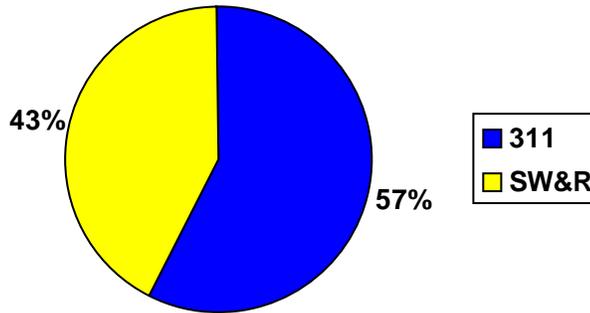




Solid Waste & Recycling Graffiti Summary
9/1/2009 through 9/30/2009

During this time period Solid Waste & Recycling processed 972 graffiti cases.

Graffiti Initial Case Entry

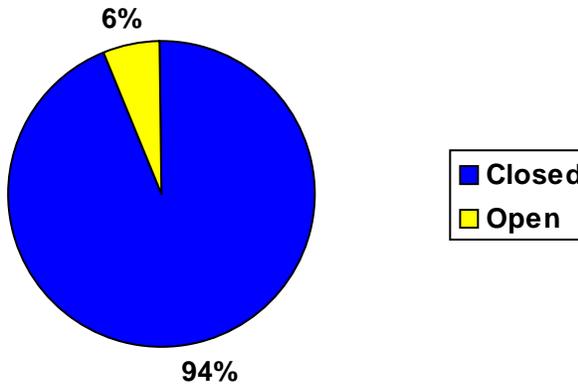


Name	Number of Cases
311	557
SW&R	415

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



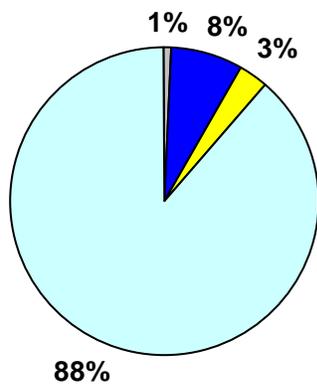
Status	Count
Closed	912
Open	60

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

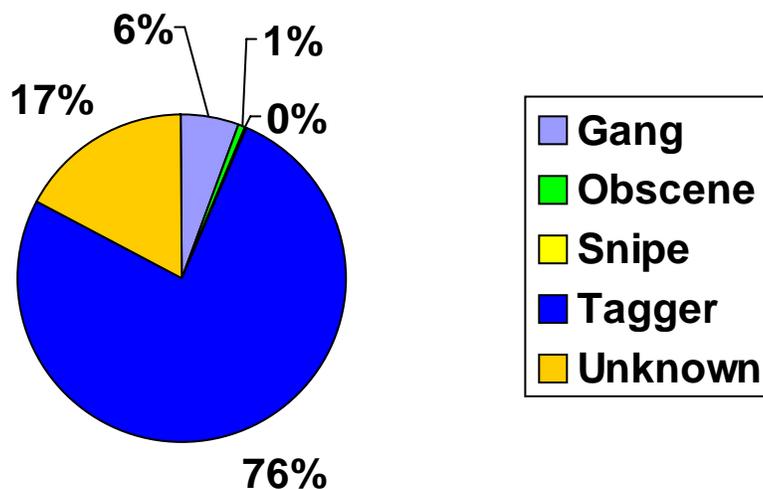
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	576	88.48%
PW - Bridge	49	7.53%
PW - Traffic	21	3.23%
Other	5	0.77%

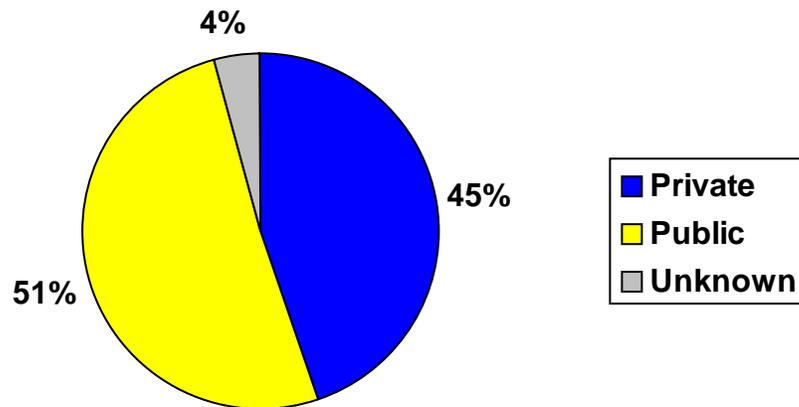
Graffiti Type Summary



Type	Case Count
Gang	56
Obscene	7
Snipe	3
Tagger	738
Unknown	168
Total	972

Property Type for All Cases:

Public or Private Property



Property	Count
Private	436
Public	496
Unknown	40

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	293	1
Photo Taken	502	4
Updated/Notice Sent	408	6
Letter Sent	94	5
Compliance Check	99	14
Normal Abatement	269	7
Blitz Abatement	382	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	55	98
Abated	5	646
Already Removed	0	137
graffitiduplicate	0	3
graffitiunenforceable	0	8
Not Found	0	20
Total	60	912
Grand Total		972

