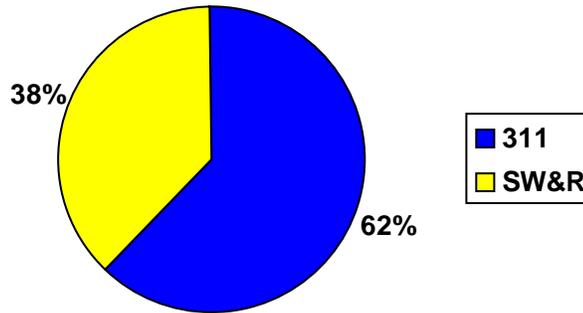




Solid Waste & Recycling Graffiti Summary
11/2/2009 through 11/30/2009

During this time period Solid Waste & Recycling processed 684 graffiti cases.

Graffiti Initial Case Entry

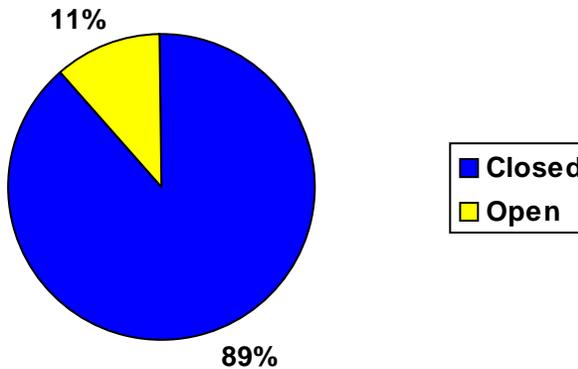


Name	Number of Cases
311	423
SW&R	261

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



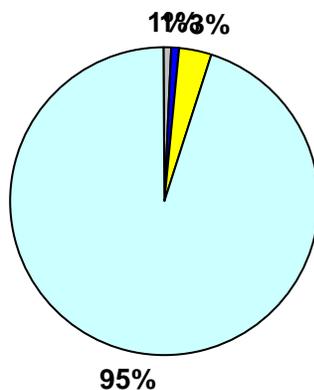
Status	Count
Closed	607
Open	77

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

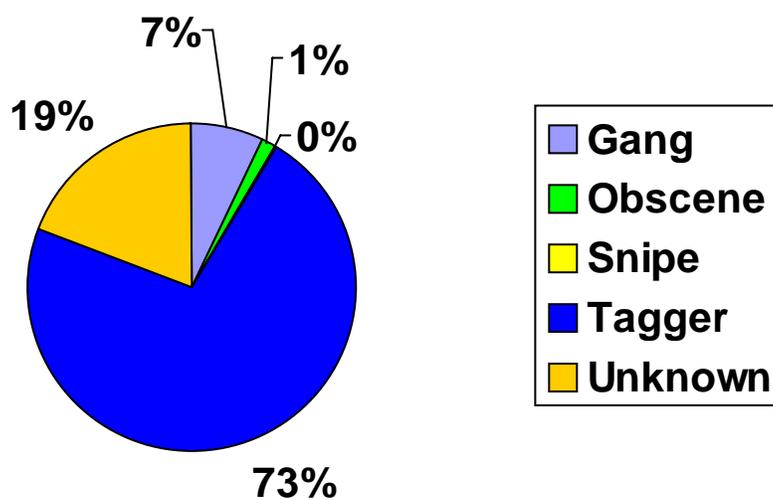
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	369	95.10%
PW - Traffic	12	3.09%
PW - Bridge	4	1.03%
Other	3	0.77%

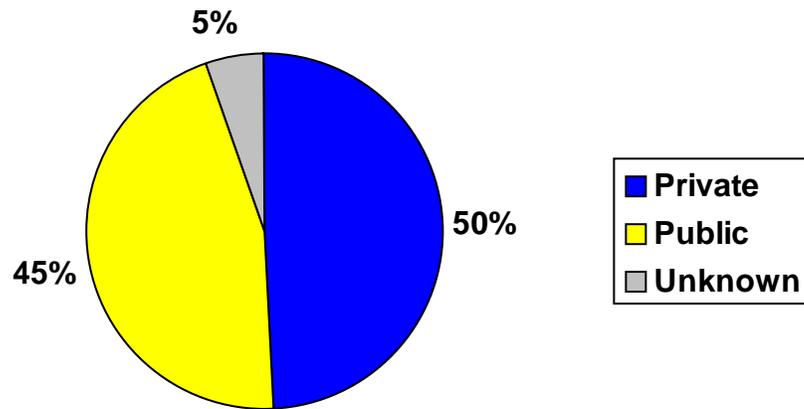
Graffiti Type Summary



Type	Case Count
Gang	50
Obscene	8
Snipe	2
Tagger	492
Unknown	132
Total	684

Property Type for All Cases:

