

Pedestrian Advisory Committee

July 7, 2010

Winter Sidewalk Clearance

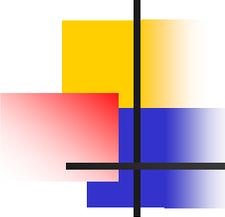
- Mike Kennedy

- Director, Transportation Maintenance & Repair
- mike.kennedy@ci.minneapolis.mn.us
- (612) 673-3759

- Dan Bauer

- Supervisor, Sidewalk Division
- dan.bauer@ci.minneapolis,mn.us
- (612) 673-2420





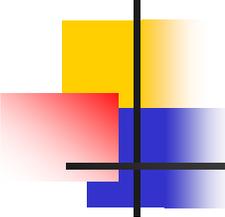
Guiding Ordinance

CHAPTER 445. SNOW AND ICE REMOVAL

- 445.20. Duty elsewhere.
 - WHO is responsible – Property Owner

- 445.30. Penalty; "daytime" defined.
 - Responsibilities, timeframes and penalties

- 445.35. Removal by city; assessment of costs.
 - Enforcement - Removal authority of City



The Numbers

- Approximately 2,000 miles of sidewalks
- "Owners:"
 - Residential and Commercial property owners
 - Government Agencies: City, Park Board, County, State, Federal
- Public Works maintains some for County and State via Maintenance Agreements
 - Includes 7 pedestrian bridges, 250 bridge sidewalks, some with stairs
- Public Works is charged with enforcing the sidewalk shoveling ordinances

Other facilities



- Bike lanes and trails
 - On-street bike lanes – PW
 - Off-street trails:
 - Some PW: e.g., Midtown Greenway
 - Many are Park Board
- Sidewalk corners:
 - To the gutter line, property owner
 - Beyond the gutter: PW will clear on as resources allow
- Hydrants: Ask for voluntary clearing by owners

Public Outreach - City Web site:

<http://www.ci.minneapolis.mn.us/snow/snow-shoveling-rules.asp>

The screenshot shows a Microsoft Internet Explorer browser window displaying the City of Minneapolis website. The address bar shows the URL: <http://www.ci.minneapolis.mn.us/snow/snow-shoveling-rules.asp>. The page title is "Snow Shoveling Rules - Microsoft Internet Explorer provided by City of Minneapolis".

The website header includes the City of Minneapolis logo and navigation tabs for "Residents", "Business", "Government", and "Visitors". A search bar and "311 Information" link are also present.

The main content area is titled "Snow Shoveling Rules" and features a sidebar with navigation links. The sidebar includes sections for "MINNEAPOLIS SNOW SEASON PARKING" (with links for Snow Emergency Parking Rules, Street Lookup, SnOasis Parking, Frequently Asked Questions, Report Snow and Ice), "Stay Informed" (with links for E-Mail/Text Message Snow Alerts, Snow Phone Alert, Be a Plow Pal, and Use Facebook to alert your friends), "General Information" (with links for Winter Parking Basics and Snow Plowing Basics), and "Non-English Information" (with links for Español and Soomaaliga).

The main content area contains the following text and graphics:

Snow Shoveling Rules

Keeping our sidewalks free of ice and snow is the neighborly thing to do, and it's the law. For your own benefit and to help your neighbors, people pushing strollers or using wheelchairs, and the many people in Minneapolis who walk, please do your part.



Minneapolis Ordinance requires that property owners clear sidewalks after the end of a snowfall within

- 24 hours for homes and duplexes
- Four daytime hours for apartment and commercial buildings (daytime hours begin at 8 am)

When you shovel snow and clear ice

- Shovel the sidewalks on all sides of your property, the full width of the sidewalk down to the bare pavement.
- Remove all ice from sidewalks. After the sidewalk is cleared, sprinkling a little sand can help prevent slipping on frosty sidewalks.
- Pile snow into your yard and boulevard. It's against the law to shovel snow into streets and alleys.
- If you have corner property, clear curb cuts at corners and crosswalks to the street gutter. You are not required to clear snow ridges or piles left by the plows *beyond* the gutter – City crews sometimes return to do that, but if they can't your neighbors would appreciate it if you could clear an opening to get through.

