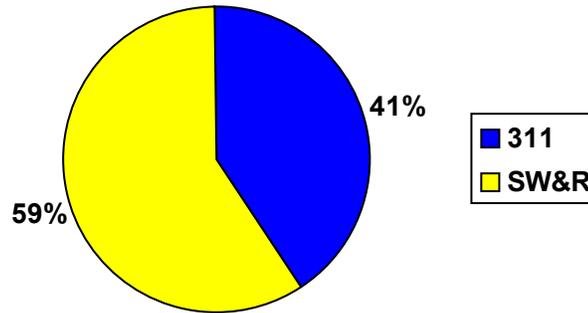




**Solid Waste & Recycling Graffiti Summary**  
**11/1/2011 through 11/30/2011**

During this time period Solid Waste & Recycling processed 590 graffiti cases.

**Graffiti Initial Case Entry**

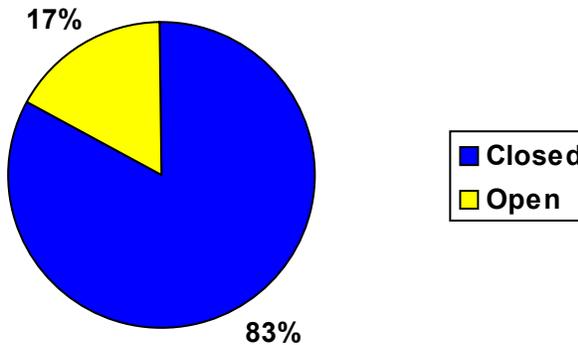


Name	Number of Cases
311	239
SW&R	351

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

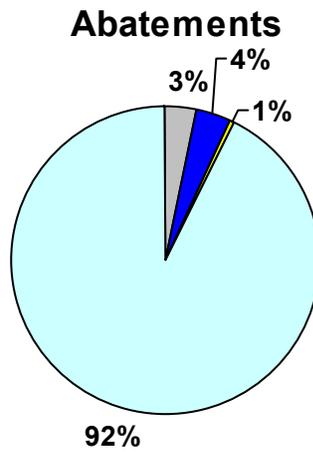


Status	Count
Closed	488
Open	102

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

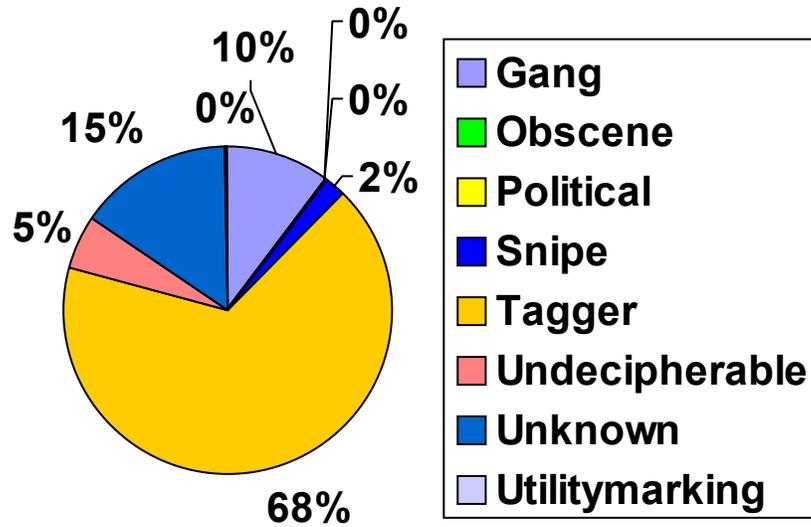
**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	255	92.39%
PW - Bridge	10	3.62%
Other	9	3.26%
PW - Traffic	2	0.72%

**Graffiti Type Summary:**

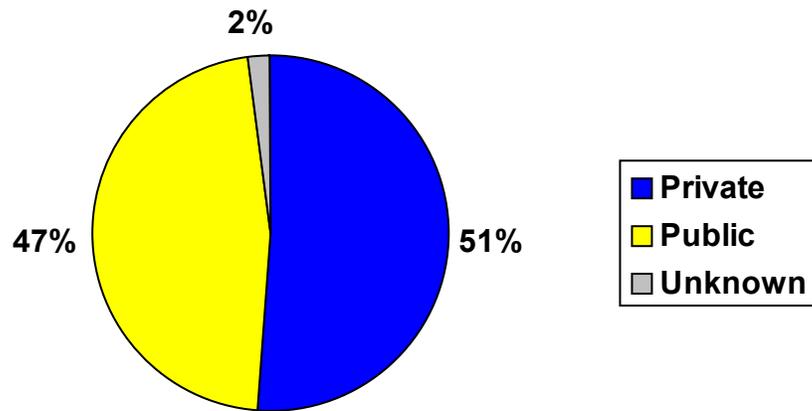
**Graffiti Type Summary**



Type	Case Count
Gang	60
Obscene	1
Political	2
Snipe	10
Tagger	394
Indecipherable	31
Unknown	91
Utilitymarking	1
<b>Total</b>	<b>590</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	301
Public	277
Unknown	12

