Minneapolis
City of Lakes

CITY OF MINNEAPOLIS, MN

RESIDENT SURVEY

REPORT OF RESULTS ZONING, PLANNING AND COMMUNITY DEVELOPMENT

February 2013

Prepared by:

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RESIDENT SURVEY TEAM

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SURVEY PURPOSE AND METHODS

The City of Minneapolis contracted with National Research Center, Inc. (NRC) to conduct a citywide resident survey. The Minneapolis Resident Survey gives residents the opportunity to rate the quality of life in the city, service delivery and their satisfaction with local government. The survey also permits residents to provide feedback to government on what is working well and what is not, and to share their priorities for community planning and resource allocation.

Resident perspectives provide context that will be used by the City of Minneapolis to assess trends in its performance. To this end, the 2012 Minneapolis Resident Survey is the sixth iteration, including the baseline study conducted in 2001. This is the fourth iteration conducted by NRC. This report describes results pertaining to zoning, planning and community development; the comprehensive report of results is available under separate cover.

The Minneapolis Resident Survey was administered by phone to a representative sample of Minneapolis residents from October 11, 2012 to November 28, 2012. A total of 1,378 surveys were completed. About one-quarter of the interviews was completed with people of color, one-quarter was with cell phone users[2] and at least 94 interviews were completed in each of the 11 community planning districts. Nineteen interviews were completed in a language other than English. The overall response rate was 20%.

Survey results were weighted so that respondent age, gender, ethnicity, race, home ownership versus renting status and home location (community planning district) represented as closely as possible the proportions of the entire city. The margin of error is plus or minus three percentage points around any given percent for all respondents. For comparisons by survey year, the margin of error is plus or minus four percentage points around any given percentage point.

UNDERSTANDING THE RESULTS

For the most part, the "percent positive" is reported in the report body tables and charts. The percent positive is the combination of the top two most positive response options (i.e., "very good" and "good," "strongly agree" and "agree," "very safe" and "somewhat safe"). Additionally, on many of the questions in the survey, respondents could answer "don't know" or "refused." The full set of responses for each question, including "don't know," can be found in *Appendix II: Complete Set of Frequencies.*

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because the answers from some respondents are counted in multiple categories. For multiple response questions, all potential response options are presented in the figures on the following pages; however, the response(s) related to the themes or topics presented in this report are shaded grey. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice of rounding percentages to the nearest whole number.

In this report, comparisons are made to both the entire database ("national database") and a portion of the database ("select cities")[3], featuring communities identified by Minneapolis, when available.

[2] A cell phone user represents a respondent who either only has a cell phone which was their primary phone or those who had a cell phone and a landline but their cell phone was their primary phone.
[3] Austin, TX; Boulder, CO; Charlotte, NC; Denver, CO (City and County); Durham, NC; Oklahoma City, OK; Portland, OR.

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SURVEY FINDINGS

CHALLENGES FACING THE CITY

Survey respondents were asked to identify the three biggest challenges facing Minneapolis over the next five years. These responses were unprompted and respondents were able to give any answer. Many potential categories of response were available to interviewers; interviewers selected the one category that best fit each respondent's stated issue. Many respondents mentioned "other" items that could not be coded into a specific category.

One in five respondents mentioned housing-related challenges and job opportunities as one of the three biggest challenges facing the City in the coming five years. Economic development was cited as one of the three biggest challenges by 15% of respondents, and less than 10% said growth and foreclosure were one of the three biggest challenges facing Minneapolis in the next five years. Only 6% of respondents felt that City government was one of the three biggest challenges facing the City in the next five years, which was similar to the proportion giving this response in 2011 (8% in 2011).

More residents in 2012 than in 2011 felt that housing related issues (21% versus 14%) were among the top three issues facing the City.

FIGURE 1: BIGGEST CHALLENGES MINNEAPOLIS WILL FACE COMPARED OVER TIME

In your opinion, what are the three biggest challenges Minneapolis will face in the next five years?	2012	2011	2008	2005	2003	2001
Public safety	32%	28%	44%	44%	42%	36%
Education	30%	35%	29%	38%	29%	30%
Transportation-related issues – includes traffic, transit and parking	28%	21%	37%	35%	32%	30%
Housing	21%	14%	26%	30%	24%	47%
Property taxes	20%	21%	NA	NA	NA	NA
Maintain public infrastructure – including bridge and road maintenance	19%	23%	16%	NA	NA	NA
Job opportunities	17%	21%	17%	17%	NA	NA
Economic development	15%	19%	26%	21%	24%	22%
Growth	8%	7%	11%	10%	9%	8%
City government	6%	8%	9%	10%	38%	NA
Foreclosure	1%	2%	7%	NA	NA	NA
Other	37%	40%	29%	43%	15%	29%

Total may exceed 100% as respondents were able to choose more than one response.

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NEIGHBORHOOD PERCEPTION AND IMAGE

Several questions on the survey addressed respondents' opinions about their neighborhoods, the adequacy of the size and perceptions of their residences and intentions, if any, of moving out of their current residence in the next two years.

Overall, at least three-quarters of respondents agreed or "strongly" agreed with each statement about their neighborhoods. Eight in 10 respondents agreed with the statements about "my neighborhood has a good selection of stores and services that meet my needs" (85%) and "my neighborhood is clean and well-maintained" (82%).

When compared to 2011, a higher proportion of residents agreed or "strongly" agreed that their neighborhoods had a good selection of stores and services that met their needs (85% in 2012 versus 76% in 2011). Agreement with this statement has increased steadily since 2001.

FIGURE 2: NEIGHBORHOOD PERCEPTIONS AND IMAGE COMPARED OVER TIME

Now I'm going to read some statements. For each, please tell me whether you strongly agree, agree, disagree, or strongly disagree with each statement. (Percent reporting "agree" or "strongly agree.")	2012	2011	2008	2005	2003	2001
My neighborhood has a good selection of stores and services that meet my needs	85%	76%	76%	75%	70%	69%
My neighborhood is clean and well-maintained	82%	83%	84%	85%	82%	80%

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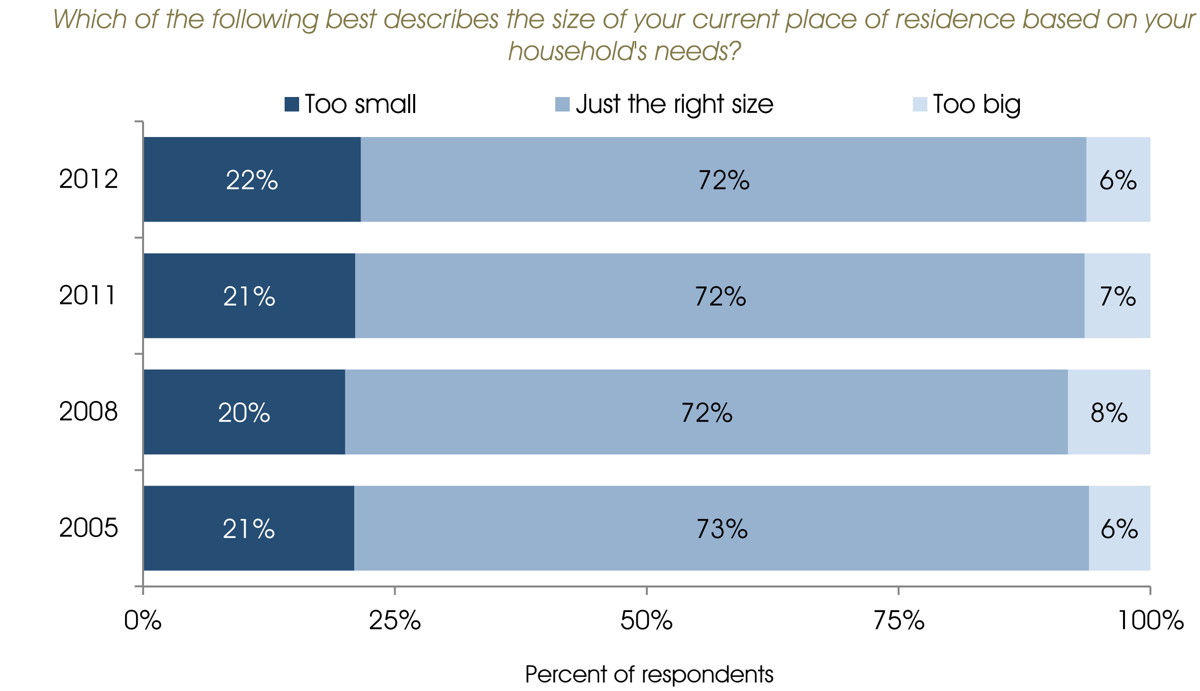
Seventy-two percent of respondents felt that their current residence was "just the right size" based on the needs of their household, 22% felt that the size of their current residence was "too small" and 6% felt their residence was "too big." Respondents' evaluations of the size of their current residences were similar to previous years.

FIGURE 3: SIZE OF CURRENT RESIDENCE COMPARED OVER TIME



Nearly all residents agreed or "strongly" agreed (95%) that the location of their house or apartment was convenient for their household's needs and that the physical condition of their home was adequate for the needs of their household (92%). Eight in 10 agreed that their housing costs were affordable and within the household's budget. One-third of respondents said that they intended to move within the next two years; however, a similar proportion "strongly" disagreed with this statement (see *Appendix II: Complete Set of Frequencies* for a full set of responses). These ratings were similar when compared to 2011.

