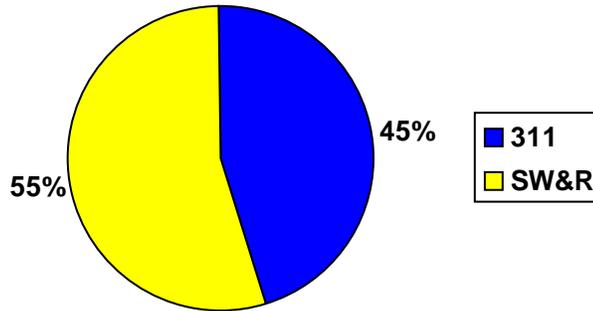




Solid Waste & Recycling Graffiti Summary
3/1/2007 through 3/30/2007

During this time period Solid Waste & Recycling processed 1372 graffiti cases.

Graffiti Initial Case Entry

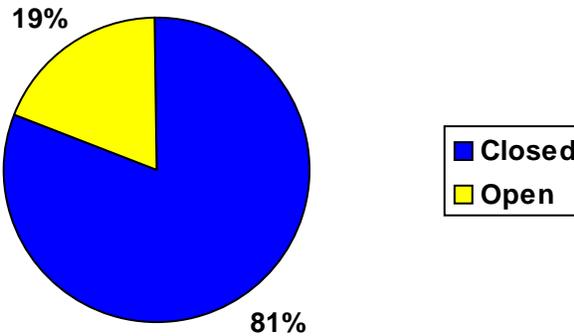


Name	Number of Cases
311	619
SW&R	753

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

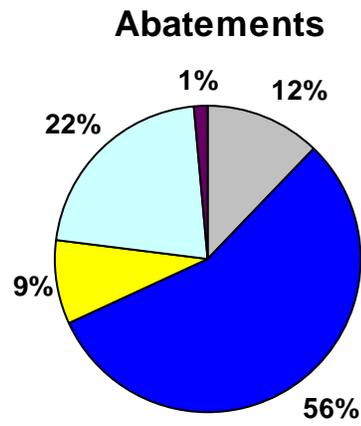


Status	Count
Closed	1110
Open	262

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

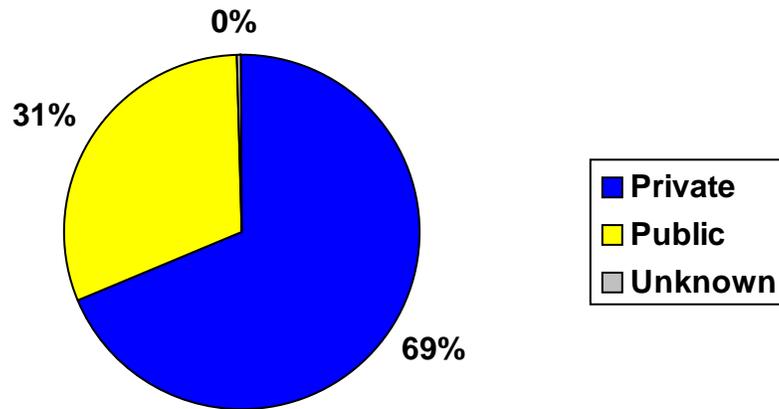
Abatement Summary:



Name	Count	% of Total
PW - Bridge	240	55.68%
SWR - Clean City	93	21.58%
Other	53	12.30%
PW - Traffic	39	9.05%
SWR - Painter	6	1.39%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	943
Public	425
Unknown	4

