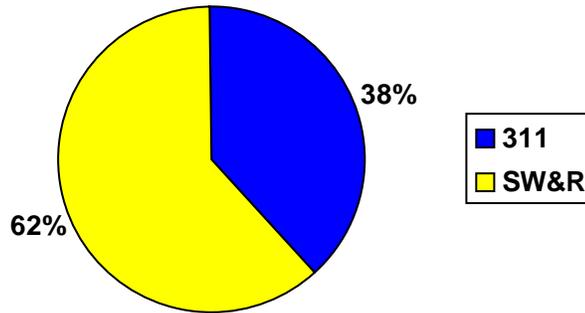




Solid Waste & Recycling Graffiti Summary
7/1/2009 through 7/31/2009

During this time period Solid Waste & Recycling processed 2012 graffiti cases.

Graffiti Initial Case Entry

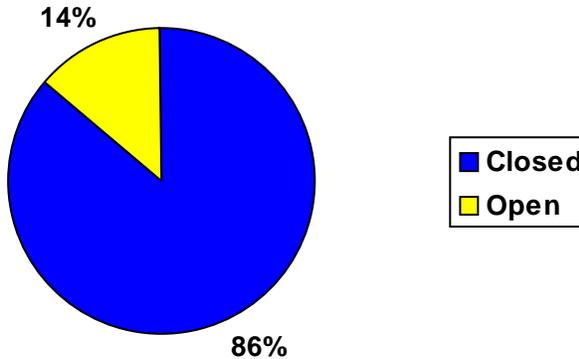


Name	Number of Cases
311	769
SW&R	1243

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



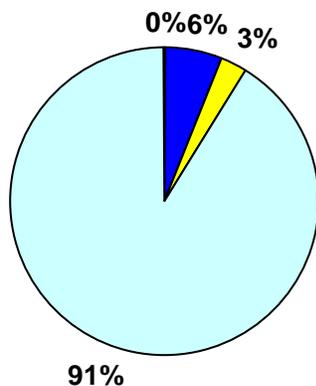
Status	Count
Closed	1730
Open	282

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

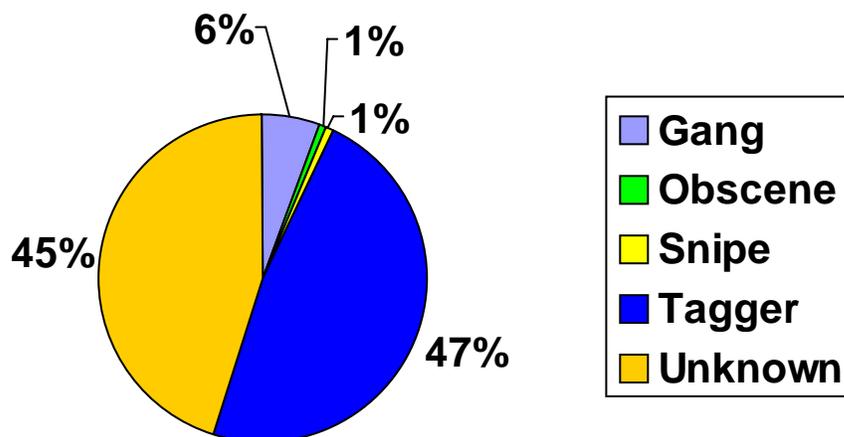
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	1157	91%
PW - Bridge	77	6%
PW - Traffic	33	3%
Other	2	0%

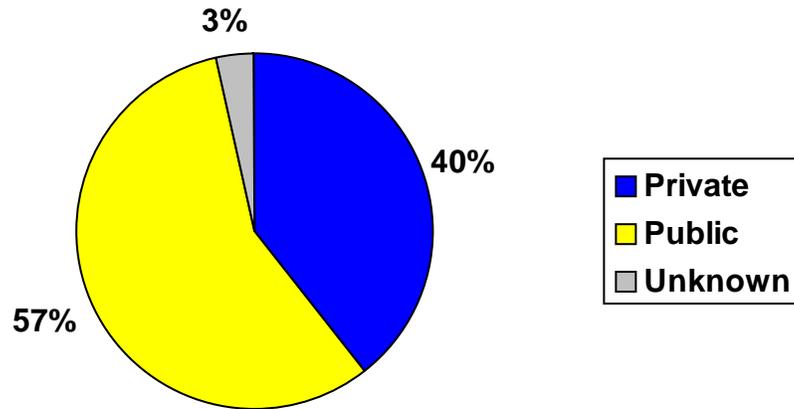
Graffiti Type Summary



Type	Case Count
Gang	116
Obscene	12
Snipe	18
Tagger	955
Unknown	911
Total	2012

Property Type for All Cases:

Public or Private Property



Property	Count
Private	796
Public	1150
Unknown	66

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	0	11
Photo Taken	0	8
Updated/Notice Sent	0	9
Letter Sent	0	6
Compliance Check	0	15
Normal Abatement	0	14
Blitz Abatement	0	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	274	145
Abated	5	1264
Already Removed	2	260
graffitiduplicate	0	3
graffitiunenforceable	1	27
Not Found	0	31
Total	282	1730