FIGURE 4: PERCEPTIONS OF CURRENT PLACE OF RESIDENCE COMPARED OVER TIME

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree, or strongly disagree. (Percent responding "agree" or "strongly agree.")	2012	2011	2008	2005
The location of my house or apartment is convenient for my household's needs (e.g., work, school, etc.)	95%	94%	92%	93%
The physical condition of my house is adequate to meet my household's needs	92%	90%	90%	89%
My housing costs (e.g., rent or mortgage payment plus utilities) are affordable and within my household's budget	83%	81%	81%	79%
I intend to move within the next two years	33%	35%	37%	41%

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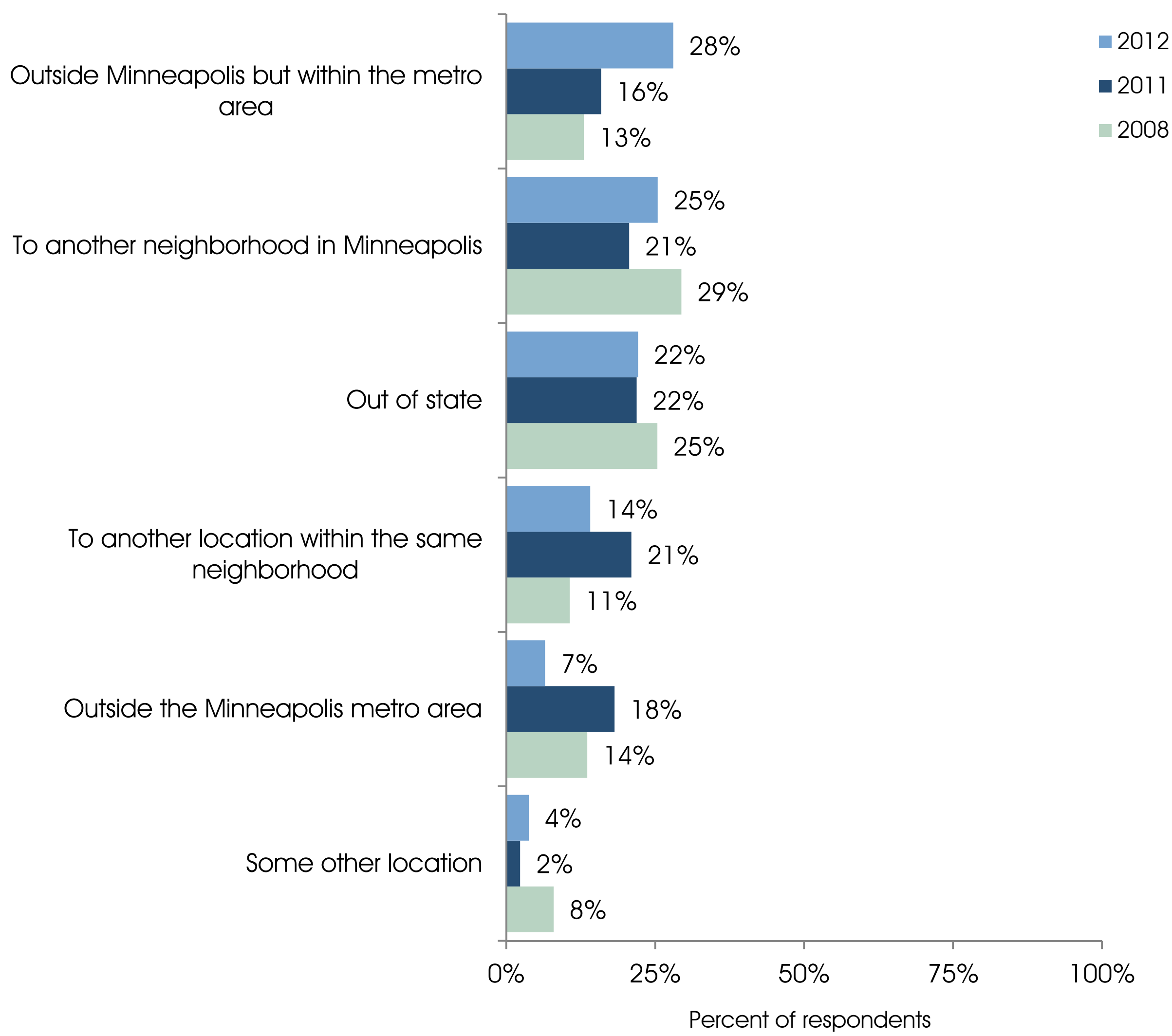
Those who "strongly" agreed that they intended to move in the next two years were asked two follow-up questions about where and why they planned to move. One-quarter of respondents each said they planned on moving outside Minneapolis but within the metro area (28%), to another Minneapolis neighborhood (25%) or out of state (22%). More residents in 2012 than in 2011 who indicated that they planned on moving said that they were moving outside of the city but within the metro area (28% versus 16%, respectively). A smaller proportion in 2012 than in 2011 identified that they intended to move to another location within the same neighborhood (14% versus 21%) or outside the Minneapolis metro area (7% versus 18%).

FIGURE 5: INTENDED LOCATION OF MOVE COMPARED OVER TIME

Which one of the following best describes where you intend to move?



This question was asked only of those who reported "strongly agree" when asked if they intend to move within the next two years. This follow-up question was added to the survey in 2008.

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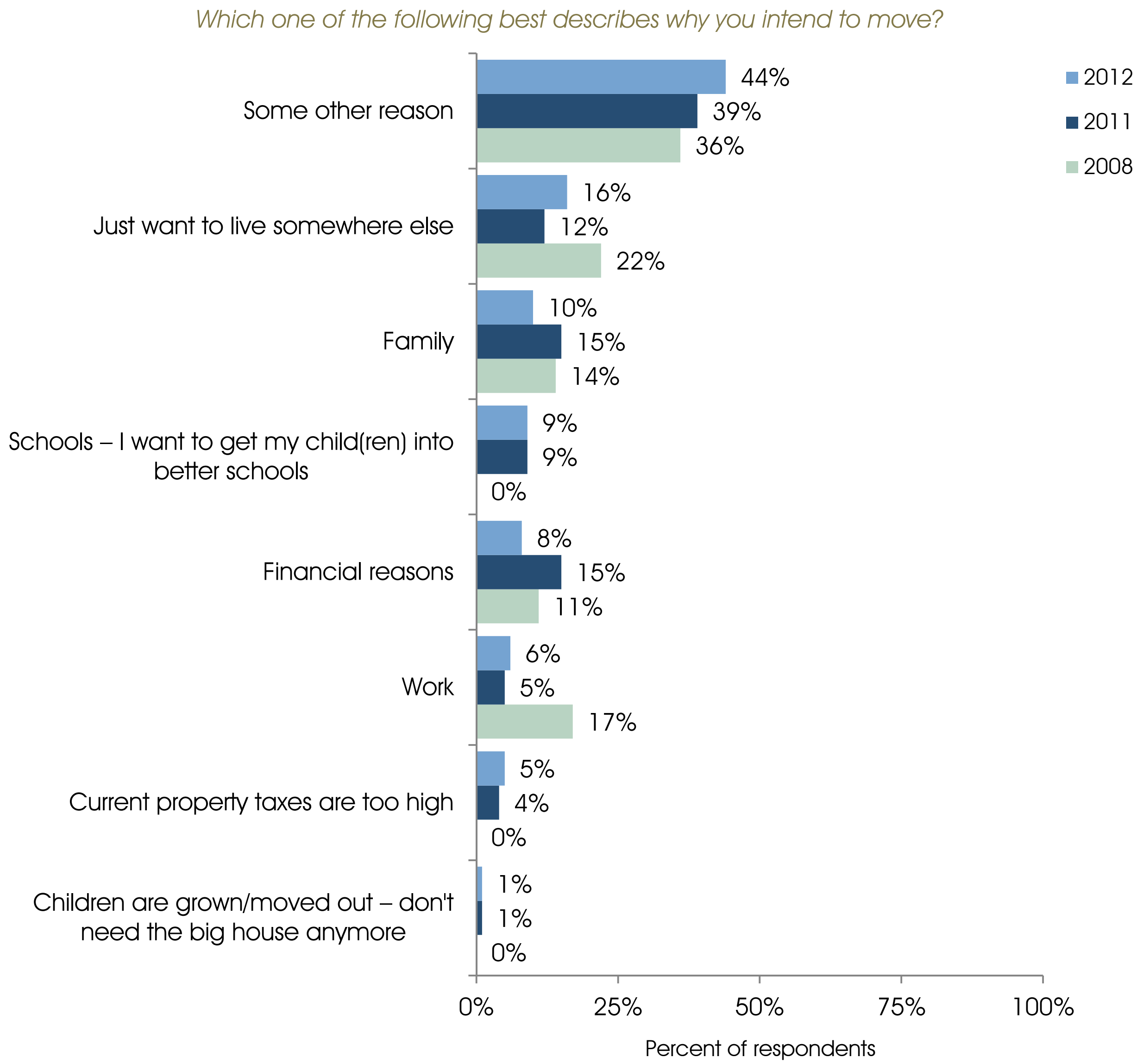
When asked to specify why they intended to move, respondents were able to give any answer, although a list of potential categories of response was available to interviewers who then selected the one that best fit each respondent's answer. The most frequently mentioned response by those who planned on moving from their current residence in the next two years was "some other reason" than the categories listed. One in six said their reason for moving was a desire to live somewhere else (16%). One out of 10 respondents indicated family, better schools and financial reasons as their motive for moving from their current residence.

