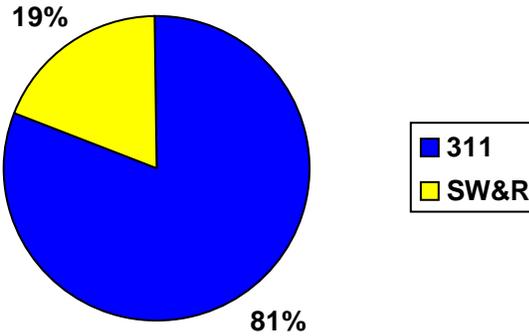




Solid Waste & Recycling Graffiti Summary
6/1/2007 through 6/29/2007

During this time period Solid Waste & Recycling processed 932 graffiti cases.

Graffiti Initial Case Entry

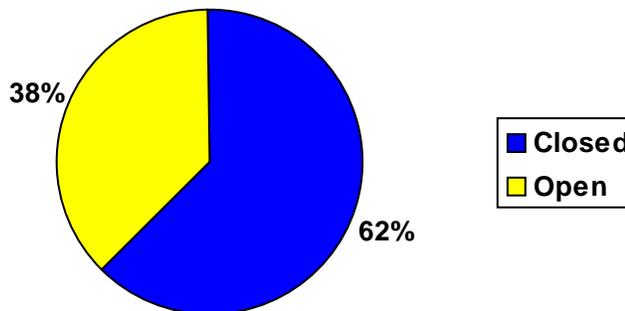


Name	Number of Cases
311	753
SW&R	179

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



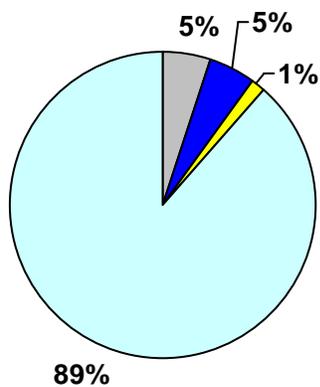
Status	Count
Closed	580
Open	352

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

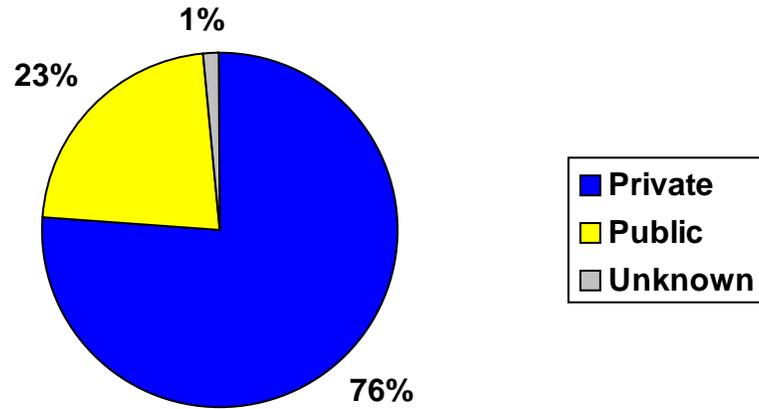
Abatements



Agency Name	Count	% of Total
SWR - Clean City	123	88.49%
PW - Bridge	7	5.04%
Other	7	5.04%
PW - Traffic	2	1.44%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	709
Public	210
Unknown	13

