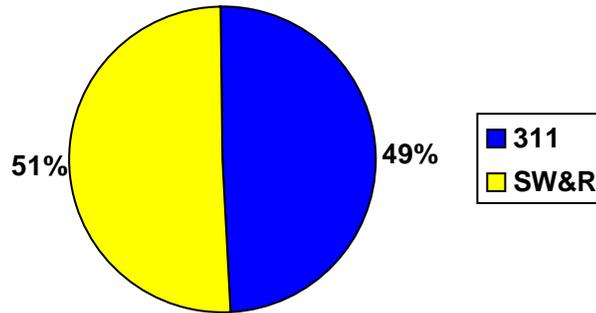




**Solid Waste & Recycling Graffiti Summary**  
**2/2/2009 through 2/28/2009**

During this time period Solid Waste & Recycling processed 681 graffiti cases.

**Graffiti Initial Case Entry**

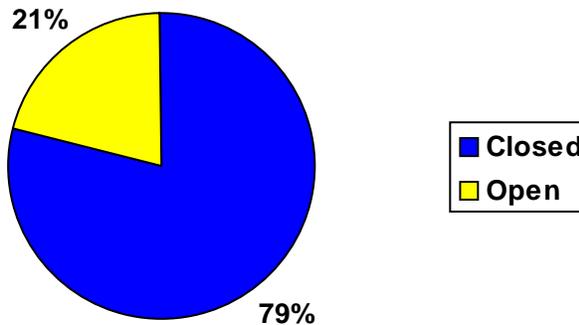


Name	Number of Cases
311	333
SW&R	348

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

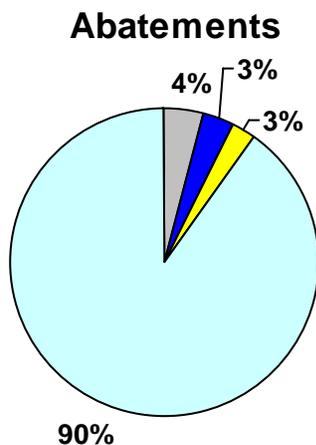


Status	Count
Closed	537
Open	144

Open cases are awaiting abatement information from the responsible party.

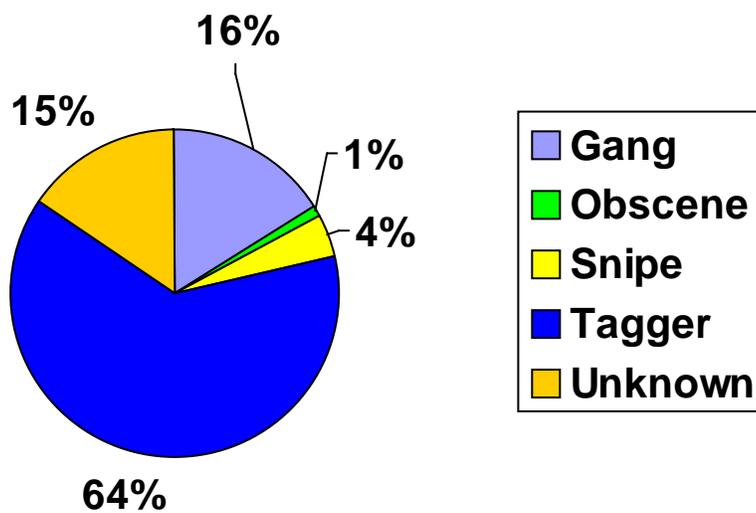
Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	241	89.93%
Other	11	4.10%
PW - Bridge	9	3.36%
PW - Traffic	7	2.61%

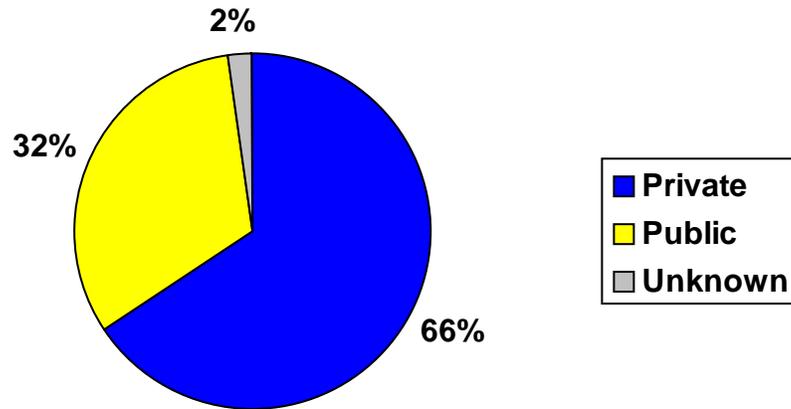
### Graffiti Type Summary



Type	Case Count
Gang	110
Obscene	8
Snipe	27
Tagger	431
Unknown	105
Total	681

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	446
Public	220
Unknown	15

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	107	2
Photo Taken	307	3
Updated/Notice Sent	244	5
Letter Sent	95	6
Compliance Check	166	13
Normal Abatement	75	8
Blitz Abatement	193	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	141	107
Abated	1	267
Already Removed	2	134
graffitiduplicate	0	11
graffitiunenforceable	0	4
Not Found	0	14
<b>Total</b>	<b>144</b>	<b>537</b>