Compared to 2011, the proportion of respondents in 2012 selecting each reason for moving generally was similar. However, fewer respondents in 2012 than in 2011 cited family (10% versus 15%, respectively) and finances (8% versus 15%) as reasons for moving.

FIGURE 6: REASON FOR INTENDED MOVE COMPARED OVER TIME



This question was asked only of those who reported "strongly agree" when asked if they intend to move within the next two years. This follow-up question was added to the survey in 2008.

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DOWNTOWN USAGE AND IMAGE

A number of survey questions measured respondents' attitudes about Downtown Minneapolis including living and working there, the frequency of visits, reasons that keep them from visiting and feelings of safety.

As in previous years, a majority of respondents (77%) in 2012 indicated that they neither lived nor worked in Downtown Minneapolis. Thirteen percent said they worked Downtown, 7% lived Downtown and 4% said they both lived and worked Downtown. These results generally have remained stable over time.

FIGURE 7: LIVING AND WORKING IN DOWNTOWN MINNEAPOLIS COMPARED OVER TIME

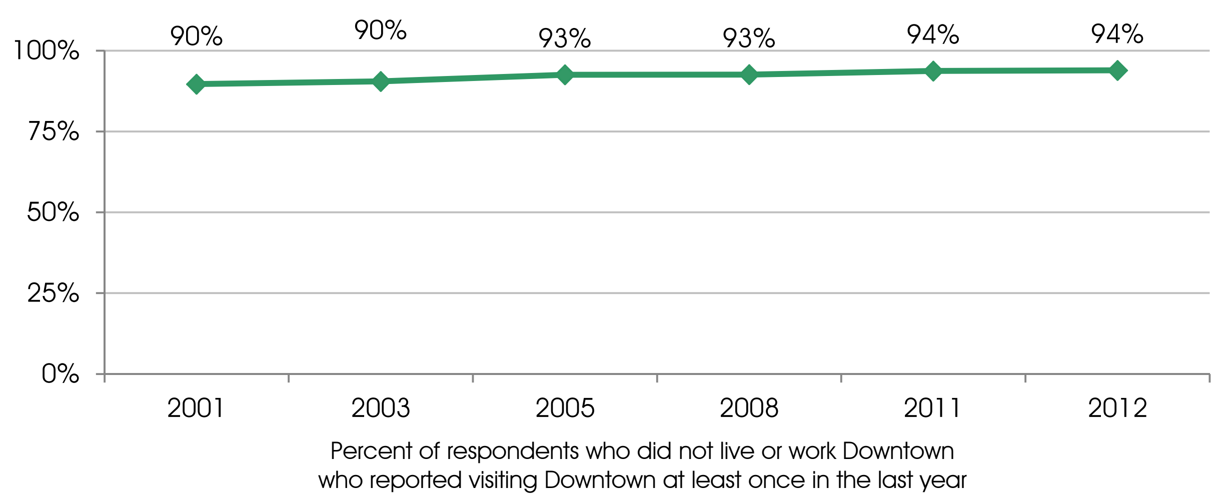
Do you live or work Downtown?	2012	2011	2008	2005	2003	2001
Neither	77%	74%	75%	75%	80%	83%
Work	13%	16%	14%	17%	13%	17%
Live	7%	7%	8%	6%	5%	0%
Both	4%	3%	4%	2%	2%	0%

In 2001, respondents were only asked if they worked Downtown, therefore a "no" response in 2001 is equivalent to "neither" in subsequent years.

Those who reported that they neither lived nor worked Downtown were asked how often in the last year they had visited Downtown Minneapolis. Nearly all residents reported visiting Downtown at least once in the 12 months prior to the survey, with one-third indicating they had done so 26 times or more (see *Appendix II: Complete Set of Frequencies*). This was similar to the frequency of visits in previous years.

FIGURE 8: FREQUENCY OF VISITING DOWNTOWN MINNEAPOLIS IN THE LAST YEAR COMPARED OVER TIME

In the last year, how often, if ever, did you go Downtown?



The surveys from 2003 and later asked this question of only those people who did not live and/or work Downtown. The 2001 survey asked this question only of people who did not work Downtown.

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Respondents who did not live or work Downtown and who reported going Downtown only once or twice in the last year were asked what kept them from spending more time Downtown. This was an open-ended question where respondents were able to give more than one answer. Many potential categories of response were available to interviewers and they selected the ones that best fit each respondent's stated response. Many residents mentioned "other" items that could not be coded into a specific category.

The most commonly mentioned reason was not wanting to go Downtown (26%), followed by a lack of parking (17%), preferring other shopping areas (14%), cost of parking (13%) and feelings that there is nowhere to go (12%). Fewer cited getting lost, the expense of going Downtown and the cleanliness as reasons for not visiting.

Overall, the proportion of respondents selecting each reason in 2012 was similar to 2011. More residents in 2012 than in 2011 indicated preferences for other shopping areas (14% versus 7%) as deterrents for visiting Downtown.

FIGURE 9: REASONS FOR NOT SPENDING MORE TIME DOWNTOWN COMPARED OVER TIME

What are the major reasons that keep you from spending more time Downtown?	2012	2011	2008	2005	2003	2001
Don't want to go downtown	26%	25%	26%	14%	0%	0%
Lack of parking	17%	17%	13%	20%	36%	33%
Prefer other shopping areas	14%	7%	8%	10%	17%	23%
Cost of parking	13%	11%	13%	16%	0%	0%
Nowhere to go	12%	15%	15%	7%	16%	30%
Traffic (congestion/construction, etc.)	10%	12%	8%	7%	13%	18%
Safety	10%	4%	13%	10%	7%	0%
General dislike	8%	6%	2%	3%	2%	0%
Get lost/hard to find way around/one-way streets are confusing, etc.	4%	4%	4%	2%	0%	0%
Expensive	2%	3%	2%	5%	11%	7%
Dirty	0%	0%	1%	0%	1%	0%
Other	32%	37%	28%	30%	30%	26%

NOTE: Grey shading was not applied to this table as a number of items in this question could pertain to the topic area presented in this report.
This question was asked only of those who did not live or work Downtown and who reported going Downtown only once or twice in the last year. Totals may exceed 100% as respondents were able to choose more than one response. "Other" responses were not recorded and not available for analysis.

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SATISFACTION WITH AND PRIORITIZATION OF CITY SERVICES

Overall, 60% or more of respondents said they were "satisfied" or "very satisfied" with the 23 individual City services. Nearly all residents were pleased with 311 for City services and information (96%), which was a new question added to the 2012 survey. The services related to zoning, planning and community development that respondents voiced less satisfaction with included affordable housing development (70%) and mortgage foreclosure assistance (60%). When compared to 2011, satisfaction with these City services remained stable.

More than 20% of respondents selected "don't know" when rating the quality of the following City services: affordable housing development and 311 for City services and information. For a full set of responses to these questions, including "don't know," please refer to *Appendix II: Complete Set of Frequencies*.

One of the six zoning, planning and community development services could be compared to the national benchmark. Affordable housing development was given an evaluation above the national benchmark.

FIGURE 10: CITY SERVICES QUALITY RATINGS COMPARED OVER TIME

Please tell me how satisfied or dissatisfied you are with the way the City provides the service. (Percent reporting "satisfied" or "very satisfied.")	2012	2011	2008	2005	2003	2001
311 for City services and information	96%	NA	NA	NA	NA	NA
Revitalizing Downtown	81%	84%	80%	83%	NA	79%
Revitalizing neighborhoods	80%	77%	76%	81%	76%	74%
Affordable housing development	70%	69%	66%	55%	51%	40%
Mortgage foreclosure assistance	60%	61%	64%	NA	NA	NA

Question wording differed between survey years. In 2003 and 2001, residents were asked how satisfied they were with the City's efforts at providing the service. Also, "affordable housing development" was worded as "preserving and providing affordable housing for low-income residents" in 2001 and 2003 and "revitalizing neighborhoods" was worded as "revitalizing neighborhood commercial areas" in 2001 and 2003.

FIGURE 11: CITY SERVICES BENCHMARKS

	National comparison	Selected cities comparison
Affordable housing development	Above	Not available

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Residents were asked to rate the importance of each City service using a five-point scale with 5 representing “extremely important” and 1 representing “not at all important.” Between 50% and 70% of respondents gave an “extremely important” or a “4” evaluation to the six zoning, planning and community development services. When compared to 2011, importance ratings for these services remained stable.

