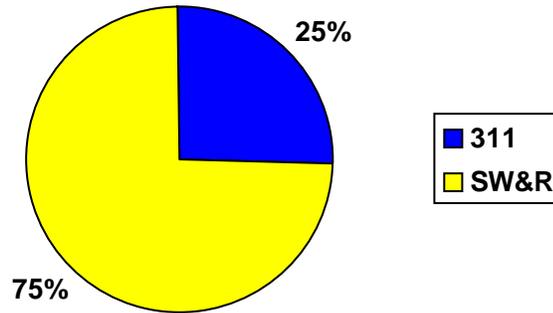




Solid Waste & Recycling Graffiti Summary
2/1/2010 through 2/28/2010

During this time period Solid Waste & Recycling processed 656 graffiti cases.

Graffiti Initial Case Entry

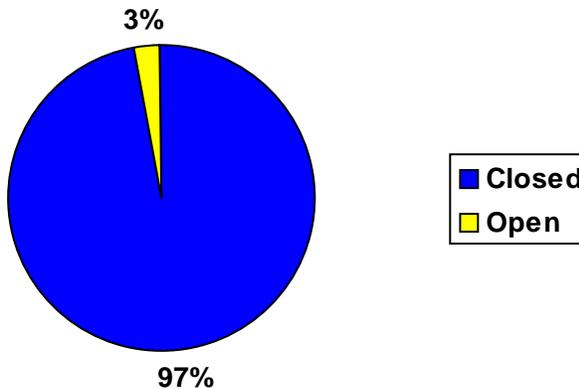


Name	Number of Cases
311	167
SW&R	489

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



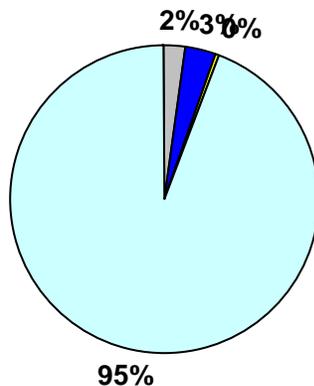
Status	Count
Closed	637
Open	19

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

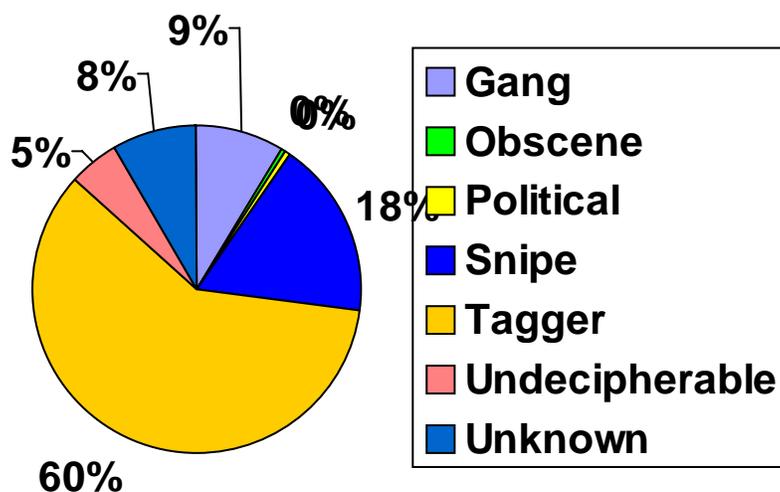
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	435	94.16%
PW - Bridge	16	3.46%
Other	10	2.16%
PW - Traffic	1	0.22%

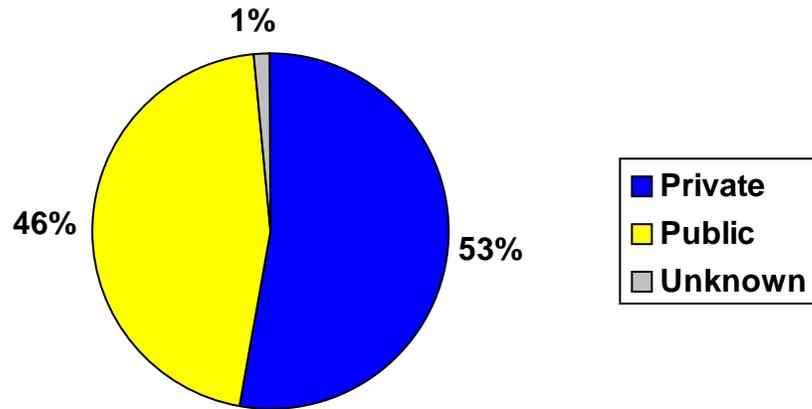
Graffiti Type Summary



Type	Case Count
Gang	59
Obscene	2
Political	2
Snipe	115
Tagger	390
Indecipherable	34
Unknown	54
Total	656