Avoid a ticket

- If the City of Minneapolis gets a complaint or discovers that a sidewalk is

The browser's taskbar at the bottom shows the Start button and several open applications: "Inbox - Microsoft Out...", "Microsoft PowerPoint...", "Snow Shoveling Rules...", and "2009-2010 season". The system tray on the right shows the time as 1:21 PM and 100% zoom.

Public Outreach

Annual November Utility bill inserts



**Make your
snow season
tow-free**

Find out if the City of Minneapolis has declared a Snow Emergency.

- Call 612-348-SNOW
- Use your computer:
www.ci.minneapolis.mn.us
- Watch local TV news or City Cable TV channels 14 and 79
- Listen to the radio
- Better yet, sign up for an e-mail alert or text message:
 - 1) Go to: www.ci.minneapolis.mn.us
 - 2) Click on the e-subscribe box and follow the instructions.

Español: 612-348-SNOW (7669)
(Spanish Snow Emergency hotline)

Soomaali: 612-348-SNOW (7669)
(Somali Snow Emergency hotline)

Hmoob: 612-348-SNOW (7669)
(Hmong Snow Emergency hotline)



For more information, please visit
www.ci.minneapolis.mn.us/snow

348-SNOW



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Hmoob: 612-348-SNOW (7669)
(Hmong Snow Emergency hotline)



For more information, please visit
www.ci.minneapolis.mn.us/snow

348-SNOW

Don't forget to keep your sidewalks shoveled!

Please remember to shovel your sidewalks. Children walking to school, your neighbors walking to work, your postal carrier, and especially folks who have a difficult time getting around even without ice and snow rely on you to keep your sidewalks safe.

And it's the law. **City ordinances** require that **commercial properties clear the walks within 4 daylight hours** after the snow stops falling; **residential properties have 24 hours** to shovel the walks. Failure to shovel your walk could lead to a ticket *plus* the cost of City crews shoveling it.



For more information,
please call **311**

And don't forget your garbage and recycling containers.

Shovel a 36-inch-wide path from your garbage cart and recycling bin to the street or alley.

City ordinances require this path be cleared for **garbage carts and recycling bins within 48 hours** after the snow stops falling. If City crews have to clear them, a fee of **\$30 per cart or bin** will be added to your utility bill.

**Solid Waste & Recycling
612-673-2917**

Need a Translation?

Attention: If you want help translating this information, call 612-673-3737.

Atención: Si desea recibir asistencia gratuita para traducir esta información, llame 612-673-2700.

Ogwo: Haddii aad dooneeyso in lagaa kaalmeeyo tarjamadda macluumaadkani oo lacag la' aan wac 612-673-3500.

Ceeb toom: Yog loj xav tau kev pab tshais cov xov no rau loj dawb, hu 612-673-2800.

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Public Outreach – Media

Sidewalk Inspectors Walk The Snow Beat - wcco.com - Microsoft Internet Explorer provided by City of Minneapolis

http://wcco.com/topstories/Jim.Glenn.Minneapolis.2.353864.html

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Search wcco.com GO

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ENTERTAINMENT

Local Motion
The Trusted Mover. Moving, storage, packing and free box use!
www.LocalMotion.com

Gov't Short Sale Program
Gov't HAFA program offers \$3,000 in assistance. See if your eligible!
www.mnhafa.com

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Dec 16, 2005 11:39 am US/Central

Sidewalk Inspectors Walk The Snow Beat

by Mary Ten

Minneapolis (WCCO) — Jim Glenn is a Minneapolis sidewalk inspector, touring the streets of Minnesota's largest city.



"Once in a while I get a call complaining, 'Oh, why are you picking on me?'" Glenn said. "What about my neighbor over there and they'll give me a few more addresses."

But a lot of folks actually love what he does.

Tiffany Carlson depends on her wheelchair to roll her around.

"That's a curb cut over there covered in snow," she said. "In the spring and summer I can get over there, but now I can't."

"You basically can't go out and go on the sidewalks for a few months at least," Carlson added.

1 of 3 Click to enlarge CBS

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Patrols Look For Unshoveled Sidewalks

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start

Inbox - Microsoft Out... 2009-2010 season Microsoft PowerPoint ... Sidewalk Inspectors ...

Internet 100%

1:53 PM

Public Outreach

- Produced Snow Shoveling Flyer
- Created letter to Block clubs etc. from City Engineer, and Pedestrian Update Subscribers



Keeping our sidewalks free of ice and snow is the neighborly thing to do ...

