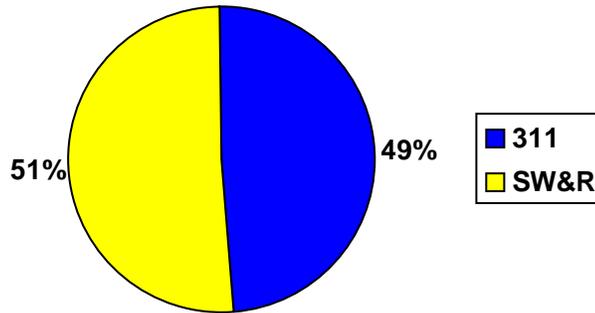




Solid Waste & Recycling Graffiti Summary
3/2/2009 through 3/31/2009

During this time period Solid Waste & Recycling processed 1133 graffiti cases.

Graffiti Initial Case Entry

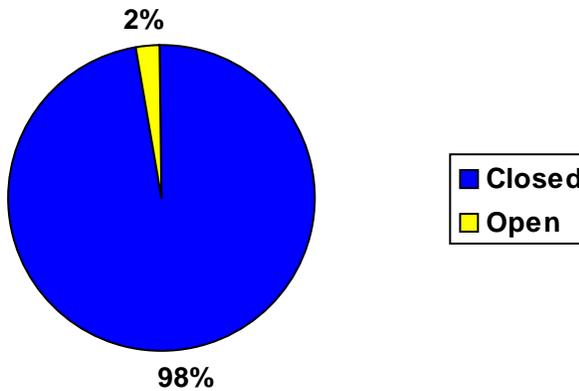


Name	Number of Cases
311	552
SW&R	581

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



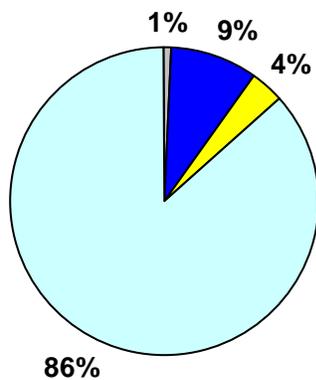
Status	Count
Closed	1106
Open	27

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

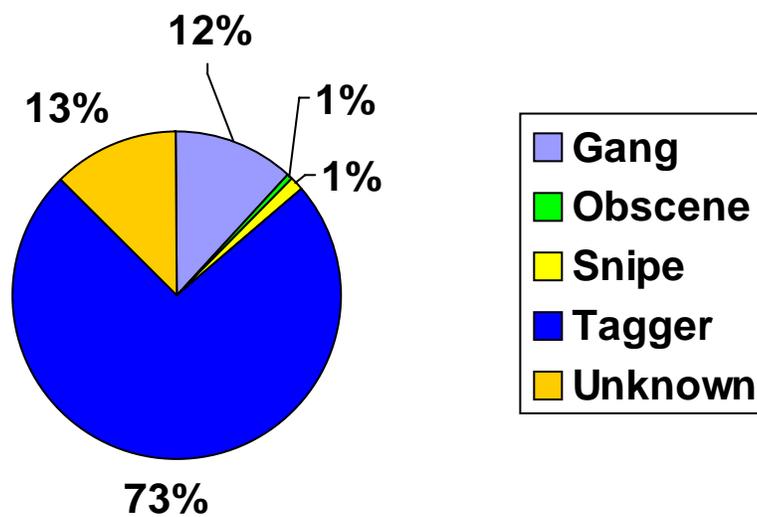
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	541	86.28%
PW - Bridge	56	8.93%
PW - Traffic	24	3.83%
Other	6	0.96%

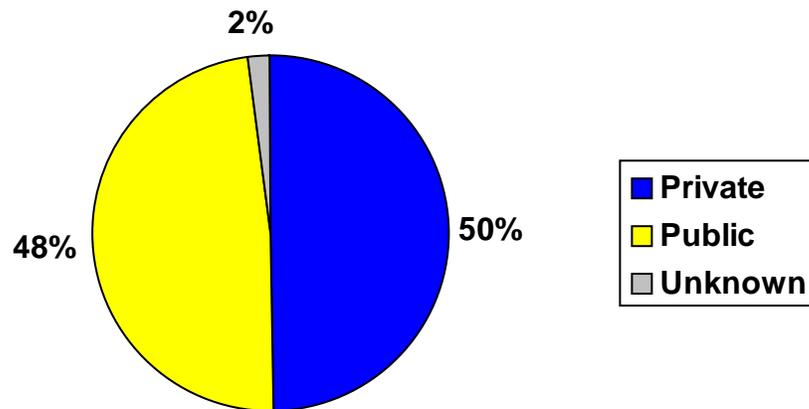
Graffiti Type Summary



Type	Case Count
Gang	134
Obscene	9
Snipe	15
Tagger	832
Unknown	143
Total	1133

Property Type for All Cases:

Public or Private Property



Property	Count
Private	563
Public	547
Unknown	23

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	245	2
Photo Taken	538	4
Updated/Notice Sent	461	5
Letter Sent	178	5
Compliance Check	210	15
Normal Abatement	183	9
Blitz Abatement	444	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	26	226
Abated	1	626
Already Removed	0	221
graffitiduplicate	0	8
graffitiunenforceable	0	10
Not Found	0	15
Total	27	1106
Grand Total	1133	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
BFI	0	1	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	6	6
CP Rail	0	1	1
CPED	0	1	1
Hwy Tech	0	2	2
Inspections	1	1	2
Metro Transit	0	5	5
Minneapolis Park Board	0	14	14
Minneapolis Public Schools	0	6	6
MNDOT	0	4	4
PW - Bridge	0	59	59
PW - Solid Waste and Recycling	26	836	862
PW - Traffic	0	29	29
Swift Dumpster	0	1	1
U.S. Bench Company	0	2	2
Unknown	0	132	132
US Postal Service	0	1	1
Waste Management	0	3	3
Weller Disposal	0	1	1
Total	27	1106	1133

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Windom	4	3
Howe	3	32
Longfellow	2	56
Neighborhood Data Missin	2	11
Powderhorn Park	2	33
Prospect Park - East River	2	41
Standish	2	23
Whittier	2	62
Seward	1	28
Tangletown	1	16

Neighborhood	Closed	Open
Marcy Holmes	69	0
Whittier	62	2
Longfellow	56	2
ECCO	46	1
Prospect Park - East River	41	2
CARAG	38	0
Midtown Phillips	37	1
Powderhorn Park	33	2
Lyndale	32	0
Howe	32	3

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	69
Whittier	64
Longfellow	58
ECCO	47
Prospect Park - East River	43
Midtown Phillips	38
CARAG	38
Powderhorn Park	35
Howe	35
Lyndale	32

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	2	0	0	0	0	2
Audubon Park	2	2	0	0	0	4
Bancroft	8	2	0	0	4	14
Beltrami	1	1	0	0	0	2
Bottineau	3	0	0	0	1	4
Bryant	7	0	0	0	0	7
Bryn - Mawr	1	0	0	0	1	2
Camden Industrial	1	1	0	0	0	2
CARAG	30	0	3	0	5	38
Cedar - Isles - Dean	2	0	0	0	2	4
Cedar Riverside	15	0	0	0	1	16
Central	11	2	0	0	4	17
Cleveland	4	0	0	0	0	4
Columbia Park	1	0	0	0	1	2
Como	26	1	0	0	3	30
Cooper	11	0	0	0	1	12
Corcoran	5	1	1	1	6	14
Diamond Lake	2	0	0	0	0	2
Downtown East	5	0	0	0	0	5
Downtown West	23	0	1	0	1	25
East Harriet	5	0	0	0	1	6
East Isles	13	0	0	0	1	14
East Phillips	13	9	0	0	5	27
ECCO	45	0	1	0	1	47
Elliot Park	9	0	0	0	1	10
Ericsson	8	1	0	0	1	10
Field	11	0	0	0	2	13
Folwell	2	3	0	0	1	6
Fulton	0	0	0	0	1	1
Harrison	0	1	0	0	2	3
Hawthorne	1	0	1	0	0	2
Hiawatha	10	5	0	0	3	18
Holland	4	1	0	0	0	5

Howe	23	6	0	1	5	35
Jordan	5	2	0	0	0	7
Keewaydin	8	0	0	0	2	10
Kenny	1	0	0	0	0	1
Kenwood	2	0	0	0	0	2
King Field	9	2	0	0	2	13
Linden Hills	7	0	0	0	0	7
Logan Park	9	0	0	0	1	10
Longfellow	42	2	0	0	14	58
Loring Park	21	0	0	0	3	24
Lowry Hill	5	0	0	0	0	5
Lowry Hill East	23	0	0	1	3	27
Lyndale	18	12	1	0	1	32
Lynnhurst	4	0	1	0	0	5
Marcy Holmes	63	1	0	0	5	69
McKinley	1	0	0	1	0	2
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	10	22	0	1	5	38
Minnehaha	4	0	0	0	1	5
Morris Park	0	0	0	0	1	1
Near - North	11	1	1	1	5	19
Neighborhood Data Missing	10	2	0	0	1	13
Nicollet Island - East Bank	12	0	0	0	0	12
North Loop	20	0	0	0	2	22
Northeast Park	0	1	0	0	0	1
Northrop	3	2	0	0	3	8
Page	2	0	0	0	1	3
Phillips West	17	1	0	0	1	19
Powderhorn Park	12	16	0	0	7	35
Prospect Park - East River	41	1	0	0	1	43
Regina	10	3	0	0	0	13
Seward	26	0	2	0	1	29
Sheridan	5	0	1	0	2	8
Shingle Creek	0	1	0	0	0	1
St. Anthony East	3	0	0	0	1	4

St. Anthony West	6	0	0	0	0	6
Standish	12	11	0	0	2	25
Steven's Square - Loring H	9	0	0	0	1	10
Tangletown	12	2	0	0	3	17
University of Minnesota	1	0	0	0	0	1
Ventura Village	26	1	0	0	5	32
Waite Park	0	0	0	1	0	1
Webber - Camden	5	5	0	0	0	10
Wenonah	1	1	0	0	0	2
Whittier	47	5	2	0	10	64
Willard - Hay	3	0	0	2	3	8
Windom	1	4	0	0	2	7