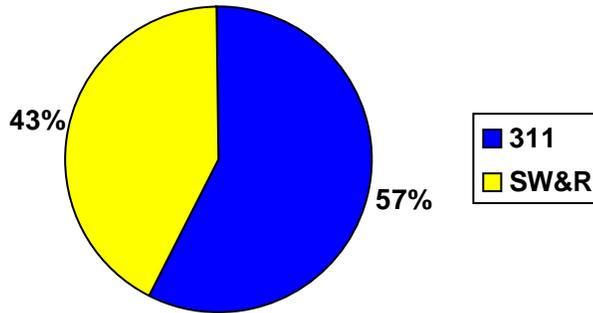




Solid Waste & Recycling Graffiti Summary
8/3/2009 through 8/31/2009

During this time period Solid Waste & Recycling processed 964 graffiti cases.

Graffiti Initial Case Entry

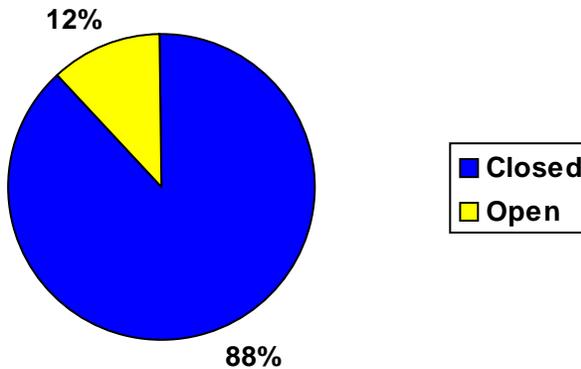


Name	Number of Cases
311	552
SW&R	412

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

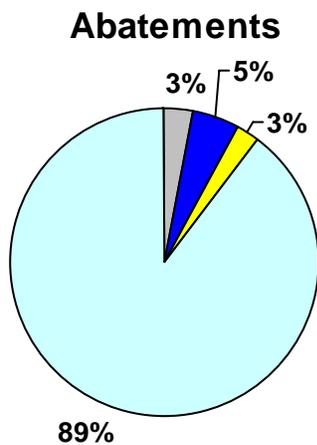


Status	Count
Closed	848
Open	116

Open cases are awaiting abatement information from the responsible party.

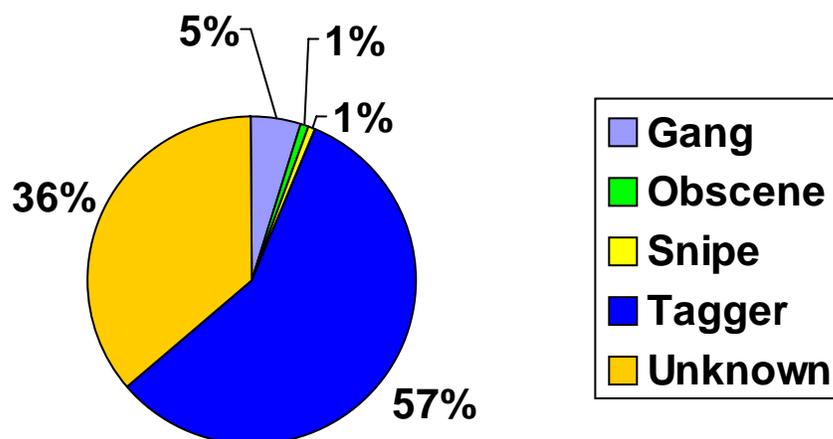
Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	490	89.42%
PW - Bridge	28	5.11%
Other	16	2.92%
PW - Traffic	14	2.55%

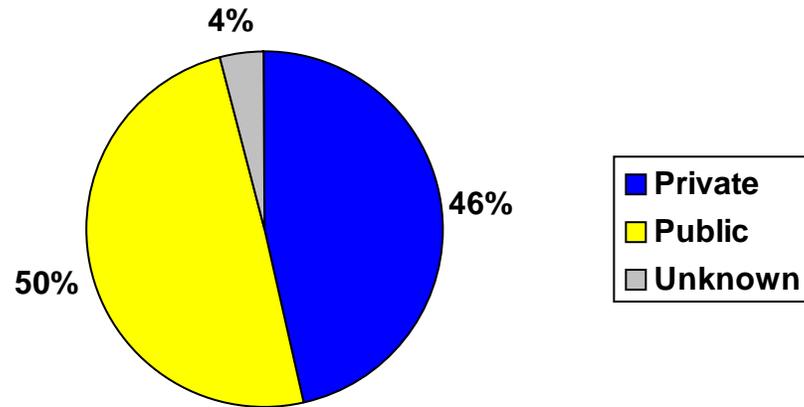
Graffiti Type Summary



Type	Case Count
Gang	48
Obscene	8
Snipe	5
Tagger	553
Unknown	350
Total	964

Property Type for All Cases:

Public or Private Property



Property	Count
Private	447
Public	480
Unknown	37

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	226	2
Photo Taken	456	7
Updated/Notice Sent	382	10
Letter Sent	111	6
Compliance Check	104	15
Normal Abatement	219	11
Blitz Abatement	329	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	112	128
Abated	3	545
Already Removed	1	142
graffitiduplicate	0	2
graffitiunenforceable	0	9
Not Found	0	22
Total	116	848
Grand Total	964	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Aspen	0	1	1
BFI	0	3	3
CBS Outdoor, Inc.	0	17	17
CP Rail	0	2	2
Hennepin County Maintenance Division	0	1	1
Inspections	1	5	6
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	3	10	13
Minneapolis Public Schools	1	0	1
MNDOT	0	7	7
Public Works - Streets	0	1	1
PW - Bridge	3	33	36
PW - Solid Waste and Recycling	87	598	685
PW - Traffic	1	22	23
QWest	0	1	1
Randy's Sanitation	0	1	1
U.S. Bench Company	0	2	2
Unknown	20	134	154
Waste Management	0	3	3
Weller Disposal	0	1	1
Total	116	848	964

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	11	38
Central	10	43
Marcy Holmes	10	34
Powderhorn Park	10	40
University of Minnesota	6	5
Downtown West	5	13
Elliot Park	5	26
Lowry Hill East	5	22
Loring Park	4	22
Seward	4	33

Neighborhood	Closed	Open
Central	43	10
Powderhorn Park	40	10
Whittier	38	11
Cedar Riverside	36	2
Ventura Village	34	2
Marcy Holmes	34	10
Seward	33	4
King Field	32	2
Longfellow	31	1
Como	31	3

Top 10 Number of Total Cases

Neighborhood	Cases
Central	53
Powderhorn Park	50
Whittier	49
Marcy Holmes	44
Cedar Riverside	38
Seward	37
Ventura Village	36
King Field	34
Como	34
Longfellow	32

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	1	3
Audubon Park	3	0	0	0	2	5
Bancroft	1	0	0	0	0	3
Beltrami	1	0	0	0	0	1
Bottineau	5	2	0	0	1	9
Bryant	2	2	0	0	2	6
Bryn - Mawr	4	0	0	0	1	5
Camden Industrial	0	0	0	0	0	1
CARAG	10	0	0	0	1	11
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	26	0	0	0	2	38
Central	16	5	0	1	6	53
Cleveland	3	3	0	0	8	14
Columbia Park	1	0	0	0	1	2
Como	8	0	0	0	24	34
Cooper	16	0	0	0	9	26
Corcoran	7	0	0	0	0	10
Diamond Lake	1	0	0	0	2	3
Downtown East	10	0	0	0	1	13
Downtown West	12	0	0	0	3	18
East Harriet	1	0	0	0	4	5
East Isles	1	0	1	0	0	2
East Phillips	12	0	0	0	3	16
ECCO	2	0	0	0	1	3
Elliot Park	21	0	0	0	3	31
Ericsson	3	1	0	0	0	4
Field	1	0	0	0	0	2
Folwell	1	0	0	0	1	2
Fulton	1	0	0	0	1	2
Hale	0	0	0	0	1	1
Harrison	3	0	0	0	0	3
Hawthorne	1	0	0	0	0	1
Hiawatha	4	0	0	0	0	5

Holland	5	0	0	0	4	9
Howe	14	1	0	0	4	21
Jordan	2	1	0	0	1	4
Kenny	2	0	0	0	1	3
King Field	8	1	2	0	3	34
Lind - Bohanon	0	0	0	0	1	1
Linden Hills	4	0	0	1	2	7
Logan Park	0	1	0	0	1	2
Longfellow	23	0	0	0	7	32
Loring Park	22	0	0	0	4	26
Lowry Hill	3	0	0	0	2	5
Lowry Hill East	21	0	0	0	6	27
Lyndale	4	0	1	0	0	7
Lynnhurst	5	0	0	0	3	8
Marcy Holmes	25	0	0	0	14	44
Marshall Terrace	2	1	0	0	1	5
Mid - City Industrial	2	0	0	0	1	3
Midtown Phillips	4	5	0	0	5	16
Minnehaha	10	1	0	0	4	15
Near - North	5	2	1	1	3	17
Neighborhood Data Missing	7	1	0	0	2	11
Nicollet Island - East Bank	4	0	0	0	1	6
North Loop	5	0	0	0	1	15
Northrop	0	1	0	0	0	1
Page	0	1	0	0	1	5
Phillips West	15	0	0	0	3	20
Powderhorn Park	20	4	0	1	17	50
Prospect Park - East River	30	0	0	0	2	32
Regina	0	1	0	0	2	5
Seward	29	0	0	0	8	37
Sheridan	5	0	0	1	0	9
St. Anthony East	3	0	0	0	0	3
St. Anthony West	5	0	0	0	3	12
Standish	5	0	0	0	2	10
Steven's Square - Loring H	4	0	0	0	1	5

Sumner - Glenwood	1	0	0	0	0	1
Tangletown	4	0	0	0	2	7
University of Minnesota	6	0	0	1	4	11
Ventura Village	25	1	0	0	4	36
Victory	3	1	0	0	2	6
Waite Park	1	0	0	0	1	2
Wenonah	1	0	0	0	0	1
Whittier	37	8	0	1	2	49
Willard - Hay	1	4	0	1	4	10
Windom	1	0	0	0	0	1