Together, we are all responsible for keeping Minneapolis safe and comfortable for winter walking. For your own benefit and to help your neighbors, people pushing strollers or using wheelchairs, and the many people in Minneapolis who walk, please do your part. ... and it's the law.

Minneapolis ordinance requires that property owners clear sidewalks after a snowfall within

- 24 hours for houses and duplexes
- Four daytime hours for apartment and commercial buildings

When you shovel snow and clear ice

- Shovel the sidewalks on all sides of your property, the full width of the sidewalk down to the bare pavement.
- Remove all ice from sidewalks. After the sidewalk is clear, sprinkling a little sand can help prevent slipping on frosty sidewalks.
- Pile snow only your yard and boulevard.
- It's against the law to shovel snow into streets and alleys.
- If you have corner property, clear curb cuts at corners and crosswalks to the street gutter. You are not required to clear snow ridges or piles left by the plows beyond the gutter - City crews sometimes return to do that, but if they can't your neighbors would appreciate it if you could clear an opening to get through.

Avoid a ticket

- If the City of Minneapolis gets a complaint or discovers that a sidewalk is not properly cleared, Public Works will inspect the sidewalk and give the property owners a chance to clear it.
- If the sidewalk has not been cleared upon re-inspection, the property owner may be issued a citation with a fine.
- Crews will remove the snow and ice from the sidewalk. Property owners will be billed for this service, and unpaid bills will be added to the owner's property tax.

Remember

- You are as responsible for clearing ice on your sidewalk as clearing snow. Ice can be more dangerous and irritating than snow.
- The sooner and more completely you shovel, the less likely ice will form.
- Make arrangements for someone to take over while you are on vacation.

Minneapolis Public Works

For more information:
Call 311 or visit www.ci.minneapolis.mn.us/sidewalks

Need help?

Community groups in Minneapolis shovel for seniors and people with disabilities for a fee. For more information, call 873-3004.

Free sand is available to Minneapolis residents at:
6026 Harriet Ave. S. on West 60th Street between Lyndale and Harter
3607 E. 46th St. between Steffen Avenue and the railroad tracks
1800 Washington St. NE 15th and Johnson
988 Aldrich Ave. N. East 27th Street, just east of Longfellow Avenue near the Public Works gate

Want to go the extra mile?

Are there neighbors on your street who are elderly, have a disability or may have a hard time shoveling for any reason? Work with your neighbors to give a hand and ensure your entire block is safe and accessible to all.

Report sidewalks that need shoveling

To report a sidewalk that is not shoveled, call 311 or visit www.ci.minneapolis.mn.us/311



From: Cooper, Bob L.
Sent: Friday, January 15, 2010 11:09 AM
To: Cooper, Bob L.
Cc: Eason, Dan F.
Subject: Winter sidewalks

Dear neighborhood associations and block clubs:

With approximately 2,000 miles of sidewalks and many great places to walk, Minneapolis should be a great walking city all year-round. The sidewalks that are not cleared of snow can be unsafe, remaining icy and slippery all winter. As winter approaches, we know we have neighbors who will be faced with sidewalks that need clearing so they can get around.

Property owners are responsible for clearing their sidewalks, and we know that property owners are more likely to keep their sidewalks cleared of snow and ice when everyone in the neighborhood is pitching in and doing the same. While we have City staff responding to complaints of unshoveled sidewalks, we know that our enforcement levels of orders and fines are limited as far as getting the sidewalk cleared quickly. We also know that some people just need help clearing their sidewalks.

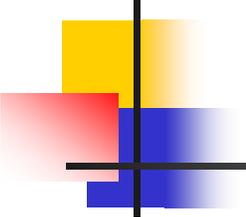
On the neighborhood and block club level, you might know the sidewalks where people need help clearing ice and snow. We encourage block club leaders and others to be good neighbors and look out for sidewalks that need attention, whether a neighborhood or block sets up a formal volunteer program, organizes a hot chocolate and shoveling party, or simply encourages their neighbors to pitch in when they look up and down the block and realize someone needs help.

If there are vacant properties in your neighborhood, you could help shovel those sidewalks. If there are corners that have snow piles left by snowplows and City crews haven't yet come to clear them, you could help clear these corners. As always, to report unshoveled sidewalks, please call 311 or go to www.ci.minneapolis.mn.us/311.