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	362	2
Photo Taken	403	5
Updated/Notice Sent	401	6
Letter Sent	220	5
Compliance Check	189	17
Normal Abatement	125	8
Blitz Abatement	14	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	348	79
Abated	1	159
Already Removed	3	290
graffitiduplicate	0	2
Not Found	0	50
Total	352	580
Grand Total	932	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	1	2
Allied Waste	1	0	1
Aspen	3	0	3
Boone Trucking	0	1	1
CBS Outdoor, Inc.	4	0	4
City Painter	41	73	114
Dick's Sanitation	1	0	1
Inspections	4	0	4
LRT	0	2	2
Metro Transit	4	5	9
Minneapolis Park Board	13	10	23
Minneapolis Public Schools	1	3	4
MNDOT	12	1	13
PW - Bridge	8	9	17
PW - Solid Waste and Recycling	132	225	357
PW - Traffic	32	4	36
Sani-Masters	0	16	16
U.S. Bench Company	2	0	2
Univeral Outdoor Advertising	2	0	2
Unknown	80	229	309
US Postal Service	5	1	6
Waste Management	5	0	5
Xcel Energy	1	0	1
Total	352	580	932

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	34	31
Central	18	23
Longfellow	17	16
Powderhorn Park	14	42
Lowry Hill East	13	28
Seward	13	20
East Phillips	11	5
Howe	11	8
Stevens Square - Loring H	11	5
Cedar Riverside	10	16

Neighborhood	Closed	Open
Powderhorn Park	42	14
Whittier	31	34
Lowry Hill East	28	13
Lyndale	24	8
Central	23	18
Bancroft	22	8
Seward	20	13
Standish	19	3
Longfellow	16	17
Cedar Riverside	16	10

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	65
Powderhorn Park	56
Lowry Hill East	41
Central	41
Seward	33
Longfellow	33
Lyndale	32
Bancroft	30
Cedar Riverside	26
East Isles	22

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	0	1	1
Audubon Park	1	4	5
Bancroft	8	22	30
Beltrami	1	5	6
Bottineau	0	1	1
Bryant	1	5	6
Camden Industrial	1	1	2
CARAG	6	6	12
Cedar - Isles - Dean	1	2	3
Cedar Riverside	10	16	26
Central	18	23	41
Cleveland	0	1	1
Columbia Park	1	1	2
Como	4	4	8
Cooper	3	2	5
Corcoran	3	3	6
Diamond Lake	3	8	11
Downtown East	2	1	3
Downtown West	4	5	9
East Harriet	1	1	2
East Isles	7	15	22
East Phillips	11	5	16
ECCO	3	3	6
Elliot Park	2	5	7
Ericsson	3	15	18
Field	2	3	5
Folwell	5	13	18
Fulton	3	4	7
Harrison	1	1	2
Hawthorne	6	4	10
Hiawatha	8	10	18
Holland	2	2	4
Howe	11	8	19

Humboldt Industrial Area	0	1	1
Jordan	3	9	12
Keewaydin	1	6	7
Kenny	1	0	1
King Field	2	11	13
Lind - Bohanon	1	1	2
Linden Hills	1	2	3
Logan Park	1	6	7
Longfellow	17	16	33
Loring Park	4	7	11
Lowry Hill	3	11	14
Lowry Hill East	13	28	41
Lyndale	8	24	32
Lynnhurst	2	3	5
Marcy Holmes	5	6	11
Marshall Terrace	3	8	11
McKinley	3	4	7
Mid - City Industrial	1	1	2
Midtown Phillips	2	15	17
Minnehaha	5	13	18
Morris Park	9	8	17
Near - North	6	4	10
Nicollet Island - East Bank	3	5	8
North Loop	2	5	7
Northeast Park	1	1	2
Northrop	5	6	11
Phillips West	4	6	10
Powderhorn Park	14	42	56
Prospect Park - East River	5	4	9
Regina	1	4	5
Seward	13	20	33
Sheridan	4	6	10
Shingle Creek	0	1	1
St. Anthony East	2	0	2
St. Anthony West	3	3	6

Standish	3	19	22
Stevens Square - Loring He	11	5	16
Tangletown	8	3	11
University of Minnesota	2	1	3
Ventura Village	4	3	7
Victory	2	0	2
Waite Park	0	4	4
Webber - Camden	0	1	1
Wenonah	1	8	9
Whittier	34	31	65
Willard - Hay	4	12	16
Windom	3	4	7
Windom Park	0	2	2