FIGURE 12: CITY SERVICES IMPORTANCE RATINGS COMPARED OVER TIME

Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important." (Percent reporting "4" or "extremely important.”)	2012	2011	2008	2005	2003	2001
Revitalizing neighborhoods	68%	67%	78%	75%	68%	57%
Affordable housing development	64%	63%	71%	72%	76%	73%
Revitalizing Downtown	54%	52%	61%	58%	NA	39%
Mortgage foreclosure assistance	52%	48%	56%	NA	NA	NA
311 for City services and information	52%	NA	NA	NA	NA	NA

Question wording differed between survey years. In 2003, residents were asked how to rate the importance of each service on a 1-10 scale. In 2001, residents were asked how much attention each service should get.

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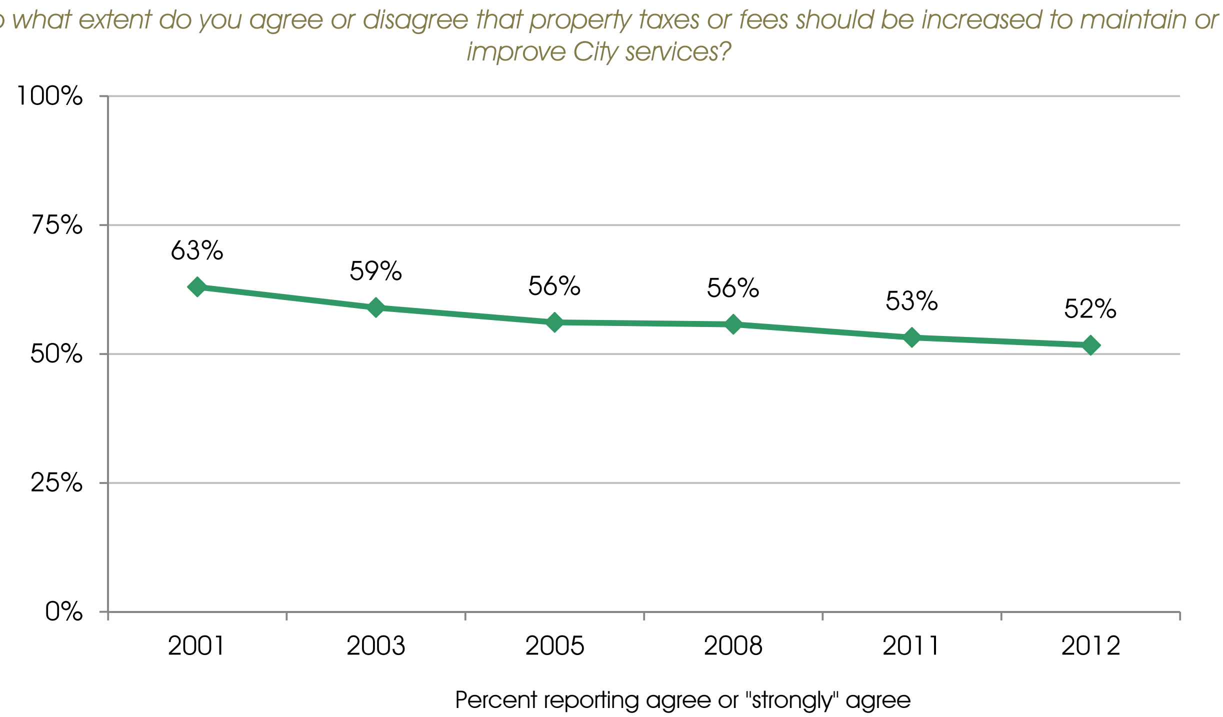
PROPERTY TAXES

As in previous survey years, Minneapolis residents were asked the extent to which they agreed or disagreed that property taxes or fees should be increased to maintain or improve City services. Half of respondents agreed or "strongly" agreed that property taxes or fees should be increased to maintain or improve City services, a rating that was similar to 2011. However, about twice as many respondents "strongly" disagreed than "strongly" agreed with this proposal (see *Appendix II: Complete Set of Frequencies*).

FIGURE 13: AGREEMENT WITH PROPERTY TAX INCREASES TO MAINTAIN OR IMPROVE CITY SERVICES COMPARED OVER TIME



The surveys in 2001 and 2003 provided a list of 14 to 17 City services, respectively, and asked residents how much they agreed or disagreed with a property tax increase to maintain or improve each service. The surveys in subsequent years simply asked whether residents agreed or disagreed that property taxes should be increased to maintain or improve services in general. Though the data are not directly comparable, the "agree" and "strongly agree" responses were summed for each service in 2001 and 2003, and then an average was calculated across the set of services in the two years. This average is shown in the comparison chart above.

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CITY GOVERNMENT PERFORMANCE

Residents were asked to evaluate the performance of the City government. A majority of respondents were pleased with the overall direction the City is taking, with 70% feeling it was “good” or “very good.” Two-thirds said that the City government does a “good” or better job at effectively planning for the future (65%) and informing residents on major City issues (64%). Six in 10 respondents believed that the City does a “good” or “very good” job representing and providing for the needs of all its citizens (62%), providing value for taxes paid (59%) and providing meaningful opportunities for citizens to give input on important issues (58%). One in 10 residents gave “poor” ratings to the job the City does at representing and providing for the needs of all its citizens, providing value for tax dollars and providing opportunities for citizen input (see *Appendix II: Complete Set of Frequencies*).

More residents in 2012 than in 2011 felt that the job the City does at effectively planning for the future (65% versus 57%, respectively) was “good” or better, while fewer felt that the City does a “good” or “very good” job providing meaningful opportunities for citizen input (58% versus 63%).

Three of the six aspects of City government performance could be compared to the national benchmark (no comparisons were available to selected cities). The overall direction the City is taking was rated much above the national average, providing opportunities for citizen input was rated similar to the benchmark and providing value for the taxes paid was below.

FIGURE 14: CITY GOVERNMENT RATINGS COMPARED OVER TIME

How would you rate the Minneapolis City government on... (Percent reporting "good" or "very good.")	2012	2011	2008	2005	2003	2001
The overall direction that the City is taking	70%	66%	61%	62%	NA	NA
Effectively planning for the future	65%	57%	54%	54%	41%	53%
Informing residents on major issues in the City of Minneapolis	64%	62%	58%	55%	42%	50%
Representing and providing for the needs of all its citizens	62%	61%	55%	49%	47%	49%
Providing value for your tax dollars	59%	57%	54%	54%	53%	56%
Providing meaningful opportunities for citizens to give input on important issues	58%	63%	56%	55%	46%	NA

Question wording differed between survey years. In 2003 and 2001, "Informing residents on major issues in the City of Minneapolis" was worded "Minneapolis City government on communicating with its citizens"

FIGURE 15: CITY GOVERNMENT BENCHMARKS

	National comparison	Selected cities comparison
The overall direction that the City is taking	Much above	Not available
Providing value for your tax dollars	Below	Not available
Providing meaningful opportunities for citizens to give input on important issues	Similar	Not available

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DISCRIMINATION

Respondents were asked a series of questions about discrimination in Minneapolis. As in previous years, one in six residents (a total of 222 respondents) reported experiencing discrimination in the 12 months prior to the survey. Residents who experienced discrimination during interactions with the City also were asked to indicate the department that was involved (see Figure 17). As in 2011, no one in 2012 said the discrimination they experienced involved Community Planning and Economic Development (CPED).

FIGURE 16: DISCRIMINATION IN MINNEAPOLIS COMPARED OVER TIME

During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?

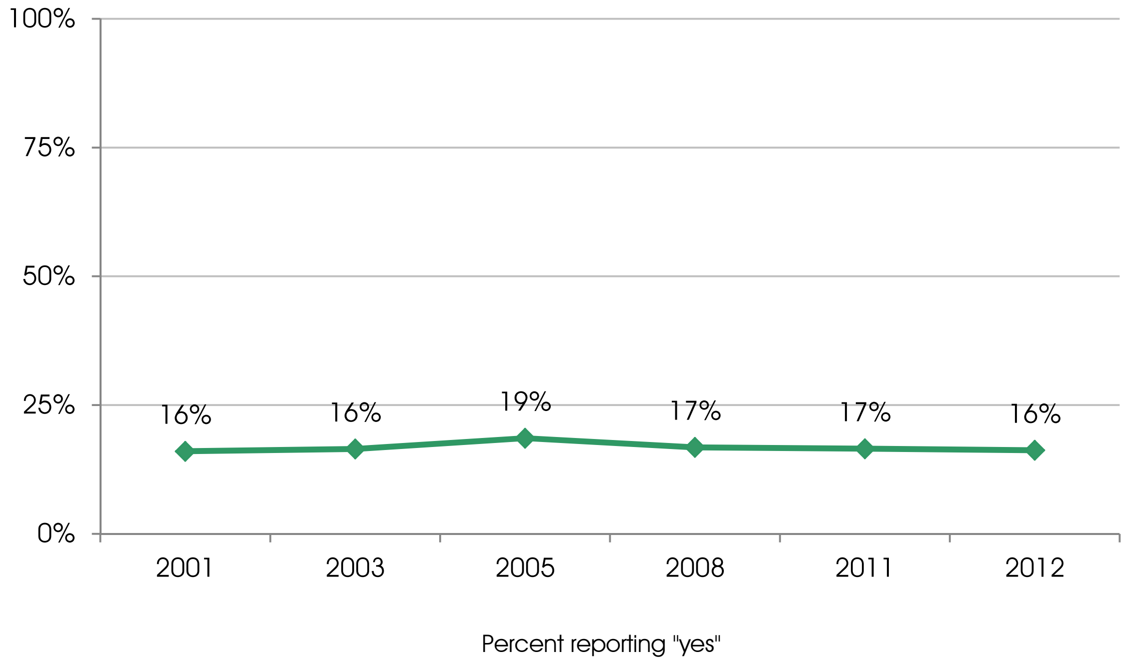

FIGURE 17: CITY DEPARTMENT RESPONSIBLE FOR DISCRIMINATION COMPARED OVER TIME

Do you recall which City department was involved?	2012	2011	2008	2005	2003
Police	17	3	11	13	24
Human Resources	1	1	0	5	1
City Attorney	0	0	0	0	0
Fire	0	0	0	0	0
Inspections/licensing	0	0	0	1	2
Public Works	0	3	3	1	5
Community Planning and Economic Development (CPED)	0	0	2	6	1
Other	11	5	4	2	7

This question was asked only of the respondents who said they experienced discrimination "in dealing with the City."
Please note: this table shows the total count of respondents instead of the percent of respondents, due to the low number of total respondents answering this question.
"Other" responses were not recorded and not available for analysis.
Respondents were able to choose more than one response so a total is not shown.
Question wording differed between survey years (CPED is the successor to the MCDA).

