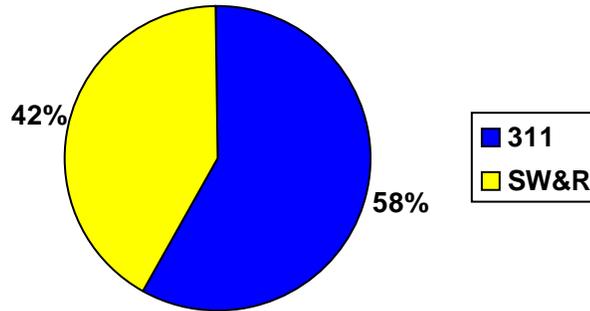




Solid Waste & Recycling Graffiti Summary
1/2/2007 through 12/31/2007

During this time period Solid Waste & Recycling processed 13442 graffiti cases.

Graffiti Initial Case Entry

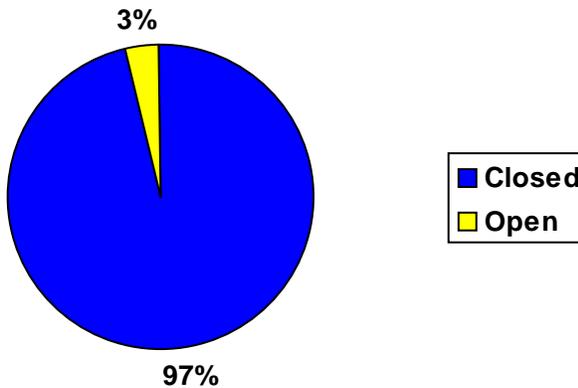


Name	Number of Cases
311	7768
SW&R	5674

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



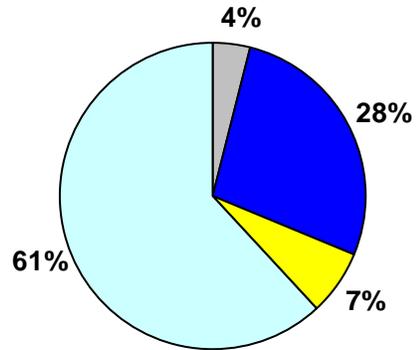
Status	Count
Closed	12974
Open	468

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

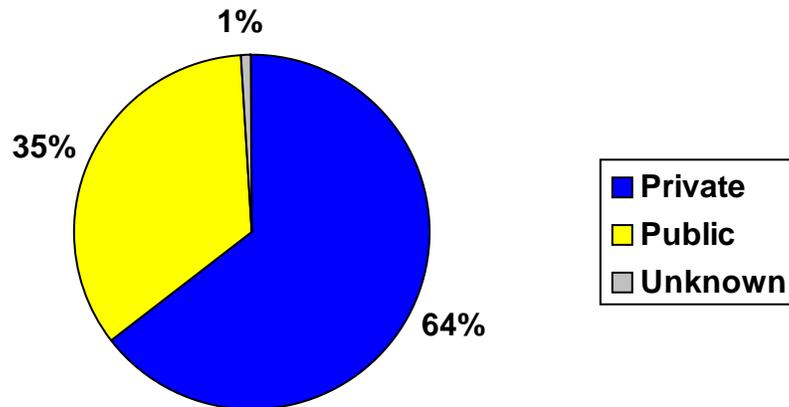
Abatements



Agency Name	Count	% of Total
SWR - Clean City	3035	61.74%
PW - Bridge	1362	27.71%
PW - Traffic	332	6.75%
Other	187	3.80%

Property Type for All Cases:

Public or Private Property



Property	Count
Private	8663
Public	4654
Unknown	125

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	4418	4
Photo Taken	5131	6
Updated/Notice Sent	5127	8
Letter Sent	2682	7
Compliance Check	3632	21
Normal Abatement	2290	17
Blitz Abatement	2626	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	444	2153
Abated	22	5683
Already Removed	2	4467
graffitiduplicate	0	46
graffitiunenforceable	0	4
Not Found	0	621
Total	468	12974

Grand Total 13442

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	23	24
Allied Waste	0	24	24
Aspen	0	29	29
BFI	0	26	26
Boone Trucking	0	5	5
Burlington Northern/Santa Fe	1	3	4
CBS Outdoor, Inc.	2	31	33
City Painter	70	1061	1131
CP Rail	1	0	1
CPED	0	2	2
Dick's Sanitation	0	10	10
Hennepin County Maintenance Division	1	2	3
Hennepin County Regional Railroad Author	0	1	1
Hennepin County Sentenced-to-Serve	0	6	6
Inspections	7	42	49
LRT	0	14	14
Metro Transit	4	136	140
Minneapolis Park Board	0	161	161
Minneapolis Property Services	1	5	6
Minneapolis Public Schools	0	30	30
MNDOT	77	68	145
MPLS Library	0	4	4
Public Works - Streets	0	12	12
PW - Bridge	1	1492	1493
PW - Solid Waste and Recycling	284	5675	5959
PW - Traffic	3	520	523
Quality Contracting	1	3	4
QWest	0	4	4
Randy's Sanitation	0	18	18
Sani-Masters	1	710	711
Swift Dumpster	0	6	6

