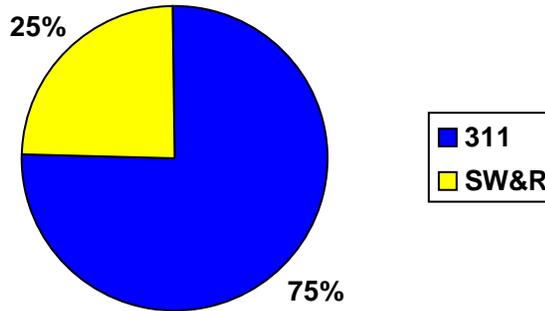




Solid Waste & Recycling Graffiti Summary
5/1/2008 through 5/30/2008

During this time period Solid Waste & Recycling processed 996 graffiti cases.

Graffiti Initial Case Entry

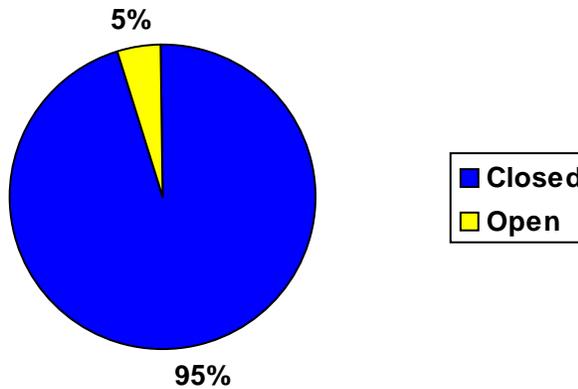


Name	Number of Cases
311	751
SW&R	245

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



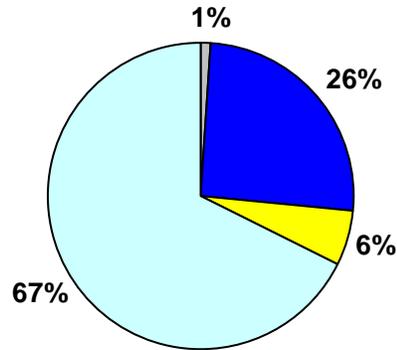
Status	Count
Closed	948
Open	48

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

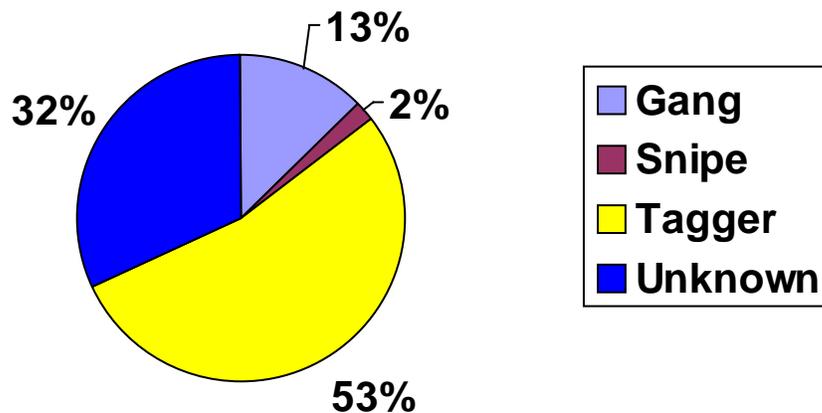
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	261	67.44%
PW - Bridge	99	25.58%
PW - Traffic	23	5.94%
Other	4	1.03%

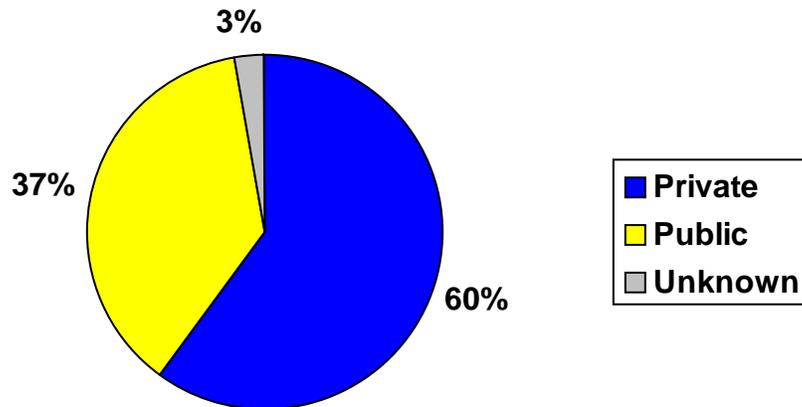
Graffiti Type Summary



Type	Case Count
Gang	128
Snipe	20
Tagger	530
Unknown	318
Total	996

Property Type for All Cases:

Public or Private Property



Property	Count
Private	597
Public	372
Unknown	27

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	360	2
Photo Taken	655	8
Updated/Notice Sent	555	10
Letter Sent	181	7
Compliance Check	196	17
Normal Abatement	246	12
Blitz Abatement	141	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	41	186
Abated	7	485
Already Removed	0	223
graffitiduplicate	0	7
graffitiunenforceable	0	5
Not Found	0	42
Total	48	948
Grand Total		996