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APPENDIX I: RESPONDENT DEMOGRAPHICS

Characteristics of the survey respondents are displayed in the tables on the following pages of the appendix.

TABLE 1: RESPONDENT HOUSING TENURE

Do you currently own or rent your current residence?	Percent of respondents
Own	53%
Rent	47%
Total	100%

TABLE 2: HOUSEHOLD MEMBERS

Please tell me if each of the following statements is true of your household/members of your household? What about…	Yes	No	Total
There are children under the age of 18	38%	62%	100%
There are adults age 70 or older	12%	88%	100%

TABLE 3: MODES OF TRANSPORTATION

For each of the following types of transportation, please tell me if you always, often, sometimes or never use each to get around the city. What about …	Always	Frequently	Occasionally	Never	Total
Bus	13%	20%	32%	34%	100%
Bike	5%	17%	33%	45%	100%
Car	42%	32%	12%	14%	100%
Taxi	1%	8%	38%	53%	100%
Walk	19%	41%	33%	7%	100%
Train/light rail	4%	15%	46%	35%	100%

TABLE 4: HOUSEHOLD PRIMARY LANGUAGE

Is English the primary language spoken in the house?	Percent of respondents
Yes	91%
No	9%
Total	100%

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TABLE 5: HOUSEHOLD PRIMARY LANGUAGE

[If English is not primary language] What is the primary language spoken at home?	Percent of respondents
Spanish	41%
Somali	10%
Hmong	10%
Oromo	4%
Lao	2%
Vietnamese	3%
Other	30%
Total	100%

TABLE 6: RESPONDENT AGE

Please stop me when I reach the category that includes your age.	Percent of respondents
18 to 24 years	10%
25 to 34 years	32%
35 to 44 years	12%
45 to 54 years	22%
55 to 64 years	12%
65 years and over	13%
Total	100%

TABLE 7: HOUSEHOLD INCOME

Please stop me when I reach the category that includes your household annual income for 2011.	Percent of respondents
Less than $10,000	10%
$10,000 to less than $15,000	9%
$15,000 to less than $25,000	15%
$25,000 to less than $35,000	13%
$35,000 to less than $50,000	14%
$50,000 to less than $75,000	14%
$75,000 to less than $100,000	9%
$100,000 to less than $150,000	9%
$150,000 to less than $200,000	4%
$200,000 or more	4%
Total	100%

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TABLE 8: RESPONDENT ETHNICITY

For statistical purposes only, could you please tell me if you are of Latino or Hispanic origin?	Percent of respondents
Latino/Hispanic	7%
Not Latino/Hispanic	93%
Total	100%

TABLE 9: RESPONDENT RACE

Now, can you tell me what best describes your racial origin?	Percent of respondents
White	70%
Black, African American or African	11%
American Indian/Native American or Alaskan Native	3%
Asian, Native Hawaiian or other Pacific Islander	4%
Hmong	1%
Somali	1%
Vietnamese	1%
Lao	0%
Ethiopian/Oromo	1%
Hispanic/Spanish	6%
Two or more races	5%
Total	100%

TABLE 10: RESPONDENT COMMUNITY DISTRICT

	Percent of respondents
Calhoun-Isles	8%
Camden	6%
Central	9%
Longfellow	7%
Near North	6%
Nokomis	9%
Northeast	9%
Phillips	5%
Powderhorn	13%
Southwest	12%
University	11%
Unknown	4%
Total	100%

Prepared by National Research Center, Inc.

TABLE 11: RESPONDENT GENDER

Record gender	Percent of respondents
Male	50%
Female	50%
Total	100%

TABLE 12: CELL PHONE USE

Which of the following applies to your phone usage?	Percent of respondents
Cell only or cell primary	40%
Landline only or landline primary	60%
Total	100%

Prepared by National Research Center, Inc.

APPENDIX II: COMPLETE SET OF FREQUENCIES

RESPONSES EXCLUDING "DON'T KNOW"

The following pages contain a complete set of responses to questions on the survey related to zoning, planning and community development, excluding the "don't know" responses.

TABLE 13: QUESTION 4

In your opinion, what are the three biggest challenges Minneapolis will face in the next five years?	Percent
Public safety	32%
City government	6%
Transportation-related issues – includes traffic, transit and parking	28%
Education	30%
Economic development	15%
Housing	21%
Growth	8%
Job opportunities	17%
Maintain public infrastructure – including bridge and road maintenance	19%
Foreclosure	1%
Property taxes	20%
Other	37%

Total may exceed 100% as respondents were able to choose more than one response.

TABLE 14: QUESTION 5

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Strongly agree	Agree	Disagree	Strongly disagree	Total
My neighborhood has a good selection of stores and services that meet my needs	27%	58%	12%	3%	100%
My neighborhood is clean and well-maintained	22%	60%	15%	3%	100%

TABLE 15: QUESTION 6

Which of the following best describes the size of your current place of residence based on your household's needs?	Percent
It is much too big	1%
It is too big	6%
It is just the right size	72%
It is too small	17%
It is much too small	4%
Total	100%

Prepared by National Research Center, Inc.

TABLE 16: QUESTION 7

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree or strongly disagree.	Strongly agree	Agree	Disagree	Strongly disagree	Total
My housing costs (e.g., rent or mortgage payment plus utilities) are affordable and within my household's budget	26%	56%	14%	3%	100%
The location of my house or apartment is convenient for my household's needs (e.g., work, school, etc.)	48%	47%	4%	1%	100%
The physical condition of my house is adequate to meet my household's needs	33%	59%	7%	2%	100%
I intend to move within the next two years	13%	20%	35%	32%	100%

TABLE 17: QUESTION 7A

Which of the following best describes where you intend to move?	Percent
To another location within the same neighborhood	14%
To another neighborhood in Minneapolis	25%
Outside Minneapolis but within the metro area	28%
Outside the Minneapolis metro area	7%
Out of state	22%
Some other location	4%
Total	100%

This question was asked only of those who reported a likelihood of moving in the next two years.

TABLE 18: QUESTION 7B

Which one of the following best describes why you intend to move?	Percent
Work	6%
Family	10%
Financial reasons	8%
Just want to live somewhere else	16%
Children are grown/moved out – don't need the big house anymore	1%
Current property taxes are too high	5%
Schools – I want to get my child(ren) into better schools	9%
Some other reason	44%
Total	100%

This question was asked only of those who reported a likelihood of moving in the next two years.

Prepared by National Research Center, Inc.

TABLE 19: QUESTION 8

Do you live or work Downtown?	Percent
Live	7%
Work	13%
Neither	77%
Both	4%
Total	100%

TABLE 20: QUESTION 9

In the last year, how often, if ever, did you go Downtown?	Percent
Once or twice	11%
3 to 12 times	34%
13-26 times	14%
26 times or more	35%
Never	6%
Total	100%

This question was asked only of those people who did not live or work Downtown.

TABLE 21: QUESTION 10

What are the major reasons that keep you from spending more time Downtown?	Percent
Lack of parking	17%
Cost of parking	13%
Traffic (congestion/construction, etc.)	10%
Safety	10%
Prefer other shopping areas	14%
Nowhere to go	12%
Expensive	2%
General dislike	8%
Dirty	0%
Get lost/hard to find way around/one-way streets are confusing, etc.	4%
Don't want to go downtown	26%

NOTE: Grey shading was not applied to this table as a number of items in this question could pertain to the topic area presented in this report.
This question was asked only of those who reported going downtown one or twice in the last year
Total may exceed 100% as respondents were able to choose more than one response.

Prepared by National Research Center, Inc.

