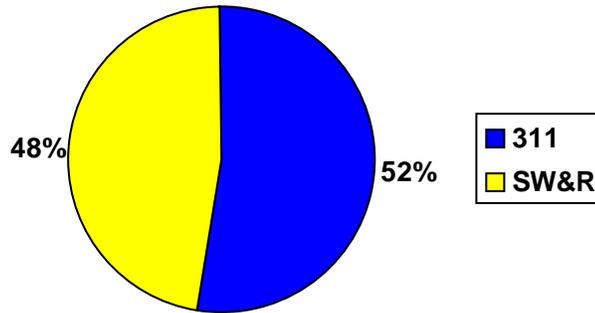




**Solid Waste & Recycling Graffiti Summary**  
**6/1/2009 through 6/30/2009**

During this time period Solid Waste & Recycling processed 1321 graffiti cases.

**Graffiti Initial Case Entry**

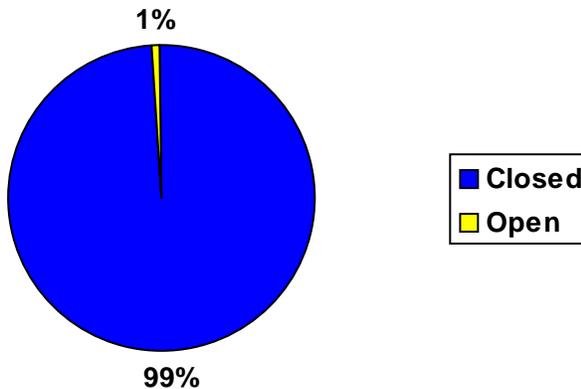


Name	Number of Cases
311	690
SW&R	631

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



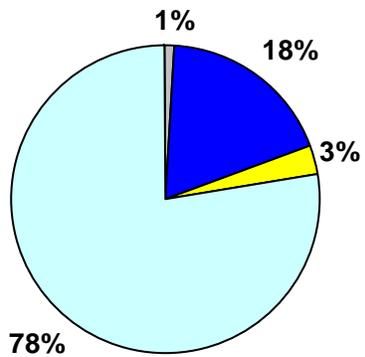
Status	Count
Closed	1310
Open	11

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

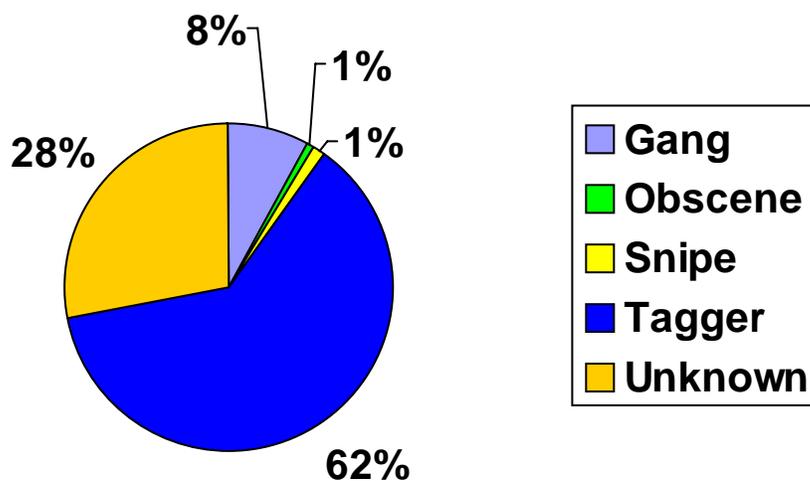
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	708	77.38%
PW - Bridge	168	18.36%
PW - Traffic	30	3.28%
Other	9	0.98%

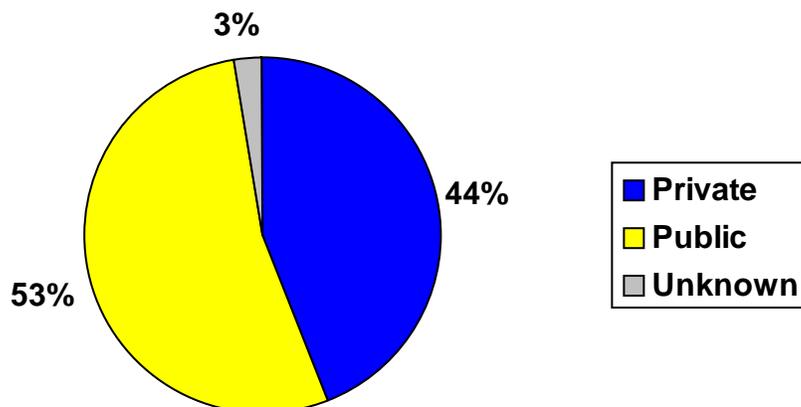
### Graffiti Type Summary



Type	Case Count
Gang	106
Obscene	12
Snipe	13
Tagger	821
Unknown	369
Total	1321

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	580
Public	707
Unknown	34

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	282	2
Photo Taken	626	6
Updated/Notice Sent	529	8
Letter Sent	148	7
Compliance Check	159	16
Normal Abatement	343	11
Blitz Abatement	572	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	11	126
Abated	0	916
Already Removed	0	228
graffitiduplicate	0	3
graffitiunenforceable	0	8
Not Found	0	29
<b>Total</b>	<b>11</b>	<b>1310</b>