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	7	7
City Painter	2	4	6
CP Rail	0	2	2
Inspections	1	2	3
Metro Transit	0	2	2
Minneapolis Park Board	1	9	10
Minneapolis Public Schools	0	2	2
MNDOT	4	4	8
Public Works - Streets	0	1	1
PW - Bridge	0	106	106
PW - Solid Waste and Recycling	40	586	626
PW - Traffic	0	28	28
Quality Contracting	0	1	1
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	0	1	1
Unknown	0	176	176
US Postal Service	0	5	5
Veolia Environmental Services	0	1	1
Waste Management	0	6	6
Xcel Energy	0	1	1
Total	48	948	996

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	8	81
Loring Park	4	20
Marcy Holmes	3	32
Central	2	25
Downtown East	2	2
Hawthorne	2	16
Lowry Hill East	2	76
Lyndale	2	24
Stevens Square - Loring H	2	9
Willard - Hay	1	14

Neighborhood	Closed	Open
Whittier	81	8
Lowry Hill East	76	2
Prospect Park - East River	58	1
Corcoran	46	0
Downtown West	34	0
Marcy Holmes	32	3
Powderhorn Park	27	1
CARAG	26	1
East Phillips	25	0
Central	25	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	89
Lowry Hill East	78
Prospect Park - East River	59
Corcoran	46
Marcy Holmes	35
Downtown West	34
Powderhorn Park	28
Central	27
CARAG	27
Lyndale	26

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	1	4
Audubon Park	1	1	0	0	0	2
Bancroft	0	1	0	0	2	3
Beltrami	1	1	0	0	0	2
Bottineau	2	1	0	0	2	5
Bryant	1	3	0	0	1	5
Bryn - Mawr	0	1	0	0	7	8
Camden Industrial	0	0	0	0	2	2
CARAG	22	0	0	0	4	27
Cedar - Isles - Dean	1	1	0	0	3	5
Cedar Riverside	7	0	0	0	8	15
Central	13	9	1	0	4	27
Cleveland	3	0	0	0	1	4
Columbia Park	3	0	0	0	0	3
Como	10	0	0	0	5	15
Cooper	3	1	0	0	4	8
Corcoran	17	15	0	0	14	46
Diamond Lake	2	1	0	0	4	7
Downtown East	2	0	0	0	2	4
Downtown West	14	0	3	0	16	34
East Harriet	1	0	0	0	2	3
East Isles	4	0	0	0	4	8
East Phillips	8	5	0	0	12	25
ECCO	8	1	0	0	4	13
Elliot Park	3	0	0	0	2	5
Ericsson	2	0	0	0	5	7
Field	1	0	0	0	0	1
Folwell	7	4	0	0	3	14
Hale	5	0	0	0	0	5
Harrison	5	0	0	0	5	10
Hawthorne	5	11	0	0	2	18
Hiawatha	12	0	0	0	2	14
Holland	4	3	0	0	10	17

Howe	17	1	0	0	5	23
Jordan	7	1	0	0	1	9
Keewaydin	1	0	0	0	0	1
Kenny	0	0	0	0	1	1
King Field	2	1	0	0	0	3
Lind - Bohanon	2	0	0	0	0	2
Linden Hills	0	0	0	0	0	1
Logan Park	2	2	0	0	7	11
Longfellow	8	2	0	0	6	16
Loring Park	19	0	0	0	5	24
Lowry Hill	7	0	1	0	2	10
Lowry Hill East	66	1	6	0	5	78
Lyndale	22	2	0	0	2	26
Lynnhurst	5	0	0	0	2	7
Marcy Holmes	16	0	0	0	19	35
Marshall Terrace	0	3	0	0	1	4
McKinley	2	0	0	0	0	2
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	7	3	1	0	11	22
Minnehaha	2	1	0	0	6	9
Morris Park	0	2	0	0	0	3
Near - North	1	0	0	0	1	2
Nicollet Island - East Bank	1	0	0	0	6	7
North Loop	1	0	0	0	3	4
Northeast Park	2	0	0	0	2	4
Northrop	2	0	0	0	1	3
Phillips West	5	1	0	0	6	12
Powderhorn Park	7	11	0	0	9	28
Prospect Park - East River	46	1	1	0	10	59
Regina	0	3	0	0	2	5
Seward	16	0	0	0	9	25
Sheridan	0	0	0	0	1	1
Shingle Creek	0	0	0	0	1	1
St. Anthony West	0	0	0	0	2	2
Standish	5	7	0	0	10	22

Stevens Square - Loring He	9	0	1	0	1	11
Tangletown	2	0	0	0	4	6
University of Minnesota	7	0	0	0	9	16
Ventura Village	5	5	1	0	5	16
Victory	0	0	0	0	1	1
Waite Park	1	0	0	0	0	1
Webber - Camden	2	0	0	0	0	3
Wenonah	0	4	0	0	1	5
West Calhoun	1	1	0	0	1	3
Whittier	60	5	5	0	18	89
Willard - Hay	2	12	0	0	1	15
Windom Park	0	0	0	0	1	1