TABLE 22: QUESTION 18

I will now read a list of services provided by the City of Minneapolis government. For each please tell me how satisfied or dissatisfied you are with the way the City provides the service.	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied	Total
Affordable housing development	11%	59%	26%	4%	100%
Revitalizing Downtown	18%	63%	16%	3%	100%
Revitalizing neighborhoods	14%	66%	17%	3%	100%
Mortgage foreclosure assistance	6%	54%	30%	10%	100%
311 for City services and information	27%	69%	3%	1%	100%

TABLE 23: QUESTION 19

Minneapolis is facing increasing financial challenges in providing City services. Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important."	1-Not at all important	2	3	4	5-Extremely important	Total
Affordable housing development	5%	8%	24%	25%	39%	100%
Revitalizing Downtown	6%	10%	30%	29%	24%	100%
Revitalizing neighborhoods	2%	6%	24%	33%	35%	100%
Mortgage foreclosure assistance	8%	14%	26%	22%	29%	100%
311 for City services and information	5%	13%	31%	27%	25%	100%

TABLE 24: QUESTION 20

To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	Percent
Strongly agree	9%
Agree	43%
Disagree	32%
Strongly disagree	16%
Total	100%

Prepared by National Research Center, Inc.

TABLE 25: QUESTION 23

Now I'd like your opinion on how you feel the City governs. How would you rate the Minneapolis City government on…	Very good	Good	Only fair	Poor	Total
Informing residents on major issues in the City of Minneapolis	18%	46%	27%	9%	100%
Representing and providing for the needs of all its citizens	13%	49%	28%	10%	100%
Effectively planning for the future	17%	48%	27%	8%	100%
Providing value for your tax dollars	15%	44%	29%	12%	100%
Providing meaningful opportunities for citizens to give input on important issues	17%	41%	30%	12%	100%
The overall direction that the City is taking	19%	52%	23%	6%	100%

TABLE 26: QUESTION 24

During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	Percent
Yes	16%
No	84%
Total	100%

TABLE 27: QUESTION 24C

[If "in dealing with the City" was selected for question 24A] Do you recall which City department was involved?	Percent
City Attorney	1%
Fire	0%
Human Resources	6%
Inspections/licensing	1%
Police	65%
Public Works	0%
Community Planning and Economic Development (CPED)	2%
Other	43%

Total may exceed 100% as respondents were able to choose more than one response.

Prepared by National Research Center, Inc.

RESPONSES INCLUDING "DON'T KNOW"

The following pages contain a complete set of responses to questions on the survey related to zoning, planning and community development, including the "don't know" responses. The percent of respondents and the number of respondents for each response option for each question are included in each table.

TABLE 28: QUESTION 4

In your opinion, what are the three biggest challenges Minneapolis will face in the next five years?	Percent	Number
Public safety	27%	370
City government	5%	70
Transportation-related issues – includes traffic, transit and parking	23%	318
Education	25%	340
Economic development	12%	168
Housing	18%	242
Growth	6%	89
Job opportunities	14%	190
Maintain public infrastructure – including bridge and road maintenance	16%	222
Foreclosure	1%	16
Property taxes	16%	226
Other	31%	424
Don't know	17%	232
Refused	0%	1

Total may exceed 100% as respondents were able to choose more than one response.

Prepared by National Research Center, Inc.

TABLE 29: QUESTION 5

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Strongly agree		Agree		Disagree		Strongly disagree		Don't know		Refused		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
My neighborhood has a good selection of stores and services that meet my needs	26%	364	58%	795	12%	162	3%	39	1%	16	0%	1	100%	1,378
My neighborhood is clean and well-maintained	22%	298	59%	812	15%	209	3%	38	1%	20	0%	1	100%	1,378

TABLE 30: QUESTION 6

Which of the following best describes the size of your current place of residence based on your household's needs?	Percent	Number
It is much too big	1%	9
It is too big	6%	79
It is just the right size	72%	990
It is too small	17%	236
It is much too small	4%	61
Don't know	0%	3
Refused	0%	0
Total	100%	1,378

Prepared by National Research Center, Inc.

TABLE 31: QUESTION 7

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence using the scale strongly agree, agree, disagree or strongly disagree.	Strongly agree		Agree		Disagree		Strongly disagree		Don't know		Refused		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
My housing costs (e.g., rent or mortgage payment plus utilities) are affordable and within my household's budget	26%	358	56%	770	14%	198	3%	41	1%	7	0%	3	100%	1,378
The location of my house or apartment is convenient for my household's needs (e.g., work, school, etc.)	48%	665	47%	646	4%	51	1%	12	0%	4	0%	0	100%	1,378
The physical condition of my house is adequate to meet my household's needs	33%	451	59%	811	7%	90	2%	22	0%	4	0%	0	100%	1,378
I intend to move within the next two years	12%	167	19%	260	34%	463	31%	422	5%	65	0%	0	100%	1,378

TABLE 32: QUESTION 7A

Which of the following best describes where you intend to move?	Percent	Number
To another location within the same neighborhood	13%	22
To another neighborhood in Minneapolis	24%	39
Outside Minneapolis but within the metro area	26%	43
Outside the Minneapolis metro area	6%	10
Out of state	20%	34
Some other location	3%	6
Don't know	7%	12
Refused	0%	1
Total	100%	167

This question was asked only of those who reported a likelihood of moving in the next two years.

Prepared by National Research Center, Inc.

TABLE 33: QUESTION 7B

Which one of the following best describes why you intend to move?	Percent	Number
Work	6%	11
Family	10%	17
Financial reasons	8%	13
Just want to live somewhere else	15%	26
Children are grown/moved out – don't need the big house anymore	1%	2
Current property taxes are too high	5%	9
Schools – I want to get my child(ren) into better schools	9%	15
Some other reason	44%	73
Don't know	0%	1
Refused	0%	1
Total	100%	167

This question was asked only of those who reported a likelihood of moving in the next two years.

TABLE 34: QUESTION 8

Do you live or work Downtown?	Percent	Number
Live	7%	90
Work	12%	171
Neither	76%	1,043
Both	4%	59
Don't know	1%	14
Refused	0%	1
Total	100%	1,378

Prepared by National Research Center, Inc.

TABLE 35: QUESTION 9

In the last year, how often, if ever, did you go Downtown?	Percent	Number
Once or twice	10%	111
3 to 12 times	34%	358
13-26 times	14%	149
26 times or more	35%	368
Never	6%	64
Don't know	1%	8
Refused	0%	0
Total	100%	1,058

This question was asked only of those people who did not live or work Downtown.

TABLE 36: QUESTION 10

What are the major reasons that keep you from spending more time Downtown?	Percent	Number
Lack of parking	17%	29
Cost of parking	13%	22
Traffic (congestion/construction, etc.)	10%	17
Safety	10%	17
Prefer other shopping areas	14%	25
Nowhere to go	11%	20
Expensive	2%	4
General dislike	8%	14
Dirty	0%	1
Get lost/hard to find way around/one-way streets are confusing, etc.	4%	8
Don't want to go downtown	25%	44
Other	32%	55
Don't know	2%	3
Refused	0%	1

NOTE: Grey shading was not applied to this table as a number of items in this question could pertain to the topic area presented in this report.
Total may exceed 100% as respondents were able to choose more than one response.
This question was asked only of those who reported going downtown one or twice in the last year.

Prepared by National Research Center, Inc.

TABLE 37: QUESTION 18

I will now read a list of services provided by the City of Minneapolis government. For each please tell me how satisfied or dissatisfied you are with the way the City provides the service.	Very satisfied		Satisfied		Dissatisfied		Very dissatisfied		Don't know		Refused		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Affordable housing development	8%	117	43%	598	19%	260	3%	44	26%	356	0%	4	100%	1,378
Revitalizing Downtown	16%	218	54%	746	14%	191	2%	30	14%	192	0%	1	100%	1,378
Revitalizing neighborhoods	12%	172	58%	803	15%	204	3%	36	12%	160	0%	3	100%	1,378
Mortgage foreclosure assistance	2%	32	20%	276	11%	156	4%	51	62%	857	0%	4	100%	1,378
311 for City services and information	18%	254	47%	645	2%	31	1%	9	32%	437	0%	1	100%	1,378

TABLE 38: QUESTION 19

Minneapolis is facing increasing financial challenges in providing City services. Please rate the importance of the following services on a 5-point scale, with 5 being "extremely important" and 1 being "not at all important."	1-Not at all important		2		3		4		5-Extremely important		Don't know		Refused		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Affordable housing development	5%	65	8%	108	23%	318	24%	334	38%	523	2%	29	0%	1	100%	1,378
Revitalizing Downtown	6%	82	10%	134	29%	402	29%	394	24%	324	3%	39	0%	1	100%	1,378
Revitalizing neighborhoods	2%	32	6%	77	23%	320	33%	452	34%	473	2%	22	0%	1	100%	1,378
Mortgage foreclosure assistance	7%	100	12%	171	23%	319	20%	273	26%	359	11%	151	0%	4	100%	1,378
311 for City services and information	4%	62	12%	164	28%	391	25%	349	23%	315	6%	88	1%	9	100%	1,378

Prepared by National Research Center, Inc.