For information on the City's sidewalk shoveling rules, visit www.ci.minneapolis.mn.us/sidewalks. The Web site includes a downloadable flyer that you can print and share at neighborhood meetings or forward to folks in your neighborhood.

Thank you for doing your part and whatever acts you can to help keep Minneapolis walkable for your neighbors all year.

Sincerely,
Steve Koike
Director of Public Works/City Engineer

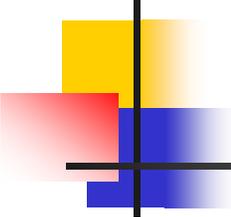


Public Outreach - Other

- Minneapolis Cable TV promos.
- News releases
- **Mention it every time we can!**
 - Snow Emergency Alerts
 - Phone alerts
 - E-mail alerts, etc.
 - Web Snow Page information text box
 - Social Networking Media

facebook

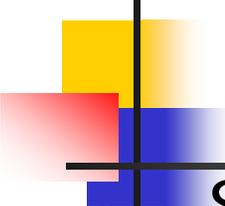
twitter



Enforcement Process

- Sidewalk Department
 - 3 Field Inspectors
 - Some help from other work units for managing enforcement and work orders
- Managed generally on a complaint basis, but some proactive inspections as time and resources allow
- Protocols worked out with 311





Enforcement Process

1. Snow Event occurs
2. Inspectors visit complaint locations
3. Warning letters written
4. Re-inspections: 2 Days commercial; 5 days residential
5. If not cleared, a citation (\$102) can be written, and a work order to Street Department is created
6. If/when work performed, owner billed or assessed.
7. Previously appeals went to Council; now working on an Administrative hearing process



Lagan | Web

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You are here: [Home](#) | [Cases](#)

[New Case](#) | [Take Cases](#) | [Case Search](#) | [More Actions](#) ▼

<u>Reference</u>	<u>Title</u>	<u>Associated</u>	<u>Subject</u>	<u>Reason</u>
101000379557	Request Call from Sidewalk Inspector	100 WASHINGTON AVE S, MINNEAPOLIS, MN	Sidewalks	Inspection
101000379534	Sidewalk Obstruction Complaint	Intersection of DOWLING AVE N and MORGAN AVE N	Sidewalks	Complaints
101000379520	Sidewalk Obstruction Complaint	Intersection of DOWLING AVE N and LOGAN AVE N	Sidewalks	Complaints
101000379384	Sidewalk Obstruction Complaint	1300 MAIN ST NE, MINNEAPOLIS, MN, 55413	Sidewalks	Complaints
101000379259	Sidewalk Structural Complaint	3515 RUSSELL AVE N, MINNEAPOLIS, MN, 55412	Sidewalks	Complaints
101000378785	Sidewalk Obstruction Complaint	1610 CALIFORNIA ST NE, MINNEAPOLIS, MN, 55413	Sidewalks	Complaints
101000378392	Sidewalk Repair Notice Question	2417 LYNDALE AVE S, MINNEAPOLIS, MN, 55405	Sidewalks	Inspection
101000377192	Sidewalk Structural Complaint	925 4TH ST SE, MINNEAPOLIS, MN, 55414	Sidewalks	Complaints
101000374089	Sidewalk Structural Complaint	734 JACKSON ST NE, MINNEAPOLIS, MN, 55413	Sidewalks	Complaints
101000374067	Sidewalk Structural Complaint	1015 7TH ST SE, MINNEAPOLIS, MN, 55414	Sidewalks	Complaints

From our 311 system we receive snow complaints to investigate

Snow Complaints [Close] [Print] [Refresh] [New]

CRM Complaints 1 Records

Address	CRM Number	CRM Date	Dst	Status	InspRec
331 2ND AVE S	101000341466	4/11/2010	2	New	

Show
District: ALL [v]
 New
 All
[Google Map](#)

[311 Record](#) Taken: 4/11/2010 3:25:00 PM Taken By: 311-Operator Ward: 7
Details: Describe: this is a test to determine if interfaces are working please disregard if you receive this test
Condition: Other
Type Of Property: Com-Other
Cover Property: [v]

Previous Complaints 0 Records

Address	CRM Number	CRM Date	Dst	Status	InspRec
---------	------------	----------	-----	--------	---------