**Grand Total 1321**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
BFI	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	12	12
CP Rail	0	2	2
Hennepin County Maintenance Division	0	1	1
Hwy Tech	0	2	2
Inspections	0	2	2
LRT	0	1	1
Metro Transit	0	2	2
Minneapolis Park Board	0	7	7
Minneapolis Public Schools	0	1	1
MNDOT	0	1	1
PW - Bridge	0	189	189
PW - Solid Waste and Recycling	11	893	904
PW - Traffic	0	32	32
Quality Contracting	0	1	1
U.S. Bench Company	0	3	3
Unknown	0	154	154
US Postal Service	0	4	4
Veolia Environmental Services	0	1	1
<b>Total</b>	<b>11</b>	<b>1310</b>	<b>1321</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Ventura Village	3	28
Neighborhood Data Missin	2	18
Downtown West	1	33
Howe	1	15
Lowry Hill	1	8
Midtown Phillips	1	46
Powderhorn Park	1	37
Whittier	1	98
Willard - Hay	0	31
Windom	0	2

Neighborhood	Closed	Open
Whittier	98	1
Marcy Holmes	71	0
Longfellow	61	0
Cedar Riverside	54	0
Seward	47	0
Midtown Phillips	46	1
Como	44	0
Elliot Park	38	0
Powderhorn Park	37	1
Loring Park	37	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	99
Marcy Holmes	71
Longfellow	61
Cedar Riverside	54
Seward	47
Midtown Phillips	47
Como	44
Powderhorn Park	38
Elliot Park	38
Loring Park	37

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	0	2
Audubon Park	1	0	0	0	0	2
Bancroft	2	2	0	0	0	5
Beltrami	4	0	0	0	0	4
Bottineau	0	0	0	0	1	1
Bryant	4	0	0	0	0	7
Bryn - Mawr	2	0	0	0	0	2
Camden Industrial	2	0	0	0	0	2
CARAG	9	0	0	0	4	14
Cedar - Isles - Dean	0	0	0	0	0	1
Cedar Riverside	39	0	1	1	2	54
Central	13	6	1	1	7	35
Columbia Park	1	0	0	1	0	2
Como	35	0	0	0	3	44
Cooper	18	0	0	0	1	27
Corcoran	16	8	1	0	4	32
Diamond Lake	5	0	0	0	1	6
Downtown East	13	0	0	0	0	14
Downtown West	23	0	0	0	9	34
East Harriet	1	1	0	0	0	2
East Isles	3	0	1	0	3	8
East Phillips	8	6	0	0	1	18
ECCO	3	0	0	0	3	6
Elliot Park	22	0	0	0	7	38
Ericsson	6	0	0	0	1	7
Field	1	0	0	0	1	2
Folwell	0	8	0	1	4	15
Fulton	1	0	0	0	0	3
Hale	1	0	0	0	0	1
Harrison	6	0	0	0	0	17
Hawthorne	5	0	0	0	2	8
Hiawatha	17	0	0	0	1	19
Holland	7	1	0	0	1	9

Howe	5	4	1	2	1	16
Humboldt Industrial Area	1	0	0	0	0	1
Jordan	3	3	0	2	2	10
Keewaydin	1	0	0	0	1	2
King Field	10	1	0	0	5	19
Lind - Bohanon	1	3	0	0	0	4
Linden Hills	1	0	0	0	1	2
Logan Park	7	0	0	0	0	7
Longfellow	42	1	0	1	6	61
Loring Park	27	0	0	0	2	37
Lowry Hill	3	0	0	0	1	9
Lowry Hill East	20	0	1	0	3	25
Lyndale	16	1	0	0	4	29
Lynnhurst	2	0	0	0	1	3
Marcy Holmes	44	1	1	0	5	71
Marshall Terrace	1	0	0	0	0	1
McKinley	0	1	0	0	1	2
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	17	11	1	0	17	47
Minnehaha	13	0	0	0	3	16
Morris Park	16	1	0	0	1	18
Near - North	9	0	0	0	0	17
Neighborhood Data Missing	17	2	0	0	0	20
Nicollet Island - East Bank	9	1	0	0	5	18
North Loop	8	0	0	0	2	21
Northeast Park	1	0	0	0	0	1
Northrop	2	0	0	0	0	3
Phillips West	21	0	1	0	2	24
Powderhorn Park	20	6	1	0	4	38
Prospect Park - East River	24	0	0	0	1	26
Regina	4	2	0	0	1	8
Seward	35	0	1	0	2	47
Sheridan	3	3	0	0	1	7
Shingle Creek	4	0	0	0	0	4
St. Anthony East	5	0	0	0	0	5

St. Anthony West	9	0	0	0	1	10
Standish	9	7	0	0	3	22
Steven's Square - Loring H	11	0	0	0	3	14
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	14	4	0	0	7	25
University of Minnesota	12	1	0	0	3	16
Ventura Village	20	2	0	0	5	31
Victory	0	0	0	0	1	1
Waite Park	1	0	0	0	0	1
Webber - Camden	0	2	0	2	0	4
Wenonah	2	0	1	0	0	3
Whittier	73	3	1	1	14	99
Willard - Hay	6	14	0	0	10	31
Windom	0	0	0	0	2	2