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	388	2
Photo Taken	476	4
Updated/Notice Sent	476	6
Letter Sent	303	5
Compliance Check	338	18
Normal Abatement	166	23
Blitz Abatement	265	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	255	107
abatedpaintedover	2	129
abatedpaintedover,abatedremoved	0	12
abatedpaintedover,graffitipowerwashed	0	1
abatedprimedover	0	1
abatedremoved	2	264
abatedremoved,abatedpaintedover	0	1
abatedreplaced	0	19
graffitialreadypainted	1	45
graffitialreadyremoved	2	416
graffitiduplicate	0	1
graffitinotfound	0	88
graffitipowerwashed	0	16
paintedover	0	5
removed	0	4
removed,paintedover	0	1
Total	262	1110
Grand Total	1372	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status	
	Open	Closed
No Agency Assigned	0	3
Allied Waste	5	0
Aspen	4	0
BFI	14	0
CBS Outdoor, Inc.	3	1
City Painter	3	10
Dick's Sanitation	0	3
Hennepin County Regional Railroad Author	0	1
Hennepin County Sentenced-to-Serve	0	1
Inspections	3	0
Metro Transit	4	10
Minneapolis Park Board	8	7
Minneapolis Property Services	1	1
Minneapolis Public Schools	1	2
MNDOT	6	1
PW - Bridge	7	253
PW - Solid Waste and Recycling	149	401
PW - Traffic	24	56
QWest	1	0
Randy's Sanitation	0	7
Sani-Masters	1	22
Swift Dumpster	0	3
U.S. Bench Company	0	1
Unknown	8	296
US Postal Service	6	3
Waste Management	7	27
Weller Disposal	6	0
Xcel Energy	1	1

Total 262 1110

Grand Total **1372**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	22	48
Whittier	19	54
Bancroft	18	43
Midtown Phillips	15	59
Central	13	118
Seward	12	22
Powderhorn Park	9	69
Logan Park	6	14
Longfellow	6	27
Stevens Square - Loring H	5	9

Neighborhood	Closed	Open
Central	118	13
Powderhorn Park	69	9
Midtown Phillips	59	15
Whittier	54	19
Marcy Holmes	50	5
Lowry Hill East	48	22
Bancroft	43	18
Ventura Village	32	4
CARAG	32	4
Como	28	0

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed
Armatage	2	6
Audubon Park	4	18
Bancroft	18	43
Beltrami	4	13
Bottineau	3	12
Bryant	2	14
Bryn - Mawr	2	1
Camden Industrial	0	2
CARAG	4	32
Cedar - Isles - Dean	0	3
Cedar Riverside	3	6
Central	13	118
Cleveland	0	2
Columbia Park	1	6
Como	0	28
Cooper	3	4
Corcoran	1	15
Diamond Lake	3	2

Downtown East	2	1
Downtown West	2	3
East Harriet	2	8
East Isles	5	5
East Phillips	2	23
ECCO	0	20
Elliot Park	0	4
Ericsson	0	1
Field	2	10
Fulton	1	2
Hale	0	1
Harrison	0	5
Hawthorne	2	7
Hiawatha	3	5
Holland	4	16
Howe	5	18
Humboldt Industrial Area	0	1
Jordan	0	4
Keewaydin	0	1
Kenny	3	5
Kenwood	3	1
King Field	3	19
Lind - Bohanon	1	8
Linden Hills	1	22
Logan Park	6	14
Longfellow	6	27
Loring Park	4	11
Lowry Hill	1	6
Lowry Hill East	22	48
Lyndale	4	19
Lynnhurst	4	6
Marcy Holmes	5	50
Marshall Terrace	0	6
Midtown Phillips	15	59
Minnehaha	1	2

Morris Park	3	5
Nicollet Island - East Bank	1	5
North Loop	3	7
Northeast Park	1	10
Northrop	2	8
Page	1	4
Phillips West	2	7
Powderhorn Park	9	69
Prospect Park - East River	3	12
Regina	0	1
Seward	12	22
Sheridan	4	14
Shingle Creek	2	0
St. Anthony East	3	7
St. Anthony West	2	8
Standish	5	15
Stevens Square - Loring H	5	9
Tangletown	2	10
University of Minnesota	0	4
Ventura Village	4	32
Victory	1	6
Waite Park	1	12
Wenonah	1	14
West Calhoun	0	1
Whittier	19	54
Willard - Hay	0	1
Windom	2	2
Windom Park	2	8