Public or Private Property



Property	Count
Private	336
Public	311
Unknown	37

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	189	2
Photo Taken	374	5
Updated/Notice Sent	299	7
Letter Sent	75	6
Compliance Check	93	15
Normal Abatement	173	6
Blitz Abatement	215	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	77	77
Abated	0	388
Already Removed	0	122
graffitiduplicate	0	4
graffitiunenforceable	0	6
Not Found	0	10
Total	77	607
Grand Total		684

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
CBS Outdoor, Inc.	0	9	9
CP Rail	0	2	2
Inspections	1	3	4
Metro Transit	0	1	1
Minneapolis Park Board	1	4	5
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MNDOT	5	3	8
Public Works - Streets	0	1	1
PW - Bridge	0	15	15
PW - Solid Waste and Recycling	58	458	516
PW - Traffic	0	15	15
Univeral Outdoor Advertising	0	2	2
Unknown	12	91	103
Total	77	607	684

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	10	15
Corcoran	7	27
Powderhorn Park	7	25
East Phillips	6	12
Howe	6	38
Prospect Park - East River	5	31
Jordan	3	4
King Field	3	13
Phillips West	3	8
Whittier	3	30

Neighborhood	Closed	Open
Como	63	2
Howe	38	6
Prospect Park - East River	31	5
Whittier	30	3
Corcoran	27	7
Powderhorn Park	25	7
Cooper	23	1
Longfellow	20	2
Marcy Holmes	17	0
Central	15	10

Top 10 Number of Total Cases

Neighborhood	Cases
Como	65
Howe	44
Prospect Park - East River	36
Corcoran	34
Whittier	33
Powderhorn Park	32
Central	25
Cooper	24
Longfellow	22
East Phillips	18

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	1	0	0	0	0	1
Bancroft	5	1	0	0	2	8
Beltrami	7	0	0	0	1	8
Bottineau	2	0	0	0	1	3
Bryant	5	0	0	0	1	6
Bryn - Mawr	1	0	0	0	0	1
CARAG	7	0	0	0	1	8
Cedar - Isles - Dean	0	0	0	0	2	2
Cedar Riverside	6	0	0	0	3	9
Central	8	2	0	1	14	25
Cleveland	0	0	0	0	1	1
Columbia Park	1	0	0	0	0	1
Como	62	0	0	0	3	65
Cooper	24	0	0	0	0	24
Corcoran	16	10	0	1	7	34
Diamond Lake	4	0	0	0	1	5
Downtown East	4	0	0	0	1	5
Downtown West	6	0	0	0	5	11
East Harriet	2	1	0	0	0	3
East Isles	2	0	1	0	2	5
East Phillips	10	5	0	1	2	18
ECCO	1	0	0	0	1	2
Elliot Park	7	0	0	0	2	9
Ericsson	1	4	0	0	1	6
Field	2	0	0	0	1	3
Fulton	2	0	0	0	0	2
Harrison	1	0	0	0	0	1
Hawthorne	2	2	0	0	1	5
Hiawatha	8	2	0	0	5	15
Holland	2	0	0	0	0	2
Howe	31	1	1	1	10	44
Jordan	3	0	0	0	2	7
Keewaydin	2	0	0	0	0	2

King Field	11	1	0	2	2	16
Logan Park	3	0	0	0	0	3
Longfellow	20	0	0	0	2	22
Loring Park	9	0	0	0	0	9
Lowry Hill	6	0	0	0	2	8
Lowry Hill East	4	0	0	0	4	8
Lyndale	7	0	0	0	1	8
Lynnhurst	2	0	0	0	0	2
Marcy Holmes	16	0	0	0	1	17
McKinley	0	0	0	0	1	1
Mid - City Industrial	3	0	0	0	0	3
Midtown Phillips	2	1	0	0	0	3
Minnehaha	7	1	0	0	3	11
Near - North	5	0	0	0	1	6
Neighborhood Data Missing	2	0	0	0	1	3
Nicollet Island - East Bank	7	0	0	0	3	10
North Loop	3	0	0	0	0	3
Northeast Park	0	2	0	0	1	3
Page	1	0	0	0	0	1
Phillips West	7	1	0	0	3	11
Powderhorn Park	14	8	0	0	10	32
Prospect Park - East River	36	0	0	0	0	36
Regina	1	0	0	0	0	1
Seward	10	1	0	0	1	13
Sheridan	1	0	0	0	0	1
St. Anthony East	2	0	0	0	1	3
St. Anthony West	8	0	0	1	0	9
Standish	3	1	0	0	1	5
Steven's Square - Loring H	9	0	0	0	3	12
Tangletown	6	0	0	0	6	12
University of Minnesota	8	0	0	0	1	9
Ventura Village	7	0	0	0	1	8
Victory	2	0	0	0	0	2
Webber - Camden	0	0	0	1	0	1
Wenonah	5	3	0	0	2	10

Whittier	25	0	0	0	8	33
Willard - Hay	4	3	0	0	0	7
Windom	1	0	0	0	0	1