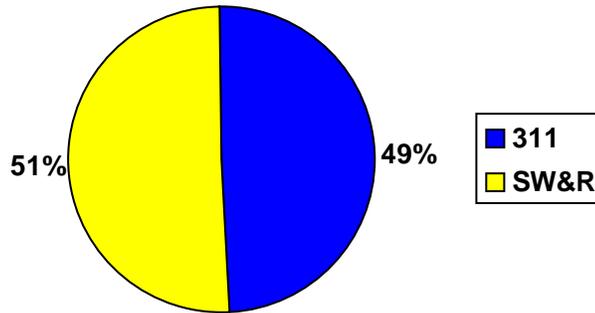




Solid Waste & Recycling Graffiti Summary
1/2/2009 through 12/31/2009

During this time period Solid Waste & Recycling processed 12531 graffiti cases.

Graffiti Initial Case Entry

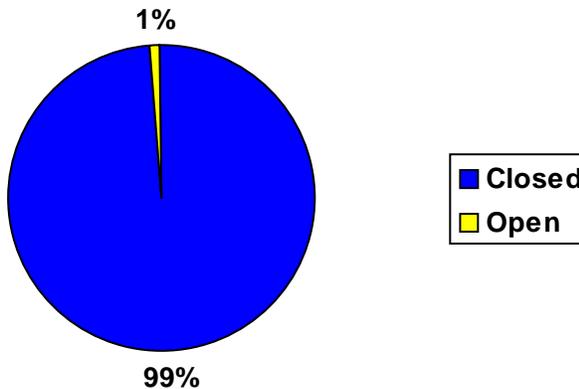


Name	Number of Cases
311	6121
SW&R	6410

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



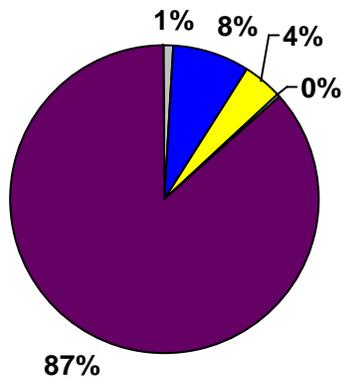
Status	Count
Closed	12401
Open	130

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

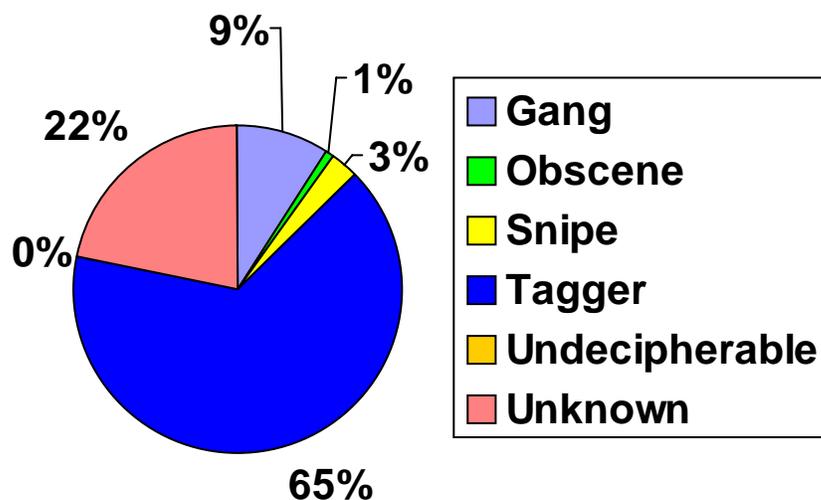
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	6835	86.52%
PW - Bridge	636	8.05%
PW - Traffic	340	4.30%
Other	88	1.11%
Sani-Masters	1	0.01%