Property Type for All Cases:

Public or Private Property



Property	Count
Private	347
Public	300
Unknown	9

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	45	1
Photo Taken	139	5
Updated/Notice Sent	117	6
Letter Sent	46	6
Compliance Check	79	13
Normal Abatement	53	8
Blitz Abatement	409	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	19	93
Abated	0	462
Already Removed	0	72
graffitiduplicate	0	1
graffitiunenforceable	0	1
graffitiunenforceable,graffitiduplicate	0	1
Not Found	0	7
Total	19	637
Grand Total	656	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Aspen	0	1	1
CBS Outdoor, Inc.	0	5	5
LRT	1	1	2
Minneapolis Park Board	0	3	3
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MNDOT	0	5	5
PW - Bridge	0	21	21
PW - Solid Waste and Recycling	16	542	558
PW - Traffic	1	12	13
Randy's Sanitation	0	1	1
Univeral Outdoor Advertising	0	1	1
Unknown	1	41	42
Waste Management	0	1	1
Total	19	637	656

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	3	42
Whittier	2	23
Hawthorne	1	2
Hiawatha	1	9
King Field	1	14
Loring Park	1	4
Near - North	1	1
Northeast Park	1	2
Standish	1	13
Ventura Village	1	14

Neighborhood	Closed	Open
Howe	56	0
Seward	54	0
Central	42	3
Lowry Hill East	37	0
Longfellow	33	0
Cooper	27	1
Como	25	0
Whittier	23	2
Marcy Holmes	21	0
CARAG	18	0

Top 10 Number of Total Cases

Neighborhood	Cases
Howe	56
Seward	54
Central	45
Lowry Hill East	37
Longfellow	33
Cooper	28
Whittier	25
Como	25
Marcy Holmes	21
East Phillips	19

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	0	4	0	0	1	5
Bancroft	3	4	0	0	0	7
Beltrami	1	0	0	0	0	1
Bryant	3	0	0	0	0	3
Camden Industrial	1	0	0	0	1	2
CARAG	8	0	5	0	5	18
Cedar Riverside	6	0	1	0	0	8
Central	15	20	4	2	2	45
Columbia Park	0	0	0	0	1	2
Como	22	0	0	0	1	25
Cooper	21	0	5	0	0	28
Corcoran	3	1	5	0	0	10
Downtown East	6	0	0	0	0	7
Downtown West	3	0	0	0	3	6
East Harriet	1	0	0	0	1	2
East Isles	1	0	0	0	0	2
East Phillips	5	7	4	0	2	19
ECCO	8	0	1	0	0	9
Elliot Park	6	0	0	0	1	8
Ericsson	1	0	0	0	0	1
Field	2	0	0	0	0	2
Folwell	2	0	1	0	0	3
Harrison	1	0	0	0	0	1
Hawthorne	2	1	0	0	0	3
Hiawatha	6	3	1	0	0	10
Holland	2	0	0	0	0	2
Howe	25	3	24	0	3	56
Keewaydin	9	0	3	0	0	12
Kenny	1	0	0	0	0	1
King Field	11	0	2	0	0	15
Logan Park	3	0	1	0	0	4
Longfellow	23	0	6	0	1	33
Loring Park	1	0	0	0	0	5

Lowry Hill East	29	2	2	0	1	37
Lyndale	3	0	2	0	0	5
Marcy Holmes	17	0	0	0	0	21
Midtown Phillips	7	2	1	0	0	10
Minnehaha	10	0	0	0	2	13
Morris Park	4	0	0	0	0	4
Near - North	2	0	0	0	0	2
Neighborhood Data Missing	7	0	0	0	0	8
North Loop	1	0	2	0	0	3
Northeast Park	2	0	0	0	1	3
Northrop	2	1	0	0	0	3
Phillips West	15	1	1	0	0	18
Powderhorn Park	8	2	0	0	5	15
Prospect Park - East River	10	0	0	0	5	15
Seward	17	1	32	0	3	54
Sheridan	1	0	0	0	0	1
St. Anthony East	2	0	0	0	0	3
St. Anthony West	3	0	1	0	0	5
Standish	7	3	0	0	4	14
Tangletown	4	0	1	0	0	6
University of Minnesota	4	0	2	0	5	11
Ventura Village	14	1	0	0	0	15
Victory	0	0	1	0	0	1
Wenonah	2	0	1	0	0	3
West Calhoun	1	0	0	0	0	1
Whittier	16	2	2	0	3	25
Willard - Hay	0	1	4	0	0	5