Show
 Same Address
 Same Block
 Same Street
 All

Inspection Records 0 Records OCA - Original Complaint Address. Report Has Been Changed

Address	CRM Number	Insp Rec	Status - Last Inspection
---------	------------	----------	--------------------------

Summary
Go To

Make Inspection Report or Mark as In Process
 New Property Or Repeat Property - Make Report(Open) In Process(Open-Duplicate) **Make Rpt**

Assign Inspector

The 311 complaints are linked to our snow database (Microsoft Access)

Snow Complaints [Close] [Print] [Refresh] [New]

CRM Complaints 1 Records

Address	CRM Number	CRM Date	Dst	Status	InspRec
331 2ND AVE S	101000341466	4/11/2010	2	New	

Show
District: ALL [v]
 New
 All
[Google Map](#)

[311 Record](#) Taken: 4/11/2010 3:25:00 PM Taken By: 311-Operator Ward: 7
Details: Describe: this is a test to determine if interfaces are working please disregard if you receive this test
Condition: Other
Type Of Property: Com-Other

Previous Complaints 0 Records

Address	CRM Number	CRM Date	Dst	Status	InspRec
---------	------------	----------	-----	--------	---------

Show
 Same Address
 Same Block
 Same Street
 All

Inspection Records 0 Records OCA - Original Complaint Address. Report Has Been Changed

Address	CRM Number	Insp Rec	Status - Last Inspection
---------	------------	----------	--------------------------

Summary
Go To

Make Inspection Report or Mark as In Process
 New Property Or Repeat Property - Make Report(Open) In Process(Open-Duplicate) **Make Rpt**

Assign Inspector

Each inspector takes a new complaint and creates a new record to add to the snow database (or closes the complaint if it is a duplicate record currently in the inspection process)

Snow Removal - [SNOW REMOVAL]

Exit Edit

Admin Update Remail Browse Notes Summary Reports Search Complaints Print New

SIDEWALK SNOW REMOVAL INSPECTION REPORT Find Record

Season **09_10** [Property History](#) [Google Map](#)

Record # **5765** Org #

CRM Number 101000329975 [311 Record](#)

Date Taken By

Public Field

District Ward

P I D [Henn Co Web Site](#)

Location

Lot Front on:

Mail To Taxpayer (X)
 Tenant
 Contact Person

Corner Lot

Lot Side on:

Taxpayer

Property Type Description

1st Inspection 2nd Inspection Tags Work Orders Bills

Date Inspector

Action Sent Condition

Returned No New Txp Snow Depth

Letter Note

Comments

Show Records District

All Open New

Sort By Address Record #

Taxpayer information is added from the Hennepin County tax database to the new complaint record

Snow Removal - [SNOW REMOVAL]

Exit Edit

Admin Update Remail Browse Notes Summary Reports Search Complaints Print New

SIDEWALK SNOW REMOVAL INSPECTION REPORT Find Record

Season **09_10** [Property History](#) [Google Map](#)
 Record # **5765** Org #

CRM Number 101000329975 [311 Record](#)
 Date Taken By
 Public Field

District Ward
 P I D [Henn Co Web Site](#)
 Location

Lot Front on:
 Corner Lot

Lot Side on:

Taxpayer

Mail To
 Taxpayer (X)
 Tenant
 Contact Person

Property
 Type Description

1st Inspection 2nd Inspection Tags Work Orders Bills

Date Inspector
 Action Sent
 Returned No New Txp Condition
 Snow Depth

Letter Note
 Comments

Show Records
 District
 All
 Open
 New
 Sort By
 Address
 Record #

The inspector drives to the location and enters information for the 1st inspection including information such as snow depth and action to be taken (send a warning letter, or no problem found)

BJ FLOYD
4692 BRYANT AVE NO
MPLS MN 55412

Property Address 4692 BRYANT AVE N

The above property address has been inspected and found to be in violation of the Snow And Ice Removal Ordinance.