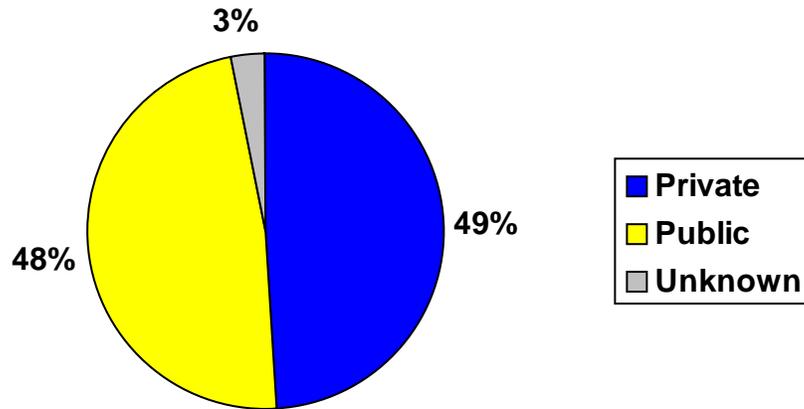
Graffiti Type Summary



Type	Case Count
Gang	1142
Obscene	104
Snipe	347
Tagger	8179
Indecipherabl	8
Unknown	2751
Total	12531

Property Type for All Cases:

Public or Private Property



Property	Count
Private	6109
Public	6050
Unknown	372

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	2916	4
Photo Taken	5640	6
Updated/Notice Sent	4667	8
Letter Sent	1485	6
Compliance Check	1860	16
Normal Abatement	2852	13
Blitz Abatement	5048	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	130	1750
Abated	0	7901
Already Removed	0	2295
graffitiduplicate	0	61
graffitiunenforceable	0	117
Not Found	0	277

Total 130 12401

Grand Total 12531

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Allied Waste	0	11	11
Aspen	0	4	4
BFI	0	10	10
Burlington Northern/Santa Fe	0	9	9
CBS Outdoor, Inc.	0	85	85
CP Rail	0	16	16
CPED	0	2	2
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	4	4
Hennepin County Regional Railroad Author	0	2	2
Hennepin County Sentenced-to-Serve	0	4	4
Hwy Tech	0	4	4
Inspections	0	44	44
LRT	0	12	12
Metro Transit	0	34	34
Minneapolis Park Board	0	116	116
Minneapolis Property Services	0	3	3
Minneapolis Public Schools	0	21	21
MNDOT	0	55	55
Public Works - Streets	0	9	9
PW - Bridge	0	719	719
PW - Solid Waste and Recycling	129	9296	9425
PW - Traffic	0	405	405
Quality Contracting	0	7	7
QWest	0	1	1
Randy's Sanitation	0	2	2
Sani-Masters	0	1	1
Swift Dumpster	0	1	1
U.S. Bench Company	0	12	12
Univeral Outdoor Advertising	0	7	7
Unknown	1	1461	1462

US Postal Service	0	12	12
Veolia Environmental Services	0	2	2
Waste Management	0	22	22
Water - East Yard	0	3	3
Weller Disposal	0	4	4

Total 130 12401 **12531**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	13	481
Longfellow	12	500
East Phillips	9	264
Howe	9	302
Whittier	9	879
Powderhorn Park	8	520
Steven's Square - Loring	6	158
Cooper	5	196
Corcoran	4	250
Ventura Village	3	317

Neighborhood	Closed	Open
Whittier	879	9
Marcy Holmes	627	1
Powderhorn Park	520	8
Como	511	2
Longfellow	500	12
Central	481	13
Seward	359	2
Midtown Phillips	345	3
Loring Park	338	0
Prospect Park - East River	331	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	888
Marcy Holmes	628
Powderhorn Park	528
Como	513
Longfellow	512
Central	494
Seward	361
Midtown Phillips	348
Loring Park	338
Prospect Park - East River	333

