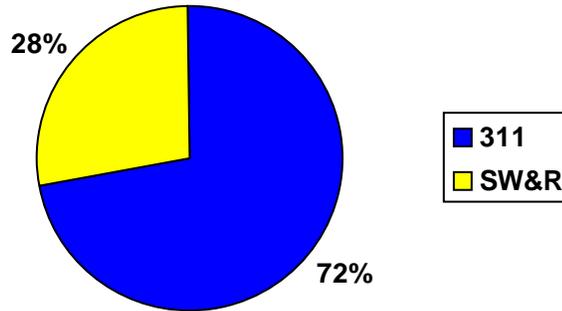




Solid Waste & Recycling Graffiti Summary
8/1/2007 through 8/31/2007

During this time period Solid Waste & Recycling processed 1020 graffiti cases.

Graffiti Initial Case Entry

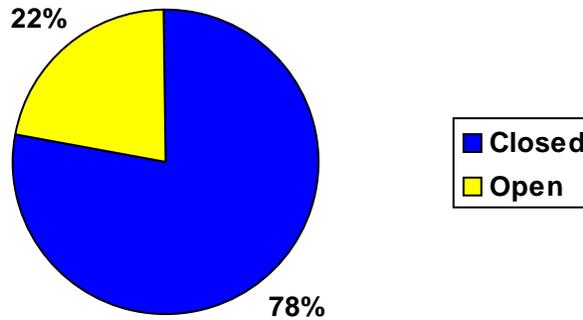


Name	Number of Cases
311	735
SW&R	285

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



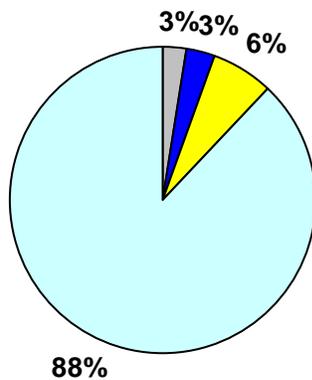
Status	Count
Closed	792
Open	228

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

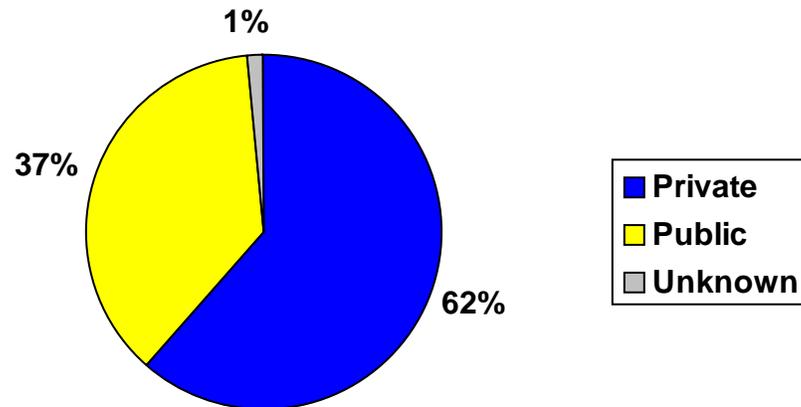
Abatements



Agency Name	Count	% of Total
SWR - Clean City	279	88.01%
PW - Traffic	20	6.31%
PW - Bridge	10	3.15%
Other	8	2.52%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	627
Public	379
Unknown	14

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	286	2
Photo Taken	426	4
Updated/Notice Sent	421	6
Letter Sent	200	6
Compliance Check	219	19
Normal Abatement	180	6
Blitz Abatement	137	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	225	149
Abated	3	348
Already Removed	0	252
graffitiduplicate	0	1
Not Found	0	42
Total	228	792
Grand Total	1020	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Aspen	0	3	3
BFI	0	1	1
CBS Outdoor, Inc.	0	2	2
City Painter	49	77	126
Inspections	0	2	2
LRT	1	1	2
Metro Transit	0	12	12
Minneapolis Park Board	1	12	13
Minneapolis Public Schools	0	6	6
MNDOT	9	0	9
PW - Bridge	5	25	30
PW - Solid Waste and Recycling	129	392	521
PW - Traffic	0	29	29
Randy's Sanitation	0	2	2
Sani-Masters	0	3	3
U.S. Bench Company	0	3	3
Univeral Outdoor Advertising	0	1	1
Unknown	34	198	232
US Postal Service	0	14	14
Waste Management	0	6	6
Weller Disposal	0	1	1
Total	228	792	1020