U.S. Bench Company	2	29	31
Univeral Outdoor Advertising	0	19	19
Unknown	9	2561	2570
US Postal Service	2	114	116
Vasko's Dumpster	0	4	4
Veolia Environmental Services	0	1	1
Waste Management	0	105	105
Water - East Yard	0	1	1
Weller Disposal	0	14	14
Xcel Energy	0	3	3
Total	468	12974	13442

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	38	713
Whittier	34	808
Powderhorn Park	25	764
Lowry Hill East	24	623
Lyndale	22	266
Marcy Holmes	17	537
Prospect Park - East River	15	250
Seward	15	373
East Phillips	13	296
Loring Park	12	190

Neighborhood	Closed	Open
Whittier	808	34
Powderhorn Park	764	25
Central	713	38
Lowry Hill East	623	24
Marcy Holmes	537	17
Seward	373	15
Midtown Phillips	349	7
Standish	326	5
East Phillips	296	13
Como	280	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	842
Powderhorn Park	789
Central	751
Lowry Hill East	647
Marcy Holmes	554
Seward	388
Midtown Phillips	356
Standish	331
East Phillips	309
Longfellow	291

Graffiti Cases by Neighborhood:

Neighborhood	Open	Closed	Total
Armatage	1	26	27
Audubon Park	2	136	138
Bancroft	4	261	265
Beltrami	1	63	64
Bottineau	0	69	69
Bryant	8	175	183
Bryn - Mawr	5	35	40
Camden Industrial	1	17	18
CARAG	10	251	261
Cedar - Isles - Dean	1	33	34
Cedar Riverside	9	201	210
Central	38	713	751
Cleveland	2	46	48
Columbia Park	1	33	34
Como	2	280	282
Cooper	10	142	152
Corcoran	6	245	251
Diamond Lake	1	69	70
Downtown East	3	70	73
Downtown West	7	260	267
East Harriet	3	72	75
East Isles	5	158	163
East Phillips	13	296	309
ECCO	11	146	157
Elliot Park	2	94	96
Ericsson	0	75	75
Field	1	50	51
Folwell	2	54	56
Fulton	3	45	48
Hale	0	10	10
Harrison	4	88	92
Hawthorne	2	94	96
Hiawatha	3	197	200

Holland	4	137	141
Howe	5	201	206
Humboldt Industrial Area	0	5	5
Jordan	0	91	91
Keewaydin	0	37	37
Kenny	6	40	46
Kenwood	0	21	21
King Field	12	225	237
Lind - Bohanon	3	78	81
Linden Hills	2	80	82
Logan Park	1	129	130
Longfellow	12	279	291
Loring Park	12	190	202
Lowry Hill	6	172	178
Lowry Hill East	24	623	647
Lyndale	22	266	288
Lynnhurst	3	108	111
Marcy Holmes	17	537	554
Marshall Terrace	2	57	59
McKinley	4	58	62
Mid - City Industrial	2	14	16
Midtown Phillips	7	349	356
Minnehaha	2	89	91
Morris Park	0	99	99
Near - North	3	76	79
Nicollet Island - East Bank	2	113	115
North Loop	6	100	106
Northeast Park	2	67	69
Northrop	1	89	90
Page	1	23	24
Phillips West	5	178	183
Powderhorn Park	25	764	789
Prospect Park - East River	15	250	265
Regina	1	44	45
Seward	15	373	388

Sheridan	2	92	94
Shingle Creek	2	23	25
St. Anthony East	2	72	74
St. Anthony West	1	87	88
Standish	5	326	331
Stevens Square - Loring He	9	134	143
Sumner - Glenwood	0	5	5
Tangletown	2	152	154
Unassigned	0	2	2
University of Minnesota	6	108	114
Unknown	0	1	1
Ventura Village	9	240	249
Victory	3	60	63
Waite Park	0	64	64
Webber - Camden	3	56	59
Wenonah	4	99	103
West Calhoun	0	7	7
Whittier	34	808	842
Willard - Hay	1	65	66
Windom	1	40	41
Windom Park	1	67	68