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Armatage	21	0	0	1	6	28
Audubon Park	24	6	1	3	10	49
Bancroft	46	30	6	0	22	117
Beltrami	32	2	0	1	6	42
Bottineau	55	6	0	0	14	92
Bryant	38	22	4	1	21	89
Bryn - Mawr	24	0	2	1	7	34
Camden Industrial	5	3	0	0	1	10
CARAG	167	1	15	0	18	202
Cedar - Isles - Dean	12	0	1	0	9	23
Cedar Riverside	187	1	4	3	21	244
Central	234	101	17	3	83	494
Cleveland	25	9	0	0	13	47
Columbia Park	22	1	0	1	2	26
Como	381	5	4	0	56	513
Cooper	163	2	1	1	25	201
Corcoran	137	48	8	3	44	254
Diamond Lake	29	1	2	1	10	43
Downtown East	56	0	0	0	12	73
Downtown West	191	1	2	0	49	294
East Harriet	62	2	4	1	17	86
East Isles	51	0	8	0	13	73
East Phillips	146	81	6	1	32	273
ECCO	85	0	4	1	8	98
Elliot Park	177	0	1	1	20	240
Ericsson	58	8	2	2	10	81
Field	42	2	1	0	10	57
Folwell	23	28	2	1	14	73
Fulton	14	1	0	0	6	24
Hale	7	0	2	0	2	11
Harrison	43	4	0	0	9	67
Hawthorne	48	12	9	2	6	80
Hiawatha	82	17	3	2	24	135

Holland	73	8	1	1	17	101
Howe	189	36	10	6	63	311
Humboldt Industrial Area	1	0	0	0	1	2
Jordan	39	13	10	4	10	80
Keewaydin	43	2	2	0	14	62
Kenny	13	0	0	0	2	15
Kenwood	8	0	0	0	0	8
King Field	102	19	6	4	22	178
Lind - Bohanon	4	5	0	0	3	12
Linden Hills	22	1	0	2	4	29
Logan Park	77	6	3	0	17	110
Longfellow	344	32	3	2	106	512
Loring Park	264	0	9	0	27	338
Lowry Hill	83	2	2	0	17	114
Lowry Hill East	238	1	11	2	39	298
Lyndale	166	39	9	0	25	273
Lynnhurst	42	0	4	2	14	62
Marcy Holmes	471	5	21	1	61	628
Marshall Terrace	15	2	0	0	5	24
McKinley	8	9	1	1	3	24
Mid - City Industrial	44	0	1	0	3	57
Midtown Phillips	145	115	6	2	73	348
Minnehaha	75	4	1	1	19	104
Morris Park	38	9	2	5	9	63
Near - North	62	14	12	3	16	127
Neighborhood Data Missing	101	20	2	2	28	160
Nicollet Island - East Bank	97	1	2	1	14	138
North Loop	92	1	0	1	8	144
Northeast Park	30	5	2	2	7	51
Northrop	33	9	4	0	9	62
Page	7	1	2	0	3	17
Phillips West	160	25	5	2	33	260
Powderhorn Park	250	131	16	3	98	528
Prospect Park - East River	304	2	0	0	25	333
Regina	39	14	1	0	10	67

Seward	275	9	16	0	30	361
Sheridan	53	8	8	2	8	93
Shingle Creek	9	3	4	5	2	23
St. Anthony East	29	0	6	0	5	54
St. Anthony West	80	1	2	2	6	108
Standish	92	42	7	2	39	199
Steven's Square - Loring H	140	0	1	0	19	164
Stevens Square - Loring He	1	0	0	0	0	1
Sumner - Glenwood	8	0	0	0	2	12
Tangletown	73	7	1	0	22	106
University of Minnesota	65	2	0	1	29	99
Ventura Village	231	25	8	0	33	320
Victory	12	4	2	0	7	25
Waite Park	8	0	0	2	2	12
Webber - Camden	17	13	2	5	5	44
Wenonah	15	8	3	0	5	32
West Calhoun	2	0	0	0	1	3
Whittier	640	40	23	5	103	888
Willard - Hay	43	50	4	3	24	136
Windom	14	4	3	0	6	29
Windom Park	6	1	0	0	1	9