This letter is to inform you, as owner and/or taxpayer of record, that if the snow and ice is not removed within five (5) days, that City Forces will remove it and bill you directly, as provided in Ordinance #445.35. If said charges are not paid within ninety (90) days after a bill of charges has been mailed to the owner, the City Council shall assess the amount of such charges as a Special Assessment against

A letter is sent out to warn the property owner that a new inspection will be done in the next few days (a week later) and the potential fines and charges involved with not removing snow/ice

Snow Removal - [SNOW REMOVAL]

Exit Edit

Admin Update Remail Browse Notes Summary Reports Search Complaints Print New

SIDEWALK SNOW REMOVAL INSPECTION REPORT Find Record

Season **09_10** [Property History](#) [Google Map](#)

Record # **5761** Org #

District Ward [Get Prop Info](#)

P I D [Henn Co Web Site](#)

Lot Front on:

Corner Lot

Lot Side on:

Taxpayer

CRM Number 101000329977 [311 Record](#)

Date Taken By
 Public Field [Comments](#)

Location

Mail To

Taxpayer (X)
 Tenant
 Contact Person

Property
 Type Description

1st Inspection 2nd Inspection Tags Work Orders Bills

Date Inspector Condition
 Action Tagee Snow Depth
 Tag # Give More Time St Dst [Comments](#)
 Comments

Show Records
 District
 All
 Open
 New

Sort By
 Address
 Record #

3/2/10 847-507-5561 Shawn 2717 1st Ave S He said it was shoveled but maybe it was icy? What is the issue?
 Left a message with inspection conditions and my number. Suggested sand and salt on icy patches to loosen things up.

A week later a second inspection is done and the same info is collected – the action taken could be OK, Give More Time, or Remove

PRINT ALL ENTRIES • USE BALL POINT PEN • Press Hard

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UT-3.3 (7/93) State of New York • Department of Motor Vehicles

SIMPLIFIED TRAFFIC INFORMATION For Court Use

TS 327142 4

Last Name (Defendant) _____ First Name _____ M.I. _____

Number and Street _____

City _____ State _____ Zip Code _____

Motorist Identification Number _____

Lic. State	Lic. Class	Date Expires	Sex	Date of Birth	Com. Veh.	Bus	Haz. Mat.
------------	------------	--------------	-----	---------------	-----------	-----	-----------

Plate Number _____ Reg. State _____ Reg. Type _____ Color _____ Veh. Type _____

Vehicle Year/Make _____ Operator Owns Vehicle Yes No

People of the State of New York Versus Defendant The Undersigned Officer Accuses Defendant of the Following Offense Committed On:

Weekday _____ Date of Offense _____ Time _____ AT _____ M _____

Street Name _____ Hwy. Type _____ Hwy. No. _____

ON _____ Location Code _____

IN C/T/V OF _____ CO. OF _____

IN VIOLATION OF NYS V&T Law 01 Other Law

Sec. _____ Sub. _____

Description of Violation _____ MPH _____ MPH Zone _____

AFFIRMED UNDER PENALTY OF PERJURY

(Officer's Signature) _____

Officer Operating Radar _____

Date of Affirmation _____

NCIC/ORI	DIV/Troop	PCT/Zone	Sector/Station
----------	-----------	----------	----------------

Officer's Last Name (print) _____ F.I. _____ M.I. _____ Badge/Shield _____

YOU ARE HEREBY DIRECTED TO APPEAR IN THE

City _____ Town _____ Village _____ COURT _____ OF _____ Address _____

City _____ State _____ Zip _____ Court Code _____

Date _____ Time _____ Justice Code _____

ON _____ AT _____ M _____

Charge Convicted of _____ Law Convicted of V&T Other _____ Date Adjudicated _____

Sec. _____ Sub. _____ Same as Above _____ Date _____ Sentence Imposed _____

Disposition/Sentence _____ Fine \$ _____ Surcharge \$ _____

Notice of Correction Bail Forfeiture Amount \$ _____ Date of Bail Forfeiture _____ Trial yes no

Revoked <input type="checkbox"/> Mand. <input type="checkbox"/> Perm. <input type="checkbox"/> days	Suspended <input type="checkbox"/> Mand. <input type="checkbox"/> Perm. <input type="checkbox"/> days	Revoked <input type="checkbox"/> Suspended <input type="checkbox"/> days
---	---	--

A ticket (tag) might also be mailed to the property owner, payable to Hennepin County

Update

Close **Update**

No Taxpayer No Tenant Tags **Work Orders**

These properties are marked for Removal, Streets Issue or Other Agency. Removals must have St Dst, Corner Property Yes or No and appropriate Frontages and Street On Names entered. Streets Issue must have a St Dst and Work Note. Other Agency must have Agency, Contact Date and Work Note.