TABLE 39: QUESTION 20

To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	Percent	Number
Strongly agree	9%	117
Agree	41%	558
Disagree	31%	423
Strongly disagree	15%	208
Don't know	5%	69
Refused	0%	3
Total	100%	1,378

TABLE 40: QUESTION 23

Now I'd like your opinion on how you feel the City governs. How would you rate the Minneapolis City government on...	Very good		Good		Only fair		Poor		Don't know		Refused		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Informing residents on major issues in the City of Minneapolis	17%	238	44%	604	26%	358	9%	120	4%	54	0%	2	100%	1,378
Representing and providing for the needs of all its citizens	13%	174	47%	644	27%	366	10%	134	4%	59	0%	1	100%	1,378
Effectively planning for the future	15%	208	43%	589	24%	330	8%	104	10%	144	0%	2	100%	1,378
Providing value for your tax dollars	14%	192	43%	589	28%	391	11%	155	4%	49	0%	2	100%	1,378
Providing meaningful opportunities for citizens to give input on important issues	16%	221	38%	530	28%	381	11%	156	6%	89	0%	1	100%	1,378
The overall direction that the City is taking	18%	245	49%	681	22%	307	6%	86	4%	58	0%	1	100%	1,378

Prepared by National Research Center, Inc.

TABLE 41: QUESTION 24

During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	Percent	Number
Yes	16%	222
No	83%	1,145
Don't know	1%	10
Refused	0%	1
Total	100%	1,378

TABLE 42: QUESTION 24C

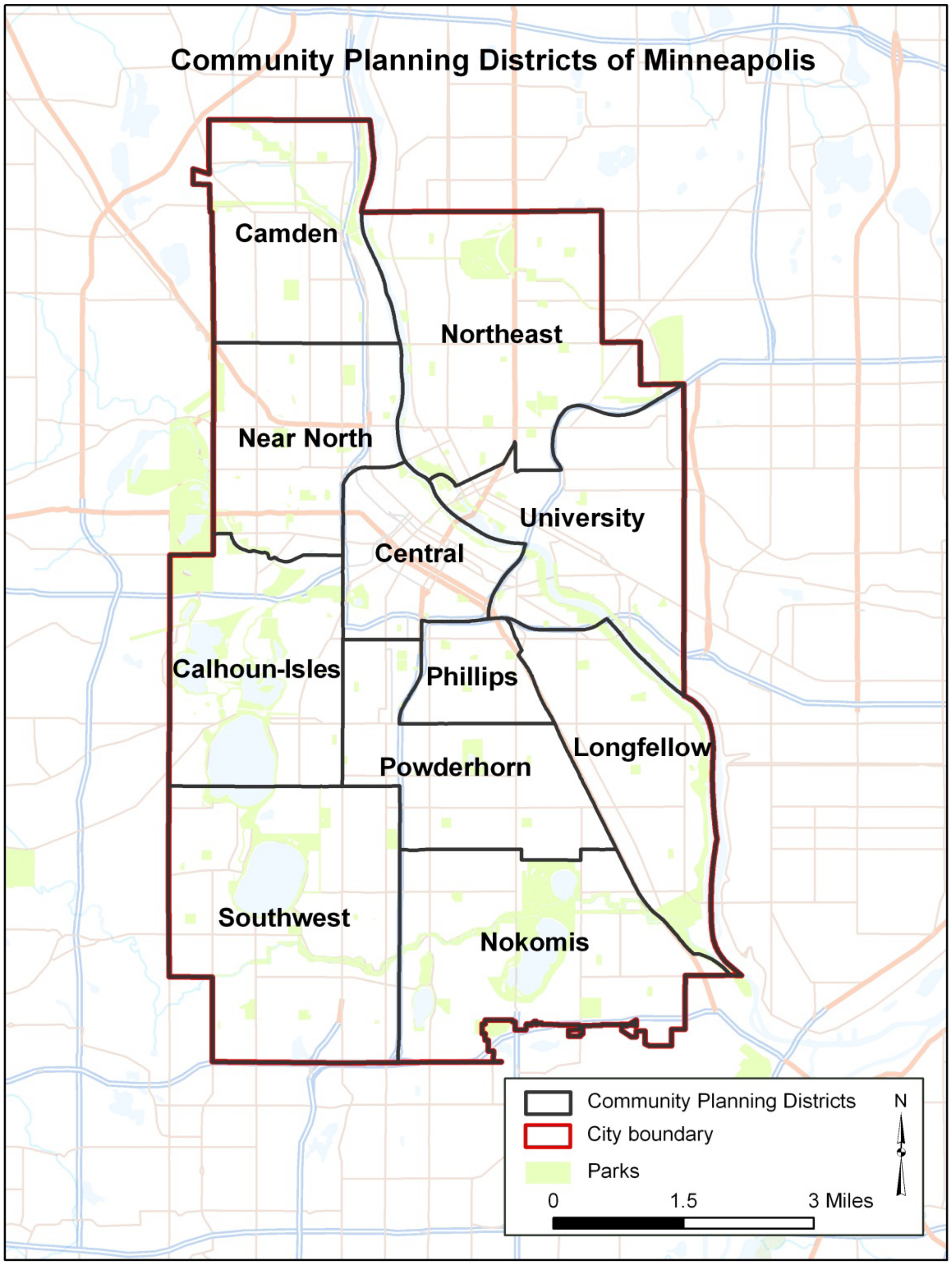
[If "in dealing with the City" was selected for question 24A] Do you recall which City department was involved?	Percent	Number
City Attorney	1%	N=0
Fire	0%	N=0
Human Resources	5%	N=1
Inspections/licensing	1%	N=0
Police	54%	N=17
Public Works	0%	N=0
Community Planning and Economic Development (CPED)	1%	N=0
Other	36%	N=11
Don't know	17%	N=5
Refused	0%	N=0

Total may exceed 100% as respondents were able to choose more than one response.

Prepared by National Research Center, Inc.

APPENDIX III: CROSSTABULATION OF SELECT SURVEY QUESTIONS

Crosstabulation of the select survey questions are shown in this appendix. Responses that are statistically significantly different ($P < 0.05$) by subgroup are marked with grey shading. Below is the map that illustrates the 11 community planning districts.



Prepared by National Research Center, Inc.

COMMUNITY PLANNING DISTRICT COMPARISONS

TABLE 43: QUESTION 5 BY COMMUNITY PLANNING DISTRICT

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
My neighborhood has a good selection of stores and services that meet my needs	97%	64%	89%	93%	62%	96%	89%	82%	74%	93%	91%	86%
My neighborhood is clean and well maintained	91%	63%	84%	86%	58%	88%	77%	75%	81%	95%	82%	82%

Percent reporting "agree" or "strongly agree"

TABLE 44: QUESTION 6 BY COMMUNITY PLANNING DISTRICT

Which of the following best describes the size of your current place of residence based on your household's needs?	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Too big	14%	3%	0%	13%	4%	2%	7%	6%	6%	9%	7%	7%
Just the right size	67%	72%	77%	67%	81%	75%	80%	72%	68%	69%	74%	73%
Too small	18%	25%	22%	20%	16%	23%	13%	22%	26%	23%	20%	21%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Prepared by National Research Center, Inc.

TABLE 45: QUESTION 7 BY COMMUNITY PLANNING DISTRICT

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
My housing costs are affordable and within my household's budget	83%	70%	95%	78%	73%	89%	83%	82%	88%	75%	87%	83%
The location of my house or apartment is convenient for my household's needs	100%	83%	98%	98%	94%	98%	98%	83%	96%	99%	91%	95%
The physical condition of my house is adequate to meet my household's needs	87%	85%	95%	94%	87%	96%	97%	89%	89%	92%	96%	92%
I intend to move within the next two years	36%	32%	40%	25%	37%	20%	28%	42%	40%	22%	28%	31%

Percent reporting "agree" or "strongly agree"

TABLE 46: QUESTION 18 BY COMMUNITY PLANNING DISTRICT

For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Affordable housing development	64%	71%	68%	69%	55%	76%	92%	63%	77%	65%	62%	70%
Revitalizing Downtown	80%	75%	86%	81%	70%	81%	87%	70%	88%	88%	79%	82%
Revitalizing Neighborhoods	87%	58%	78%	81%	60%	85%	85%	76%	82%	90%	85%	81%
Mortgage foreclosure assistance	66%	56%	76%	69%	49%	65%	73%	56%	49%	52%	55%	59%
311 for City services and information	97%	100%	95%	99%	95%	90%	97%	89%	97%	93%	98%	96%

Percent reporting "satisfied" or "very satisfied"

Prepared by National Research Center, Inc.

TABLE 47: QUESTION 20 BY COMMUNITY PLANNING DISTRICT

	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	42%	44%	70%	57%	38%	46%	48%	63%	54%	47%	62%	52%

Percent reporting "agree" or "strongly agree"

TABLE 48: QUESTION 23 BY COMMUNITY PLANNING DISTRICT

How would you rate the Minneapolis City government on…?	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
Informing residents on major issues in the City of Minneapolis	73%	54%	70%	68%	41%	64%	70%	58%	62%	72%	65%	65%
Representing and providing for the needs of all its citizens	65%	49%	71%	63%	48%	66%	68%	60%	61%	60%	67%	63%
Effectively planning for the future	66%	56%	68%	70%	47%	67%	71%	60%	67%	62%	68%	65%
Providing value for your tax dollars	66%	52%	73%	72%	36%	60%	48%	54%	53%	61%	67%	59%
Providing meaningful opportunities for citizens to give input on important issues	64%	50%	70%	58%	43%	59%	59%	50%	49%	66%	59%	58%
The overall direction that the City is taking	80%	57%	67%	70%	50%	79%	68%	68%	74%	76%	70%	70%

Percent reporting "good" or "very good"

TABLE 49: QUESTION 24 BY COMMUNITY PLANNING DISTRICT

	Community District											
	Calhoun-Isles	Camden	Central	Longfellow	Near North	Nokomis	Northeast	Phillips	Powderhorn	Southwest	University	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	9%	24%	22%	17%	28%	7%	9%	21%	21%	8%	14%	16%

Percent reporting "yes"

Prepared by National Research Center, Inc.

