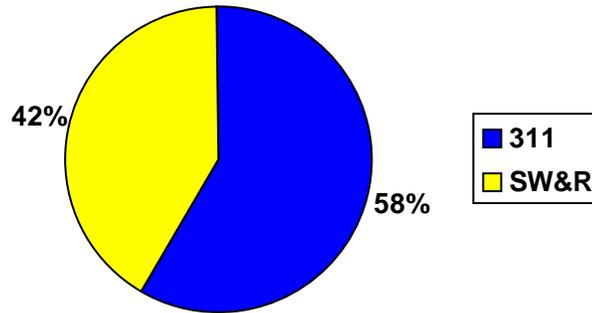




**Solid Waste & Recycling Graffiti Summary**  
**5/1/2009 through 5/29/2009**

During this time period Solid Waste & Recycling processed 1090 graffiti cases.

**Graffiti Initial Case Entry**

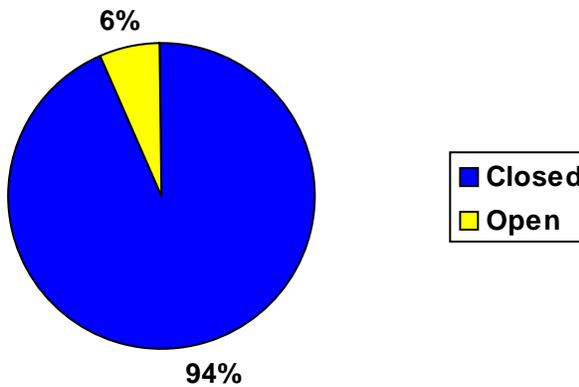


Name	Number of Cases
311	632
SW&R	458

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



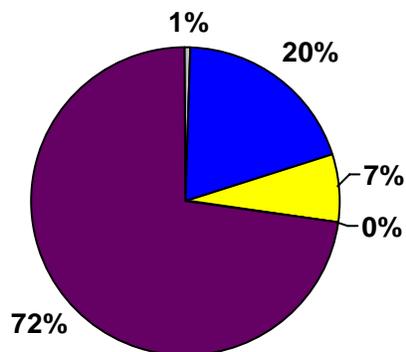
Status	Count
Closed	1020
Open	70

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

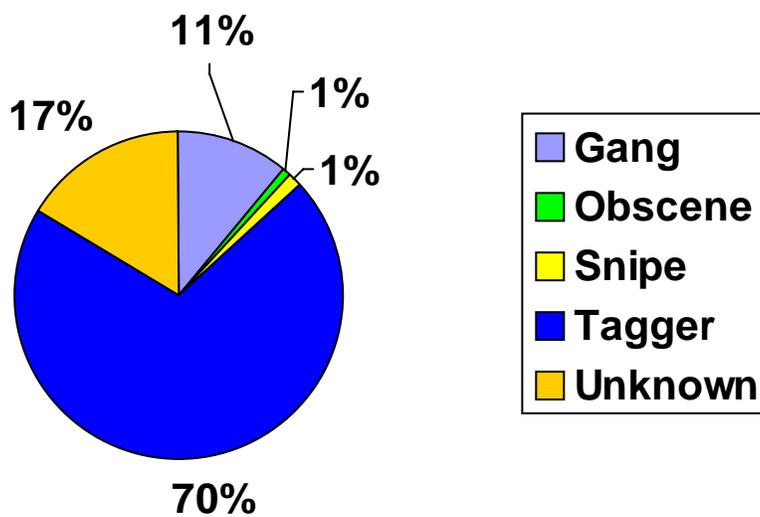
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	496	72.73%
PW - Bridge	134	19.65%
PW - Traffic	47	6.89%
Other	4	0.59%
Sani-Masters	1	0.15%

