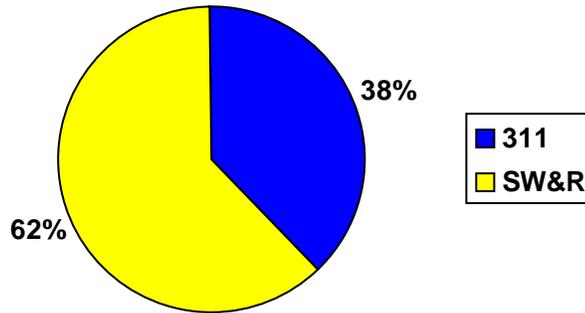




Solid Waste & Recycling Graffiti Summary
1/2/2009 through 1/30/2009

During this time period Solid Waste & Recycling processed 877 graffiti cases.

Graffiti Initial Case Entry

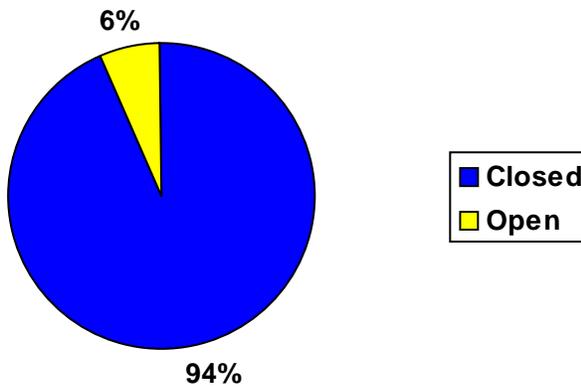


Name	Number of Cases
311	332
SW&R	545

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



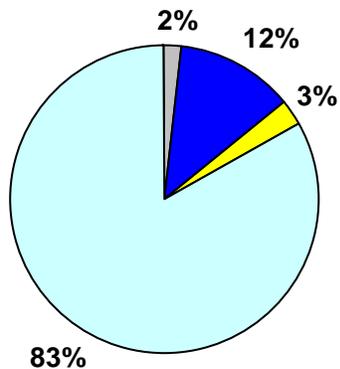
Status	Count
Closed	820
Open	57

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

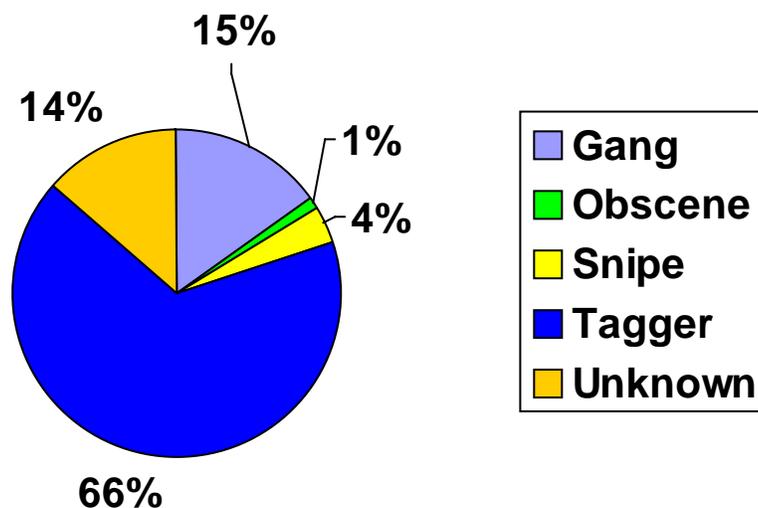
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	316	83.16%
PW - Bridge	47	12.37%
PW - Traffic	10	2.63%
Other	7	1.84%

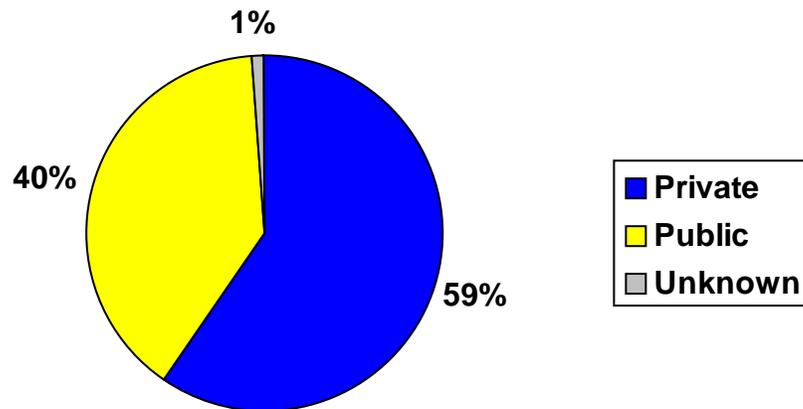
Graffiti Type Summary



Type	Case Count
Gang	135
Obscene	8
Snipe	32
Tagger	582
Unknown	120
Total	877

Property Type for All Cases:

Public or Private Property



Property	Count
Private	521
Public	347
Unknown	9

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	103	2
Photo Taken	328	4
Updated/Notice Sent	266	5
Letter Sent	106	6
Compliance Check	211	15
Normal Abatement	95	11
Blitz Abatement	285	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	57	244
Abated	0	380
Already Removed	0	170
graffitiduplicate	0	9
graffitiunenforceable	0	8
Not Found	0	9
Total	57	820
Grand Total	877	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	1	1
Aspen	0	1	1
CBS Outdoor, Inc.	0	3	3
CP Rail	0	2	2
Dick's Sanitation	0	1	1
Inspections	2	2	4
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	8	8
Minneapolis Public Schools	0	1	1
MNDOT	0	7	7
Public Works - Streets	0	1	1
PW - Bridge	0	49	49
PW - Solid Waste and Recycling	55	580	635
PW - Traffic	0	57	57
Univeral Outdoor Advertising	0	2	2
Unknown	0	96	96
US Postal Service	0	3	3
Waste Management	0	2	2
Total	57	820	877

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Marcy Holmes	6	22
Como	4	11
Midtown Phillips	4	29
Prospect Park - East River	4	7
Cleveland	3	1
Longfellow	3	40
Lowry Hill East	3	30
Powderhorn Park	3	56
North Loop	2	1
Whittier	2	59

Neighborhood	Closed	Open
Whittier	59	2
Powderhorn Park	56	3
Longfellow	40	3
CARAG	35	2
Seward	33	0
Howe	33	0
Central	33	2
Lyndale	32	1
East Phillips	32	2
Lowry Hill East	30	3

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	61
Powderhorn Park	59
Longfellow	43
CARAG	37
Central	35
East Phillips	34
Midtown Phillips	33
Lyndale	33
Lowry Hill East	33
Howe	33

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	1	0	0	0	0	1
Audubon Park	0	0	0	1	0	1
Bancroft	2	6	0	0	7	15
Beltrami	0	0	0	0	1	1
Bottineau	2	0	0	0	0	2
Bryant	3	0	0	0	0	3
Bryn - Mawr	0	0	0	0	1	1
CARAG	29	0	6	0	2	37
Cedar - Isles - Dean	3	0	0	0	0	3
Cedar Riverside	13	0	0	0	1	14
Central	13	13	1	0	8	35
Cleveland	3	1	0	0	0	4
Columbia Park	9	1	0	0	0	10
Como	13	0	0	0	2	15
Cooper	14	0	0	0	2	16
Corcoran	19	6	0	0	5	30
Diamond Lake	3	1	0	0	1	5
Downtown West	10	0	0	0	0	10
East Harriet	5	0	0	0	1	6
East Isles	6	0	1	0	1	8
East Phillips	10	20	2	0	2	34
ECCO	4	0	1	0	0	5
Elliot Park	9	0	0	0	0	9
Ericsson	4	0	0	0	0	4
Field	3	1	0	0	2	6
Folwell	1	4	0	0	1	6
Harrison	0	1	0	0	0	1
Hawthorne	0	0	1	0	0	1
Hiawatha	8	2	1	2	1	14
Holland	5	0	0	0	1	6
Howe	24	4	2	0	3	33
Kenwood	1	0	0	0	0	1
King Field	7	5	0	0	2	14

Logan Park	3	1	0	0	0	4
Longfellow	33	1	1	0	8	43
Loring Park	22	0	0	0	6	28
Lowry Hill	4	0	1	0	0	5
Lowry Hill East	27	0	3	0	3	33
Lyndale	23	6	1	0	3	33
Lynnhurst	1	0	0	1	0	2
Marcy Holmes	24	0	0	0	4	28
McKinley	1	0	0	0	0	1
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	13	15	0	0	5	33
Minnehaha	7	0	0	0	1	8
Morris Park	5	8	0	4	4	21
Near - North	0	0	1	0	0	1
Nicollet Island - East Bank	5	0	0	0	0	5
North Loop	3	0	0	0	0	3
Northeast Park	3	0	0	0	0	3
Northrop	3	1	0	0	1	5
Phillips West	9	6	2	0	0	17
Powderhorn Park	31	19	0	0	9	59
Prospect Park - East River	9	0	0	0	2	11
Regina	2	0	0	0	0	2
Seward	28	1	0	0	4	33
Sheridan	3	1	0	0	1	5
St. Anthony West	2	1	0	0	0	3
Standish	10	6	0	0	5	21
Steven's Square - Loring H	8	0	0	0	0	8
Stevens Square - Loring He	1	0	0	0	0	1
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	3	0	0	0	0	3
University of Minnesota	1	0	0	0	3	4
Ventura Village	10	1	0	0	0	11
Victory	2	0	0	0	0	2
Waite Park	2	0	0	0	1	3
Webber - Camden	2	0	0	0	0	2

Wenonah	1	0	0	0	0	1
West Calhoun	1	0	0	0	0	1
Whittier	45	0	7	0	9	61
Willard - Hay	1	0	0	0	0	1
Windom	5	0	0	0	0	5
Windom Park	1	0	0	0	0	1