SOCIODEMOGRAPHIC COMPARISONS

TABLE 50: QUESTION 5 BY GENDER, AGE, RACE AND ETHNICITY

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
My neighborhood has a good selection of stores and services that meet my needs	82%	85%	91%	81%	87%	90%	85%	87%	80%	85%	80%	86%	85%
My neighborhood is clean and well maintained	83%	87%	90%	71%	77%	87%	82%	82%	82%	82%	93%	81%	82%

Percent reporting "agree" or "strongly agree"

TABLE 51: QUESTION 5 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

Please tell me whether you strongly agree, agree, disagree or strongly disagree with each statement.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
My neighborhood has a good selection of stores and services that meet my needs	88%	81%	84%	86%	85%	85%	85%	85%	83%	87%	85%	85%
My neighborhood is clean and well maintained	83%	86%	83%	79%	82%	83%	80%	82%	74%	84%	87%	82%

Percent reporting "agree" or "strongly agree"

TABLE 52: QUESTION 6 BY GENDER, AGE, RACE AND ETHNICITY

Which of the following best describes the size of your current place of residence based on your household's needs?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Too big	5%	8%	11%	1%	7%	11%	6%	8%	3%	7%	6%	6%	6%
Just the right size	73%	72%	76%	68%	66%	79%	72%	70%	76%	72%	65%	73%	72%
Too small	22%	21%	13%	31%	27%	10%	22%	22%	21%	22%	29%	21%	22%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

Prepared by National Research Center, Inc.

TABLE 53: QUESTION 6 BY LENGTH OF RESIDENCY, HOUSING TENURE AND INCOME

Which of the following best describes the size of your current place of residence based on your household's needs?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Too big	3%	2%	8%	9%	6%	10%	2%	6%	3%	8%	10%	7%
Just the right size	69%	72%	73%	73%	72%	73%	70%	72%	74%	68%	73%	71%
Too small	28%	26%	20%	18%	22%	17%	28%	22%	22%	24%	16%	22%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Percent of respondents

TABLE 54: QUESTION 7 BY GENDER, AGE, RACE AND ETHNICITY

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
My housing costs are affordable and within my household's budget	86%	86%	86%	76%	80%	83%	83%	86%	75%	83%	79%	83%	82%
The location of my house or apartment is convenient for my household's needs	93%	96%	96%	97%	97%	95%	95%	96%	93%	95%	98%	95%	95%
The physical condition of my house is adequate to meet my household's needs	91%	91%	95%	93%	89%	94%	92%	93%	90%	92%	97%	91%	92%
I intend to move within the next two years	42%	23%	20%	53%	28%	18%	32%	28%	44%	33%	35%	32%	32%

Percent reporting "agree" or "strongly agree"

Prepared by National Research Center, Inc.

TABLE 55: QUESTION 7 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

Please indicate the extent to which you agree or disagree with each of the following statements about your current place of residence.	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
My housing costs are affordable and within my household's budget	81%	84%	87%	81%	83%	85%	80%	83%	78%	81%	97%	83%
The location of my house or apartment is convenient for my household's needs	91%	98%	97%	96%	95%	97%	93%	95%	94%	98%	94%	96%
The physical condition of my house is adequate to meet my household's needs	85%	98%	93%	92%	92%	94%	89%	92%	90%	92%	95%	92%
I intend to move within the next two years	49%	40%	21%	27%	33%	19%	48%	32%	35%	38%	15%	33%

Percent reporting "agree" or "strongly agree"

TABLE 56: QUESTION 18 BY GENDER, AGE, RACE AND ETHNICITY

For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Affordable housing development	84%	70%	68%	63%	65%	67%	70%	70%	71%	70%	87%	69%	70%
Revitalizing Downtown	85%	77%	79%	85%	81%	78%	81%	80%	86%	82%	98%	80%	81%
Revitalizing neighborhoods	87%	74%	84%	82%	74%	82%	80%	79%	83%	80%	91%	79%	80%
Mortgage foreclosure assistance	58%	65%	59%	68%	53%	51%	60%	60%	61%	60%	69%	59%	60%
311 for City services and information	98%	94%	96%	96%	94%	97%	96%	94%	99%	96%	99%	95%	96%

Percent reporting "satisfied" or "very satisfied"

Prepared by National Research Center, Inc.

TABLE 57: QUESTION 18 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

	Length of Residency					Tenure			Household Income			
For each, please tell me how satisfied or dissatisfied you are with the way the City provides the service?	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Affordable housing development	78%	71%	77%	64%	70%	72%	68%	70%	72%	68%	75%	71%
Revitalizing Downtown	87%	79%	84%	79%	81%	80%	83%	81%	82%	84%	74%	82%
Revitalizing neighborhoods	85%	85%	81%	77%	80%	78%	83%	80%	83%	78%	81%	80%
Mortgage foreclosure assistance	64%	66%	63%	55%	60%	64%	56%	60%	61%	55%	79%	60%
311 for City services and information	100%	97%	94%	95%	96%	95%	97%	96%	98%	96%	89%	96%

Percent reporting "satisfied" or "very satisfied"

TABLE 58: QUESTION 20 BY GENDER, AGE, RACE AND ETHNICITY

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	59%	56%	57%	46%	46%	47%	52%	55%	48%	53%	42%	53%	52%

Percent reporting "agree" or "strongly agree"

TABLE 59: QUESTION 20 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
To what extent do you agree or disagree that property taxes or fees should be increased to maintain or improve City services?	59%	59%	52%	46%	52%	52%	51%	52%	44%	57%	62%	54%

Percent reporting "agree" or "strongly agree"

Prepared by National Research Center, Inc.

TABLE 60: QUESTION 23 BY GENDER, AGE, RACE AND ETHNICITY

How would you rate the Minneapolis City government on...?	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
Informing residents on major issues in the City of Minneapolis	62%	65%	66%	65%	60%	67%	64%	66%	61%	64%	60%	64%	64%
Representing and providing for the needs of all its citizens	64%	61%	58%	66%	56%	66%	62%	62%	63%	62%	71%	61%	62%
Effectively planning for the future	62%	66%	63%	70%	60%	68%	65%	64%	69%	65%	82%	63%	65%
Providing value for your tax dollars	47%	60%	64%	66%	60%	63%	59%	63%	51%	59%	58%	59%	59%
Providing meaningful opportunities for citizens to give input on important issues	55%	58%	61%	59%	56%	65%	58%	59%	58%	59%	62%	58%	58%
The overall direction that the City is taking	68%	69%	67%	79%	67%	72%	70%	74%	63%	71%	69%	70%	70%

Percent reporting "good" or "very good"

TABLE 61: QUESTION 23 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

How would you rate the Minneapolis City government on...?	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
Informing residents on major issues in the City of Minneapolis	65%	67%	67%	61%	64%	64%	63%	64%	60%	66%	67%	64%
Representing and providing for the needs of all its citizens	69%	66%	62%	58%	62%	60%	64%	62%	58%	63%	63%	61%
Effectively planning for the future	73%	63%	73%	59%	65%	62%	68%	65%	66%	65%	58%	65%
Providing value for your tax dollars	60%	66%	59%	56%	59%	59%	59%	59%	53%	63%	57%	59%
Providing meaningful opportunities for citizens to give input on important issues	64%	67%	58%	53%	58%	58%	58%	58%	55%	59%	63%	58%
The overall direction that the City is taking	80%	75%	72%	64%	70%	72%	69%	70%	64%	72%	79%	70%

Percent reporting "good" or "very good"

Prepared by National Research Center, Inc.

TABLE 62: QUESTION 24 BY GENDER, AGE, RACE AND ETHNICITY

	Respondent Gender and Age							Respondent Racial Origin			Respondent Ethnicity		
	Male 18-34	Male 35-54	Male 55+	Female 18-34	Female 35-54	Female 55+	Overall	White	People of Color	Overall	Latino/Hispanic	Not Latino/Hispanic	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	14%	15%	10%	21%	23%	11%	16%	12%	26%	16%	25%	15%	16%

Percent reporting "yes"

TABLE 63: QUESTION 24 BY LENGTH OF RESIDENCY, HOUSING TENURE, INCOME

	Length of Residency					Tenure			Household Income			
	Less than 5 years	5 to 9 years	10 to 19 years	20 or more years	Overall	Own	Rent	Overall	Less than $25,000	$25,000 to $99,999	$100,000 or more	Overall
During the past 12 months, have you, yourself experienced any type of discrimination in Minneapolis?	12%	15%	27%	15%	16%	11%	22%	16%	25%	15%	5%	17%

Percent reporting "yes"

Prepared by National Research Center, Inc.