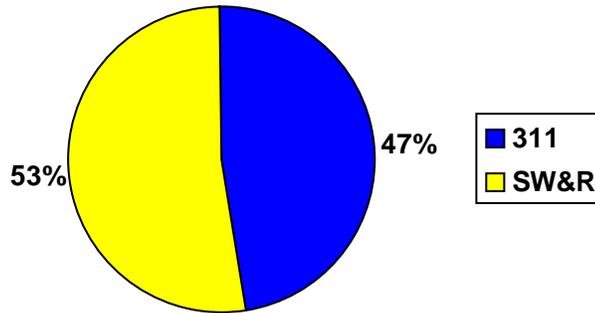




Solid Waste & Recycling Graffiti Summary
10/1/2009 through 10/30/2009

During this time period Solid Waste & Recycling processed 855 graffiti cases.

Graffiti Initial Case Entry

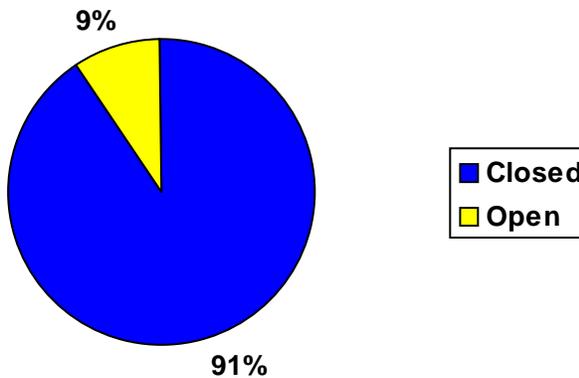


Name	Number of Cases
311	404
SW&R	451

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



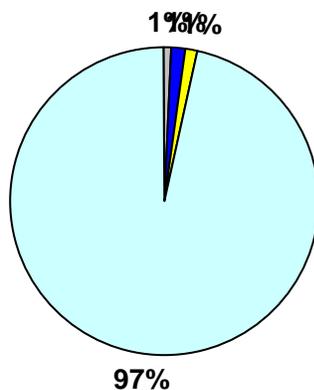
Status	Count
Closed	775
Open	80

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

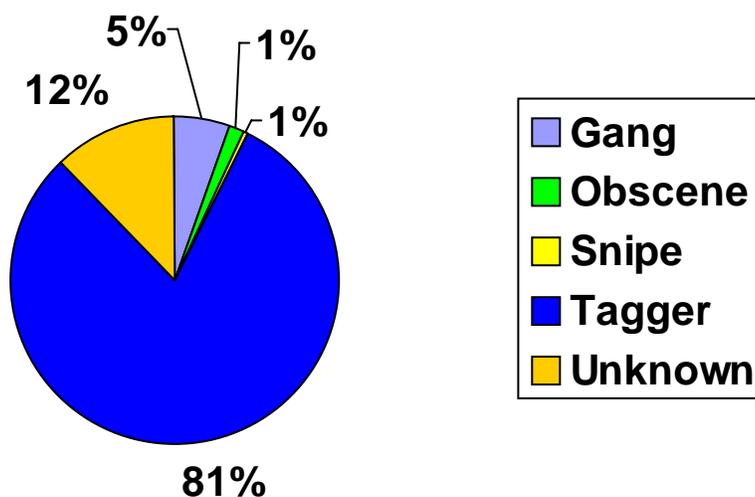
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	575	96.48%
PW - Traffic	8	1.34%
PW - Bridge	8	1.34%
Other	5	0.84%

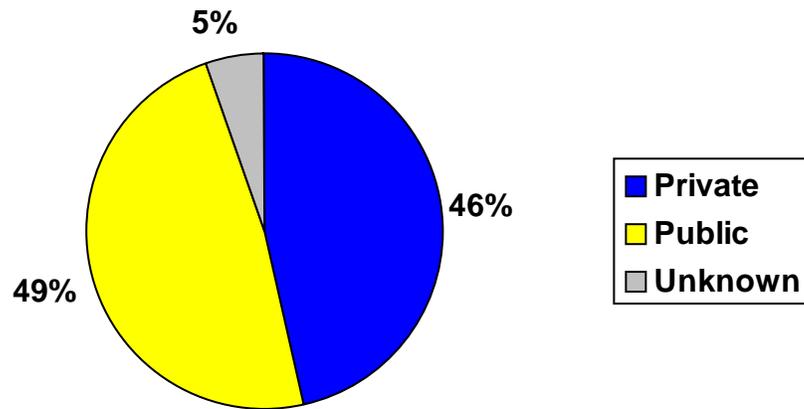
Graffiti Type Summary



Type	Case Count
Gang	47
Obscene	12
Snipe	6
Tagger	686
Unknown	104
Total	855

Property Type for All Cases:

