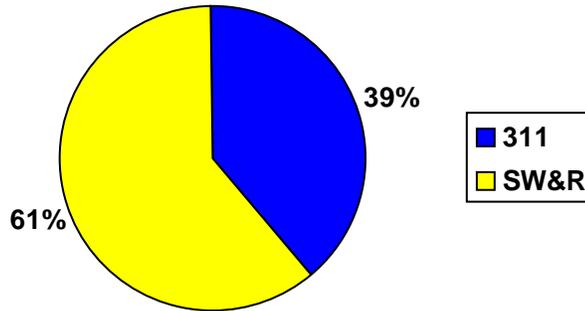




Solid Waste & Recycling Graffiti Summary
1/2/2007 through 1/31/2007

During this time period Solid Waste & Recycling processed 1345 graffiti cases.

Graffiti Initial Case Entry

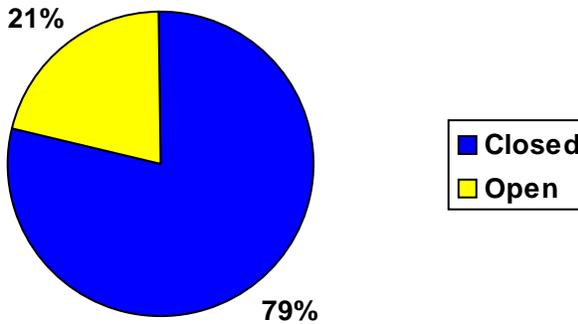


| Name | Number of Cases |
|------|-----------------|
| 311 | 522 |
| SW&R | 823 |

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

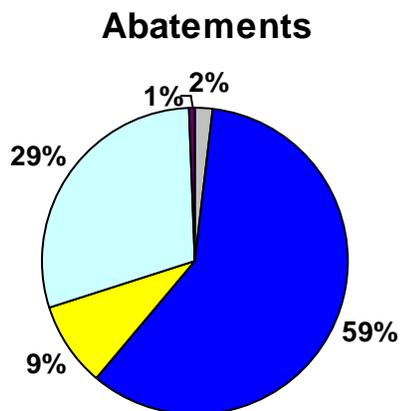


| Status | Count |
|--------|-------|
| Closed | 1057 |
| Open | 288 |

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

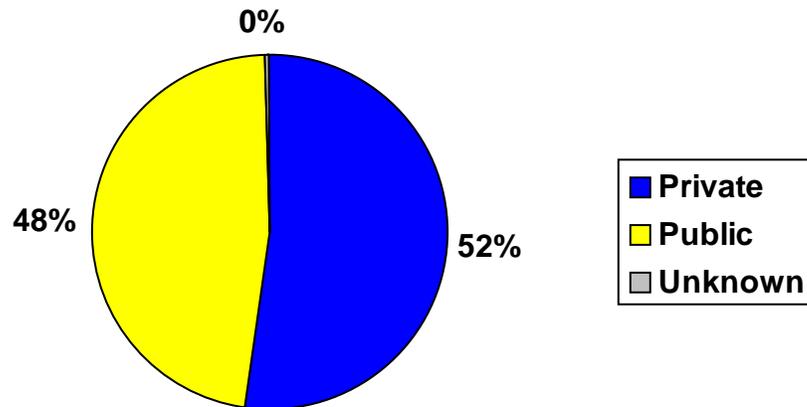
Abatement Summary:



| Name | Count |
|------------------|-------|
| PW - Bridge | 391 |
| SWR - Clean City | 194 |
| PW - Traffic | 57 |
| Other | 12 |
| SWR - Painter | 4 |

Property Type for All Cases:

Public or Private Property



| Property | Count |
|----------|-------|
| Private | 701 |
| Public | 641 |
| Unknown | 3 |

Task Summary:

| Task | Count | Avg # of Days to Complete |
|---------------------|-------|---------------------------|
| Request Approved | 339 | 2 |
| Photo Taken | 356 | 3 |
| Updated/Notice Sent | 365 | 5 |
| Letter Sent | 252 | 4 |
| Compliance Check | 252 | 15 |
| Normal Abatement | 150 | 5 |
| Blitz Abatement | 508 | N/A |

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

| | |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------|
| Request Approved | The information contained in the initial report has been reviewed and approved. This task generates the first work order. |
| Photo Taken | Acceptable photographs of the graffiti have been taken. |
| Updated/Notice Sent | All information necessary has been gathered to investigate the graffiti and enforce its removal. |
| Letter Sent | Generates the enforcement letter giving the property owner 10 days to abate the graffiti. |
| Compliance Check | Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter. |
| Normal Abatement | Abatement order order was issued to a Clean City crew. The crew has abated the graffiti. |
| Blitz Abatement | Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property. |

Resolution Counts:

| 311 Resolution Codes | Graffiti Status | |
|---------------------------------|-----------------|-------------|
| | Open | Closed |
| * No Resolution Code | 286 | 87 |
| abatedpaintedover | 1 | 168 |
| abatedpaintedover,abatedremoved | 0 | 21 |
| abatedremoved | 0 | 456 |
| abatedremoved,abatedpaintedover | 0 | 7 |
| abatedremoved,abatedreplaced | 0 | 1 |
| abatedremoved2 | 0 | 1 |
| abatedreplaced | 0 | 5 |
| graffitialreadypainted | 0 | 27 |
| graffitialreadyremoved | 0 | 207 |
| graffitiduplicate | 1 | 1 |
| graffitinotfound | 0 | 53 |
| graffitipowerwashed | 0 | 14 |
| paintedover | 0 | 3 |
| removed | 0 | 6 |
| Total | 288 | 1057 |
| Grand Total | 1345 | |