Select District
All

Rec	CRM Number	Address	Action Date	Action
1234	112500	123 4th St N	01/05/10	Tag-Remove

Create Work Orders
 All
 Individually
 Create

Taxpayer Tenant **1st Inspection** **2nd Inspection**

Date: 1/5/2010 Inspector: MH Condition: NOT WIDE ENOUGH
 Action: Tag-Remove Targee: Taxpayer Snow Depth: 2-4"
 Tag #: 12312313123 More Time:
 2nd Comments:
 1st Comments:
 Work Note:

St Dst: 1 [Henn Co Map](#)
 Corner Lot: Yes
 Lot Front: 50
 on: 1ST AVE N E
 Lot Side: 150
 on: 2 1/2 ST N E

A work order is created and automatically generates an email to Street Maintenance to do snow/ice removal at each location



Street Maintenance crews take before and after photos which can be linked to the Sidewalk Division snow database - They send Sidewalk Division the amount spent on removal

Property Address: 3900 11TH AVE S

Property Identification Number: 11 028 24 21 0160

On 1/11/2010, you were notified that the public sidewalk at the above property address had not been properly cleared of snow and ice, in violation of Chapter 445, Snow and Ice Removal, of the Minneapolis Code of Ordinances.

When this property was inspected again on 1/20/2010 it was found to still be in violation and orders were written to have city crews remove the snow and ice. City crews cleared the sidewalk on 2/26/2010. You are now responsible for the cost of this work.

The amount due for this work is \$348.00 . If payment is not received by 6/2/2010, the cost will be added to the property real estate tax statement as a special assessment.

Make your check payable to: Minneapolis Finance Department

Mail your payment in the envelope provided to: City of Minneapolis Sidewalk Div
350 South 5th Street - Room 201
Minneapolis, Mn 55415-1390

If you have any questions please call (612)673-2420 between 8:00 and 9:30 a.m. Monday through Friday.

RETURN THIS PORTION WITH YOUR PAYMENT

3/4/2010

City of Minneapolis Sidewalk Division
350 South 5th Street - Room 201

2550

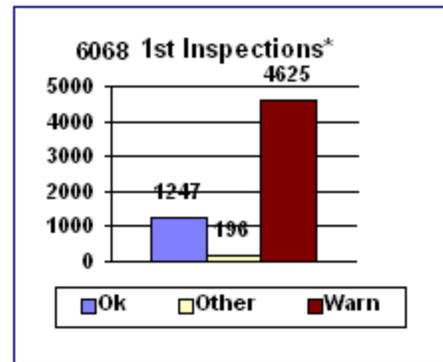
Then Sidewalk Division mails a bill to the taxpayer

Results:

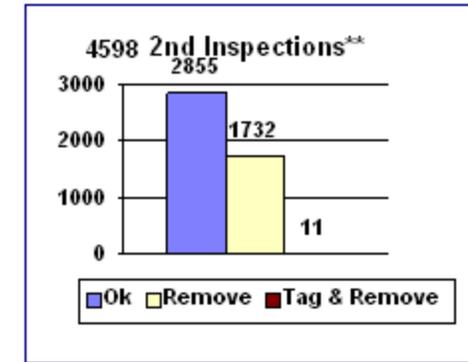
2009 – 2010 season

- 6,068 total complaints
- 4,598 2nd inspections

Year to Date



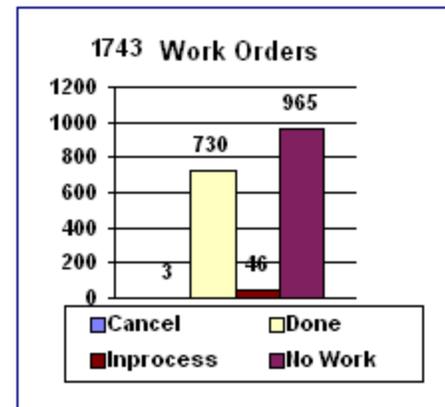
*Does not include Warnings Letters sent upon receipt of complaint. Others are Streets Issue or Other Agency.



**Does not include Move Time given.

- 730 sidewalks cleared by PW

- Note: No work on 965 (end of season; minimal resources)



Pedestrian Advisory Committee

July 7, 2010

Winter Sidewalk Clearance

- Thank you!
- *Questions?*