Public or Private Property



Property	Count
Private	397
Public	413
Unknown	45

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	179	2
Photo Taken	358	4
Updated/Notice Sent	305	6
Letter Sent	96	5
Compliance Check	115	13
Normal Abatement	179	6
Blitz Abatement	417	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	79	39
Abated	1	595
Already Removed	0	121
graffitiduplicate	0	3
graffitiunenforceable	0	5
Not Found	0	12
Total	80	775
Grand Total		855

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
CBS Outdoor, Inc.	2	1	3
CP Rail	0	1	1
LRT	0	3	3
Metro Transit	0	3	3
Minneapolis Park Board	1	3	4
Minneapolis Property Services	0	1	1
MNDOT	3	1	4
PW - Bridge	2	13	15
PW - Solid Waste and Recycling	68	656	724
PW - Traffic	0	11	11
Quality Contracting	1	1	2
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	0	1	1
Unknown	3	75	78
Waste Management	0	3	3
Water - East Yard	0	1	1
Total	80	775	855

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	7	70
Ventura Village	6	4
East Harriet	5	25
Lowry Hill East	5	22
Central	4	41
Longfellow	4	9
East Phillips	3	18
Loring Park	3	30
Lowry Hill	3	22
Near - North	3	6

Neighborhood	Closed	Open
Marcy Holmes	92	2
Whittier	70	7
Como	58	0
Central	41	4
Loring Park	30	3
Powderhorn Park	26	2
East Harriet	25	5
Lowry Hill East	22	5
Lowry Hill	22	3
Howe	21	2

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	94
Whittier	77
Como	58
Central	45
Loring Park	33
East Harriet	30
Powderhorn Park	28
Lowry Hill East	27
Lowry Hill	25
Howe	23

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	5	0	0	1	1	7
Audubon Park	5	1	0	2	2	10
Bancroft	3	0	0	0	0	3
Bottineau	7	0	0	0	0	8
Bryant	2	3	0	1	1	7
Bryn - Mawr	1	0	0	0	0	1
CARAG	6	0	1	0	1	8
Cedar Riverside	1	0	0	1	1	3
Central	29	9	1	0	5	45
Cleveland	4	1	0	0	1	6
Como	53	2	1	0	2	58
Cooper	8	0	0	0	0	8
Corcoran	11	0	0	0	1	12
Downtown East	4	0	0	0	0	5
Downtown West	6	0	0	0	3	9
East Harriet	23	0	0	1	6	30
East Isles	4	0	0	0	1	5
East Phillips	21	0	0	0	0	21
ECCO	2	0	1	0	0	3
Elliot Park	12	0	0	0	1	13
Ericsson	5	0	0	1	1	7
Field	4	0	0	0	0	4
Folwell	2	2	0	0	1	5
Fulton	1	1	0	0	1	3
Hale	1	0	0	0	0	1
Harrison	2	0	0	0	1	3
Hiawatha	6	0	0	0	2	8
Holland	9	0	0	1	6	16
Howe	16	0	0	0	7	23
Jordan	0	1	0	0	2	4
Kenwood	3	0	0	0	0	3
King Field	8	0	0	0	0	8
Linden Hills	1	0	0	0	0	1

Logan Park	5	2	0	0	1	9
Longfellow	12	0	0	0	1	13
Loring Park	32	0	1	0	0	33
Lowry Hill	22	0	0	0	3	25
Lowry Hill East	23	0	0	0	4	27
Lyndale	6	0	0	0	0	6
Lynnhurst	10	0	0	0	1	11
Marcy Holmes	86	1	0	1	6	94
Marshall Terrace	1	0	0	0	3	4
McKinley	0	1	0	0	0	1
Mid - City Industrial	2	0	0	0	1	3
Midtown Phillips	19	0	0	0	2	21
Minnehaha	5	0	0	0	0	5
Morris Park	1	0	0	0	0	1
Near - North	5	3	0	0	1	9
Neighborhood Data Missing	9	1	0	0	2	12
Nicollet Island - East Bank	3	0	0	0	0	3
North Loop	5	0	0	0	0	5
Northeast Park	3	0	0	1	2	6
Northrop	2	0	0	0	1	3
Phillips West	7	2	0	0	3	12
Powderhorn Park	18	8	0	0	2	28
Prospect Park - East River	18	0	0	0	2	21
Regina	1	0	0	0	0	1
Seward	10	0	0	0	1	11
Sheridan	1	0	0	0	0	1
Shingle Creek	0	0	0	0	1	1
St. Anthony East	1	0	0	0	0	1
St. Anthony West	2	0	0	0	0	2
Standish	10	1	0	0	3	14
Steven's Square - Loring H	9	0	0	0	0	9
Tangletown	5	0	0	0	1	6
University of Minnesota	7	0	0	0	5	12
Ventura Village	6	3	0	0	0	10
Victory	2	0	0	0	1	3

Waite Park	0	0	0	1	0	1
Webber - Camden	1	0	1	0	0	2
Wenonah	1	0	0	0	0	1
Whittier	71	2	0	1	3	77
Willard - Hay	0	3	0	0	0	3