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	11	11
CP Rail	0	1	1
Inspections	0	7	7
Metro Transit	0	3	3
Minneapolis Park Board	1	12	13
Minneapolis Public Schools	0	3	3
MNDOT	1	1	2
PW - Bridge	0	58	58
PW - Solid Waste and Recycling	54	664	718
PW - Traffic	2	28	30
Quality Contracting	0	4	4
Unknown	2	113	115
US Postal Service	0	2	2
Waste Management	0	2	2
Total	60	912	972

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	8	40
Loring Park	6	27
Central	5	46
Powderhorn Park	4	30
Longfellow	3	40
Lowry Hill	3	9
Phillips West	3	12
Howe	2	1
Midtown Phillips	2	13
Steven's Square - Loring	2	20

Neighborhood	Closed	Open
Marcy Holmes	69	1
Central	46	5
Lowry Hill East	45	0
Whittier	40	8
Longfellow	40	3
Como	39	1
Cedar Riverside	39	0
Prospect Park - East River	35	0
Powderhorn Park	30	4
Seward	28	0

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	70
Central	51
Whittier	48
Lowry Hill East	45
Longfellow	43
Como	40
Cedar Riverside	39
Prospect Park - East River	35
Powderhorn Park	34
Loring Park	33

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	1	0	0	0	0	1
Audubon Park	1	1	0	0	2	4
Bancroft	2	0	0	0	1	3
Beltrami	1	0	0	0	0	1
Bottineau	5	0	0	0	2	7
Bryant	3	9	0	0	4	16
Bryn - Mawr	5	0	0	0	0	5
Camden Industrial	0	1	0	0	0	1
CARAG	13	0	0	0	1	14
Cedar - Isles - Dean	3	0	1	0	0	4
Cedar Riverside	33	0	0	0	4	39
Central	41	2	0	0	8	51
Cleveland	2	1	0	0	2	5
Columbia Park	1	0	0	0	0	1
Como	36	0	0	0	4	40
Cooper	5	0	0	0	1	6
Corcoran	9	1	0	0	3	13
Diamond Lake	3	0	0	0	1	4
Downtown East	7	0	0	0	5	12
Downtown West	14	0	0	0	13	27
East Harriet	4	0	0	0	0	4
East Isles	0	0	0	0	1	1
East Phillips	11	4	0	0	6	22
ECCO	5	0	0	0	1	6
Elliot Park	13	0	0	0	0	13
Ericsson	9	1	0	0	5	15
Field	11	1	0	0	0	13
Folwell	0	2	0	0	0	2
Fulton	3	0	0	0	0	4
Hale	1	0	0	0	0	1
Harrison	2	1	0	0	2	5
Hawthorne	13	0	0	1	1	15
Hiawatha	2	1	0	0	2	5

Holland	6	0	0	0	2	8
Howe	1	1	0	0	1	3
Jordan	4	1	0	0	0	5
Keewaydin	1	1	0	0	0	2
Kenny	2	0	0	0	0	2
Kenwood	1	0	0	0	0	1
King Field	1	0	0	0	1	2
Lind - Bohanon	0	0	0	0	1	1
Linden Hills	4	1	0	0	0	5
Logan Park	12	0	0	0	4	18
Longfellow	33	2	0	1	7	43
Loring Park	27	0	1	0	5	33
Lowry Hill	7	0	0	0	5	12
Lowry Hill East	34	1	0	0	6	45
Lyndale	8	0	0	0	2	11
Lynnhurst	4	0	0	0	1	5
Marcy Holmes	64	0	1	0	3	70
Marshall Terrace	4	0	0	0	1	5
Mid - City Industrial	11	0	0	0	1	12
Midtown Phillips	9	3	0	1	2	15
Minnehaha	1	0	0	0	1	2
Near - North	3	0	0	0	0	3
Neighborhood Data Missing	13	0	0	1	3	17
Nicollet Island - East Bank	5	0	0	1	2	8
North Loop	17	0	0	0	0	17
Northeast Park	2	0	0	0	1	3
Northrop	6	0	0	0	0	6
Page	1	0	0	0	0	1
Phillips West	7	3	0	1	4	15
Powderhorn Park	23	2	0	0	9	34
Prospect Park - East River	32	1	0	0	2	35
Regina	1	2	0	0	2	5
Seward	25	2	0	0	1	28
Sheridan	3	0	0	0	0	3
St. Anthony East	1	0	0	0	0	1

St. Anthony West	6	0	0	0	0	6
Standish	3	0	0	0	1	4
Steven's Square - Loring H	21	0	0	0	1	22
Sumner - Glenwood	0	0	0	0	0	1
Tangletown	7	1	0	0	1	9
University of Minnesota	6	0	0	0	4	10
Ventura Village	17	3	0	0	0	21
Victory	2	0	0	0	1	3
Waite Park	1	0	0	0	0	1
Webber - Camden	0	0	0	1	1	2
Whittier	39	2	0	0	7	48
Willard - Hay	3	5	0	0	0	8
Windom	1	0	0	0	0	1