**Task Summary:**

<b>Task</b>	<b>Count</b>	<b>Avg # of Days to Complete</b>
Request Approved	69	2
Photo Taken	323	3
Updated/Notice Sent	297	5
Letter Sent	74	5
Compliance Check	144	13
Normal Abatement	163	4
Blitz Abatement	113	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

311 Resolution Codes	Graffiti Status	
	Open	Closed
Not Found	0	6
graffitiunenforceable	0	2
graffitiduplicate	0	6
Already Removed	0	99
Abated	1	275
* No Resolution Code	101	100
<b>Total</b>	<b>102</b>	<b>488</b>

**Grand Total 590**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Public Works - Streets	0	1	1
Allied Waste	0	5	5
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	4	4
Hennepin County Maintenance Division	0	3	3
Inspections	1	0	1
LRT	0	1	1
Metro Transit	0	2	2
Minneapolis Park Board	0	4	4
No Agency Assigned	1	0	1
MNDOT	0	4	4
Xcel Energy	0	1	1
PW - Bridge	1	16	17
PW - Solid Waste and Recycling	97	355	452
PW - Traffic	0	16	16
Randy's Sanitation	0	1	1
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	0	1	1
Unknown	2	68	70
US Postal Service	0	1	1
Waste Management	0	1	1
Minneapolis Public Schools	0	1	1
<b>Total</b>	<b>102</b>	<b>488</b>	<b>590</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Whittier	12	43
Ventura Village	10	20
Longfellow	7	14
Central	5	35
Midtown Phillips	5	3
Standish	5	9
Jordan	4	8
Powderhorn Park	4	15
Steven's Square - Loring	4	6
Lowry Hill East	3	8

Neighborhood	Closed	Open
Whittier	43	12
Central	35	5
Elliot Park	34	3
Corcoran	34	2
Loring Park	28	3
Ventura Village	20	10
Downtown West	16	1
Powderhorn Park	15	4
Longfellow	14	7
Prospect Park - East River	13	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	55
Central	40
Elliot Park	37
Corcoran	36
Loring Park	31
Ventura Village	30
Longfellow	21
Powderhorn Park	19
Downtown West	17
Standish	14

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	0	3	1	1	0	5
Bancroft	3	1	0	1	0	5
CARAG	6	0	0	2	0	8
Cedar Riverside	9	0	0	1	0	10
Central	31	6	0	2	1	40
Cleveland	4	0	0	1	0	5
Como	10	0	0	0	2	12
Cooper	7	2	0	1	0	10
Corcoran	6	13	0	4	13	36
Downtown East	6	0	0	1	1	8
Downtown West	13	0	0	3	1	17
East Harriet	0	1	0	0	0	1
East Isles	6	0	0	1	1	8
East Phillips	6	1	0	2	1	10
ECCO	1	0	0	1	0	2
Elliot Park	36	0	0	0	1	37
Ericsson	1	0	0	0	0	1
Field	1	0	0	1	1	3
Folwell	1	0	0	0	0	1
Fulton	0	1	0	0	0	1
Hale	1	0	0	2	0	3
Harrison	5	0	0	0	0	5
Hawthorne	0	0	0	0	1	1
Hiawatha	2	0	0	2	1	5
Holland	5	0	0	1	0	6
Howe	7	1	0	3	0	11
Jordan	8	1	0	3	0	12
Keewaydin	0	0	0	0	1	1
Kenny	0	0	0	0	1	1
King Field	1	0	0	0	0	1
Logan Park	2	0	0	1	0	3
Longfellow	13	2	0	3	3	21
Loring Park	23	0	0	5	3	31

Lowry Hill East	8	0	0	3	0	11
Lyndale	2	2	0	0	2	6
Lynnhurst	1	0	0	0	0	1
Marcy Holmes	8	0	0	4	0	12
Marshall Terrace	0	0	0	1	0	1
McKinley	1	0	0	0	0	1
Mid - City Industrial	2	0	0	1	0	3
Midtown Phillips	6	2	0	0	0	8
Minnehaha	6	0	0	1	1	8
Morris Park	1	0	0	2	0	3
Near - North	3	0	0	0	0	3
Nicollet Island - East Bank	3	0	0	0	0	3
North Loop	5	1	0	0	0	6
Northeast Park	3	0	0	0	0	3
Northrop	0	0	0	0	1	1
Phillips West	8	0	0	3	1	12
Powderhorn Park	10	6	0	2	1	19
Prospect Park - East River	10	0	0	0	3	13
Seward	4	0	0	1	1	6
Sheridan	1	0	0	0	3	4
Shingle Creek	0	1	0	0	0	1
St. Anthony East	3	0	0	1	0	4
Standish	9	1	0	2	2	14
Steven's Square - Loring H	9	0	0	1	0	10
Sumner - Glenwood	0	1	0	0	0	1
Tangletown	4	0	0	1	0	5
University of Minnesota	4	0	0	5	1	10
Ventura Village	26	0	0	3	1	30
Victory	2	0	0	0	0	2
Waite Park	1	0	0	0	0	1
Webber - Camden	2	0	0	1	1	4
Wenonah	1	0	0	0	0	1
Whittier	34	13	0	6	2	55
Willard - Hay	1	0	0	1	0	2
Windom	0	1	0	0	0	1

Windom Park	2	0	0	1	1	4
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