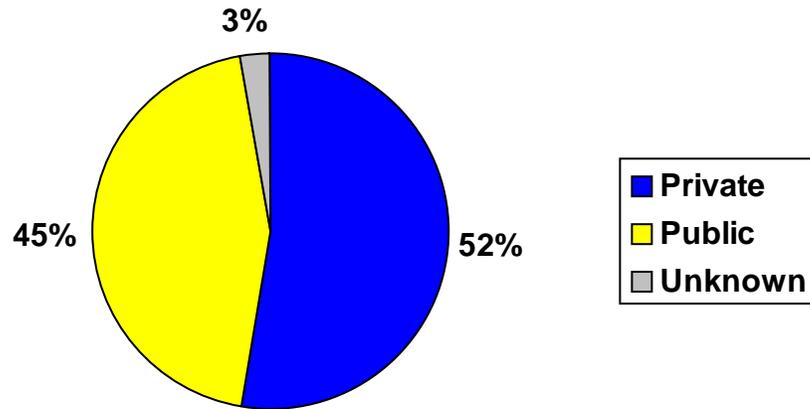
### Graffiti Type Summary



Type	Case Count
Gang	122
Obscene	8
Snipe	15
Tagger	765
Unknown	180
Total	1090

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	573
Public	488
Unknown	29

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	348	2
Photo Taken	575	6
Updated/Notice Sent	491	7
Letter Sent	159	5
Compliance Check	174	14
Normal Abatement	320	10
Blitz Abatement	362	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	69	89
Abated	1	681
Already Removed	0	201
graffitiduplicate	0	6
graffitiunenforceable	0	13
Not Found	0	30
<b>Total</b>	<b>70</b>	<b>1020</b>
<b>Grand Total</b>	<b>1090</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	7	7
CP Rail	0	1	1
Hennepin County Sentenced-to-Serve	1	2	3
Inspections	1	3	4
Minneapolis Park Board	1	16	17
Minneapolis Public Schools	0	1	1
MNDOT	0	5	5
Public Works - Streets	0	1	1
PW - Bridge	0	144	144
PW - Solid Waste and Recycling	59	649	708
PW - Traffic	0	49	49
Sani-Masters	0	1	1
Unknown	8	130	138
US Postal Service	0	1	1
Waste Management	0	4	4
Water - East Yard	0	2	2
Weller Disposal	0	1	1
<b>Total</b>	<b>70</b>	<b>1020</b>	<b>1090</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	12	101
Central	5	52
East Phillips	4	14
Hawthorne	4	6
Lyndale	4	24
Howe	3	36
Longfellow	3	26
Marcy Holmes	3	41
Powderhorn Park	3	35
Ventura Village	2	40

Neighborhood	Closed	Open
Whittier	101	12
Central	52	5
Downtown West	45	1
Marcy Holmes	41	3
Ventura Village	40	2
Lowry Hill East	40	0
Howe	36	3
Powderhorn Park	35	3
Loring Park	34	1
Como	32	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	113
Central	57
Downtown West	46
Marcy Holmes	44
Ventura Village	42
Lowry Hill East	40
Howe	39
Powderhorn Park	38
Loring Park	35
Como	33

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	0	2
Audubon Park	6	0	0	0	1	7
Bancroft	0	5	1	0	3	9
Bottineau	4	1	0	0	1	6
Bryant	1	0	0	0	1	2
Bryn - Mawr	2	0	0	1	1	4
CARAG	14	0	0	0	2	16
Cedar Riverside	10	0	0	0	2	12
Central	27	18	1	0	10	57
Cleveland	5	0	0	0	0	5
Columbia Park	1	0	0	0	0	1
Como	29	0	0	0	4	33
Cooper	6	0	0	0	1	7
Corcoran	10	7	0	0	9	26
Diamond Lake	3	0	0	0	0	3
Downtown East	4	0	0	0	1	5
Downtown West	39	1	0	0	6	46
East Harriet	2	0	1	0	1	4
East Isles	7	0	1	0	2	10
East Phillips	12	5	1	0	0	18
ECCO	3	0	0	0	0	3
Elliot Park	29	0	0	0	2	31
Ericsson	1	0	0	0	1	2
Field	4	0	0	0	1	5
Folwell	0	4	0	0	2	6
Fulton	2	0	0	0	1	3
Hale	1	0	1	0	0	2
Harrison	11	0	0	0	2	13
Hawthorne	7	3	0	0	0	10
Hiawatha	4	0	0	0	1	5
Holland	4	1	0	0	2	7
Howe	16	11	0	2	9	39
Jordan	0	2	0	0	3	5

Keewaydin	3	0	0	0	3	6
King Field	10	1	0	0	3	14
Lind - Bohanon	2	1	0	0	0	3
Linden Hills	0	0	0	0	1	1
Logan Park	7	0	0	0	1	9
Longfellow	19	1	0	0	9	29
Loring Park	31	0	0	0	4	35
Lowry Hill	8	0	0	0	1	9
Lowry Hill East	32	0	4	1	3	40
Lyndale	20	5	0	0	3	28
Lynnhurst	3	0	0	1	2	6
Marcy Holmes	33	0	0	0	11	44
Marshall Terrace	4	0	0	0	0	4
McKinley	1	1	0	0	0	2
Mid - City Industrial	5	0	0	0	0	5
Midtown Phillips	18	9	1	0	5	33
Minnehaha	8	0	0	0	1	9
Morris Park	5	0	0	1	0	6
Near - North	5	0	0	0	2	7
Neighborhood Data Missing	7	6	0	0	2	15
Nicollet Island - East Bank	9	0	0	0	1	10
North Loop	3	0	0	0	0	3
Northeast Park	2	0	0	0	0	2
Northrop	4	2	0	0	2	9
Page	1	0	0	0	0	1
Phillips West	14	5	0	0	6	25
Powderhorn Park	26	5	2	0	5	38
Prospect Park - East River	31	0	0	0	1	32
Regina	5	0	0	0	2	7
Seward	16	1	0	0	2	19
Sheridan	1	0	0	0	2	3
Shingle Creek	0	0	0	1	0	1
St. Anthony East	2	0	0	0	0	2
St. Anthony West	3	0	0	0	0	3
Standish	5	6	0	0	3	14

Steven's Square - Loring H	17	0	0	0	2	19
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	7	0	0	0	1	8
University of Minnesota	7	0	0	0	7	14
Ventura Village	32	6	1	0	3	42
Victory	0	0	0	0	1	1
Webber - Camden	3	0	0	0	1	4
Wenonah	1	2	0	0	0	3
Whittier	83	12	1	1	16	113
Willard - Hay	4	1	0	0	1	6
Windom	1	0	0	0	0	1