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	20	53
Lowry Hill East	14	36
Central	13	28
Jordan	12	9
Powderhorn Park	12	49
North Loop	11	11
Midtown Phillips	9	10
Prospect Park - East River	9	17
Marcy Holmes	8	43
Phillips West	8	21

Neighborhood	Closed	Open
Whittier	53	20
Powderhorn Park	49	12
Marcy Holmes	43	8
Lowry Hill East	36	14
Seward	30	6
Central	28	13
Holland	23	1
Cedar Riverside	22	1
Phillips West	21	8
Downtown West	17	7

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	73
Powderhorn Park	61
Marcy Holmes	51
Lowry Hill East	50
Central	41
Seward	36
Phillips West	29
Prospect Park - East River	26
Downtown West	24
Corcoran	24

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	0	1	1
Audubon Park	1	6	7
Bancroft	0	4	4
Beltrami	2	1	3
Bottineau	1	14	15
Bryant	1	9	10
Bryn - Mawr	0	2	2
Camden Industrial	0	2	2
CARAG	3	11	14
Cedar Riverside	1	22	23
Central	13	28	41
Cleveland	1	8	9
Columbia Park	0	3	3
Como	0	7	7
Cooper	2	13	15
Corcoran	8	16	24
Diamond Lake	1	1	2
Downtown East	3	7	10
Downtown West	7	17	24
East Harriet	0	2	2
East Isles	1	14	15
East Phillips	2	7	9
ECCO	1	10	11
Elliot Park	2	16	18
Ericsson	0	5	5
Field	0	3	3
Folwell	2	4	6
Hale	0	2	2
Harrison	1	7	8
Hawthorne	2	7	9
Hiawatha	1	17	18
Holland	1	23	24
Howe	2	4	6

Humboldt Industrial Area	0	2	2
Jordan	12	9	21
Keewaydin	0	2	2
Kenny	0	1	1
King Field	2	9	11
Lind - Bohanon	6	9	15
Linden Hills	0	1	1
Logan Park	0	7	7
Longfellow	4	17	21
Loring Park	4	15	19
Lowry Hill	2	6	8
Lowry Hill East	14	36	50
Lyndale	2	12	14
Lynnhurst	1	5	6
Marcy Holmes	8	43	51
Marshall Terrace	1	1	2
McKinley	6	10	16
Mid - City Industrial	0	2	2
Midtown Phillips	9	10	19
Minnehaha	1	6	7
Morris Park	0	17	17
Near - North	1	7	8
Nicollet Island - East Bank	1	4	5
North Loop	11	11	22
Northeast Park	0	6	6
Northrop	0	1	1
Page	0	1	1
Phillips West	8	21	29
Powderhorn Park	12	49	61
Prospect Park - East River	9	17	26
Seward	6	30	36
Sheridan	3	5	8
Shingle Creek	0	1	1
St. Anthony East	3	6	9
St. Anthony West	4	5	9

Standish	3	14	17
Stevens Square - Loring He	0	7	7
Sumner - Glenwood	1	1	2
Tangletown	1	3	4
University of Minnesota	2	8	10
Ventura Village	7	10	17
Victory	1	1	2
Waite Park	0	2	2
Webber - Camden	1	5	6
Wenonah	2	5	7
West Calhoun	0	1	1
Whittier	20	53	73
Willard - Hay	1	1	2
Windom	0	2	2
Windom Park	0	2	2