**Grand Total                    681**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Aspen	0	2	2
BFI	0	1	1
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	3	3
CPED	0	1	1
Hennepin County Regional Railroad Author	0	2	2
Inspections	2	1	3
Metro Transit	0	4	4
Minneapolis Park Board	0	5	5
Minneapolis Public Schools	0	2	2
MNDOT	0	5	5
PW - Bridge	0	11	11
PW - Solid Waste and Recycling	140	359	499
PW - Traffic	1	33	34
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	0	2	2
Unknown	1	101	102
Waste Management	0	2	2
<b>Total</b>	<b>144</b>	<b>537</b>	<b>681</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Powderhorn Park	12	44
Central	8	24
Longfellow	8	21
Corcoran	7	14
Hawthorne	7	8
Lyndale	7	19
Midtown Phillips	7	4
Elliot Park	6	11
Bancroft	5	9
Jordan	5	5

Neighborhood	Closed	Open
Powderhorn Park	44	12
Whittier	28	4
Ventura Village	24	4
Standish	24	4
Central	24	8
Longfellow	21	8
Lyndale	19	7
Seward	16	3
Sheridan	15	3
Howe	15	2

Top 10 Number of Total Cases

Neighborhood	Cases
Powderhorn Park	56
Whittier	32
Central	32
Longfellow	29
Ventura Village	28
Standish	28
Lyndale	26
Corcoran	21
Seward	19
Sheridan	18

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	0	1	0	0	0	1
Bancroft	8	5	0	0	1	14
Beltrami	2	0	0	0	0	2
Bottineau	3	0	0	0	0	3
Bryant	3	0	2	0	0	5
CARAG	9	0	1	0	0	10
Cedar - Isles - Dean	1	0	0	0	1	2
Cedar Riverside	4	0	1	0	1	6
Central	17	9	1	0	5	32
Cleveland	2	0	0	0	0	2
Como	11	1	0	0	0	12
Cooper	12	0	0	0	0	12
Corcoran	9	4	1	1	6	21
Diamond Lake	1	0	0	0	1	2
Downtown West	6	0	0	0	5	11
East Harriet	4	0	0	0	0	4
East Isles	1	0	1	0	1	3
East Phillips	3	3	0	0	2	8
ECCO	3	0	0	0	0	3
Elliot Park	15	0	0	1	1	17
Ericsson	9	0	1	0	0	10
Field	2	0	1	0	0	3
Folwell	7	1	0	0	1	9
Fulton	4	0	0	0	0	4
Hale	0	0	0	0	1	1
Harrison	3	0	0	0	0	3
Hawthorne	7	5	3	0	0	15
Hiawatha	5	0	0	0	2	7
Holland	1	0	0	0	0	1
Howe	11	2	0	0	4	17
Jordan	9	0	0	0	1	10
Kenny	1	0	0	0	0	1
King Field	3	3	0	1	1	8

Lind - Bohanon	0	1	0	0	0	1
Logan Park	0	1	0	0	0	1
Longfellow	18	4	1	0	6	29
Loring Park	9	0	0	0	0	9
Lowry Hill	0	0	0	0	1	1
Lowry Hill East	13	0	1	0	2	16
Lyndale	12	9	2	0	3	26
Lynnhurst	2	0	0	0	0	2
Marcy Holmes	10	0	2	0	3	15
Marshall Terrace	0	1	0	0	0	1
McKinley	3	4	0	0	0	7
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	4	7	0	0	0	11
Minnehaha	4	1	0	1	0	6
Morris Park	9	0	0	0	2	11
Near - North	5	5	1	0	3	14
Nicollet Island - East Bank	3	0	0	0	2	5
North Loop	6	1	0	0	1	8
Northeast Park	1	0	0	0	0	1
Northrop	4	0	0	0	0	4
Phillips West	6	0	1	0	4	11
Powderhorn Park	11	28	1	1	15	56
Prospect Park - East River	7	0	0	0	1	8
Regina	1	1	0	0	1	3
Seward	16	0	1	0	2	19
Sheridan	15	2	0	0	1	18
St. Anthony East	2	0	0	0	0	2
St. Anthony West	4	0	0	0	0	4
Standish	15	3	2	2	6	28
Steven's Square - Loring H	5	0	0	0	3	8
Stevens Square - Loring He	1	0	0	0	1	2
Sumner - Glenwood	2	0	0	0	0	2
Tangletown	2	0	0	0	0	2
University of Minnesota	1	0	0	0	3	4
Ventura Village	23	0	0	0	5	28

Victory	0	2	0	0	1	3
Waite Park	1	0	0	0	0	1
Webber - Camden	0	1	0	0	0	1
Wenonah	1	0	0	0	0	1
West Calhoun	0	0	0	0	1	1
Whittier	26	1	2	1	2	32
Willard - Hay	0	1	0	0	0	1
Windom	1	0	0	0	0	1
Windom Park	4	1	0	0	0	5