Grand Total 2012

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	1	1
BFI	0	3	3
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	6	6
CP Rail	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	1	3	4
Metro Transit	0	3	3
Minneapolis Park Board	2	7	9
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MNDOT	0	5	5
Public Works - Streets	0	3	3
PW - Bridge	0	91	91
PW - Solid Waste and Recycling	255	1299	1554
PW - Traffic	0	58	58
Randy's Sanitation	0	1	1
Sani-Masters	22	47	69
Unknown	2	196	198
Weller Disposal	0	1	1
Total	282	1730	2012

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	35	151
Como	22	110
Longfellow	16	63
Seward	14	51
Downtown West	12	72
Marcy Holmes	12	92
Central	10	44
St. Anthony West	10	26
Lyndale	9	53
Powderhorn Park	9	53

Neighborhood	Closed	Open
Whittier	151	35
Como	110	22
Marcy Holmes	92	12
Downtown West	72	12
Phillips West	71	7
Loring Park	69	5
Longfellow	63	16
Powderhorn Park	53	9
Lyndale	53	9
Midtown Phillips	52	7

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	186
Como	132
Marcy Holmes	104
Downtown West	84
Longfellow	79
Phillips West	78
Loring Park	74
Seward	65
Powderhorn Park	62
Lyndale	62

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	5	0	0	0	2	7
Audubon Park	2	0	1	0	1	8
Bancroft	4	3	0	0	3	20
Beltrami	2	0	0	0	0	4
Bottineau	14	1	0	0	5	38
Bryant	2	2	0	0	4	8
Bryn - Mawr	1	0	0	0	1	2
Camden Industrial	0	1	0	0	0	1
CARAG	16	0	0	0	1	17
Cedar - Isles - Dean	1	0	0	0	4	5
Cedar Riverside	26	1	0	1	6	39
Central	18	7	1	0	9	54
Cleveland	0	1	0	0	0	1
Columbia Park	3	0	0	0	0	3
Como	59	1	1	0	9	132
Cooper	14	1	0	1	4	20
Corcoran	16	4	0	0	5	33
Diamond Lake	2	0	0	0	1	3
Downtown East	0	0	0	0	5	6
Downtown West	33	0	1	0	3	84
East Harriet	6	0	0	0	0	6
East Isles	2	0	0	0	0	2
East Phillips	18	1	0	0	2	23
ECCO	5	0	0	0	0	5
Elliot Park	20	0	0	0	2	47
Ericsson	1	0	0	1	0	3
Field	3	0	0	0	1	4
Folwell	2	2	0	0	2	8
Hale	1	0	0	0	0	1
Harrison	2	0	0	0	0	2
Hawthorne	6	1	0	1	1	11
Hiawatha	3	0	0	0	2	10
Holland	17	2	0	0	3	23

Howe	15	2	0	0	7	25
Humboldt Industrial Area	0	0	0	0	1	1
Jordan	2	1	0	1	0	5
Keewaydin	7	0	1	0	2	10
Kenny	5	0	0	0	2	7
Kenwood	1	0	0	0	0	1
King Field	13	1	0	0	2	18
Lind - Bohanon	1	0	0	0	1	2
Linden Hills	1	0	0	1	1	3
Logan Park	15	0	0	0	1	19
Longfellow	44	3	0	0	20	79
Loring Park	44	0	1	0	0	74
Lowry Hill	8	0	0	0	2	16
Lowry Hill East	14	0	1	0	2	19
Lyndale	28	5	0	0	5	62
Lynnhurst	4	0	0	0	8	12
Marcy Holmes	53	2	1	0	6	104
Marshall Terrace	1	0	0	0	0	1
McKinley	2	2	0	0	0	6
Mid - City Industrial	10	0	1	0	0	20
Midtown Phillips	10	18	0	0	27	59
Minnehaha	3	0	0	0	3	7
Morris Park	1	0	0	0	1	2
Near - North	8	2	1	1	0	19
Neighborhood Data Missing	12	1	0	1	6	25
Nicollet Island - East Bank	20	0	2	0	0	41
North Loop	12	0	0	1	1	37
Northeast Park	5	0	0	0	1	11
Northrop	5	3	0	0	2	15
Page	1	0	0	0	0	2
Phillips West	34	1	1	0	8	78
Powderhorn Park	19	11	1	1	14	62
Prospect Park - East River	18	0	0	0	8	26
Regina	6	1	0	0	2	9
Seward	40	0	0	0	4	65

Sheridan	8	2	0	1	1	23
Shingle Creek	2	1	0	1	0	4
St. Anthony East	2	0	0	0	0	16
St. Anthony West	20	0	1	0	1	36
Standish	4	2	0	0	6	22
Steven's Square - Loring H	14	0	0	0	1	19
Sumner - Glenwood	0	0	0	0	0	1
Tangletown	9	0	0	0	2	13
University of Minnesota	11	0	0	0	1	14
Ventura Village	18	4	0	0	12	44
Webber - Camden	1	3	0	0	2	8
Wenonah	0	1	0	0	1	3
West Calhoun	1	0	0	0	0	1
Whittier	89	4	3	0	22	186
Willard - Hay	10	18	0	0	6	45
Windom	0	0	0	0	1	3
Windom Park	0	0	0	0	1	2