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

| Agency | Graffiti Status | |
|------------------------------------|-----------------|--------|
| | Open | Closed |
| Aspen | 1 | 1 |
| BFI | 2 | 0 |
| City Painter | 8 | 11 |
| Hennepin County Sentenced-to-Serve | 1 | 2 |
| Inspections | 1 | 0 |
| Metro Transit | 1 | 2 |
| Minneapolis Park Board | 2 | 1 |
| Minneapolis Public Schools | 1 | 1 |
| MNDOT | 5 | 0 |
| Public Works - Streets | 1 | 0 |
| PW - Bridge | 6 | 399 |
| PW - Solid Waste and Recycling | 221 | 399 |
| PW - Traffic | 12 | 79 |
| Randy's Sanitation | 2 | 0 |
| Sani-Masters | 0 | 9 |
| U.S. Bench Company | 1 | 5 |
| Univeral Outdoor Advertising | 1 | 0 |
| Unknown | 5 | 143 |
| US Postal Service | 10 | 0 |
| Vasko's Dumpster | 1 | 1 |
| Waste Management | 6 | 4 |

Total 288 1057

Grand Total **1345**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

| Neighborhood | Open | Closed |
|------------------|------|--------|
| Powderhorn Park | 33 | 64 |
| Central | 22 | 31 |
| Lowry Hill East | 20 | 32 |
| Whittier | 17 | 57 |
| East Phillips | 16 | 9 |
| Marcy Holmes | 15 | 117 |
| CARAG | 9 | 38 |
| Seward | 8 | 19 |
| Midtown Phillips | 7 | 14 |
| Standish | 7 | 21 |

Top 10 Number of Closed Cases

| Neighborhood | Closed | Open |
|----------------------------|--------|------|
| Marcy Holmes | 117 | 15 |
| Como | 80 | 5 |
| Powderhorn Park | 64 | 33 |
| Whittier | 57 | 17 |
| Prospect Park - East River | 39 | 5 |
| CARAG | 38 | 9 |
| Lowry Hill East | 32 | 20 |
| Central | 31 | 22 |
| Corcoran | 25 | 6 |
| Linden Hills | 24 | 1 |

Graffiti Cases by Neighborhood:

| Neighborhood | Open | Closed |
|----------------------|------|--------|
| Armatage | 1 | 1 |
| Audubon Park | 2 | 14 |
| Bancroft | 7 | 21 |
| Beltrami | 4 | 5 |
| Bottineau | 0 | 13 |
| Bryant | 2 | 4 |
| Bryn - Mawr | 1 | 0 |
| CARAG | 9 | 38 |
| Cedar - Isles - Dean | 1 | 1 |
| Cedar Riverside | 2 | 2 |
| Central | 22 | 31 |
| Cleveland | 5 | 2 |
| Columbia Park | 0 | 1 |
| Como | 5 | 80 |
| Cooper | 3 | 2 |
| Corcoran | 6 | 25 |
| Diamond Lake | 1 | 9 |
| Downtown East | 0 | 8 |

| | | |
|-----------------------|----|-----|
| Downtown West | 0 | 21 |
| East Harriet | 0 | 5 |
| East Isles | 1 | 7 |
| East Phillips | 16 | 9 |
| ECCO | 0 | 1 |
| Elliot Park | 0 | 6 |
| Ericsson | 2 | 4 |
| Field | 0 | 3 |
| Folwell | 1 | 0 |
| Fulton | 0 | 17 |
| Harrison | 0 | 7 |
| Hawthorne | 4 | 6 |
| Hiawatha | 1 | 15 |
| Holland | 1 | 9 |
| Howe | 4 | 17 |
| Jordan | 2 | 4 |
| Keewaydin | 0 | 1 |
| King Field | 5 | 10 |
| Lind - Bohanon | 2 | 2 |
| Linden Hills | 1 | 24 |
| Logan Park | 4 | 13 |
| Longfellow | 6 | 7 |
| Loring Park | 1 | 6 |
| Lowry Hill | 3 | 4 |
| Lowry Hill East | 20 | 32 |
| Lyndale | 7 | 9 |
| Lynnhurst | 1 | 11 |
| Marcy Holmes | 15 | 117 |
| Marshall Terrace | 2 | 17 |
| McKinley | 0 | 2 |
| Mid - City Industrial | 0 | 3 |
| Midtown Phillips | 7 | 14 |
| Minnehaha | 2 | 0 |
| Morris Park | 1 | 5 |
| Near - North | 1 | 5 |

| | | |
|-----------------------------|----|----|
| Nicollet Island - East Bank | 2 | 16 |
| North Loop | 1 | 5 |
| Northeast Park | 0 | 14 |
| Northrop | 1 | 11 |
| Phillips West | 6 | 10 |
| Powderhorn Park | 33 | 64 |
| Prospect Park - East River | 5 | 39 |
| Regina | 4 | 3 |
| Seward | 8 | 19 |
| Sheridan | 0 | 24 |
| Shingle Creek | 2 | 0 |
| St. Anthony East | 2 | 7 |
| St. Anthony West | 1 | 21 |
| Standish | 7 | 21 |
| Stevens Square - Loring H | 2 | 9 |
| Sumner - Glenwood | 0 | 1 |
| Tangletown | 0 | 3 |
| University of Minnesota | 2 | 14 |
| Ventura Village | 6 | 7 |
| Victory | 2 | 18 |
| Waite Park | 0 | 9 |
| Webber - Camden | 0 | 1 |
| Wenonah | 1 | 4 |
| Whittier | 17 | 57 |
| Willard - Hay | 2 | 4 |
| Windom Park | 3 | 6 |