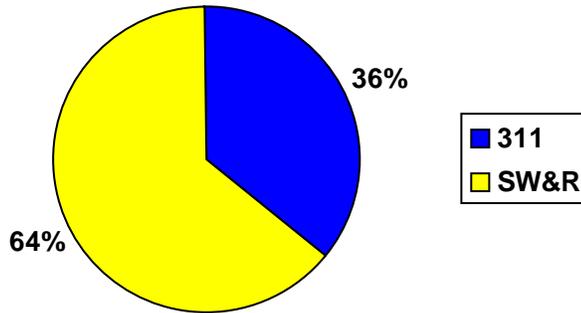




**Solid Waste & Recycling Graffiti Summary**  
**1/1/2010 through 1/29/2010**

During this time period Solid Waste & Recycling processed 568 graffiti cases.

**Graffiti Initial Case Entry**

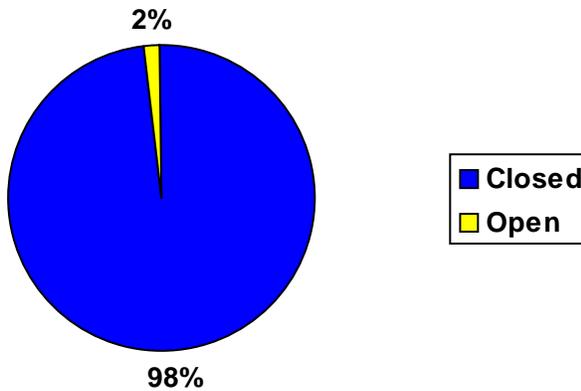


Name	Number of Cases
311	204
SW&R	364

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

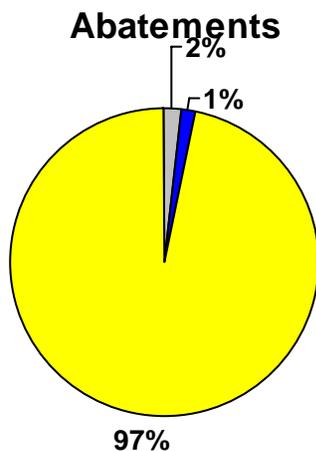


Status	Count
Closed	559
Open	9

Open cases are awaiting abatement information from the responsible party.

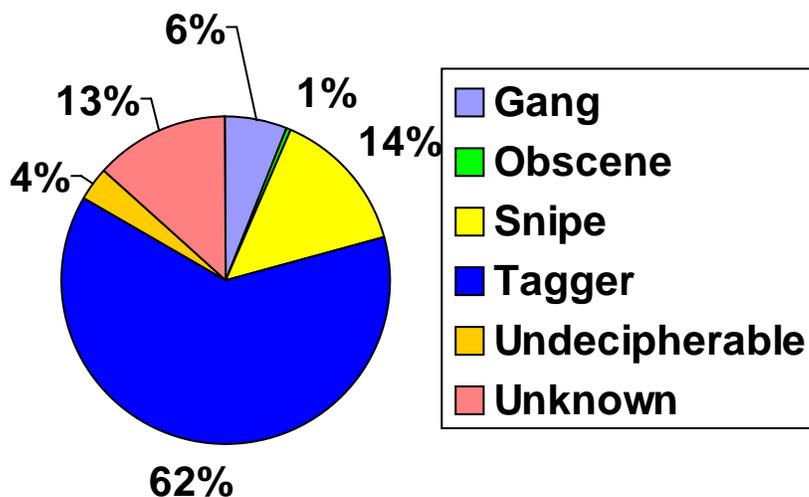
Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	330	96.77%
Other	7	2.05%
PW - Bridge	4	1.17%

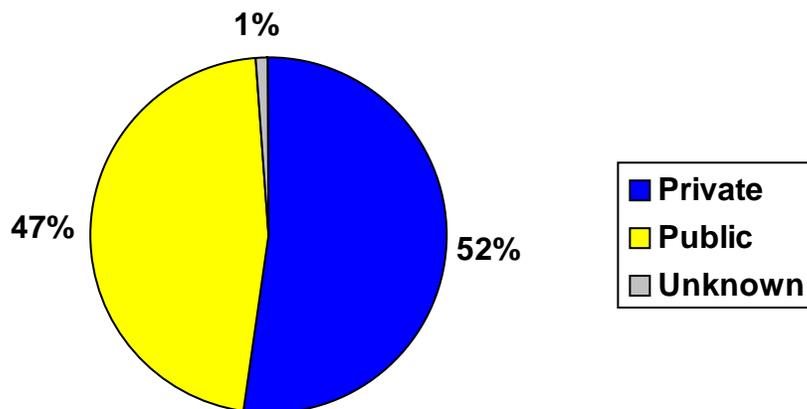
### Graffiti Type Summary



Type	Case Count
Gang	34
Obscene	4
Snipe	80
Tagger	355
Indecipherabl	20
Unknown	75
Total	568

