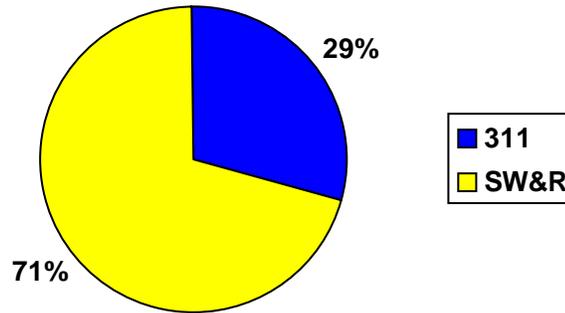




Solid Waste & Recycling Graffiti Summary
9/1/2010 through 9/30/2010

During this time period Solid Waste & Recycling processed 653 graffiti cases.

Graffiti Initial Case Entry

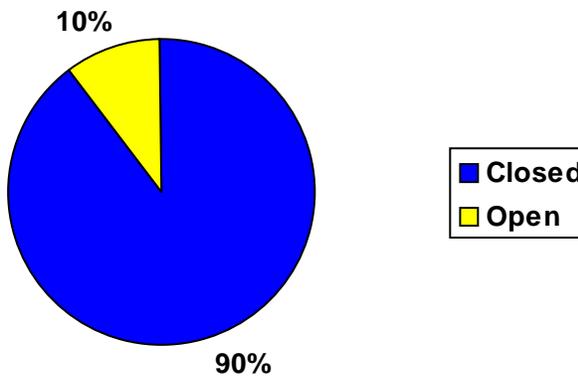


Name	Number of Cases
311	192
SW&R	461

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



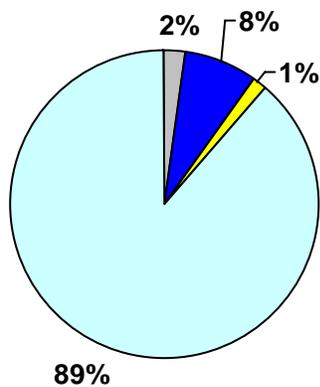
Status	Count
Closed	586
Open	67

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

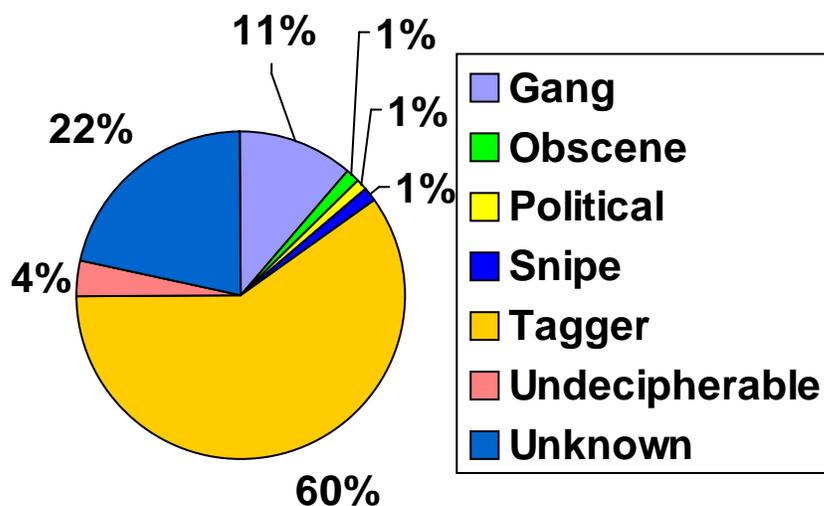
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	334	88.59%
PW - Bridge	30	7.96%
Other	8	2.12%
PW - Traffic	5	1.33%

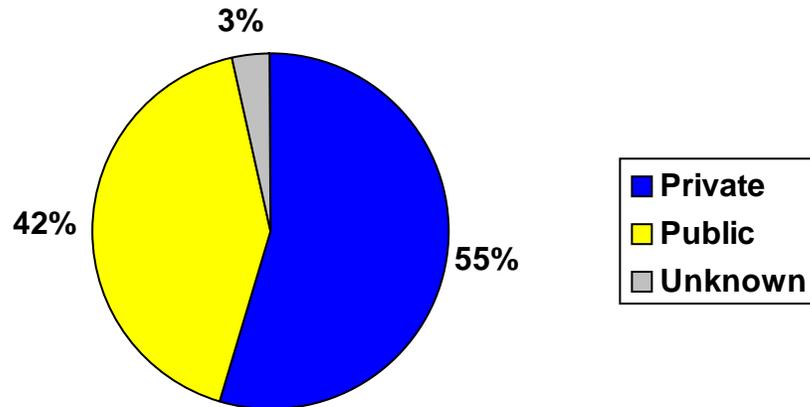
Graffiti Type Summary



Type	Case Count
Gang	75
Obscene	9
Political	6
Snipe	9
Tagger	389
Indecipherable	24
Unknown	141
Total	653

Property Type for All Cases:

Public or Private Property



Property	Count
Private	355
Public	277
Unknown	21

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	77	1
Photo Taken	272	3
Updated/Notice Sent	248	4
Letter Sent	64	4
Compliance Check	115	11
Normal Abatement	159	6
Blitz Abatement	218	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	63	79
Abated	2	375
Already Removed	1	115
graffitiduplicate	1	3
graffitiunenforceable	0	6
Not Found	0	8
Total	67	586
Grand Total	653	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	2	2
Aspen	0	2	2
CBS Outdoor, Inc.	0	2	2
Hennepin County Maintenance Division	0	3	3
Inspections	2	3	5
LRT	0	3	3
Metro Transit	0	3	3
Minneapolis Park Board	0	16	16
Minneapolis Public Schools	0	1	1
MNDOT	1	1	2
Mobile Washer	9	8	17
Public Works - Streets	0	2	2
PW - Bridge	0	34	34
PW - Solid Waste and Recycling	50	423	473
PW - Traffic	0	6	6
Randy's Sanitation	0	2	2
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	0	1	1
Unknown	5	72	77
Waste Management	0	1	1
Total	67	586	653

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Cooper	9	3
Whittier	7	51
Cleveland	6	3
East Phillips	4	27
Longfellow	3	18
Marcy Holmes	3	10
North Loop	2	2
Northrop	2	2
Powderhorn Park	2	35
Regina	2	3

Neighborhood	Closed	Open
Whittier	51	7
Lowry Hill East	45	2
Powderhorn Park	35	2
East Phillips	27	4
Bancroft	23	1
Downtown East	19	1
Longfellow	18	3
Victory	16	0
CARAG	16	2
Midtown Phillips	14	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	58
Lowry Hill East	47
Powderhorn Park	37
East Phillips	31
Bancroft	24
Longfellow	21
Downtown East	20
CARAG	18
Victory	16
Cedar Riverside	15

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Bancroft	12	5	0	7	0	24
Beltrami	0	0	0	1	0	1
Bottineau	0	1	0	0	0	1
Bryant	3	1	0	1	1	6
Bryn - Mawr	0	0	0	2	0	2
CARAG	13	0	1	2	2	18
Cedar - Isles - Dean	0	0	0	0	1	1
Cedar Riverside	10	0	0	3	2	15
Central	9	3	0	1	0	13
Cleveland	3	0	1	0	5	9
Columbia Park	1	0	0	0	0	1
Como	3	0	0	3	1	7
Cooper	9	0	0	2	1	12
Corcoran	6	1	0	1	0	8
Diamond Lake	1	1	0	0	0	2
Downtown East	14	0	0	4	2	20
Downtown West	1	0	0	4	4	9
East Harriet	4	0	0	0	0	4
East Isles	8	0	0	2	0	10
East Phillips	15	12	0	2	2	31
Elliot Park	5	1	0	2	1	9
Ericsson	1	0	0	1	0	2
Field	1	0	0	0	0	1
Folwell	0	2	1	0	0	3
Fulton	1	0	0	1	0	2
Hawthorne	2	0	0	2	0	4
Hiawatha	5	2	0	0	0	7
Holland	2	0	0	2	0	4
Howe	6	1	0	0	2	9
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	1	3	0	0	0	4
Keewaydin	0	0	0	2	0	2
Kenwood	2	0	0	0	0	2

King Field	4	4	0	1	6	15
Lind - Bohanon	2	1	1	0	0	4
Linden Hills	3	0	0	1	0	4
Logan Park	2	0	0	3	2	7
Longfellow	14	0	1	4	2	21
Loring Park	11	0	0	0	1	12
Lowry Hill	7	0	0	4	0	11
Lowry Hill East	39	0	0	8	0	47
Lyndale	5	0	0	1	0	6
Marcy Holmes	11	0	0	1	1	13
McKinley	1	0	0	1	0	2
Mid - City Industrial	0	0	1	0	0	1
Midtown Phillips	7	4	0	1	2	14
Minnehaha	5	0	0	1	0	6
Near - North	5	1	0	0	3	9
Neighborhood Data Missing	5	2	0	5	3	15
Nicollet Island - East Bank	2	1	0	1	2	6
North Loop	2	0	0	1	1	4
Northeast Park	0	0	0	1	1	2
Northrop	3	0	0	1	0	4
Page	1	0	0	0	0	1
Phillips West	3	0	0	4	0	7
Powderhorn Park	16	12	0	7	2	37
Prospect Park - East River	4	0	0	0	0	4
Regina	1	2	1	0	1	5
Seward	7	0	1	3	0	11
Sheridan	2	0	0	1	0	3
Shingle Creek	0	0	0	1	0	1
St. Anthony East	3	0	0	0	0	3
St. Anthony West	5	0	0	0	0	5
Standish	10	1	0	1	0	12
Steven's Square - Loring H	6	0	0	0	0	6
Sumner - Glenwood	1	0	0	0	0	1
Tangletown	0	0	0	1	0	1
Ventura Village	6	1	0	1	3	11

Victory	6	0	0	2	8	16
Webber - Camden	3	7	0	1	2	13
Wenonah	0	0	0	1	0	1
Whittier	44	3	1	6	4	58
Willard - Hay	2	3	0	2	0	7
Windom	2	0	0	0	0	2
Windom Park	1	0	0	0	0	1