During this time period Solid Waste & Recycling processed 1004 graffiti cases.
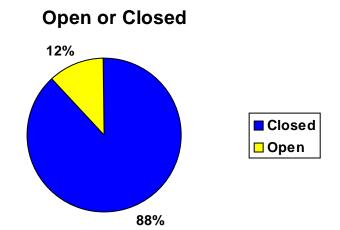
Graffiti Initial Case Entry

Name	Number of Cases
311	266
SW&R	738

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

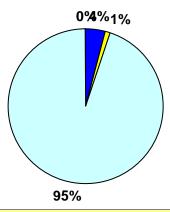
Status	Count
Closed	883
Open	121

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

Abatements

0% 4% 1%

95%
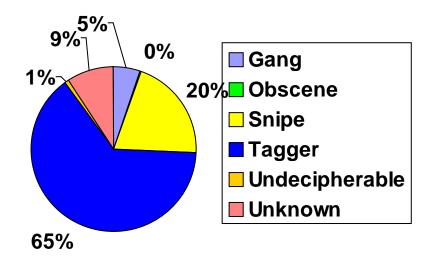
Agency Name	Count	% of Total
SWR - Clean City	686	94.75%
PW - Bridge	29	4.01%
PW - Traffic	8	1.10%
Other	1	0.14%

Graffiti Type Summary:

Graffiti Type Summary

5%
9%
0%
1%
20%
65%

☐ Gang	
☐ Obscene	
☐ Snipe	
☐ Tagger	
☐ Undecipherable	
☐ Unknown	
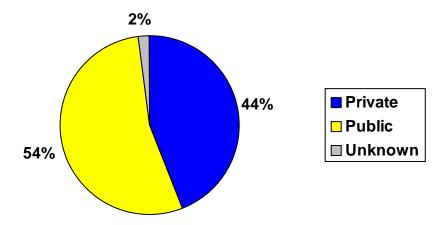
Type	Case Count
Gang	52
Obscene	3
Snipe	203
Tagger	645
Undecipherable	8
Unknown	93
Total	1004

Property Type for All Cases:

Public or Private Property

2%

44%

54%

■ **Private**
□ **Public**
▨ **Unknown**

Property	Count
Private	441
Public	544
Unknown	19

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	86	2
Photo Taken	215	5
Updated/Notice Sent	182	7
Letter Sent	89	5
Compliance Check	90	14
Normal Abatement	51	6
Blitz Abatement	673	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	120	73
Abated	1	723
Already Removed	0	74
graffitiduplicate	0	4
graffitiunenforceable	0	6
Not Found	0	3

Total 121 883

Grand Total 1004

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Burlington Northern/Santa Fe	0	1	1
Inspections	1	1	2
LRT	0	4	4
Metro Transit	0	1	1
Minneapolis Park Board	0	5	5
MNDOT	2	2	4
PW - Bridge	1	33	34
PW - Solid Waste and Recycling	113	741	854
PW - Traffic	1	17	18
U.S. Bench Company	0	1	1
Unknown	3	77	80
Total	121	883	**1004**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Longfellow	18	43
Central	10	33
Steven's Square - Loring	8	20
Whittier	8	51
Cooper	6	32
Howe	6	30
East Phillips	5	19
Powderhorn Park	5	33
Prospect Park - East River	3	29
Ventura Village	3	33

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
Whittier	51	8
Seward	50	2
Longfellow	43	18
Marcy Holmes	38	2
Ventura Village	33	3
Powderhorn Park	33	5
Central	33	10
Cooper	32	6
Howe	30	6
Prospect Park - East River	29	3

Top 10 Number of Total Cases

Neighborhood	Cases
Longfellow	61
Whittier	59
Seward	52
Central	43
Marcy Holmes	40
Powderhorn Park	38
Cooper	38
Ventura Village	36
Howe	36
Prospect Park - East River	32

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	2	0	0	0	0	2
Bancroft	9	6	5	0	1	21
Beltrami	6	0	0	0	1	7
Bottineau	3	0	0	0	0	3
Bryant	3	0	2	0	0	5
Bryn - Mawr	6	0	2	0	0	8
CARAG	16	0	4	0	0	20
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	7	0	0	0	0	7
Central	16	9	11	0	6	43
Cleveland	2	0	0	0	0	2
Columbia Park	2	0	0	0	0	2
Como	27	0	2	0	0	29
Cooper	30	1	1	0	6	38
Corcoran	5	0	5	0	0	10
Diamond Lake	3	0	2	0	0	5
Downtown East	2	0	0	0	0	2
Downtown West	2	0	0	0	2	4
East Harriet	5	0	3	0	4	12
East Isles	9	0	2	0	0	11
East Phillips	15	3	2	0	4	24
ECCO	4	0	1	1	0	6
Elliot Park	10	0	1	0	2	13
Ericsson	2	0	1	0	0	3
Folwell	0	0	2	0	0	3
Fulton	0	0	0	0	1	1
Hale	0	0	1	0	0	1
Harrison	5	0	0	0	0	5
Hawthorne	1	0	4	0	1	6
Hiawatha	9	0	2	0	2	13
Holland	7	0	1	0	0	8
Howe	23	1	6	0	6	36
Jordan	4	0	10	0	0	14

Keewaydin	4	0	1	0	2	8
Kenny	1	0	0	0	0	1
King Field	12	0	4	1	1	18
Logan Park	6	0	3	0	0	9
Longfellow	26	14	0	1	20	61
Loring Park	13	0	6	0	1	21
Lowry Hill	16	0	1	0	0	17
Lowry Hill East	15	0	1	0	2	18
Lyndale	8	0	4	0	0	12
Lynnhurst	0	0	3	0	0	3
Marcy Holmes	25	0	15	0	0	40
Marshall Terrace	2	0	0	0	0	2
McKinley	0	0	1	0	1	2
Mid - City Industrial	4	0	0	0	0	4
Midtown Phillips	6	0	2	0	0	8
Minnehaha	5	0	1	0	1	9
Morris Park	0	0	2	0	0	2
Near - North	3	1	7	0	0	11
Neighborhood Data Missing	10	0	0	0	1	11
Nicollet Island - East Bank	16	0	0	0	0	16
North Loop	5	0	0	0	0	5
Northeast Park	3	0	2	0	0	5
Northrop	0	0	4	0	0	4
Page	0	0	2	0	0	2
Phillips West	10	2	0	0	0	13
Powderhorn Park	15	6	11	0	6	38
Prospect Park - East River	31	0	0	0	1	32
Regina	5	0	1	0	1	7
Seward	34	3	12	0	3	52
Sheridan	4	0	7	0	0	11
Shingle Creek	2	0	4	0	0	6
St. Anthony East	3	0	6	0	0	9
St. Anthony West	7	0	1	0	1	9
Standish	6	1	5	0	2	15
Steven's Square - Loring H	24	0	1	0	3	28

Sumner - Glenwood	2	0	0	0	0	2
Tangletown	3	0	1	0	0	4
Ventura Village	26	2	6	0	2	36
Victory	1	0	2	0	0	3
Webber - Camden	1	0	1	0	0	2
Wenonah	0	1	2	0	2	5
Whittier	44	2	7	0	5	59
Willard - Hay	8	0	4	0	0	12
Windom	2	0	3	0	1	6
Windom Park	1	0	0	0	0	1