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	296
Public	265
Unknown	7

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	101	3
Photo Taken	162	6
Updated/Notice Sent	143	6
Letter Sent	63	9
Compliance Check	91	17
Normal Abatement	50	12
Blitz Abatement	291	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	9	124
Abated	0	341
Already Removed	0	77
graffitiduplicate	0	6
graffitiunenforceable	0	2
Not Found	0	9
<b>Total</b>	<b>9</b>	<b>559</b>
<b>Grand Total</b>		<b>568</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

Agency	Graffiti Status		
	Open	Closed	Total
CBS Outdoor, Inc.	0	2	2
Inspections	0	2	2
LRT	0	4	4
Metro Transit	0	1	1
Minneapolis Park Board	0	3	3
Minneapolis Public Schools	0	1	1
MNDOT	0	5	5
PW - Bridge	0	8	8
PW - Solid Waste and Recycling	9	443	452
PW - Traffic	0	14	14
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	0	1	1
Unknown	0	71	71
US Postal Service	0	1	1
Waste Management	0	1	1
<b>Total</b>	<b>9</b>	<b>559</b>	<b>568</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Fulton	1	0
Harrison	1	2
Loring Park	1	12
Marcy Holmes	1	26
Neighborhood Data Missin	1	4
Phillips West	1	10
Powderhorn Park	1	16
Seward	1	36
Whittier	1	43
Windom	0	1

Neighborhood	Closed	Open
Whittier	43	1
Cooper	40	0
Seward	36	1
Marcy Holmes	26	1
Howe	26	0
Lowry Hill East	25	0
Longfellow	23	0
Powderhorn Park	16	1
Central	16	0
Como	15	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	44
Cooper	40
Seward	37
Marcy Holmes	27
Howe	26
Lowry Hill East	25
Longfellow	23
Powderhorn Park	17
Central	16
Como	15

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Bancroft	1	0	0	2	0	3
Beltrami	2	0	0	0	0	2
Bryant	4	0	0	0	0	4
CARAG	7	1	2	0	0	13
Cedar Riverside	3	0	2	0	2	7
Central	10	5	1	0	0	16
Cleveland	2	0	0	0	0	3
Como	13	0	2	0	0	15
Cooper	24	2	2	0	10	40
Corcoran	7	3	1	0	0	12
Diamond Lake	1	0	0	0	0	1
Downtown East	1	0	0	0	0	1
Downtown West	2	0	0	0	0	2
East Harriet	1	0	2	0	0	4
East Isles	3	0	2	0	0	5
East Phillips	6	2	3	0	1	12
ECCO	2	1	5	0	0	8
Elliot Park	6	0	0	0	0	6
Ericsson	4	0	3	0	1	10
Folwell	1	1	0	0	1	3
Fulton	1	0	0	0	0	1
Harrison	2	0	1	0	0	3
Hawthorne	1	0	0	0	0	1
Hiawatha	5	0	2	1	2	10
Howe	11	0	1	1	12	26
Jordan	0	0	1	0	0	1
Keewaydin	8	0	1	0	0	10
King Field	5	0	0	0	0	5
Lind - Bohanon	0	0	1	0	0	1
Logan Park	1	0	0	0	0	1
Longfellow	11	1	0	0	10	23
Loring Park	10	0	2	0	1	13
Lowry Hill	6	0	0	0	0	6

Lowry Hill East	19	1	1	0	4	25
Lyndale	2	2	1	0	0	5
Lynnhurst	2	0	1	0	0	3
Marcy Holmes	24	0	1	0	1	27
Midtown Phillips	4	0	3	0	0	7
Minnehaha	0	0	1	0	2	4
Morris Park	1	0	4	0	0	5
Near - North	1	1	1	0	0	3
Neighborhood Data Missing	3	0	0	0	2	5
Nicollet Island - East Bank	5	0	0	0	0	5
North Loop	1	0	1	0	0	2
Northeast Park	2	0	0	0	0	3
Northrop	1	0	2	0	0	3
Page	1	0	0	0	0	1
Phillips West	10	0	1	0	0	11
Powderhorn Park	6	5	2	0	3	17
Prospect Park - East River	9	0	5	0	1	15
Regina	2	0	2	0	0	4
Seward	27	0	1	0	7	37
Sheridan	2	0	0	0	1	3
Shingle Creek	0	1	0	0	0	1
St. Anthony East	2	0	0	0	0	2
St. Anthony West	4	0	2	0	0	6
Standish	0	7	2	0	3	13
Steven's Square - Loring H	4	0	0	0	1	6
Tangletown	3	0	0	0	0	3
University of Minnesota	7	0	0	0	4	11
Ventura Village	7	1	1	0	2	12
Victory	2	0	1	0	0	3
Webber - Camden	3	0	1	0	0	4
Wenonah	0	0	1	0	0	1
Whittier	33	0	10	0	1	44
Willard - Hay	7	0	1	0	0	8
Windom	0	0	0	0	0	1